

# Orchestrating and Embracing CHANGE



**LANDBANK**  
**2012**  
Annual  
Report

# Table of Contents

## ABOUT THE COVER

Consistent with its mission of spurring countryside development, LANDBANK endeavors to orchestrate positive changes that uplift lives and boost economic activities in the rural areas. Through its credit and technical assistance, the Bank hopes to empower key sectors today, and plant the seeds of hope and progress for future generations.

<b>1</b>	Mission / Vision
<b>2</b>	Financial Highlights
<b>3</b>	Message of the President of the Philippines
<b>4</b>	Chairman's and President's Report
<b>6</b>	Special Feature
	United for Development
	Bringing Water to Leyte Communities
<b>10</b>	Operational Highlights
<b>40</b>	Subsidiaries and Foundation
<b>44</b>	Board of Directors
<b>46</b>	Management Team
<b>47</b>	Senior Officers
<b>52</b>	List of Officers
<b>56</b>	Independent Auditor's Report
<b>57</b>	Statement of Financial Position
<b>58</b>	Statement of Comprehensive Income
<b>59</b>	Statement of Cash Flows
<b>60</b>	Statement of Changes in Capital Funds - Group
<b>62</b>	Statement of Changes in Capital Funds - Parent
<b>64</b>	Acknowledgments



The cover of this Land Bank of the Philippines Annual Report is printed on Radiance New Evolution White 280gsm. Radiance is an uncoated felt-marked paper that captures the extraordinary printing definition and effects of a coated paper, certified by the Forest Stewardship Council (FSC) which promotes environmentally appropriate, socially beneficial and economically viable management of the world's forest.

The main report is printed on FSC certified 9 Lives Recycled Silk 55% Recycled 100gsm that is made from 55% post consumer fiber.

The inserts of this report are printed on FSC certified 9 Lives Recycled Offset 100% Recycled 80gsm that is made from 100% post consumer fiber.

# **VISION**

LANDBANK shall be the dominant financial institution in countryside development, committed to the highest standards of ethics and excellence in the service of the Filipino people.

# **MISSION**

We shall continue to provide timely financial and technical support for our farmers, fisherfolk and other priority sectors.

We shall deliver innovative products and services that are consonant with ecological enhancement and effectively address our clients' needs.

We shall embody professionalism and integrity, providing our employees with a work environment that encourages growth and rewards excellence.

LANDBANK is committed to improving the lives of all its stakeholders and working with them to lead the country to economic prosperity.

# Financial Highlights

## GROUP (AUDITED)

(In Billion Pesos)	2012	2011	2010	2009	2008
Total Resources	<b>691.5</b>	645.8	570.9	515.6	437.7
<b>Loans</b>	<b>330.5</b>	334.0	247.1	241.0	227.8
Treasury Loans	<b>36.2</b>	56.1	12.4	26.6	36.6
Regular Loans	<b>270.0</b>	249.6	205.5	187.0	174.9
Other Loans and Receivables	<b>24.3</b>	28.3	29.2	27.4	16.3
Investments (Net)	<b>236.1</b>	196.0	201.0	174.7	118.1
<b>Deposit Liabilities</b>	<b>543.7</b>	507.3	433.2	396.3	333.4
Demand	<b>244.4</b>	211.2	162.5	157.0	128.1
Savings	<b>267.3</b>	270.1	247.6	217.3	191.8
Time	<b>31.4</b>	25.4	22.6	21.5	13.0
LTNCD	<b>0.6</b>	0.5	0.5	0.5	0.5
Capital	<b>84.0</b>	77.7	68.4	53.1	40.8
Gross Revenues	<b>38.1</b>	34.5	34.8	31.6	29.0
Interest Income on Loans	<b>16.9</b>	17.1	16.9	14.5	12.4
Income on Investments	<b>12.3</b>	12.3	12.8	11.4	12.0
Net Income (in ₱ M)	<b>10,965.7</b>	9,056.2	8,221.7	6,818.5	5,174.1

## GROSS LOAN PORTFOLIO

	Sectors	2012*	
		Amount (₱ B)	%
Priority Sectors			
I. Mandated Sector			
• Small farmers including agrarian reform beneficiaries and their associations		33.1	12
• Small fisherfolk and their associations		0.3	-
Sub-Total		33.4	12
II. Support for Agriculture and Fisheries			
• Agri-business		17.9	7
• Aqua-business		0.6	-
• Agri-aqua related projects of Local Government Units and Government-Owned and -Controlled Corporations		48.0	17
Sub-Total		66.5	24
III. Support for National Government Priority Programs (including PPP projects)			
• Micro, small and medium enterprises		30.3	11
• Communications		3.6	1
• Transportation		17.5	6
• Housing (socialized, low-cost and medium-cost)		20.3	8
• Education		4.5	2
• Health Care		2.1	1
• Environment-related projects including clean and renewable energy		26.8	10
• Tourism		0.3	-
Sub-Total		105.4	39
<b>Total Priority Sector Loans</b>		<b>205.3</b>	<b>75</b>
Local Government Units - Others		9.7	4
Government-Owned and -Controlled Corporations - Others		18.8	7
Others		39.6	14
<b>Total Other Sector Loans</b>		<b>68.1</b>	<b>25</b>
<b>Total Loan Portfolio</b>		<b>273.4</b>	<b>100</b>

\* Excludes Interbank Term Loans Receivable (Foreign Regular/FCDU/EFCDU) Loans Receivables Arising from Repurchase Agreements/Certificates of Assignment/Participation with Recourse/Securities Lending and Borrowing Transaction, and Domestic Bills Purchased Lines; Includes Unsubordinated Secured Debt Facility on Rural Banks

## SHARE OF LOANS TO PRIORITY SECTORS

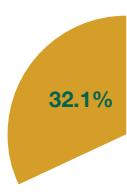


24.9%

Priority

Others

2012



32.1%

2011

## LOANS TO PRIORITY SECTORS

2000	35.9%
2001	42.1%
2002	49.8%
2003	56.0%
2004	60.5%
2005	66.0%
2006	68.3%
2007	72.8%
2008	72.7%
2009	68.0%
2010	72.7%
2011	67.9%
2012	75.1%

# Message from the President of the Philippines



**"You have expanded customer base and service among grassroots sectors, augmented the Bank's support of agrarian reform programs, and maintained your leading position as a government universal bank."**

My warmest greetings to the board, management, and staff of the Land Bank of the Philippines (LANDBANK) on the publication of your 2012 Annual Report.

2012 marked the culmination of LANDBANK's five-year business plan to address the complexities of our developing economy. You have expanded customer base and service among grassroots sectors, augmented the bank's support of agrarian reform programs, and maintained your leading position as a government universal bank. I congratulate you for registering consistently positive gains amidst changes in our milieu and your government's uncompromising stance on accountability and integrity. This is resounding proof that commitment to positive change can only lead to the advancement of the common good.

There is no room for obfuscation and artifice in the culture of justice and good governance that now pervades in our institutions. We in government are in the business of trust; our fellow Filipinos count on us to keep their best interests at heart, and give them the wherewithal to envision a future brimming with possibility. We have reached the midpoint of our journey towards inclusive growth. Let us not lose sight of our goals, now so clearly within reach: the fruits of progress cascaded to all sectors of society, and a position of confidence within the community of nations.

I wish you continued success in your endeavors.

**President Benigno S. Aquino III**  
Republic of the Philippines

Manila  
March 2013

# Chairman's & President's Report

The Philippine economy is primed for even brighter prospects, as it performed beyond expectations and outdid most economies in the Asia Pacific region in 2012. Strong growth capped by a credit rating upgrade and set against a backdrop of continued reforms in governance is positive news that augurs well for the Philippines' bid for lasting and more meaningful development.

Inspired by the challenge to build on our gains, LANDBANK rallied towards "Orchestrating and Embracing Change" in 2012. As the strongest government bank and one of the leading financial institutions in the country today, we hold steadfast to our role as one of the prime movers for progress.

Guided by our three main business goals, namely pursuit of mandate, enhanced customer service, and institutional viability, LANDBANK aligned its objectives and initiatives to be more responsive to the needs of our mandated and priority clients, and to the development thrust of the national government.

## REDEFINING PRIORITIES

In order to make our services more inclusive, we redefined LANDBANK's priority sectors last 2012 to give focus on three major sectors:

- Mandated Sector – covering small farmers and fisherfolk, agrarian reform beneficiaries (ARBs) and their associations;
  - Support for Agriculture and Fisheries – including agri-business, aqua-business and agri-aqua-related projects of Local Government Units (LGUs) and Government-Owned and -Controlled Corporations (GOCCs); and
  - Support for National Government Priority Programs (including Public-Private Partnership projects)
- including micro, small and medium enterprises (MSMEs), communications, transportation, housing (socialized, low-cost, and medium-cost), education, health care, environment-related projects (including clean and renewable energy), and tourism.

We hope that by directing a greater part of our resources to these sectors, jobs and livelihood, as well as better social services, will be available to more people, ultimately leading to the creation of greater value in the economy. As of end-2012, LANDBANK's loans to these priority sectors exceeded its target and reached P205.3 billion, representing 75.0 percent of our total regular loan portfolio of P273.8 billion.

## REALIGNING THE ORGANIZATION

To keep pace with the industry and gear up LANDBANK to the demands of both business and our social mandate, we implemented a major organizational restructuring and established a new sector in 2012. Bank units, except those reporting directly to the Board of Directors or the President and CEO, were realigned into five sectors: Agricultural and Development Lending, Branch Banking, Corporate Services, Operations, and the newly created Treasury and Investment Banking.

With the new structure, LANDBANK has become more adaptable to present and future market needs. Units are now aligned according to business lines, thereby improving our efficiencies and enhancing service delivery.

With the realignment came greater focus on addressing and anticipating the banking and financial needs of each client set. LANDBANK is also geared at further expanding our loans to the priority sectors, as identified earlier, and extending our reach to the unbanked and underserved areas.

We have also strengthened our competencies in the areas of treasury and investment banking, allowing us to compete head-on with our peers. In 2012, we created the Treasury and Investment Banking Sector, headed by a seasoned market practitioner.

## EXTENDING OUR REACH

Likewise crucial are projects aimed at enhancing the quality of our customer service through modernization of our services. In 2012, LANDBANK signed to become an institutional member of BancNet. Apart from interconnection with the largest ATM network in the Philippines, our BancNet membership opened new channels for interbank fund transfers, and internet and mobile banking.

LANDBANK installed 122 new ATMs in various locations all over the country, bringing the total number of our ATMs to 1,070 as of end-2012. This makes LANDBANK the 4th bank with the widest ATM coverage across the country. Also this year, we rolled out two mobile ATMs in Metro Manila, mainly to aid in the distribution of cash grants to beneficiaries of the national government's Conditional Cash Transfer Program.

Consistent with our goal to continuously improve client servicing, expect LANDBANK to establish more robust alternative banking channels, including mobile banking. Meanwhile, we also continue to fortify our physical network, with LANDBANK branches totaling 333. We opened five new branches and upgraded one extension office into a branch. We also have eight tellering booths, eight foreign exchange booths and 31 Lending Centers. Spanning 79 of the country's 80 provinces, LANDBANK's network of field offices remains the most extensive in the Philippines.

### MAINTAINING A SOUND INSTITUTION

In line with our goal to continually improve, LANDBANK sustained our Quality Management System (QMS) and Environmental Management System (EMS) to include more operations and sites.

In 2012, we moved to the third phase of our ISO-QMS Program to cover the establishment of QMS and certification to ISO 9001:2008 of the branch banking operations of all 77 Metro Manila branches. Moreover, after passing the surveillance audit conducted for the year, the ISO 14001:2004 of the EMS at the LANDBANK Plaza and 15 NCR and provincial branches were maintained.

Another part of nurturing a sound institution is equipping our people with the right set of skills and sharpening their competencies. LANDBANK continues to provide development opportunities to employees through training and other leadership programs. While we have in place a succession planning program, we are also actively recruiting fresh talent to reinforce the organization. By aiming for more aggressive recruitment, a topnotch management development program, and a performance-oriented system, we can assure that the best of the best join LANDBANK.

### PERFORMING WELL IN THE FINANCIAL SCORECARDS

The year 2012 was also a year of strong financial performance for LANDBANK. Our net income was at a record-high of P10.9 billion for 2012, which is 12 percent higher than our 2011 income of P9 billion. Our return on equity at 13.8 percent is higher than the industry average.

LANDBANK's total assets in 2012 expanded seven percent to P691.5 billion. Deposits increased seven percent to P543.8 billion while capital grew by eight percent to P83.9 billion from P77.7 billion.

LANDBANK's capital adequacy ratio remained high at 20.2 percent, more than double the regulatory standard of 10 percent.

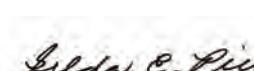
### ACHIEVING MORE BY DOING MORE

As the future presents us with new challenges and realities to face, such as the implementation of the Treasury Single Account along with the ever-growing needs of the society, it is crucial that we at LANDBANK constantly strive for bigger changes. We may have already succeeded in many aspects but we are set to achieve even greater heights by further improving our Treasury and Investment Banking Sector, developing our young professionals, modernizing our services and branches, and broadening our customer base.

Driven by our passion to excel in the industry, and staunch in our pursuit of the Bank's social mandate, LANDBANK commits to working with you towards our common dreams of better lives for Filipinos, and progress for our entire nation.



**Sec. Cesar V. Purisima**  
Chairman



**Gilda E. Pico**  
President and CEO

## Special Feature

# United for Development



The Province of Nueva Ecija is blessed with naturally rich soil. However, this resource can only be fully tapped with enough financial resources for machinery and needed agricultural inputs. To support their farming requirements, small farmers used to borrow money from private lenders who impose high interest rates, leaving them hardly enough income for the needs of their families.

These financial difficulties and the strong will to provide better lives for their children encouraged 16 farmers from the Municipality of Talavera to form a cooperative on April 3, 1989. They adopted the name, Nagkakaisang Magsasaka Agricultural Primary Multi-Purpose Cooperative (NMAPMPC) to represent their concerted efforts of working together towards progress and development for their community.

With an initial capital of ₱5,520, pioneer members addressed their perennial problem of insufficient funds for agricultural inputs and land preparation. On February 4, 1992, the co-op was registered with the Cooperative Development Authority. On the same year, it became a LANDBANK client through the Bank's then Sto. Domingo Field Office. NMAPMPC's initial loan avialment financed crop production and palay trading business.

From meetings being held under the mango tree back in 1990, NMAPMPC now boasts of a 2.4-hectare lot in Brgy. Tabacao, Talavera which it owns and houses its main office, warehouses, rice mill, solar dryer and



function hall. The co-op also owns a 1,700 square meter lot in Brgy. Basang Hamog, Talavera and another 700 square meter lot in Brgy. Calaan, Bongabon.

Meanwhile, NMAPMPC's minibank which started in 1997 was established through LANDBANK's mentoring and training. It aimed to instill the importance of saving while teaching members to borrow responsibly. As of end-2012, NMAPMPC has 265 regular members and 846 associate members in 79 barangays of Nueva Ecija. "Three common traits unite members and these include dedication to the cooperative, genuine concern for the welfare of the co-op and willingness to help fellow members in times of need," said Chairman Ricardo Buenaventura.

NMAPMPC values integrity in the operation of its rice mill and palay trading businesses. They believe that Nueva Ecija, being situated in the "rice granary of the Philippines", should be known for the production of quality rice for Filipinos. The co-op takes pride in its honest business practices. "We pack rice in the exact published weight and ensure that no supplements are added apart from the rice grain. We have also enhanced the packaging to make it at par with other commercial rice

available in the market," said General Manager Teresita Serrano. LANDBANK recently tapped the cooperative as an anchor firm for milled rice under the Food Supply Chain Program with the member-primary co-ops of the Federation of Patriotic Farmer Cooperatives of Nueva Ecija as producer-conduits.

NMAPMPC envisions a cooperative that is progressive, strong and a reliable partner of its members in the fulfillment of their dreams. The co-op is continually working for a brighter future as it looks forward to expanding its rice marketing business to accommodate growing demand. It partners with the National Cooperative Marketing Federation, Morong Retailers Cooperative in Morong, Rizal and the Local Government Unit of Pasig to expand its network and thus, increase its market. It also plans to invest in the modernization of its equipment for the production of milled rice.

With its accomplishments through the years, NMAPMPC has been lauded by various organizations including LANDBANK. While it exists to support its members, the co-op sees to it that its impact extends to the community through various socio-civic projects.

## Special Feature

# Bringing Water to Leyte Communities

In some communities, the lack of access to potable water remains a problem. If not the absence of supply, residents have to contend with limited availability, confined only in specific hours within the day. To cope with the problem, some residents would illegally install motor pumps to access more water for their households which would consequently hamper the flow of water to nearby communities.

The need for water can't be underscored enough as it is essential for people's daily hygiene and hydration needs as well as in running various industries and economic activities like in a booming commercial area like Tacloban City.

The Leyte Metropolitan Water District (LMWD) responded to the challenge of providing reliable water supply services when they undertook a major rehabilitation program for the water district. Through a LANDBANK loan, LMWD implemented an expansion program which included the construction of an additional water treatment plant in Pastrana, Leyte. To fully utilize the production output of the new treatment plant, a 32.45-kilometer transmission pipeline was also constructed which runs from the Municipality of Pastrana to Tacloban City.



After the project was completed, concessionaires in Tacloban City observed the significant increase in water pressure. More households gained access to safe, reliable and economically viable water service, 24/7. Apart from Tacloban City, LMWD also services the water needs of the Municipalities of Dagami, Tabon-tabon, Tanauan, Tolosa, Pastrana, Santa Fe and Palo for a total of almost 30,000 households.

Complementing the improved delivery of water service is LMWD's enhanced internal policies and infrastructure. The management renovated the billing and collection section of their head office for the added convenience of customers who come to pay their bills. Installed water meters were upgraded for a more accurate recording of consumption level. LMWD staff also underwent trainings for improved customer service. The management strives to maintain a work environment that fosters teamwork and personal accountability.

Outside of the office, employees are also involved in tree planting activities in denuded areas around the rivers which are sources of water.

LMWD General Manager Nestor Villasin says the rehabilitation of the water district's area of coverage is a work in progress. Water supply may be reduced depending on weather conditions or changes in the patterns of use. Moreover, existing distribution and service lines should also be continuously improved to be responsive to the needs of the communities for a more efficient water supply. The management remains determined to provide accessible and potable water to communities as they believe that water is a human right.

Pursuant to the provisions of Presidential Decree 198, LMWD was formed from the former Leyte Metropolitan Water Supply System and the Tolosa Waterworks System in 1975. It is supervised by the Local Water Utilities Administration.

## Operational Highlights





# Pursuit of Mandate



A major policy thrust of LANDBANK in the pursuit of its social mandate is the expansion of loans to the priority sectors. In 2012, LANDBANK adopted a new definition of priority sectors to further expand credit outreach to the unbanked and underserved areas, and respond to the call of the National Government to support priority investment projects as defined in the Philippine Development Plan 2011-2016.

The new definition categorized three major sectors, namely:

1. **Mandated Sector** - covers Small Farmers and Fisherfolk, Agrarian Reform Beneficiaries (ARBs) and their Associations;
2. **Support for Agriculture and Fisheries** - includes Agri-business, Aqua-business and Agri-Aqua-related projects of Local Government Units (LGUs) and Government-Owned and -Controlled Corporations (GOCCs); and,
3. **Support for National Government Priority Programs (including Public-Private Partnership projects)** - includes Micro, Small and Medium Enterprises (MSMEs), Communications, Transportation, Housing (socialized, low-cost, and medium-cost), Education, Health Care, Environment-related projects (including clean and renewable energy), and Tourism.

In 2012, LANDBANK's loans to the priority sectors grew to ₱205.3 billion or 75.1 percent of the Bank's regular loan portfolio of ₱273.4 billion.

## PROGRAMS FOR THE PRIORITY SECTORS

### Loans to the Mandated Sector

- *Loans for Small Farmers and Fisherfolk, Agrarian Reform Beneficiaries and their Associations*



Agriculture has always been a thrust of the National Government. With the country's rich agricultural resources, the National Government continues to invest in the sector not only to tap its vast potentials but also to support the small farmers and fisherfolk that comprise the sector. In 2012, agriculture and fisheries contributed 11 percent to the country's Gross Domestic Product. In support of this national thrust, LANDBANK continues to provide financial and development assistance to farmers and fisherfolk through qualified conduits.

In 2012, loan releases to small farmers and fisherfolk reached ₱39.9 billion. These loans were channeled through 888 accredited farmers and fisherfolk cooperatives, 313 countryside financial institutions (rural banks, cooperative banks and thrift banks) and 160 irrigators' associations. A total of 772,892 small farmers and fisherfolk benefited from these loans.

As of end-2012, loans outstanding to small farmers and fisherfolk amounted to ₱33.4 billion which represent 12.2 percent of the Bank's total loan portfolio. Of the ₱33.4 billion loans, ₱33.1 billion were lent to small farmers and the remaining ₱0.3 billion to small fisherfolk. The bulk of the loans were utilized for crop production which amounted to ₱18.4 billion (rice, corn and high value crops). Other economic activities financed include loans for agricultural mechanization such as post-harvest facilities and irrigation, poultry and livestock, and marketing including wholesale and retail trading.

# Operational Highlights

## ■ *Loans for Agri-business*

In support of agricultural production, LANDBANK likewise financed various agribusiness activities to strengthen the market for agricultural products. Loans for agri-business are extended to qualified borrowers including farmers and fisherfolk cooperatives, private business corporations and individuals who are directly engaged in agricultural services such as logistics and transport, and other value-adding activities such as processing, packaging and marketing.

In 2012, LANDBANK's outstanding loans to agri-business amounted to ₱17.9 billion representing 6.6 percent of the Bank's loan portfolio.

## ■ *Loans for Agri-aqua-related projects of LGUs*

LANDBANK has been consistently extending financial assistance to LGUs in their developmental projects that directly benefit the mandated and other priority projects.

In 2012, the total outstanding LGU loans on agri-aqua and other developmental projects reached ₱35.1 billion which represent 12.8 percent share of the Bank's total loan portfolio.

Projects financed for agri-aqua and developmental projects of LGUs include the construction of farm-to-market roads and bridges, public markets, schools, hospitals, water system, sanitation and drainage, reclamation projects, agricultural transport terminals, and acquisition of machineries and equipment used for opening up and maintaining farm-to-market roads, and solid waste management.

## ■ *Loans for Agri-related Projects of GOCCs*

LANDBANK extends financial assistance in support of the agri-aqua-related projects of GOCCs such as the National Food Authority and the Philippine Coconut Authority. Through these loan facilities, the GOCCs are able to provide marketing and other support services to the sector.

As of end-2012, loans outstanding to GOCCs amounted to ₱12.9 billion which represent 4.7 percent of the Bank's loan portfolio.

## **Loans to the Priority Sectors**

### ■ *Loans for Micro, Small and Medium Enterprises (MSMEs)*

The growth of the micro, small and medium enterprises (MSMEs) sector has always been a priority of the National Government. For one, the sector comprises 99.8 percent of the total number of establishments in the country, and thus, offers vast potentials in terms of creating value, jobs and employment.

In 2012, LANDBANK's loans outstanding to MSMEs amounted to ₱30.3 billion or 11.1 percent share of the Bank's total loan portfolio. Of the ₱30.3 billion, ₱23.0 billion were lent to small and medium enterprises and ₱7.3 billion to microenterprises through accredited conduits.

## ***OFW Reintegration Program***

The OFW Reintegration Program was implemented in 2011 to provide financial assistance to Overseas Filipino Workers (OFWs) particularly those whose contract had already expired or who were displaced due to political crisis that erupted in the host countries. LANDBANK, in partnership with the Department of Labor and Employment, extends loans to OFWs or their family members to finance projects that would suit the entrepreneurial capabilities of the borrowers.

In 2012, loan releases to OFW borrowers reached ₱210.5 million. As of end-2012, loans outstanding amounted to ₱267.8 million involving 428 OFWs and generated 2,023 jobs. Projects undertaken by the OFWs include rice trading, piggery, poultry and egg production, meat processing, internet café, transportation, restaurant, grocery/retail stores, music school, foot and body massage, dental laboratory and LPG trading, among others.

## ■ *Loans for Environment-related Projects including Clean and Renewable Energy*

LANDBANK finances loans for the following environment-related projects:

1. Projects that enhance the environment;
2. Projects that harness the potential of renewable and alternative energy resources;
3. Projects that reduce/prevent pollution;
4. Projects that promote resource conservation;
5. Projects that promote climate change adaptation; and
6. Projects that promote climate change mitigation.

In 2012, loans outstanding to environment-related projects including clean and renewable energy amounted to ₱26.8 billion or 9.8 percent of the Bank's loan portfolio.

## ■ *Loans for Livelihood*

In support to the National Government's thrust to help improve the lives of the government and private sector employees, LANDBANK provides assistance to qualified fixed income earners by financing livelihood activities that will generate additional income.

In 2012, LANDBANK's outstanding livelihood loans amounted to ₱4.4 billion or 1.6 percent of the Bank's total loan portfolio.

- *Loans for Housing (socialized, low-cost and medium-cost)*

Another major program which the National Government promotes is housing. The government aspires to provide affordable housing to a great number of individuals who have been renting or sharing shelters. Housing projects that LANDBANK considers as priority sector are those classified as socialized, low-cost and medium-cost to give opportunities to a wide range of individuals with different paying capacities. Socialized housing ranges from ₱400,000 or lower per unit, low-cost housing from more than ₱400,000 to ₱3,000,000, and medium-cost housing from more than ₱3,000,000 to ₱4,000,000.

In 2012, loans outstanding to housing-related projects reached ₱23.3 billion. Of the amount, ₱20.3 billion is classified under the Bank's priority sector. This represents 7.4 percent of the Bank's total regular loans.

#### **Support Programs for Agricultural Credit**

As part of the Bank's overall effort to promote agriculture lending and expand assistance to small farmers and fisherfolk, LANDBANK actively engages in agriculture support programs that will strengthen conduits and help mitigate the risk in agriculture lending.

- *Agricultural Credit Support Project (ACSP)*

LANDBANK also implements the Agricultural Credit Support Project (ACSP) which provides credit and non-credit support to promote value chain financing in agriculture.

The ACSP is funded by the Japan International Cooperation Agency with total available funds of JPY 14.6 billion. As of December 31, 2012, total project disbursements amounted to ₱7.8 billion, of which ₱7.7 billion were extended to cooperatives, small and medium enterprises, and agri-business with total number of beneficiaries reaching 82,931.

- *Agricultural Guarantee Fund Pool (AGFP)*

The Agricultural Guarantee Fund Pool (AGFP) is a program of the Department of Agriculture (DA) which is jointly administered by the Agricultural Credit Policy Council of the DA and LANDBANK.

The AGFP is a pool of funds which is used to guarantee the food production loan portfolio of financial institutions. The AGFP was set up in 2007 to encourage financial institutions and other credit conduits to lend to small farmers in support of the government's agricultural productivity program.

- *Philippine Crop Insurance Corporation (PCIC)*

The Philippine Crop Insurance Corporation (PCIC) is a GOCC that is attached to the DA with a mandate to provide insurance protection to farmers against losses arising from natural calamities, plant diseases and pest infestations of their *palay*, corn and other crops. The PCIC also provides protection against damage to/loss of non-crop agricultural assets including but not limited to machineries, equipment, transport facilities and other related infrastructures due to perils the assets are insured against. The crop insurance is a risk mitigant that is available to agriculture financing institutions.

As the lead agriculture bank, LANDBANK actively participates in a PCIC working team where concerns and solutions on crop insurance issues are taken up. Also, the Bank is a member of the PCIC Board of Directors.

- *Strengthening Program for Co-op Banks (SPCB)*

The program aims to strengthen the cooperative banking system through mergers/consolidation with or acquisition of weak cooperative banks by Strategic Third Party Investor. The SPCB is a joint undertaking by the BSP, the Philippine Deposit Insurance Corporation (PDIC) and LANDBANK.

The program has three components:

1. Equity investment program which shall be jointly provided by the BSP, PDIC and LANDBANK
2. Direct loans from the BSP and PDIC; and,
3. Credit facility from LANDBANK to augment and sustain the operation of the surviving bank.

Of the 39 operating cooperative banks (CB), 12 CBs have pursued their applications under the program.

- *Equity Investment Program for Countryside Financial Institutions (CFIs)*

The Equity Investment Program for CFIs aims to strengthen the capital base of eligible banks, thus allowing them to expand lending specifically to small farmers and fisherfolk.

The program is available in three modules:

1. Developmental – available to banks that have recently undergone mergers and consolidation;
2. Business – offered to countryside financial institutions with a strong balance and with intent to expand agri-lending; and,
3. Risk Recovery – qualified CFIs are tapped by LANDBANK in the collection of problem accounts, and where collections are converted as LANDBANK equity to the participating CFI.

# Operational Highlights

As of December 31, 2012, the Bank's outstanding investments under the developmental and business modules amounted to ₱1.2 million and ₱52.4 million, respectively. Below is the status of the program as of end-December 2012:

Type of Investment	Approved Amount (Cumulative) (in ₢M)	Amount Released (in ₢M)	Outstanding Balance (in ₢M)
Business	82.830*	67.830**	52.425
Developmental	1.205	1.205	1.205
Risk Recovery	-	-	-
<b>TOTAL</b>	<b>84.035</b>	<b>69.035</b>	<b>53.630***</b>

\*₱18.0 million approved for three banks in 2012

\*\*₱3.0 million released for one bank in 2012

\*\*\*Net of redemption made by three banks with total amount of ₱14.2 million

## ■ Unsecured Subordinated Debt Facility for Countryside Financial Institutions

The Unsecured Subordinated Debt Facility (USDF) for Countryside Financial Institutions (CFIs) has a ₱1.8 billion fund which aims to improve the capital adequacy ratio (CAR) of the participating CFIs. Under this facility, LANDBANK subscribes to the unsecured subordinated notes (Lower Tier 2) issued by the participating CFIs. The USDF improves the CFIs' capital base that would allow their lending activities to expand in the countryside.

As of end-2012, outstanding balance of the USDF amounted to ₱790.5 million with 13 participating CFIs.

## ■ Credit Surety Fund (CSF)

The Credit Surety Fund (CSF) is a program implemented by the Bangko Sentral ng Pilipinas (BSP), which aims to help the MSMEs by providing collateral alternatives for, and payment assurance on their bank loans.

It is a fund pool from the contributors of participating proponents such as cooperatives, LGUs, non-government organizations (NGOs), banks and other donors, which is executed through a Memorandum of Agreement, by and among the proponents. The CSF is governed by an oversight committee which is formed at the provincial level and where members are elected by all contributors to the fund.

In 2012, LANDBANK approved and released contributions of ₱57.7 million and ₱28.8 million, respectively to 22 CSF proponents. The total approved

loans covered by CSF amounted to ₱198.0 million. Of these, ₱170.0 million was released to 21 cooperative conduits and 38 small and medium entrepreneurs.

## Agricultural Credit Expansion Program

### ■ Grassroots Development Program (GDP)

In line with the Bank's thrust to expand its reach and promote financial inclusion, LANDBANK in 2011 introduced the Grassroots Development Program (GDP) which extends financial and technical support to small farmers and fisherfolk in unserved and underserved areas and municipalities. Under the program, grassroots-enabling partners (GEPs) such as agri-business entities and NGOs are tapped through the Bank's conduits to provide direct intervention and support to qualified small farmers and fisherfolk and other micro entrepreneurs.

The GDP has two components—credit and technical assistance. An initial amount of ₱500 million has been allocated by the Bank for the credit component of the GDP. Likewise, an initial amount of ₱50 million was earmarked by LANDBANK as technical assistance fund for capacity development, livelihood training, and organization building. The said funds can be tapped by the Bank's conduits in providing assistance to the small farmers and fisherfolk and micro entrepreneurs through the GEPs.

As of year-end 2012, the Bank has reached out to 46 unserved municipalities from the 71 unserved areas in 2010.

### ■ Sikat-Saka Program

As a measure to address the financing needs for palay production of small farmers tilling 0.5 to five hectares and who are not members of a LANDBANK-accredited cooperative, LANDBANK and the DA forged a partnership for the implementation of the Sikat-Saka Program. The program was launched on January 20, 2012 to support DA's Food Staples Sufficiency Program. Under the program, a credit window was made available to provide small farmers with direct access to credit.

The Sikat-Saka program recognizes the significant and critical role of individual palay farmers as a major player in supporting the government's thrust on food sufficiency through the rice production program.

Under the program, LANDBANK shall provide financial assistance and manpower to complement, manage and monitor the program implementation. Aside from credit, the program also offers an integrated support package through the attached agencies of the DA, such as extension services, marketing, and irrigation services. The program beneficiaries were also issued DA Sikat-Saka ATM cards for the crediting of their loan proceeds, savings mobilization and debiting of their loan payments.

The program is being implemented in four pilot areas namely Isabela, Nueva Ecija, Iloilo, and North Cotabato, and is set to cover 16 more rice-producing provinces.

As of December 31, 2012, 699 farmers have been assisted by the program with total loan releases of ₱48.3 million.

#### ■ *Developing Partnership Through Key Cooperatives*

LANDBANK also taps strong Bank-assisted Cooperatives (BACs) to assist small farmers and fisherfolk. These co-ops, which are classified A and B under the Bank's Cooperative Accreditation Criteria, are called Key Cooperatives (KCs) as they play a critical role in providing development support to a particular group of small farmers and fisherfolk.

As part of the development partnership, the KCs absorb the good-paying members (GPMs) of disenfranchised cooperatives and extend to them the same financial and technical support the KCs give to its members. As an incentive for key cooperatives to absorb more farmer-members and sustain good performance, LANDBANK provides a one percent reduction of interest rates on loans. Also, members of the KCs get subsidized training programs, and are given recognition in the Bank's annual Gawad PITAK program.

As of end-December 2012, the Bank was able to accredit a total of 223 Key Cooperatives nationwide.

#### **Development Assistance Programs**

In 2012, the Bank continued extending development assistance support to its mandated sectors. The support aims to further strengthen the operations and processes of the cooperatives to enable them to extend continued assistance to their farmer-members.

#### ■ *Cooperative Operations Review Instrument (CORI)*

As part of the Bank's continuing development assistance to BACs, LANDBANK conducts a periodic review of the cooperatives' operations. The periodic review focuses on determining the operational strengths and weaknesses of the cooperatives which will be used as a basis for credit, and identifying the appropriate capacity-building intervention that may be provided to them.

To further refine the operations review, the Bank developed the enhanced Cooperative Operations Review Instrument which covers five areas or components, namely, control environment, risk assessment, control activities, information and communication, and monitoring.

#### ■ *Awards and Recognition*

Cognizant of the contributions of the LANDBANK conduits/clients in promoting countryside development, the Bank, on an annual basis, recognizes the outstanding performance of its development partners. LANDBANK gives awards to partner cooperatives, countryside financial institutions, and small and medium enterprises.

##### *Gawad sa Pinakatanging Kooperatiba (Gawad PITAK)*

The Gawad sa Pinakatanging Kooperatiba (Gawad PITAK) is LANDBANK's recognition program for outstanding cooperatives which have positively and significantly influenced their respective members and communities through sustained and excellent performance. On its 22<sup>nd</sup> year in 2012, the Gawad PITAK's selection of winners was done in partnership with the Committee on Cooperatives of the Philippine Congress (Senate and House of Representatives), the Department of Agriculture, the Department of Agrarian Reform, the Cooperative Development Authority and the Polytechnic University of the Philippines.

In 2012, the following Bank-assisted cooperatives were accorded the Gawad PITAK awards:

##### *Agri-based Category*

**First Place** - Baug CARP Beneficiaries MPC

(Magallanes, Agusan del Norte)

**Second Place** - Bagumbayan Primary MPC

(Llanera, Nueva Ecija)

**Third Place** - Catmon MPC (Sta. Maria, Bulacan)

**Fourth Place** - Paglaum MPC (Plaridel,

Misamis Occidental)

**Fifth Place** - Leon Small Coconut Farmers MPC

(Leon, Iloilo)

##### *Non-agri-based Category*

**First Place** - Sta.Cruz Savings and Development Cooperative (Sta. Cruz, Ilocos Sur)

**Second Place** - Iwahori MPC (Mariveles, Bataan)

**Third Place** - Barbaza MPC (Barbaza, Antique)

**Fourth Place** - NIA Region IV Employees MPC  
(Pila, Laguna)

**Fifth Place** - Socorro Government Officials and Employees MPC (Surigao del Norte)

#### ■ *Gawad Entrepreneur*

LANDBANK also gives recognition to outstanding LANDBANK-assisted small and medium enterprises (SMEs) under its annual Gawad Entrepreneur. The program was on its 9<sup>th</sup> year in 2012. The awardees serve as the Bank's partners in encouraging potential entrepreneurs to pursue socially-responsible

# Operational Highlights

undertakings that contribute to the growth of the community and its members.

For 2012, the following SMEs were given the Gawad Entrepreneur:

## *Outstanding Agri-based Entrepreneur*

Sps. Marcelina and Salvador Cabaero  
Maura Gesha's Grains Buying Station  
San Guillermo, Isabela

## *Outstanding Non-Agri-based Entrepreneur*

Sps. Elizabeth and Yco Tan  
Evegate Salon/Adam's House Salon Supply and  
Equipment Center  
Legazpi City, Albay

## *SME Bagong Bayani*

Sps. Elizabeth and Yco Tan  
Evegate Salon/Adam's House Salon Supply and  
Equipment Center,  
Legazpi City, Albay

## ■ *Outstanding Countryside Financial Institutions (CFI)*

The CFI contribution in the delivery of credit in the countryside is likewise recognized. On a yearly basis, LANDBANK identifies partner rural banks that have significantly contributed to the Bank's objective of expanding financial assistance in the rural areas. On its 14<sup>th</sup> year, LANDBANK conferred five national awards, 10 regional awards and special awards to partner-rural banks, to wit:

### *National Winners*

**First Place** - Rural Bank of Cauayan, Inc. (Isabela)  
**Second Place** - Cantilan Bank, Inc. (Surigao del Sur)  
**Third Place** - Progressive Bank, Inc. (Iloilo)  
**Fourth Place** - Gulf Bank - A Rural Bank, Inc.  
(Pangasinan)  
**Fifth Place** - Rural Bank of Goa, Inc. (Camarines Sur)

### *Regional Winners*

**Region I** - Gulf Bank - A Rural Bank, Inc. (Pangasinan)  
**Region II** - Rural Bank of Cauayan, Inc. (Isabela)  
**Region III** - Rural Bank of Porac, Inc. (Pampanga)  
**Region IV-A** - Bangko Kabayan (A Rural Bank),  
Inc. (Batangas)  
**Region V** - Rural Bank of Goa, Inc. (Camarines Sur)  
**Region VI** - Progressive Bank, Inc. (Iloilo)  
**Region VIII** - Rural Bank of Hilongos, Inc. (Leyte)  
**Region IX** - Rural Bank of Rizal, Inc. (Zamboanga  
del Norte)  
**Region XI** - Rural Bank of Montevista, Inc. (Davao  
del Norte)  
**Region XIII** - Cantilan Bank, Inc. (Surigao del Sur)

### *Special Awards:*

**Best in Capital Build-up** - Cantilan Bank, Inc.  
(Surigao del Sur)  
**Best in Reciprocal Business** - Gulf Bank - A Rural  
Bank, Inc. (Pangasinan)  
**Best in Profitability** - Rural Bank of Porac, Inc  
(Pampanga)  
**Best CFI Availer-All Loans** - Gateway Rural Bank,  
Inc. (Bulacan)  
**Best CFI Intermediary** - Rural Bank of Goa, Inc.  
(Camarines Sur)  
**Best CFI Availer-Agri/Agra Loans** - Zambales  
Rural Bank, Inc. (Zambales)  
**Best CFI Availer-Microfinance Loans** -  
Progressive Bank, Inc. (Iloilo)

## FOOD SUPPLY CHAIN PROGRAM

The Food Supply Chain Program (FSCP) is a synergy program jointly implemented by LANDBANK, the Department of Agriculture and the Department of Finance. The program aims to provide financial assistance to all key players in the food system to ensure that each link in the value chain is efficient and strong. The employment of efficient production methods in the food system redounds to lower cost of operation, improvement in income, and lower consumer prices.



The Baug CARP Beneficiaries MPC from Magallanes, Agusan del Norte bagged the first prize in the Gawad PITAK 2012 Agri-based category.

Under the FSCP, LANDBANK extends financial assistance to agricultural producers, service providers such as transport and logistics, processors such as millers and agri-business entities, and other market players.

The program strengthens the market linkages between agricultural producers and processors through the signing and execution of a Production, Technical and Marketing Agreement (PTMA) between the participating farmer's organization and the processor or anchor firm. Under the provisions of the PTMA, the anchor firm provides technical assistance to the participating farmer's organizations to ensure that product requirements of the anchor firm are met. On the part of the farmer's organization, the signing of the PTMA enables them to have a ready market for their produce. From the time of its launch in October 2010, the program gained momentum as more farmers' cooperatives and organizations, SMEs, NGOs, and producers participated.

In 2012, a total of ₱8.7 billion was released for 115 projects involving 320 conduits (farmer cooperatives and associations, NGOs) and 115 anchor firms. The cumulative total releases from October 2010 to December 2012 reached ₱18.2 billion.

## SUPPORT TO THE COMPREHENSIVE AGRARIAN REFORM PROGRAM (CARP)

As provided in the LANDBANK Charter, the Bank serves as the financial intermediary of the Comprehensive Agrarian Reform Program (CARP). As such, LANDBANK extends key services such as land valuation of CARPable lands, processing of payments of landowners' compensation, collection of amortization payments from ARBs, and extension of credit to small farmers and fisherfolk through conduits.

### CARP Land Transfer Operations

LANDBANK ensures that the rights of landowners to just compensation are exercised with due diligence through correct land valuation process.

In terms of land valuation, 1,449 land transfer claims covering 15,398 hectares were approved for payment in 2012. The total value of the approved land transfer claims amounted to ₱2.0 billion.

### Landowners Compensation and Assistance

As the financial intermediary of CARP, LANDBANK disbursed ₱2.5 billion as compensation to owners of CARP-covered private agricultural lands in 2012. Out of the ₱2.5 billion, initial payment of ₱0.6 billion was paid in cash while the remaining ₱1.9 billion was in the form of CARP bonds.

The Bank also assisted CARP-covered landowners and bondholders in the marketing/trading or encashment of their CARP bonds. In 2012, total CARP bonds sold amounted to ₱387.1 million involving 935 landowners and bondholders.

### Land Amortization Collections from CARP Farmer-Beneficiaries

In 2012, land amortization collections from Agrarian Reform farmer-beneficiaries declined to ₱451.8 million, 10 percent lower than the ₱502.5 million collected in 2011. This is due to the impact of devastating typhoons that hit the country on the paying capacities of the CARP beneficiaries.

### LANDBANK-administered Agrarian Reform Fund for CARP

The fund balance of the LANDBANK-administered Agrarian Reform Fund amounted to ₱7.4 billion in 2012 compared to ₱7.8 billion in 2011. The ARF is a special fund created under Sections 20 and 21 of Executive Order 229, series of 1987, to cover the estimated cost of the CARP. The LANDBANK-administered ARF is used to pay for the cash portion of landowners' compensation.



The Sta. Cruz Savings and Development Cooperative of Sta. Cruz, Ilocos Sur bagged the first prize in the Gawad PITAK 2012 Non-Agri based category.

# Operational Highlights

# Customer Service

## EXPANSION AND WIDENING OF DELIVERY CHANNELS

### **New Branches**

In 2012, LANDBANK opened five new branches and upgraded one extension office into a branch, bringing the total number of branches to 333. This continuous effort to expand its branch network enables the Bank to have a wider market reach, particularly in the countryside.

LANDBANK remains to have the widest reach in the banking industry with presence in 79 of the country's 80 provinces. Located in Luzon are 212 branches, 78 of which are in the National Capital Region, 53 branches in the Visayas and 68 branches in Mindanao.

In addition, LANDBANK has eight tellering booths, eight foreign exchange booths and 31 Lending Centers to serve the banking needs of its customers.

### **New ATMs**

As part of LANDBANK's ATM deployment program for the year 2012, the Bank installed 122 new ATMs in various locations nationwide, replaced 45 old ATMs, and de-installed seven unserviceable ATMs. This program was vigorously pursued by the Bank to expand its delivery channels and bring financial services closer to more Filipinos especially those in the underserved areas of the countryside.

With a total of 1,070 ATMs as of year-end 2012, LANDBANK maintained its ranking as the fourth largest bank in terms of ATM network. These ATMs were distributed nationwide with 291 (27 percent) in the National Capital Region, 194 (18 percent) in Northern and Central Luzon, 177 (17 percent) in Southern Luzon, 183 (17 percent) in the Visayas and 225 (21 percent) in Mindanao.

The Bank's ATM availability rate continued to improve at 89.1 percent in 2012 from 86.8 percent in 2011. To ensure improvement in availability rate, the following measures were implemented in 2012:

1. Implementation of a modified ATM bills dispensing scheme where ₱1,000 bills were loaded to increase the ATM cash load by 31 percent;
2. Full ATM cash loading on Fridays and conduct of first level maintenance by the branches even on weekends;
3. Conduct of regular training to branch personnel on ATM hardware-related concerns including ATM monitoring; and,
4. Closer coordination with the service provider.

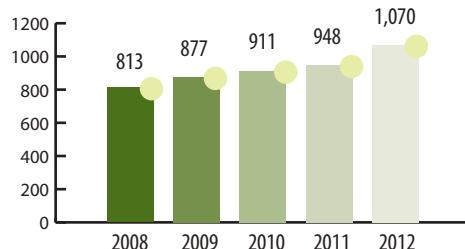
The number of debit cardholders of LANDBANK, comprising of ATM and Cash Cardholders, also continued to grow through the years.

As of year-end 2012, LANDBANK ranked third in the banking industry in terms of cardholder base. A significant growth rate of 32 percent was realized in 2012 bringing the total cardholders to 6.29 million from 4.78 million in 2011.

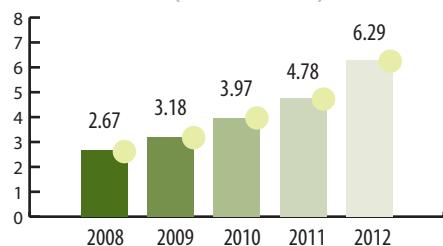
In October 2012, LANDBANK forged a tie-up with BancNet. This new tie up, along with the existing interconnection with Megalink and Expressnet, allowed the Bank's ATM cardholders to have access to additional 12,081 ATMs nationwide.

# Operational Highlights

## ATM NETWORK



## ATM CARDHOLDER BASE (in millions)



### Mobile ATMs



In August 2012, the Bank rolled out two mobile ATMs in Metro Manila primarily to aid in the distribution of cash grants to beneficiaries of the Conditional Cash Transfer (CCT) Program of the government. These mobile ATMs were also used to support other withdrawal transactions. In 2012, a total of 2,442 transactions were processed in the mobile ATMs with transaction value amounting to ₱7.94 million.

### Number of Conduit Banks

In 2012, the Bank partnered with 380 countryside financial institutions composed of rural banks, cooperative banks and thrift/development banks in extending financial assistance and other basic banking services in the countryside.

In addition, LANDBANK maintained correspondent banking relationships with 842 partner banks, comprising of 823 international banks and 19 local banks. Among the 842 international banks, 60 have established lines with LANDBANK, while the rest have SWIFT arrangements. These correspondent banks helped facilitate the service capabilities of the Bank in many areas locally and globally.

### Number of Cooperatives

In order to expand its reach and cover a greater number of small farmers and fisherfolk, the Bank accredits cooperatives as credit conduits and partners in extending financial and other development assistance to the sector. For the year 2012, the Bank partnered with 1,577 cooperatives.

### Remittance Tie-ups/Partnerships

Cognizant of the important role of remittances in boosting the country's economy and the need for efficient, accessible and affordable fund transfer mechanisms for Overseas Filipinos, LANDBANK provided cross-border payment services to wholesale and retail clients across the globe. As a result, the Bank was able to achieve a stronger position in the remittance industry in 2012 and surpassed the previous year's remittance performance. The total remittance volume rose from USD 721 million in 2011 to USD 733 million in 2012.

As part of its continuing effort to expand the overseas collection points, LANDBANK successfully negotiated partnerships with wholesale clients, among which were SBI Remittance Co. LTD. in Japan; World Reliance Trading Corp. and Global Pinoy Remittance Services in Singapore; Cash Sense Inc. in Hong Kong; Salazar KwartaPadala in Australia; Unilink Express Payments in Saudi Arabia; Delma Exchange in Abu Dhabi; and Xoom in the USA. The Bank also joined forces with shipping companies D'Amico Ship and Cebu Ace Maritime Corp. in servicing the payroll of seafarers.

## CONVENIENCE BANKING AND OTHER BANKING PLATFORMS

### Phonebanking – Phone Access

The LANDBANK Phone Access is a 24/7 telephone banking service for ATM and current account depositors. By simply dialing telephone number 405-7000 in NCR and toll-free number 1-800-10-405-7000 outside NCR, a depositor can perform banking transactions such as bills payment, fund transfer, balance and last debit/credit transaction inquiries, checkbook requisition, bank statement request, check status and check deposit inquiries and report on lost or stolen card.

The Phone Access enrolled accounts totaled 2,777,538 as of year-end 2012, representing 99.99 percent of the total number of eligible accounts. The phonebanking transactions processed during the year reached 2,502,127 including 62,712 calls handled by the Customer Care Center.

### Retail Internet Banking – iAccess

The LANDBANK iAccess is an e-banking platform that offers individual depositors the advantage and ease of performing a range of banking transactions on a 24/7 basis and at the comfort and convenience of home or office. By logging on to [www.lbpiaccess.com](http://www.lbpiaccess.com), an enrolled depositor

can avail of financial services such as fund transfer, bills payment and checkbook requisition. Non-financial services such as account summary, account history, check status and returned check deposit inquiries, and report of lost or stolen ATM card are also available.

As of year-end 2012, iAccess enrollees reached 762,499, which represented 47 percent growth rate from the previous year's 519,484 enrollees. On the other hand, the iAccess transactions processed in 2012 totaled 10,206,087 amounting to ₱1.14 billion.

#### **Institutional Internet Banking – weAccess**

The LANDBANK weAccess is an internet banking facility that is designed for institutional clients, both in the private and government sectors. By simply logging on to [www.lbpweaccess.com](http://www.lbpweaccess.com), various banking services can be accessed and transacted such as balance inquiry, account statement, fund transfer, fund sweeping, bills payment, auto debiting, auto crediting, payroll, check status inquiry, and loan information.

Enrollment for the year 2012 totaled 2,595 institutions registering a 69 percent increase from last year's 3,757. This brought the total weAccess enrollment to 6,352 institutions as of year-end 2012. The volume of weAccess transactions processed totaled 3,444,821 amounting to ₱33.91 billion.

#### **Express Payment System**

Through the Express Payment System (EPS), the LANDBANK ATM card and the LANDBANK Cash Card can be used as debit cards. Transactions for the payment of purchases are done via auto debit from the cardholder's account and credit to the establishment's account through a simple swipe of the ATM card in the point-of-sale (POS) terminals of accredited establishments nationwide and a key-in of the cardholder's personal identification number (PIN).

The EPS transactions recorded a 20 percent growth rate from 2.7 million in 2011 to 3.2 million in 2012.

### **CUSTOMER-CENTRIC BANK PRODUCTS AND SERVICES**

#### **Bank Products**

##### **■ Deposits**

Depositors can choose from the wide array of deposit products offered by LANDBANK to match their specific needs or requirements.



##### **LBP High-Yield US Dollar Three-Year Time Deposit**

In August 2012, a new deposit product – the LBP High-Yield US Dollar Three-Year Time Deposit (USD 3TD) was launched as LANDBANK's anniversary product offering. The product features a compounded interest on deposit, and offers 2.5 percent fixed interest rate for the three-year term. Minimum amount of placement is USD 5,000.00. In the first four months of product offering, the Bank generated a total of USD 89.24 million in deposit.

##### **■ Loans**

LANDBANK continued to faithfully pursue its lending operations for the priority sectors to promote countryside development.

Aside from the Department of Agriculture's (DA's) Sikat-Saka Program, new credit programs were implemented in 2012 such as the Step-Up Loan Program and the Agrarian Production Credit Program.

##### **Step-Up Loan Program**

The Step-Up Loan Program provides short-term loan package to loan conduits which include Class A cooperatives, rural and cooperative banks, thrift banks, financing companies, and non-government organizations to support their lending operations. It offers competitive interest rates and loan amounts depending on the borrower's requirement, but not to exceed 85:15 debt-equity ratio.

##### **Agrarian Production Credit Program**

This program was jointly implemented by the DA, the Department of Agrarian Reform, and LANDBANK pursuant to CARPER Law to provide financial, technical and other support services to agrarian reform beneficiaries through farmers' organizations. It is a transition program which aims to prepare farmers' organizations to become credit conduits of the Bank.

##### **■ Trust**

LANDBANK's trust products are designed to give clients the best value for their investments.

In 2012, a new trust product, the Money Market Fund, was launched. For a ₱10,000 minimum investment, conservative investors get decent returns for a minimum holding period of 30 days.

##### **■ Investment**

As a universal bank, LANDBANK also provides a wide range of investment banking services for both the public and private sectors.

In 2012, LANDBANK was involved in various investment banking transactions of government agencies that included the Bureau of the Treasury (BTr), National Home Mortgage and Finance Corporation (NHMFC), and the DA. The Bank also engaged in investment banking

# Operational Highlights

transactions for private corporations such as the Avida Land Corporation, All Asian Countertrade Inc., Globe Telecom Inc., National Grid Corporation of the Philippines, and Seaoil Philippines, Inc.

In January 2012, LANDBANK successfully issued its own ₱10.5 billion Tier 2 Notes, which at that time, was the largest domestic Tier 2 issuance carrying the lowest coupon rate.

For listing the first residential asset-backed security in relation to the ₱603 million Bahay Bonds 2 issue of the NHMFC in August 2012, the Bank received the Innovative Corporate Bond Issue of the Year Award for 2012 from the Philippine Dealing System Group.

The Bahay Bonds 2 was solely arranged and underwritten by LANDBANK. In March and October 2012, the Bank was the Joint Issue Manager for the ₱179.8 billion Retail Treasury Bonds 15 and the ₱188.0 billion Retail Treasury Bonds 16 of the BTr. In December 2012, the Bank also served as the Issue Manager for the first onshore dollar bonds (ODBs) issued by the BTr amounting to USD 500 million.

## ■ Treasury

For proprietary investment in 2012, LANDBANK engaged in the issue of Indonesian sovereign bonds for yield enhancement, and in the ODBs issued by the BTr. In support of the government's effort to pay off short debt maturities and manage liability maturities, the Bank also participated in the ROP buyback program of the Department of Finance.

## Bank Services

### ■ Customer Care Center

The LANDBANK Customer Care Center provides 24/7 customer assistance and 8/5 iAccess and weAccess helpdesk.

For the year 2012, the Customer Care Center handled a total of 130,886 requests for assistance, covering Phone Access, iAccess, and weAccess transactions.

### ■ Pre-departure Orientation Seminars (PDOS)

As part of the Bank's continuing assistance to OFWs, LANDBANK conducts PDOS, Pre-employment Orientation Seminar and Community Education Program, in coordination with the Commission on Filipinos Overseas and the Overseas Workers Welfare Administration. The Bank handled lectures on financial literacy and made marketing presentations on Overseas Filipino accounts offered by the Bank. In 2012, a total of 432 PDOS were conducted by LANDBANK and participated in by 21,600 OFWs.

### ■ Point-of-Sale (POS) Payment of Ninoy Aquino International Airport (NAIA) Terminal Fees

To facilitate the payment of terminal fees by domestic and international passengers, LANDBANK installed 11 units of POS terminals in NAIA. In 2012, a total of 60,420 transactions were processed in the POS amounting to ₱52.4 million.



### ■ wePayAccess Internet Payment Facility

In June 2012, the Bank launched the wePayAccess internet payment facility. The wePayAccess is a web-based system which provides viewing of account information and bills payment feature to institutional depositors, including government institutions. By logging on to [www.lbpwepayaccess.com](http://www.lbpwepayaccess.com), institutions can also remit their employees' contributions to the Home Development Mutual Fund, and settle their bills to Manila Water, Maynilad, Sky Cable, Globe and Innove.

## CASH MANAGEMENT SERVICES TO THE NATIONAL GOVERNMENT

As a Government Financial Institution, LANDBANK delivers various cash management services in support of various government operations and programs. These services include the following:

### Modified Disbursement Scheme (MDS)

As the primary depository bank of the national government, LANDBANK services the disbursement system of government funds through the Modified Disbursement Scheme (MDS), in coordination with the Department of Budget and Management and the BTr.

For the year 2012, LANDBANK branches processed 83 percent of the government's total disbursements amounting to ₱1.12 trillion. The amount involved a total of 4.6 million checks issued by 34 government agencies. These disbursements included payments and fund releases of the government for development projects, operating expenses, and salaries of government personnel.

### Continuous Form Checks (CFCs)

LANDBANK also handles the encashment of Continuous Form Checks (CFCs) issued by government agencies and instrumentalities for payment of personnel salaries and other monetary benefits. In 2012, LANDBANK processed 3.6 million CFCs issued by 13 government agencies involving a total amount of ₱37 billion.

### **Electronic Modified Disbursement System (eMDS)**

In 2012, the Bank launched the Electronic Modified Disbursement System (eMDS), a web-based system that allows enrolled government agencies to do selected MDS transactions online through [www.lbpermds.com](http://www.lbpermds.com). With the eMDS, the agency can transfer funds from an enrolled MDS account to another MDS account of the agency or to an enrolled internal creditor's account. The agency can also view MDS account information and transaction history, request MDS checkbook, and create or upload status of checks issued. By end of 2012, a total of 16,027 transactions were processed for 154 enrolled agencies amounting to ₱292.6 billion.

### **Revenue Collection Services**

With its network of branches spread all over the country, LANDBANK becomes a strategic conduit where individuals and corporations can pay duties and taxes. In 2012, a total of ₱122.0 billion in taxes were collected by the Bank for the National Government. Of the amount, ₱101.1 billion involving 4.3 million transactions were for the Bureau of Internal Revenue while ₱20.9 billion involving 43,235 transactions were for tariffs and duties collected for the Bureau of Customs.

### **Conditional Cash Transfer (CCT) Program**

LANDBANK serves as the distribution channel for the Conditional Cash Transfer (CCT) Program of the National Government. The CCT is a program that provides cash grants to extremely poor households on the condition that the beneficiaries comply with its developmental objectives related to education and health.

Under the CCT, program beneficiaries are issued cash cards where monthly cash grants from the government are credited. To expand distribution channels and better facilitate cash disbursement, the Bank also accredited cooperatives, rural banks, and NGOs as conduits. In addition, mobile ATMs were used in Metro Manila to support the cash distribution.

For the year 2012, the Bank disbursed a total of ₱23.7 billion to 3.1 million household beneficiaries all over the country.

### **Government Collection Services**

LANDBANK also serves as the collection arm of the Philippine Health Insurance Corporation, Social Security System, Home Development Mutual Fund, National Home Mortgage and Finance Corporation, Social Housing Finance Corporation, Philippine Economic Zone Authority, and the Quezon City Government. Total collections by the Bank from these government institutions reached ₱1.8 billion in 2012.

## **ENHANCING LANDBANK'S BRANCH BANKING OPERATIONS THROUGH QUALITY MANAGEMENT SYSTEMS**

The third phase under the Bank's ISO-QMS Program covers the establishment and certification to ISO 9001:2008 quality management systems of the branch banking operations of all 77 branches under the NCR Branches Group (NCRBG).

In 2012, the ISO-QMS Road Map for Phase III was implemented through the quality management teams per cluster and branch. These teams were set up in order to effectively carry out QMS best practices and mandatory procedures. The following initiatives were launched at the NCRBG during QMS implementation:

- Establishment of quality objectives (customer satisfaction, ATM availability, account opening turn-around time, reduction of errors in transaction posting for regular passbook accounts by 50 percent) including regular monitoring of each objective;
- Customer satisfaction survey - was initially conducted by the Strategic Planning Group (SPG); after which, monthly self-administered surveys were done by the branches from July to December 2012;
- Performance evaluation survey of Head Office support units was initiated by SPG with Branch Unit Heads as respondent. This evaluation was conducted as a way of ensuring that critical services provided by the support units to branches are effectively managed. Issues and concerns that came out during the survey were addressed by the support units through action plans presented to the Management Committee; and,
- Establishment of quality workplace standards based on 5S principles, namely: sort, systematize, sweep, standardize, and self-discipline. In addition, a system for regular audit through the use of an audit form was established at NCRBG.

With the establishment of QMS in NCRBG's branch banking operations, customer satisfaction levels were increasing and overall operations flow was clearly defined. Through a more organized filing system, more spaces for storage were freed up and retrieval of documents became faster. A more efficient handling of communications and information was also realized at NCRBG. Updates on issues were consistently discussed during staff meetings.

With the successful implementation of QMS in Metro Manila branches, the Branch Banking Sector, in coordination with SPG's Quality Management Office, will replicate QMS best practices to all LANDBANK branches nationwide. Implementing a single management tool to enhance customer service delivery will ultimately benefit not only the clients but also the Bank's overall performance.

# Operational Highlights

## INFORMATION TECHNOLOGY SUPPORT AND BANK PROCESSES AUTOMATION

In 2012, various IT projects have been completed, with new other projects initiated as support to critical bank operations. These IT projects not only allowed for a faster transaction time, but likewise promoted efficiency in various levels of bank operations.

### **IT Projects Completed in 2012**

#### **■ In-house Developed IT Projects**

##### **Interface of LBP ePayment System with DBM/PS-PhilGEPS**

In support of the government's goal to increase efficiency, promote transparency, and reduce the cost of procurement processes, LANDBANK collaborated with the Department of Budget and Management's (DBM) Procurement Service (PS) for the DBM/PS-PhilGEPS ePayment facility.

The interface of the LBP ePayment System with DBM/PS-PhilGEPS allows payment of Agency Procurement Requests (APRs) through the internet-based ePayment System of the Bank which adopts an auto-debit arrangement (ADA). This ADA requires the client agency to have a LANDBANK account enrolled to complete the payment through online application in PhilGEPS Virtual Store website. The payment for the APRs is automatically debited from the client agency's account in a real-time manner and is consequently credited to DBM/PS account during batch processing at the end of the day.

The DBM/PS-PhilGEPS ePayment facility was made operational in February 2012.

##### **Support System to the National Single Window (NSW)**

In October 2012, the Bank signed an agreement with the Bureau of the Treasury and BancNet, Inc. to receive payments to, and transactions with the government and consolidate them through a new online service. This gave birth to the National Single Window (NSW), an internet-based platform that allows single submission of applications for licenses, permits and other documents required in government transactions.

The NSW enables the electronic payment of export-import clearances and trade-related services through the BancNet Internet Payment Gateway. It thus speeds up trade processes and makes it convenient for clients because they are spared from running to and from different agencies for their payments.

#### **wePayAccess**

In June 2012, the Bank implemented the wePay Access – a corporate internet banking facility that allows

account information inquiry and bills payment. This facility is provided to the Bank's institutional clients with a minimum average daily balance of ₱20,000.

The LANDBANK wePayAccess takes strict measures to ensure that the Bank's security practices conform to the best banking standards, and that it adequately responds to clients' institutional needs. It has a Verisign-Secured Seal that assures website visitors of site authenticity and transaction security.

In 2012, other projects that are critical to bank operations were completed. These include the interfaces for the Financial Management System and Customer Information/ Central Liability System.

#### **■ ATM and ATM-related Projects**

##### **ATM Card Typing**

The ATM Card Typing is an enhancement of the Bank's ATM system to support new card types and technologies being introduced to the system such as Radio Frequency Identification, Cash Cards, as well as future card products. Changes in the system include, among others, the generation of separate embossing file for each card type.

Since the completion of enhancement in May 2012, the Bank has been able to save on manhours and material costs due to errors in card production. Likewise, the clients benefit from reduced card processing time.

##### **ATM Remote Reading**

ATM Remote Reading is a system feature which allows remote transferring of copy of ATM terminal reading per cassette and Electronic Journal (EJ) from ATM to the LANDBANK Host or main server. This feature reduces the cost attributed to ATM terminal reading, EJ downloading, and facilitates timely and accurate reporting of the Bank's cash position, as well as optimizes the availability of ATM units through timely cashloading.

This ATM Remote Reading feature has been available since the last quarter of 2012.

##### **Cash Card Batch Top-Up**

The Cash Card Batch Top-Up is a mainframe-based system designed for economical and fast processing of large volumes of crediting transactions to the LANDBANK Cash Card accounts. This system was made available starting September 2012.

##### **Real-Time Debit of Inter-Bank Inquiry Charges**

Since its implementation in October 2012, the Real-Time Debit of Inter-Bank Inquiry Service Charges has enabled LANDBANK to collect service charges for balance inquiry transactions in a real-time manner.

#### ■ Other IT Projects

##### Automated Signature Verification System (ASVS)

The Automated Signature Verification System (ASVS) provides a solution for storing data and images in a database for the purpose of visual and automated signature verification.

The ASVS was conceptualized to be able to comply with the Bangko Sentral ng Pilipinas Circular 681 on the “*Revised Check Clearing and Settlement Processes*” requiring banks to return all checks with insufficient funds to the presenting bank through the Philippine Clearing House Corporation by 7:30 in the morning of the next banking day from the date of presentation of the check deposit.

The ASVS was up and running in November 2012.

##### Real and Other Properties Acquired (ROPA) Manager System Project

The ROPA Manager is an automated system that handles the movement of properties acquired by the Bank in settlement of loans and/or for reasons through foreclosure or other means. It captures and monitors the movement and maintenance of properties from the time a loan becomes past due until it becomes an acquired property of the bank.

The ROPA Manager supports the Bank’s thrust to achieve a high level of operational efficiency and hasten the recovery of Bank’s investments in loans. The System was turned over to LANDBANK in June 2012.

#### **SYMBOLS Loan System Enhancements Phase 4**

The SYMBOLS Loan System is an online system that handles processing and booking of loan transactions. It optimizes account monitoring from credit initiation to litigation, and consolidates loan information for profitability analysis and performance reporting.

For Phase 4, the Bank implemented priority enhancements to cater to the data requirements of the Philippine Financial Reporting Standards for loan accounts, and of other Bank units. These priority enhancements were implemented in December 2012.

#### **Anti-Money Laundering System (AMLS)**

The Anti-Money Laundering System (AMLS) is a system which enables the Bank to comply with the BSP requirement of automatically generating Covered Transaction Reports and Suspicious Transaction Reports. The CI/CLS interface with AMLS in January 2012 has enabled AMLS to generate alerts for party level scenarios.

#### AML-Data Entry System (AML-DES) and Standard Data Template

The AML-Data Entry System (AML-DES) is a web-based application system designed to capture financial transactions for uploading to the AMLS in compliance with the reporting requirements of the Anti-Money Laundering Council. The AML-DES was implemented in June 2012. Simultaneously, the AML-Standard Data Template was implemented to capture the covered transactions in most of the Bank’s source.

#### **IT Projects Started and Ongoing in 2012**

LANDBANK continually embarks on developing new IT Projects that advance its business goals (pursuit of mandate, customer service and institutional viability). These new projects include a mobile banking application, conditional cash transfer program, and an asset-liability and risk management system.

Other ongoing IT projects aim to further improve the Bank’s products and services by developing its lending operations, remittance systems, fund transfer services, resource management (e.g. fixed assets and human resources), and by simplifying deposits account opening and management.

#### **IT Infrastructure Upgrades in 2012**

In 2012, the Bank also embarked on additional acquisition and upgrade of hardware and software in support of the automation of the Bank’s processes for a more efficient and effective delivery of its products and services to its customers.

#### **The Data Warehouse Undertakings and Contributions**

A data warehouse system is defined as a repository of integrated information from different data sources, internal or external, structured and optimized for analytical and informational processing or reporting.

LANDBANK’s Data Warehouse (DW) Project had its early beginnings in 2002 when the Bank issued LBP Special Order No. 049 series of 2002 stating that: “*Pursuant to the Bank’s Eight Point Agenda in terms of better Management Information Systems, a Central MIS Project Structure is hereby established and is mandated to pursue the Central MIS (Data Warehousing) project.*”

As of end of 2012, there were about 230 reports generated by the DW on a regular basis, servicing at least 34 various units of the Bank. Moreover, about 450 analytical or special reports were generated for a hundred offices of the Bank.

# Operational Highlights

# Institutional Viability

Good corporate governance is a principle which LANDBANK fully embraces. This is evident on its systems, processes and structure, and is best manifested on how the public views the Bank. In an impromptu speech during the LANDBANK Annual Planning Conference for CY 2013 held in Tagaytay City in November 2012, the President of the Philippines, His Excellency Benigno S. Aquino III, gave an affirmation on how the Bank is doing:

*"I just like to share just one point on the very, very hard work that you all have been doing. I hope to provide you with a better environment where all your efforts really amount to something. You're bringing very clear sparkling water in a polluted landscape."*

His Excellency President Benigno S. Aquino III  
November 2012

## CORPORATE GOVERNANCE STRUCTURE

### Board Composition

The Land Bank of the Philippines is wholly-owned by the Philippine National Government, and is governed by a Board of Directors with nine members. All nine members of the LANDBANK Board of Directors (LANDBANK BOD) are appointed by the President of the Philippines with none having a shareholding in the Bank.

The LANDBANK BOD is composed of five ex-officio and four private sector representatives. The ex-officio members are the incumbent Secretaries of the Department of Finance (DOF), Department of Agriculture (DA), Department of Agrarian Reform (DAR) and the Department of Labor and Employment (DOLE). Of the four private sector representatives, two represent the Agrarian Reform Beneficiaries (ARBs).

The LANDBANK BOD is chaired by the Secretary of Finance with the LANDBANK President and CEO as vice chairman. In 2012, the LANDBANK BOD was comprised of the following:

- Honorable Cesar V. Purisima  
Secretary, DOF and Chairman, LANDBANK BOD  
DOF Undersecretary Jeremias N. Paul, Jr. (alternate director)
- Gilda E. Pico  
LANDBANK President and CEO and Vice Chairperson,  
LANDBANK BOD
- Honorable Proceso J. Alcala  
Secretary, DA  
DA Undersecretary Antonio A. Fleta (alternate director)
- Honorable Virgilio R. de los Reyes  
Secretary, DAR  
DAR Undersecretary Anthony N. Paruñgao (alternate director)
- Honorable Rosalinda D. Baldoz  
Secretary, DOLE  
DOLE Undersecretary Danilo P. Cruz (alternate director)
- Director Domingo I. Diaz  
Representative, Private Sector

# Operational Highlights

- Director Tomas T. de Leon, Jr.  
Representative, Private Sector
- Director Crispino T. Aguelo  
Representative, ARBs
- Director Victor Gerardo J. Bulatao  
Representative, ARBs

An independent director, as defined in the BSP's Manual of Regulations, should not be an officer nor a majority stockholder of the Bank, should not be related to any director or officer of the Bank, and must not be retained as a professional adviser, consultant or counsel of the Bank. The Bank's independent directors in 2012 were Victor Gerardo J. Bulatao and Tomas T. de Leon, Jr.

## The Functions of the Board of Directors

The LANDBANK BOD establishes the overall policies and strategic directions for the Bank which guide the management and the operating units in LANDBANK's overall operation. The LANDBANK BOD provides the oversight and champions good corporate governance which require, among others, strong adherence to ethical standards and strict compliance with legal, institutional and regulatory requirements. The Board also ensures that the Bank remains accountable to its various stakeholders.

## Board Performance and Attendance

LANDBANK continues to implement the Annual Performance Rating System for its Board of Directors and four Board-level committees, namely, the Audit Committee, the Risk Management Committee, the Trust Committee, and the Corporate Governance Committee. The self-rating performance assessment of the Board and the four Board-level committees is a corporate governance initiative which was started in 2009. The rating system, developed in coordination with the Institute for Corporate Directors, is aimed at the regular monitoring and gauging of the directors' performance against internationally-accepted principles of corporate governance and industry best practice. With the implementation of the Board rating system, the Bank's standards of corporate governance were raised and a higher level of compliance was achieved.

The self-rating instrument evaluates the effectiveness of the Board and four Board-level committees in the performance of their principal duties and responsibilities as an individual director as well as a collegial body. The development of the performance rating system for the Agri-Agra Social Concerns Committee is ongoing while the one for the Investment and Loan Committee will be undertaken in 2013.

The LANDBANK BOD held 24 regular meetings in 2012. Average attendance in 2012 was recorded at 82.41 percent. Perfect attendance was logged by LANDBANK President and CEO Gilda E. Pico and Directors Victor Gerardo J. Bulatao and Crispino T. Aguelo.

## Board Committees

The LANDBANK BOD delegates specific functions and responsibilities to the six Board-level committees for an efficient discharge of its oversight functions. These Board-level committees effectively assist the LANDBANK BOD as a body in the exercise of its duties and responsibilities. These Board-level committees are the: Corporate Governance Committee, the Audit Committee, the Risk Management Committee, the Investment and Loan Committee, the Trust Committee and the Agri-Agra Social Concerns Committee.

Each Board-level committee has a charter which provides for their composition, authority, duties, and responsibilities. Remuneration of the Board members is in accordance with the GOCC Governance Act of 2011 (Republic Act 10149). The four non-ex-officio members receive a per diem of ₱40,000 for every Board session attended.

Moreover, the directors are entitled to honorarium for every meeting attended in the Board-level committees they belong to.

### ■ *The Agri-Agra Social Concerns Committee*

The Agri-Agra Social Concerns Committee is the Board-level committee that is geared towards the strengthening of the CARP implementation. Specifically, the Agri-Agra Social Concerns Committee's coverage and functions include the following – (i) formulation of non-credit policies to improve the delivery of services on CARP and other agri-agriculture matters; (ii) as a clearing house for LANDBANK's CARP-related non-credit programs; and (iii) monitoring of the status of implementation of the Bank's various non-credit agri-agriculture and social concerns programs.

The Committee is chaired by Director Victor Gerardo J. Bulatao with the LANDBANK President and CEO Gilda E. Pico as vice chairperson. The members of the agri-agriculture social concerns committee are the Secretaries of Agriculture and Agrarian Reform, and Director Crispino T. Aguelo.

In 2012, the Agri-Agra Social Concerns Committee discussed, among others, the land acquisition and distribution processes for Hacienda Luisita, Inc. in compliance with the Supreme Court decision.

The Agri-Agra Social Concerns Committee held eight meetings in 2012. Average attendance for 2012 was recorded at 80 percent.

Of the five members, three were able to attend all eight meetings in 2012. They were the chairman, Director Bulatao, LANDBANK President and CEO Pico, and DAR Secretary de los Reyes.

### ■ *The Audit Committee*

The Audit Committee provides assistance to the LANDBANK BOD in fulfilling its oversight responsibilities over the Bank's financial reporting policies, practices and control, internal and external audit functions, and compliance functions.

In April 2012, the Audit Committee amended its Charter to fortify its oversight functions. Under the amended Charter, the Audit Committee increased its membership – from three to five members, and defined its functional supervision over the Internal Audit Group (IAG) and Compliance Management Office (CMO). These amendments in the Audit Committee's Charter are all aimed at ensuring compliance with BSP Circular No. 749, series of 2012 (Guidelines in Strengthening Corporate Governance in BSP Supervised Financial Institutions, and the Code of Corporate Governance of the Securities and Exchange Commission), and conformance to the recommendations of the Punongbayan and Araullo during its first External Quality Assurance Review of the Bank's IAG.

In 2012, the Audit Committee accomplished 10 major initiatives including the Charter amendment.

In order to increase the number of Bank units passing the internal audit, heads of units which are rated 'exemplary' are invited to present their best practices for possible adoption by other Bank units. For 2012, the MDS and Collection Management Department, Boac Accounting Unit, Puerto Princesa Accounting Unit, Makati Business Center Branch and Makati City Hall Branch were rated 'exemplary' by the IAG.

The Audit Committee has five members, namely, DA Secretary Alcala and Directors Bulatao, de Leon, Aguelo and Diaz. The Committee's average attendance was recorded at 82.75 percent for its 17 meetings in 2012.

#### ■ *The Risk Management Committee*

Risk management oversight is done at various levels in the Bank. Overall risk management oversight lies with the LANDBANK BOD through the Board-level Risk Management Committee (RiskCom).

The RiskCom evaluates the risk management framework of the Bank and ensures that risk management policies and procedures are aligned with the risk appetite as well as strategies and objectives of the Bank.

Moreover, the RiskCom provides oversight on all matters pertinent to risk management including the development of risk strategies, policies, guidelines, procedures, and systems. The Committee ensures that the Bank's risk exposures are recognized and that appropriate risk-mitigating measures are adequately established.

The RiskCom also oversees the system of authority limits delegated by the LANDBANK BOD to management and, if breaches occur, immediately recommends corrective actions. It establishes the system for the reporting and disclosure of risk information to the LANDBANK BOD which approves various guidelines and procedures on risk measurement and validation, business continuity monitoring, liquidity risk approving authorities, risk appetite statement, and risk dictionary, among others.

For timely reporting (specifically those pertaining to market, liquidity and interest rate risks), risk reporting to the RiskCom is done twice monthly.

The RiskCom is composed of five directors with Director de Leon and DOF Secretary Purisima serving as chairman and vice chairman, respectively. The rest of the Committee members are Directors Diaz, Aguelo and DA Secretary Alcala.

The RiskCom held 17 meetings in 2012 with an attendance rate of 76 percent.

#### ■ *The Corporate Governance Committee*

One of the functions of the Corporate Governance Committee (CG Com) is to ensure the Board's effectiveness and due observance of corporate governance principles and guidelines. Its thrust is to ensure that the LANDBANK BOD and management continuously adhere to the spirit of good corporate governance.

The CG Com is in charge of the official submittal of the results of the annual performance rating of the LANDBANK BOD and the individual members of the Board to the BSP, the Securities and Exchange Commission, the Presidential Management Staff, and the GOCCs Commission on Governance (GCG).

The five-member CG Com is composed of the two independent directors – Directors de Leon and Bulatao, LANDBANK President and CEO Pico, DOF Secretary Purisima and DOLE Secretary Baldoz. Director de Leon is the CG Com chairman, while Director Bulatao is the vice chairman.

For the year 2012, the CG Com conducted eight meetings with an average attendance rate of 80 percent.

#### ■ *The Trust Committee*

The Trust Committee exercises functional oversight and supervision of the Trust Banking Group and is responsible for formulating the group's strategic direction towards the goal of optimizing its trust and fiduciary business.

Among the major functions of the Committee are: (i) the acceptance and closing of trust and other fiduciary accounts; (ii) the initial review of assets placed under the trustee's or fiduciary's custody; (iii) the investment, reinvestment and disposition of funds or property; (iv) the review and approval of transactions between trust and/or fiduciary accounts; and (v) the review of trust and other fiduciary accounts at least once a year to determine the advisability of retaining or disposing of the trust or fiduciary assets, and/or whether the account is being managed in accordance with the instrument creating the trust or other fiduciary relationship.

In the latter part of 2012, the BSP issued Circular No. 766 which set forth the Guidelines in Strengthening Corporate Governance and Risk Management Practices on Trust, Other Fiduciary Business and Investment Management Activities. To this end, the Trust Committee ably and promptly complied by approving the revised Trust Risk Management Manual to embody the said BSP circular.

In the course of the year, the composition of the Trust Committee underwent some changes. Firstly, a new Trust Officer and Head of the Trust Banking Group

# Operational Highlights

was appointed – FVP Josephine G. Cervero replacing Atty. Felix L. Manlangit in July 2012. Secondly, the Committee was reconstituted with the replacement of two of its members.

At the close of 2012, the LANDBANK Trust Committee was composed of DOLE Secretary Baldoz (chairperson); DOF Secretary Purisima (vice chairman); LANDBANK President and CEO Pico; DAR Secretary De Los Reyes; and the Head of the Trust Banking Group.

For 2012, the Trust Committee convened eight times with an average attendance rate of 71 percent. Director De Leon, DAR Undersecretary Paruñgao, Atty. Manlangit and FVP Cervero registered perfect attendance.

## ■ *The Investment and Loan Committee*

In December 2012, the Investment and Loan Executive Committee (ILEC) was reconstituted into the Board-level Investment and Loan Committee (ILC).

The ILC is chaired by LANDBANK President and CEO Pico with Director Diaz as the vice chairman. Completing the ILC roster are Directors Aguelo, Bulatao and de Leon.

Among the functions of the ILC is to evaluate, approve or recommend to the LANDBANK BOD for consideration and approval the loans and investments proposals in accordance with LANDBANK's Codified Approving/Signing Authority (CASA) and Investment Policy Guidelines and Strategy. The ILC also reviews and recommends to the Board credit and investment policies and guidelines that will govern the credit and investments portfolio. Moreover, the ILC reviews and monitors the performance of loans and investment portfolio of the Bank.

## Units under the Board

### ■ *Internal Audit Group (IAG)*

As one of the cornerstones of effective governance, IAG provides an independent and objective evaluation of management controls and operations performance and the determination of the degree of compliance with laws, regulations, managerial policies, accountability measures, ethical standards and contractual obligations. IAG appraises the plan of organization and all methods and measures in order to recommend courses of action on matters relating to operations and management controls. Moreover, in compliance with international standards, internal auditors also add value to the Bank's operations by evaluating the risk management and governance processes.

The bulk of IAG work are on the provision of assurance services with an objective to render an overall assessment on how the internal controls and measures of the Bank are implemented by the Bank units. The following is the Summary of Assurance Services, including the special audits, completed by IAG in 2012:

KRA	Actual	Target	% Accomplishment
<b>Auditable Units</b>			
Regular Audit	251	274	92%
Special Audit	31	--	--
<b>Sub-total</b>	<b>282</b>	<b>274</b>	<b>103%</b>
<i>IT Systems Audit</i>			
Applications Audit	11	9	122%
<i>Post Implementation Review/ Desk Audit</i>	3	3	100%
<b>Sub-total</b>	<b>14</b>	<b>12</b>	<b>117%</b>
<b>TOTAL</b>	<b>296</b>	<b>286</b>	<b>104%</b>

In 2012, IAG successfully passed the first External Quality Assurance Review conducted by the Punongbayan and Araullo with an overall rating of "Generally Conforms" or 96 percent, which is above its international and local counterparts. This affirms IAG's competent conduct of its role in good governance in accordance with the International Standards for the Professional Practices of Internal Auditing.

The foregoing 2012 accomplishments are the products of the concerted efforts of 116 personnel, 19 of whom have professional certifications as follows:

- Certified Internal Auditor (7);
- Certified Information System Auditor (4);
- Certified Information Security Manager (1);
- Certified Internal Controls Auditor (3);
- Accredited Quality Assessor of the Internal Audit Activity (3); and,
- International Register of Certified Auditors Environmental Management Systems Auditor/ Lead Auditor ISO 14001:2004 (1).

### ■ *The Compliance Management Office (CMO)*

Another Bank unit that is directly supervised by the Audit Committee is the Compliance Management Office (CMO). Presently headed by a Vice President, the CMO oversees the overall implementation and coordination of the Bank's compliance system. It maintains the Bank's Compliance Program which policy statement says that compliance and ethics shall be the norm underlying the performance of all functions.

The CMO is in charge of ensuring LANDBANK's compliance with all relevant laws and regulations, including the Anti-Money Laundering Act (AMLA) of 2001 or R.A. 9160, as amended. It directly reports to the Board-level Audit Committee as an independent office.

In 2012, the CMO engaged in various activities aligned with its primary role to effectively manage compliance and reputation risks. The year was marked with the issuance of 175 regulations which were disseminated to all concerned business units. It continuously monitored Bank-wide reporting activities to various regulatory and oversight bodies such as the Bangko Sentral ng Pilipinas, Commission on Audit, and the Philippine Deposit Insurance Corporation. Moreover, it monitored the Bank's compliance with reportorial requirements of the Securities and Exchange Commission relative to LANDBANK's underwriting license and Government Securities Eligible Dealer responsibilities. The CMO also adopted a monitoring process to manage the Bank's reputation risks arising from consumer concerns.

Compliance testing was continuously conducted by the CMO on regulatory issuances applying the Compliance Risk Assessment Matrix and Compliance Requirement Memorandum as tools. This was also enhanced by the development of the AML Compliance Testing (ACT) framework and program, which include the newly crafted ACT Sampling Methodology.

Other initiatives pertinent to ensuring the Bank's compliance with the AMLA include the conduct of AML Risk Rating Self-Assessment, posting of updated AML Questionnaire in the LANDBANK website, and responses to various AML due diligence requests by correspondent banks.

#### ■ *The Risk Management Group (RMG)*

The unit responsible for the institutionalization of risk culture across the organization, and oversight on risk management policies is the Risk Management Group (RMG). The RMG is comprised of three units, namely, the Business Risk Management Department (BRMD), the Credit Policy and Risk Management Department (CPRMD), and the Treasury Risk Management Department (TRMD). The RMG is functionally supervised by the Risk Management Committee.

The functions of these three departments are focus-specific on different risk areas. CPRMD handles the formulation and review of credit policies and their implications on LANDBANK's lending activities as well as the review of credit ratings. It also facilitates the development of the Bank's risk models for credit risk identification, measurement and monitoring.

TRMD focuses on the management of risk measurement and analysis of the Bank's liquidity, market, interest rate and other treasury-related risks. It also informs management of the Bank's liquidity position and significant movements in foreign exchange and interest rates that will have impact on the Bank's operations.

BRMD undertakes the management of the Bank's business operations, system, legal, technology, and all other risks not falling under TRMD's and CPRMD's purview. The BRMD also ensures the continuity of business with the effective implementation of

LANDBANK's Business Continuity Plan and IT Business Plan. Moreover, facilitation of programs for developing the Bank's risk culture and deepening risk awareness among LANDBANK personnel is undertaken by BRMD.

#### ■ *Trust Banking Group (TBG)*

The Trust Banking Group (TBG) is directly supervised by the Trust Committee in the administration of all trust and other fiduciary and investment management accounts of LANDBANK.

LANDBANK's TBG is composed of three departments, namely, the Trust Marketing Department, the Trust Portfolio Marketing Department, and the Trust Operations Department.

The Trust Marketing Department is in charge of the development, review and marketing of the trust products and services as well as the provision of legal and financial advice on trust transactions. The Trust Portfolio Marketing Department, on the other hand, handles the trading and asset management of trust and investment management accounts in addition to the evaluation of equities and fixed income securities for investment and divestment decisions. The third unit under TBG, the Trust Operations Department, is in charge of the following tasks – (i) maintenance of the accounting and management information system for all trust and fiduciary accounts; (ii) cashiering; and (iii) safekeeping of vital documents including securities.

#### Continuing Education for the Board

As part of the Bank's corporate governance initiatives and the directors' continuing education, the Organization Development Department facilitated the attendance of the board members in several in-house briefings. In 2012, various briefings were conducted for the members of the Board to acquaint them on the different operations of the Bank. These briefings focused on branch banking, agrarian operations, investment banking, asset and liability management, overview of lending operations, chart of accounts, and human resource management.

Also in 2012, Board members attended the Advance Risk Management for Financial Institutions and the Professional Directors Program. These are in addition to the Update on the Anti-Money Laundering Act, the Global Banking Perspectives 2012 Conference, and the Asian Marketing Conference – Unleash the Asian Marketing Masters.

## STRENGTHENING THE BANK'S ORGANIZATION

To keep abreast with the constant and increasing pace of change in the banking industry, LANDBANK implemented an organization-wide realignment effective July 1, 2012. This is the first major shift in structure

# Operational Highlights

undertaken since 2001. With the new structure, the Bank aims to achieve a sustained expansion of loans to the priority sectors; attain higher financial inclusion through credit outreach and availability of deposit and branch services in areas without banks; align organizational units according to business lines to improve operational efficiencies and comply with Basel Accord requirements; and implement more efficient, standardized and streamlined operations.

Under the new set-up, the Bank has been reconfigured to five sectors, namely:

- *Agricultural and Development Lending Sector (ADLS)* which manages the overall loan portfolio of the Bank and handles the credit support to the priority sectors;
- *Branch Banking Sector (BBS)* which supervises branch banking operations, e-banking products, remittance services, and ATM services;
- *Corporate Services Sector (CSS)* which handles overall supervision over human resource, facilities, procurement services, provident fund management, and the Bank's media and external relations programs;
- *Operations Sector (OS)* which provides Bankwide operational support including accounting services, controllership, asset appraisal, and information technology; and
- *Treasury and Investment Banking Sector (TIBS)* which supervises treasury operations, financial resource management, investment banking, and fund sourcing.

A number of groups and units report directly to the LANDBANK Board or to the President and CEO, including internal audit, compliance, risk management, trust banking, corporate secretary, legal services, strategic planning, physical security, and agrarian services.

A change management implementation plan was crafted during the year to ensure smooth transition to the new structure. Appropriate interventions were carried out to manage effectively attendant changes that had an impact on the concerned members of the organization such as personnel movements, shifts in roles and responsibilities, adjustment to new working environments, among others. The realignment also included a change management communication plan to promote across the organization and to the Bank's other publics the objectives of the change initiative and the corresponding interventions.

## SUSTAINING RISK MANAGEMENT BEST PRACTICES AND REINFORCING RISK MEASUREMENT TOOLS, PROCESSES AND CONTROLS

As with all financial institutions, risk is a component of LANDBANK's day-to-day operations. To address the risk and ensure institutional viability, LANDBANK institutes risk management measures that are at par with industry best practices.

The past years saw the Bank laying the foundations for the advanced approaches. In 2012, LANDBANK focused on risk management initiatives that were geared towards strengthening the groundwork to facilitate the transition to the advanced approaches. Specifically, LANDBANK implemented industry best practices like the Enterprise Risk Management (ERM) and the automated credit risk rating as manifested through process and model enhancements.

This is complemented by equally important initiatives that involved the polishing of risk control and monitoring measures, and the development, documentation, and implementation of risk strategies, policies, and procedures aimed at addressing the eight major risk categories initially identified by the Bangko Sentral ng Pilipinas (BSP). All these initiatives were successfully put in place to strengthen primarily the establishment of an effective risk management system across the organization as well as ensure that Bank practices were well within regulatory requirements and standards set by Basel II and the BSP.

### Risk Management Structure

Over the years, LANDBANK has successfully elicited greater involvement and proactive participation of the LANDBANK BOD and the senior management in the implementation of various risk management initiatives. This further demonstrates the Bank's strong adherence to the global standards and principles of good governance.

#### ■ *RM Oversight*

RM oversight is done at various levels in the Bank. The LANDBANK Board of Directors has the highest risk oversight function and ensures the Bank's prudent management of various risk exposures and the integration of risk management standards and policies in its operations. The Board-level Risk Management Committee (RiskCom) takes on the specific oversight functions and responsibilities of the LANDBANK BOD, mainly in evaluating the risk management framework and ensuring that risk management policies and procedures are aligned with the risk appetite, strategies and objectives of the Bank.

The senior management level risk management, on the other hand, defines the risk priorities and aligns business and risk strategies and policies. It drives the formulation and monitoring of controls and ascertains that policies and procedures are adequate to mitigate risks.

The operating and support units of the Bank implement the risk management strategies, policies and procedures and they manage and report their respective risks.

## Reinforcing Risk Management Systems, Tools, Policies and Procedures

### ■ *Enterprise Risk Management (ERM) – Phase 2*



Among the various RM initiatives undertaken by the Bank, the Enterprise Risk Management (ERM) system demonstrates LANDBANK's commitment to embed risk management throughout the institution. The ERM system regards risk from a Bank-wide perspective, and thus involves the Board, senior management and all business units in identifying, analyzing, measuring, controlling and monitoring risks. From the time of ERM installation in 2008, the ERM has been successful in deepening risk culture at LANDBANK.

In 2012, the second phase of ERM was implemented where the next seven critical risks that would be subjected to the ERM sub-processes were identified. The risk re-identification was done in cognizance of the changing business environment particularly, changes in the economic and regulatory front. ERM Phase 2 is expected to generate appropriate strategies to address and prepare the Bank for emerging threats that could bear impact on its top and bottom lines. It will likewise revisit and modify the risk appetite statement of LANDBANK in the context of the identified emerging risks.

In order to intensify the culture of risk within the organization, the Bank launched a multi-media information and education campaign (IEC) on risk management in 2012. The ERM as a module has been integrated in the LANDBANK in Perspective seminar conducted for all employees. A total of 23 training sessions introduced ERM to more than 600 participants.

Also in 2012, the RM Bulletin, which chronicled milestones and shared risk management concepts and practices among Landbankers was revived with two issues published. In addition, an ERM Handbook was produced and distributed to every unit of the Bank. The handbook documented the whole ERM process and corresponding results in order to enable the employees to view the Bank's risks using a common standpoint. Both the RM Bulletin and the ERM Handbook were collaborations between RMG and the Corporate Affairs Department.



CRES Project Kick-off held at Alabang Country Club

### ■ *Automated Credit Risk Rating Models (CRS)*

To be at par with global standards and industry best practices, the Credit Risk Engine System (CRES) was initiated in 2008. It was designed to automate the credit rating system of the Bank for various clients. Client ratings are used as bases for determining credit worthiness while the CRES itself determines the probability of default using a range of variables. CRES prepares the Bank for the eventual calculation of the Loss Given Default and the Exposure at Default, the advanced approaches prescribed by Basel II standards.

In 2012, LANDBANK approved the automated credit rating system (CRS) model for Local Government Units (LGUs) for implementation in CY 2013. In addition, the automated CRS model for Rural, Thrift and Cooperative Banks, as well as the corporate accounts have been developed and await approval for implementation in 2013.

Phase 2 of the CRES Project commenced on July 30, 2012. This project aims to build data infrastructure that will enable the Bank to automate the calculation of Credit Risk Weighted Assets under the Foundation Internal Ratings Based Approach, initially for the LGU portfolio. The Bank hopes to maximize its lending capacity by using the FIRB Approach for all the different loan portfolios of the Bank.

### ■ *Other Risk Management Enhancements*

The year saw the development and updating of a number of policies and procedures that were initiated either to improve existing risk management practices or to implement regulatory rules and recommendations. These included policies on the Single Borrower's Limit, LGU Borrowings and Real Estate Exposures, among others.

In enhancing the Bank's market, liquidity and interest rate risk management, guidelines were developed and enhanced in order to reflect adjustments resulting from independent model validation, as well as, changes in regulatory directions. Among these were the guidelines for Solid Core Deposit Calculation, Pre-Settlement Risk for Treasury-Related Transactions and the Value-at-Risk Calculation for Currency Forward. Further, the Bank adopts two models in measuring interest rate risk: Re-pricing Gap/Earnings-at-Risk (Ear) Model that is used and prepared every month to estimate changes in Net Income (NII) under varied rate scenarios over a 12

month horizon; and Economic Value of Equity (EVE) Model that is used and prepared every quarter to assess the potential long-term effects of changes in interest rates.

Operational risk management, on the other hand, was ascertained with the Bank-wide roll-out and adoption of the automated Risk and Control Self-Assessment (RCSA) and the Business Impact Analysis (BIA). Other policies intended to strengthen

# Operational Highlights

risk monitoring of information security, technology and business continuity concerns were also updated.

Internal risk quantification models were subjected to third party validation to test accuracy and reasonableness. The validation covered models like the Value-at-Risk, Earnings-at-Risk and pricing models. While these were found to be sound, propositions to better measure market, interest rate and liquidity risks were made and incorporated in current control mechanisms.

The year also saw the completion of the Bank's comprehensive five-volume Risk Management Manual. Aside from the usual Credit, Treasury and Business Risk Management manuals, a new volume was prepared to document strategic risk management practices, as well as formalize the Bank's overall risk management policy, including ERM. It also included other elements (such as the RM Framework and Charters) which were not captured by the three aforementioned manuals. The fifth volume is a compendium of BSP circulars and internal policies that served as the bases for the risk management policies.

## ■ *Business Continuity Management (BCM)*

The Bank adopts the Business Continuity Management (BCM) system to effectively manage its operational risks. The Bank recognizes that natural and man-made calamities are inevitable but its effects could be minimized if appropriate response mechanisms are established. The BCM of the Bank is a "Business Survival Plan" that adheres to the principle of investing in a robust, tested and bank-wide Business Continuity Plan (BCP) in order to cope with disruptions and ascertain the continuous delivery of services to clients.

For 2012, BCM focused, among others, on the adoption of table top test and call tree test to assess preparedness level of Bank personnel, the conduct of IT, fire and earthquake drills to improve response mechanisms and the completion of the BIA validation.

## Oversight of LANDBANK Subsidiaries

As part of its commitment to uphold Bank-wide good governance, LANDBANK expanded its risk management oversight to include the Bank's five wholly-owned subsidiaries, namely: LBP Leasing Corporation, LBP Resources and Development Corporation, LBP Insurance Brokerage, Inc., Masaganang Sakahan, Inc. and the LANDBANK Countryside Development Foundation, Inc. These subsidiaries were created to support the business activities of the Bank and to act as partners in the pursuit of its business goals.

The Bank adopts a uniform and consistent approach in risk management to ensure that all Authorized Risk Takers (ARTs), including subsidiaries, are in sync towards a unified direction in managing risks. In 2012, LANDBANK's oversight of its subsidiaries covered the implementation of various risk management tools that included the Risk Management Manual,

RCSA, the BCP, and the BIA, among others. Early in the year, the Bank involved the directors, senior officers and staff of the subsidiaries in briefings on ERM.

## RM Culture Inculcation

Inculcating RM culture is a foremost concern of the Bank. In 2012, the 2nd RiskCom Retreat was held with the theme "Strengthening Corporate Governance through Risk Management". Experts from both local and international community were invited to discuss topics on credit scoring, capital allocation, ALM strategies, Legal Risk Framework, Business Impact Analysis, Rating Models, Key Concepts on Basel III, Basel Requirements for Interest Rate and liquidity, among others.

A briefing on the Bank's credit process was also facilitated by the Organization Development Department. The activity was aimed at familiarizing the members of the LANDBANK BOD with the loan origination and management of LANDBANK.

SGV & Co. conducted an executive session with the Management Committee, the RiskCom, and the Audit Committee on August 15, 2012 that walked through on the key features of the new capital standards under Basel III and its implications to banks as well as BSP's implementation plan.

In September 2012, the senior management and officers from RMG attended an in-house training on Advanced Risk Management. This was sponsored by TraPezoid (JFPS Group), Training and Professional Development Division based in Malaysia. Dr. Wanatanee Surapaitoolkorn, Managing Director at the Sasin Graduate Institute of Business in Vietnam conducted the two-day seminar and shared her expertise on mathematical models used in measuring credit, market and operational risks.

## Internal Capital Adequacy Assessment Process (ICAAP) Highlights

The Bank's year-end Capital Adequacy Ratio of 20.24 percent is a reflection of the synergy created by the confluence of capital planning and risk assessment in developing the ICAAP. The LANDBANK BOD and the senior management actively focused on the oversight of ICAAP implementation and allowed reasonable latitude for risk-taking activities ensuring that these fell within the confines of the Bank's risk appetite and capital threshold.

In 2012 the Bank's ICAAP model was fine-tuned to fully integrate capital planning and risk assessment into the Bank's overall culture whereby ICAAP was embraced beyond compliance. Other enhancements included aligning of the risk appetite to materiality, performing stress testing on a holistic approach, establishing monitoring system of estimated loss versus actual loss per risk type and setting capital planning standards to ensure that target risk-taking activities are fully covered by a strong capital base. These changes were reflected in the ICAAP document which was submitted to the BSP in January 2013.

## FORTIFYING RISK-BASED COMPLIANCE MANAGEMENT

LANDBANK's strong adherence to the basic tenets of good governance was reinforced in 2012 with the continuing pursuit of initiatives aimed at enhancing the Bank's risk-based compliance program.

The Bank has established the LANDBANK Compliance Program to effectively manage its various compliance risks. The Compliance Program of the Bank is embodied in a Board-approved manual that documents the process-level activities under the compliance function. It serves as a guide to all business units in identifying, assessing, and prioritizing their compliance requirements including the performance and reporting of compliance monitoring.

In 2012, the annual review and update of the compliance manual was undertaken to incorporate new regulatory issuances and laws, assess compliance risks measurements, and provide a basis for the prioritization of compliance risks.

As compliance with laws and regulations forms an integral part of daily banking operations, the Bank's compliance framework was designed to ensure compliance across sectors in the organization, from the LANDBANK BOD down to the different business units. To ensure that the established compliance framework is properly executed, the Bank designated Compliance Coordinators from the business units to

actively take part in the compliance system and provide assistance and collaborative responsibilities with the Compliance Management Office (CMO). The CMO exercises functional supervision over the compliance coordinators. It also takes a proactive stance in establishing compliance awareness in the Bank through the conduct of 11 separate Compliance Awareness sessions on the general principles and responsibilities of the compliance function for various officers and employees during the year.

### Anti-Money Laundering (AML) and Terrorist Prevention

LANDBANK continuously pursues stronger compliance with Anti-Money Laundering (AML) laws and regulations. The Bank is implementing an electronic anti-money laundering transaction monitoring system to efficiently detect and monitor covered transactions (CTRs), and suspicious transactions (STRs) in compliance with the Anti-Money Laundering Act of 2001 (R.A. 9160, as revised by R.A. 9194), and BSP Circular 706, series of 2011.

These CTRs and STRs are being monitored and evaluated regularly by the LANDBANK AML Unit based at the CMO to ensure proper reporting to the AML Council (AMLC).

To ensure timely compliance with the AML regulations, the LANDBANK AML Committee was established to review the Bank's AMLA policies and procedures, and oversee the processes of the electronic Anti-Money Laundering System. The AML Committee is chaired by the President and CEO.

During the year, the Bank's Money Laundering and Terrorist Financing Prevention Program (MLPP) manual was revisited and updated. In compliance with BSP Circular 706, the MLPP was developed in 2011 to strengthen the Bank's policies and processes for detecting and monitoring anti-money laundering funds diverted to terrorism or similar activities.

To effectively implement procedures against anti-money laundering, the CMO Operations Manual was calibrated to align with the MLPP manual in 2012. The Bank's designated AML Compliance Officer continuously oversees the effective implementation of the MLPP to ensure compliance by the business units.

The Bank conducts an annual AML training program aimed at providing continuous AML education to the LANDBANK BOD, senior management, officers and employees. During the year, a total of 8,054 employees participated in AML refresher course sessions. Likewise, the CMO conducted retooling sessions to 78 field AML trainers who will assist CMO in this training endeavor. The Bank also provided briefings to 1,510 participants from non-covered institutions that are availing of the LANDBANK ATM Payroll Facility to comply with the AMLC requirements for outsourcing from counterparties.



2nd Risk Management Committee Retreat, Summit Ridge Hotel, Tagaytay City, April 20-21, 2013



Dr. Wanatanee Surapaitoolkorn,  
Managing Director,  
Sasin Graduate Institute of Business



2012 Annual ICAAP Document

# Operational Highlights

## REINFORCING THE FOUNDATIONS IN HUMAN RESOURCES

LANDBANK is strongly driven to be strategic in its talent management programs and systems. Through the years, the Bank has been enhancing the processes of talent acquisition, employee training and development, compensation management, performance and rewards management, succession planning, among others, in order to attract, hire and retain the most qualified and valuable people to serve as partners in fulfilling its vision and mission.

Recognizing the important contribution of the human resources to achieve institutional goals, LANDBANK upholds a culture of all-inclusive and dynamic career growth as well as balanced work-life for its employees. This was demonstrated through the range of programs implemented in 2012 that were aimed at realizing employees' potential, and attaining their health and wellness.

### Learning and Development

Following the Bank's Management and Leadership Development Framework, distinct major programs were conducted to equip and prepare talents for future and higher responsibilities or enhance their current capabilities.

Under the Executive Development Program (EDP), senior officers attended the 35th Pacific Rim Bankers' Program in Washington and California, USA.

The first half of 2012 saw the graduation of the second batch of the Leadership Development Program (LDP), composed of 33 officers occupying group and department head positions. Also during the same period, the third batch of the LDP, participated in by 31 officers, commenced. The program was designed to strengthen the leadership and management skills of officers who hold key positions in the organization.

Aligned with the Bank's priority to sustain its roster of competent leaders, the first batch of the Officers Development Program (ODP) was held during the year with 25 participants (14 internal and 11 external). Successful graduates would occupy junior officer positions. The second batch of the ODP commenced in January 2013.

To develop employees with high potential to assume supervisory positions, the Bank conducted the Management Training Program (MTP). The first batch, concluded in May 2012, yielded 32 graduates (15 internal and 17 external). The second MTP batch commenced in July 2012 with 33 participants (11 internal and 22 external) and ended in February 2013.

The continuing conduct of professional image seminars was made to promote professionalism within the Bank. Flagship programs were the seminars on Adding Your Charisma Quotient and Image Review (ACQuIRe) for supervisors and officers, and Professional Image Enhancement (PrImE) for front-line staff. Since the programs' launching in 2011, 47 batches of PrImE have been conducted with 1,607 participants while 13 ACQuIRe sessions were attended by a total of 386 participants.

Believing that learning is and must be a continuing endeavor, the Bank forged in 2012 a partnership with

the College of the Holy Spirit-Manila and the Concordia International College of Canada-Philippines for an in-house Masters in Business Administration program. The program strives for employees to become globally-competitive managers through the enrichment of their knowledge and skills in business. There are 37 candidates for graduation in 2013 and 49 students currently undergoing the program in 3 key locations in the country.

### Compensation and Rewards System

LANDBANK maintains a total compensation and rewards system that is internally equitable, externally competitive and which rewards good performance. This ensures that the Bank is able to attract and engage quality talents. As of December 2012, LANDBANK has a total complement of 7,073, with an average of 15 years in service.

Under its amended Charter (R.A. 3844, as amended by R.A. 7907), LANDBANK is exempt from the Salary Standardization Law which provides for uniform compensation packages for employees in the government. But increases in salaries were subject to the approval of the President of the Philippines. To achieve external competitiveness, a periodic compensation study is conducted vis-à-vis LANDBANK comparator banks or benchmarks in the commercial banking industry. Towers-Watson has been a partner of the Bank in undertaking the study. A review of the Bank's compensation plan was made with the assistance of Towers-Watson in 2008.

The Bank retains its consistency to adopt a pay-for-performance policy. A Merit Increase Program (MIP) is implemented every performance year in line with LANDBANK's objective of providing rewards for its people in recognition of their individual accomplishments and contributions to organizational productivity and profitability, and building loyalty to the institution. The program has two components, namely: (a) Individual Performance Incentive (IPI) for the top 45 percent performers, and (b) Institutional Performance Reward (IPR) for all qualified employees. For 2012, it granted performance reward in two tranches, to the top 45 percent of its employees whose performance ratings were forced-ranked bank-wide under LANDBANK's Individual Performance Incentive scheme. At the organizational level, an IPR was also extended to all employees to recognize their contribution to the achievement of the Bank's core performance targets which are annual net income and provision of at least 75 percent of total loans to the priority sectors.

Overall, the Bank's total benefits and incentive package remains to be competitive with its benchmarks. The package ranges from various leave credits to cash and non-cash incentives, from guaranteed to variable benefits, and all statutory requirements.

### LANDBANK Provident Fund

LANDBANK has a Provident Fund which serves as a vehicle for additional earnings, provides ready loan facilities, and a source of financial security for personnel. The LANDBANK Provident Fund is a common fund consisting

of contributions made by the Bank and its officers and employees (30 percent Bank contribution and 10 percent employees share) for the payment of benefits to the latter.

The Provident Fund offers various loan facilities to the members such as housing loan, medical loan, all-purpose loan, special financing program and motor vehicle loan.

Considering that a home is the most significant investment for Bank personnel, the Provident Fund provides a housing loan with a maximum package of ₱3.0 million, payable in 25 years at an affordable interest rate of four percent per annum.

#### Health and Work-Life Balance

Anchored on a holistic health framework, the annual conduct of the Employee Wellness Program aims to instill the value of personal commitment to health and to empower employees in the active pursuit of their well-being. Activities under the program for 2012 included competitive team events, learning sessions, skill-building workshops focusing on entrepreneurship projects, and employee clubs initiating activities on various interests. Spiritual wellness in the workplace was also given utmost importance through regular holding of spiritual services, learning sessions, visitation of the sick and spiritual counseling. A prayer room is provided for employees seeking a venue for worship.

LANDBANK is also committed in assisting its parent-employees. The LANDBANK Day Care Center was awarded an exemplary rating by the Department of Social Welfare and Development. Working mothers are encouraged to continue breastfeeding even while they continue to work. A Lactation Station accredited by the Department of Health (DOH) has been made operational within the worksite. Such an initiative has earned for the Bank recognition as a "Mother-Baby Friendly Workplace" and the first distinction of being the first workplace to be given an accreditation by the DOH-National Capital Region in August 2012.

#### Promoting Social Responsibility

In 2012, volunteerism was kept alive among employees who continue to share their blessings with those in need through their donations. In the spirit of giving, 3,533 LANDBANK employees donated an equivalent of as much as eight hours' worth of their salaries to the less fortunate.

Total donations amounted to ₱1.80 million. The Bank also continued the Tulong Aral High School Scholarship Program with 97 scholars graduating from high school, and the Gawad Pag-aaral Tungo sa Maunlad na Buhay (Gawad PATNUBAY) Scholarship Program. Bloodletting activities dubbed as Alay Dugo ng LANDBANK yielded a total blood donation of 199,800 ml. in 2012, with 40 donors being recognized as Blood Galloner awardees by the Philippine Red Cross for their contribution to the cause.

LANDBANK provided support to its employees who were affected by the calamities that struck the country in 2012. Through the Relief and Disaster Assistance Committee, the Bank extended financial assistance to the employee-victims totaling to ₱17.96 million.

#### Commitment to Service and Transparency

In line with the government's push to reduce the bureaucratic red tape in public sector agencies and institutions, LANDBANK established its Citizen's Charter for lending operations and branch banking services. The Bank also adopted the Contact Center ng Bayan (CCB) 1-6565 and the Public Assistance and Complaint Desks (PACDs) in 2012. Conceived as the government's main helpdesk, the CCB's and PACDs' primary objective is to provide an avenue for the public to air out concerns relative to the quality of frontline service delivery and other Anti-Red Tape Act violations, as well as gain access to information about agency policies and procedures.

#### Upholding Integrity in the Workplace

Various guidelines were issued in 2012 to uphold integrity in the workplace. These included the Guidelines on the Implementation of the Ethics Hotline, revised Guidelines Prohibiting Solicitation and Acceptance of Gifts and Donations, and the amended Guidelines on Security Measures for the LANDBANK Plaza.

### **FINANCIAL HIGHLIGHTS**

#### Net Income

The Bank remains to be one of the most profitable banks in the country recording a ₱10.97 billion consolidated net income in 2012. This is ₱1.9 billion or 21 percent higher than the ₱9.06 billion net income in 2011.

In 2012, gross revenues reached ₱38.1 billion, ₱3.6 billion or 10 percent higher than the ₱34.5 billion gross revenues in 2011. Net interest income is relatively flat at ₱19.8 billion given the prevailing low interest rate regime and the declining interest margin. However, non-interest income increased significantly by ₱4.6 billion to ₱10.8 billion due to higher income from investments and foreign exchange profit. Personal services has a minimal increase of ₱119 million or 2 percent to ₱6.5 billion and financial expenses even declined by ₱787 million or 8 percent to ₱8.8 billion. Operating expenses however, increased by ₱2.3 billion or 25 percent to ₱11.8 billion.

#### Statement of Condition

The Bank ended 2012 as the fourth largest bank in four major balance sheet accounts – assets, loans, deposits and capital.

Total assets expanded to ₱691.5 billion, ₱45.7 billion or 7 percent higher than the ₱645.8 billion assets in 2011. Regular loans likewise increased by 8 percent or ₱20.4 billion to ₱270.0 billion from ₱249.6 billion in 2011. Investments grew by ₱40.1 billion or 20 percent to ₱236.1 billion on account of government securities classified as available for sale securities. The Bank's lending and investing activities were funded by deposits that reached ₱543.7 billion, ₱36.4 billion or 7 percent

# Operational Highlights

higher than the ₱507.3 billion outstanding deposit balance in 2011. Government deposits amounted to ₱383.8 billion, which account for about 71 percent of total deposits.

## Capital and Capital Ratios

The Bank has ₱25.0 billion authorized capital composed of ₱20.0 billion common stocks and ₱5.0 billion preferred stocks. The common stocks are fully subscribed by the National Government including the ₱12.0 billion paid-up capital.

As of year-end 2012, the Bank's total capital stood at ₱84.0 billion. This is ₱6.2 billion or 8 percent higher than the ₱77.7 billion capital level in 2011. The improvement is mainly from additional retained earnings that reached ₱36.2 billion in 2012. Net unrealized gains on AFS securities amounted to ₱24.7 billion. (see table on page 39)

The Bank's risk-based Capital Adequacy Ratio (CAR) in 2012 improved to 20.47 percent from 16.68 percent in 2011 due to the following:

- Unsecured DOSRI declined by ₱4.1 billion; and,
- Issuance of ₱10.5 billion subordinated notes in January 2012, which qualified as tier 2 capital

Tier 1 ratio likewise improved to 13.48 percent or by 82 bps from 12.66 percent the previous year mainly due to the decline in unsecured DOSRI cited above.

The Bank's 20.47 percent CAR is significantly higher than the regulatory requirement and internal threshold level of 10 and 13 percent, respectively. It is also among the strongest in the banking industry and the highest among the four biggest banks in the Philippines.

## Credit Ratings

Two major credit rating agencies – Fitch Ratings and Moody's Investors Services, conduct an annual unsolicited review of the Bank's operations, strategic direction and financial performance. The latest review meetings held in the second half of 2012 resulted in the following ratings for the Bank:

<b>Rating Agency</b>	<b>Rating Date</b>	<b></b>	<b>Rating</b>
Fitch Ratings	19 January 2013	Viability Rating Long-Term Foreign Currency Issuer Default Rating (IDR) Long-Term Local Currency IDR National Long-Term Rating Support Rating Support Rating Floor	bb+ BB+ BB+ AA+(Phl) 3 BB+
	1 April 2013		
Moody's Investors Services	17 March 2013	Bank Financial Strength Rating Global Local Currency Deposit Rating Foreign Currency Deposit Rating	D- Ba1/NP Ba1

The Bank's institutional ratings shown above are near the top among the rated-Philippine banks based on the following rating drivers:

- Dominant position and important policy mandate to finance agribusiness and rural infrastructure;
- Satisfactory earnings profile, with ROA slightly above banking peers for the last five years;
- Sound funding and liquidity, given the access to low-cost deposits and overseas development assistance funds;
- Manageable loan risks, with moderate loan losses and loan spillages of restructured loans into NPLs in the last five years;
- Improved core capitalization despite limited capital infusion and legal requirement to remit 50 percent of annual earnings as dividends; and,
- High probability of support as it is 100 percent state-owned policy bank and its systemic importance as the fourth largest bank.

The Bank's credit profile is comparable with similarly-rated banks globally.

LANDBANK Capital Structure and CAR Computation

(In ₱ M)

	GROUP		PARENT	
	Dec. 2012	Dec. 2011	Dec. 2012	Dec. 2011
<b>Tier 1 Capital</b>				
<b>Core Tier 1 Capital</b>				
- Paid-up Common Stock	11,971.00	11,971.00	11,971.00	11,971.00
- Retained Earnings	27,823.47	27,252.01	27,823.47	27,525.01
- Undivided Profits	10,343.86	9,226.86	10,343.86	9,226.86
<b>Total</b>	<b>50,138.33</b>	<b>48,449.87</b>	<b>50,138.33</b>	<b>48,449.87</b>
<b>Deductions from Tier 1</b>				
Net Unrealized Losses on AFS Equity Sec. Purchased	10.99	4.47	10.99	4.47
Unsecured DOSRI Loans (including DBPL)	1,441.26	5,593.41	1,441.26	5,593.41
Deferred Income Tax	1,322.57	1,254.65	1,260.02	1,206.68
<b>Total</b>	<b>2,774.82</b>	<b>6,852.53</b>	<b>2,712.27</b>	<b>6,804.56</b>
<b>Net Tier 1 Capital</b>	<b>47,363.51</b>	<b>41,597.34</b>	<b>47,426.06</b>	<b>41,645.31</b>
<b>Tier 2 Capital (limited to 100% of total Tier 1 Capital)</b>				
<b>Upper Tier 2</b>				
- Net Unrealized Gains on AFS Equity Sec. Purchased	4,476.74	4,304.22	4,476.74	4,304.22
- General Loan Loss Provision	2,938.89	2,365.62	2,926.59	2,350.60
<b>Total Upper Tier 2 Capital</b>	<b>7,415.63</b>	<b>6,669.84</b>	<b>7,403.33</b>	<b>6,654.82</b>
<b>Lower Tier 2 (limited to 50% of total Tier 1 Capital)</b>				
- Subordinated Notes (₱ 6,934 M) - June 2009	6,934.00	6,934.00	6,934.00	6,934.00
- Subordinated Notes (₱ 10,500 M) - January 2012	10,500.00	-	10,500.00	-
<b>Total Lower Tier 2 Capital</b>	<b>17,434.00</b>	<b>6,934.00</b>	<b>17,434.00</b>	<b>6,934.00</b>
<b>Total Tier 2 Capital</b>	<b>24,849.63</b>	<b>13,603.84</b>	<b>24,837.33</b>	<b>13,588.82</b>
<b>Gross Qualifying Capital</b>	<b>72,213.14</b>	<b>55,201.18</b>	<b>72,263.39</b>	<b>55,234.13</b>
Deductions from Gross Qualifying Capital	1,221.74	1,145.90	2,445.11	2,309.03
<b>Adjusted Tier 1 Capital</b>	<b>46,752.64</b>	<b>41,024.39</b>	<b>46,203.51</b>	<b>40,490.80</b>
<b>Adjusted Tier 2 Capital</b>	<b>24,238.76</b>	<b>13,030.89</b>	<b>23,614.78</b>	<b>12,434.31</b>
<b>Total Qualifying Capital</b>	<b>70,991.40</b>	<b>54,055.28</b>	<b>69,818.29</b>	<b>52,925.11</b>
<b>Risk-Weighted Assets</b>	<b>Dec. 2012</b>	<b>Dec. 2011</b>	<b>Dec. 2012</b>	<b>Dec. 2011</b>
<b>Credit Risk-Weighted Assets</b>				
- RW On-Balance Sheets	27,639.87	250,393.05	272,410.27	248,046.15
- RW Off-Balance Sheet Assets	20,020.23	11,748.25	20,020.23	11,748.25
- Counterparty RW Assets in the Trading Books	228.89	182.38	228.89	182.38
Deduction: Gen loan loss provision in-excess of permitted	(184.90)	-	(179.01)	-
<b>Total Credit Risk-Weighted Assets</b>	<b>293,704.09</b>	<b>262,326.68</b>	<b>292,480.38</b>	<b>259,976.78</b>
<b>Market Risk-Weighted Assets</b>				
- Interest Rate Exposure	306.24	48.05	306.24	48.05
- Equity Exposure	108.47	-	108.47	-
- Foreign Exchange Exposure	235.89	1,363.30	235.89	1,363.30
- Options	8,864.89	19,398.23	8,864.89	19,398.23
<b>Total Market Risk-Weighted Assets</b>	<b>9,515.49</b>	<b>20,809.58</b>	<b>9,515.49</b>	<b>20,809.58</b>
<b>Total Operational Risk-Weighted Assets</b>	<b>43,572.43</b>	<b>40,919.40</b>	<b>42,875.83</b>	<b>40,584.30</b>
<b>Total Risk-Weighted Assets</b>	<b>346,792.01</b>	<b>324,055.66</b>	<b>344,871.70</b>	<b>321,370.66</b>
<b>Risk-Based Capital Adequacy Ratio (CAR)</b>	<b>20.47%</b>	<b>16.68%</b>	<b>20.24%</b>	<b>16.47%</b>
<b>Tier 1 Capital Ratio</b>	<b>13.48%</b>	<b>12.66%</b>	<b>13.40%</b>	<b>12.60%</b>
<b>Total LBP Capital (Per Balance Sheet)</b>	<b>83,972.26</b>	<b>77,724.18</b>	<b>81,903.43</b>	<b>75,830.21</b>

# LANDBANK Subsidiaries and Foundation



## LBP LEASING CORPORATION (LBP LEASE)

LBP Leasing Corporation (LBP Lease) continues to complement services of LANDBANK by ensuring availability of different leasing and financing facilities that will support the undertaking of the priority sectors for its growth and sustainability. The Corporation continued to provide leasing services (financial leases and operating leases), fleet financing, short-term credit lines and mortgage loans to small and medium enterprises, government agencies including Government-Owned and -Controlled-Corporations, large corporations and agri-business companies.

For the year 2012, the Corporation's net income after tax (NIAT) amounted to ₱148.8 million, from gross revenues of ₱532.7 million against total expenses of ₱344.1 million. This was 15 percent higher than 2011 NIAT of ₱129.6 million. The resulting per capita income posted at ₱3.9 million.

The growth in total portfolio resulted in increased total resources of the corporation to ₱3.12 billion by end-2012. LBP Lease realized healthy returns on equity (13 percent), assets (five percent) and investment (25 percent), mostly within current industry averages. Thus, LBP Lease remains among the top bank affiliated finance and leasing companies in the country.

LBP Lease, through its credit facilities, shall continue to support and contribute to the major programs of the government by driving its business towards attainment of objectives set forth in the five key result areas, namely, good governance, poverty reduction, peace, economic development and environmental awareness.

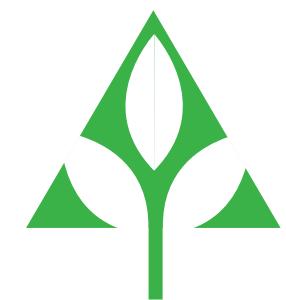
LBP Lease provides leasing services to government and private institutional clients through direct lease, sale-and-lease back, lease line, vendor lease arrangement and operating lease. LBP Lease can finance receivables or purchase orders from corporate clients of enterprises through a short-term credit line. This facility enables the clients to:

1) liquidate receivables so clients can have additional capital and continue servicing their clients; 2) fund increasing level of operations; and 3) service abnormally large purchase orders or transactions. It also offers fleet financing where companies can acquire automotive vehicles needed in their marketing distribution or other requirements. This also enables companies to implement a car plan program for their officers and staff with little cash outlay. The mortgage loan facility, on the other hand, provides medium or long-term financing secured by real estate or chattel mortgage to qualified borrowers that need to construct plants, buildings or increase permanent working capital.

## MASAGANANG SAKAHAN, INC. (MSI)

Year 2012 marked significant changes in Masaganang Sakahan, Inc.'s (MSI) management and business operations. For one, its five-year Medium Term Development Plan kicked off with a renewed and revitalized mission of promoting and extending marketing support and services to small farmers, cooperatives, SMEs and their organizations in the countryside.

In 2012, MSI assisted a total of 40 cooperatives with approximately 62,600 farmer-beneficiaries and 77 small and medium enterprises with combined traded volume for palay and milled rice of ₱175.46 million, 69 percent higher than 2011's traded volume of only ₱104.07 million. MSI's improved performance resulted from intensive marketing efforts and the management's priority to tap local cooperatives in certain areas as suppliers of palay.



Assistance to LANDBANK in terms of loan payment collection from cooperatives through payment-in-kind amounted to ₱107.12 million, considerably higher by 95 percent compared to last year's collection of only ₱54.88. This is credited to the active participation of cooperative-partners under this program. These cooperative-partners were given recognition by MSI in August 2012 for their support and contribution as partners in the success of its Payment-In-Kind Program.

In its trading business, MSI strengthened its marketing efforts as well as its logistical capability in order to increase its business volume. In 2012, MSI became LANDBANK's sole supplier of milled rice for its employees. Through this program, MSI was able to directly serve milled rice to all LANDBANK employees nationwide. This move led to the considerable increase of traded milled rice volume by 15 percent, from 58,228 bags to 67,094 bags.

Through persistent marketing effort and some policy changes that afforded it more leeway in competitive bidding with other private entities, MSI's number of accounts grew to 29 from only eight in 2011. The total volume traded consequently improved to 20,752 bags, significantly higher against 2011's traded volume of only 3,945 bags.

MSI realized gross revenues of ₱178.94 million, 38 percent higher from its 2011 level of ₱129.26 million. This enabled the company to attain a gross profit of ₱23.67 million, a 43 percent improvement from last year's gross profit of ₱16.50 million. As a result, net operating income rose 167 percent from ₱3.66 million in 2011 to ₱9.76 million in 2012. Net income after tax increased to P9.94 million from ₱5.74 million in 2011.

Total resources reached ₱169.82 million, higher by 41 percent or ₱49.52 million compared to year 2011 of ₱120.30 million. Total liabilities increased by 151 percent or ₱37.50 million from last year's ₱24.86 million to this year's ₱62.36 million. Stockholders equity improved by ₱12.02 million or 13 percent from last year's ₱95.44 million to ₱107.46 million in 2011.

In its effort to improve its business efficiency, MSI also focused in 2012 on reviewing and enhancing its operational structure and policies. It provided essential training to key employees and crafted the MSI Performance Evaluation System to strengthen its human resource capabilities.

## LBP RESOURCES AND DEVELOPMENT CORPORATION (LBRDC)



The LBP Resources and Development Corporation (LBRDC) handles the Bank's construction and facility requirements particularly branch construction, relocation and renovation, and automated teller machines (ATMs) booth construction. LBRDC also helps the Bank in the disposal of its non-performing assets by providing brokering services, real estate management and development of the Bank's foreclosed assets.

For 2012, LBRDC completed the construction and renovation of 33 branch offices and six ATM booths. It also completed the construction and renovation of six townhouse units in Dasmariñas, Cavite. With these accomplishments, LBRDC generated ₱174.15 million in construction revenues, higher by 66 percent compared to ₱105.39 million in 2011. LBRDC also generated ₱35.36 million in revenues from other business activities like brokering, property management, rentals of building, and manpower services. LBRDC posted an income after tax of ₱18.99 million in 2012.

In 2012, the company's total resources grew by 13 percent or ₱55.69 million compared with the previous year. The growth was primarily due to the increase in current assets, investment in bonds, condominium property and equipment. Stockholders' equity also increased by 12 percent or ₱46.07 million due to

# LANDBANK Subsidiaries and Foundation

LANDBANK's equity contribution in the form of property located at the World Center in Makati City and the net income generated in 2012.

In 2012, LBRDC obtained Securities and Exchange Commission approval on the increase of capital stock from ₱100 million to ₱500 million and the change of corporate name from LB (LANDBANK) Realty and Development Corporation to LBP Resources and Development Corporation. The company also updated and implemented various policies, systems and procedures. Moreover, it invested in the upgrading of skills and capabilities of its staff through various seminars and trainings.

LBRDC continued providing manpower and janitorial services to HOLCIM Philippines, Inc. and Ajinomoto Philippines Corporation.

LBRDC physically completed the construction of its warehouse in Antipolo City for storage of construction materials, tools and equipment as well as archive documents and records. LBRDC also continues its activities aimed at enhancing operational efficiency in the procurement of construction equipment and upgrading its technologies to enhance its customer service capabilities.

## LBP INSURANCE BROKERAGE, INC. (LIBI)



The LBP Insurance Brokerage, Inc. (LIBI) was established by LANDBANK to service the insurance requirements of the Bank and its clients. It is engaged in the business of general insurance brokerage and management and consultancy services on insurance-related activities. Insurance product lines include fire insurance, life insurance and other miscellaneous insurance business from engineering, aviation, credit card, floater, pre-need lines, among others.

Specifically, LIBI determines the essential and comprehensive insurance risks that LANDBANK, its clients and government corporations need to be insured against, and sources the appropriate coverage from reputable and accredited insurance providers at a cost most advantageous to the insured. In the event of losses, LIBI assists the clients and insurance providers for the expeditious settlement of claims.

LIBI's business volume from insurance premiums amounted to ₱555.9 million in 2012, down slightly from ₱559.9 million in 2011. The bulk of LIBI's total revenues was contributed by LANDBANK clients with a share of 61 percent or ₱340.5 million in premium payments.

In 2012, LIBI also assisted the insurance needs of LANDBANK clients: 469 cooperatives, 16,206 retail accounts for livelihood loans, personal accidents and MRI insurance; and 5,795 housing loan borrowers. Collection efficiency also improved at 92 percent compared to 2011's rate of 90 percent.

Aside from insurance, among LIBI's core businesses are foreign exchange trading and dollar brokerage. The volume of US dollars traded in 2012 amounted to USD 60.37 million, 35 percent lower than the 2011 level of USD 92.82 million. The decline in volume traded was due to the slowing down of business coming from overseas remittance, and other non-recurring business. Volume from dollar brokerage, however, compensated for the slowdown recording a total of USD 50.86 million in volume brokered in 2012, more than double the 2011 figure of USD 18.51 million. Overall dollar volume traded remained at USD 111.23 million.

In 2012, LIBI's net income declined by six percent – from ₱72 million in 2011 to ₱67.6 million in 2012 due to the decrease in service fees collected, and the drop in trading income. With effective cost-cutting measures, LIBI was able to bring down its manpower and operating expenses to ₱31.0 million, 10 percent lower than the 2011 figures.

LIBI's total assets improved slightly to ₱904.12 million from 2011's level of ₱872.58 million. Liabilities stood at ₱101.31million. Cash dividend remitted to LANDBANK for 2012 amounted to ₱36.0 million.



## LANDBANK COUNTRYSIDE DEVELOPMENT FOUNDATION, INC. (LCDFI)

The LANDBANK Countryside Development Foundation, Inc. is a non-stock, non-profit corporate foundation established in 1983. The Foundation undertakes and maintains programs and projects to promote and advance the lives of LANDBANK's key partners and priority sectors which include the small farmers and fisherfolk, agrarian reform beneficiaries, agricultural workers, other marginalized sectors, indigenous people and overseas Filipino workers.

For the year 2012, LCDFI conducted a total of 136 training sessions to Bank-assisted key and anchor key cooperatives involved in the Bank's Food Supply Chain Program. These training programs include modules on financial analysis, cooperative legal issues and remedies, good governance and risk management, strategic planning, account management and credit administration. Essential topics such as marketing fundamentals, internal control, building long-term client relationship and other co-op best practices are likewise discussed in the trainings conducted by LCDFI to help further strengthen the cooperatives operations.

LCDFI also organized 16 capability building trainings for 54 microfinance institutions (MFIs) program partners. The program focused on financial inclusion with the aim of widening the MFI's prospects on potential financial products that can be extended to grassroots areas.

In 2012, the LCDFI also implemented educational assistance and scholarships intended for LANDBANK's priority clients, particularly the small farmers and fisherfolk and their dependents. LCDFI maintained 40 scholars in high school, one of whom graduated in March 2012. These scholars were supported by LCDFI from primary education up to secondary level.

LCDFI's Gabay ng LANDBANK Program provides OFWs and their families with orientation trainings on business start-up, savings and investment options. It also established a one-stop shop for OFWs that provide information on LANDBANK's financial services and other government agencies' assistance programs and incentives. In 2012, 12 entrepreneurship trainings were conducted under this program.

As part of its thrust to promote convergence of community-based programs, LCDFI established partnerships with grassroots-based microfinance institutions and LANDBANK-assisted key cooperatives. The following community-based programs are aimed towards providing livelihood trainings, access to clean water, electricity and sanitation, ecological and environmental protection and preservation, development of local arts and culture, among others. In 2012, LCDFI implemented and co-sponsored 54 community programs benefiting 17,445 grassroots beneficiaries.

# Board of Directors



**Mr. Victor Gerardo J. Bulatao**  
Director  
(Representative - Agrarian Reform  
Beneficiaries)

**Mr. Tomas T. de Leon, Jr.**  
Director  
(Representative - Private Sector)

**Gilda E. Pico**  
Vice Chairman  
President and CEO

**Sec. Cesar V. Purisima**  
Chairman  
(Secretary - Department of Finance)

**Mr. Crispino T. Aguelo**  
Director  
(Representative - Agrarian Reform  
Beneficiaries)



**Usec. Anthony N. Parungao**

Alternate Director  
(Department of Agrarian Reform)

**Usec. Antonio A. Fleta**

Alternate Director  
(Department of Agriculture)

**Usec. Danny P. Cruz**

Alternate Director  
(Department of Labor and Employment)

**Usec. Jeremias N. Paul, Jr.**

Alternate Director  
(Department of Finance)

**Sec. Proceso J. Alcala**

Director  
(Secretary - Department of Agriculture)

**Sec. Rosalinda D. Baldoz**

Director  
(Secretary - Department of Labor and Employment)

**Sec. Virgilio R. delos Reyes**

Director  
(Secretary - Department of Agrarian Reform)

# Management Team



*Seated:* President and CEO Gilda E. Pico

*Standing from left:* EVP Rabboni Francis B. Arjonillo,  
EVP Jocelyn D.G. Cabreza, EVP Andres C. Sarmiento,  
EVP Cecilia C. Borromeo and SVP Julio D. Climaco, Jr.

## Units Under the Board and Office of the President



*From left:* VP Ricardo S. Arlanza, FVP Josephine G. Cervero (*seated*),  
FVP Alex A. Lorayes, FVP Liduvino S. Geron,  
FVP Noemi P. Dela Paz (*seated*) and FVP Reynauld R. Villafuerte



*From left:* LCDFI Executive Director Erlinda C. Ramos,  
VP Felix L. Manlangit (*seated*), VP Annalene M. Bautista,  
VP Rosemarie M. Osoteo, VP Noel B. Marquez (*seated*)  
and FVP Teresita E. Cheng

## Agricultural and Development Lending Sector



*Seated from left:* VP Filipina B. Monje, VP Leila C. Martin,  
VP Lolita T. Silva, FVP Daisy M. Macalino  
and VP Ma. Celeste A. Burgos

*Standing from left:* LIBI President and CEO Atty. Jesus F. Diaz,  
MSI President and General Manager Roy C. Oscillada,  
FVP Jose Abelardo F. Agregado, LBP Lease President and CEO Manuel H. Lopez,  
SVP Edward John T. Reyes and FVP Joselito P. Gutierrez

## Branch Banking Sector



*Seated from left: VP Minda D. Rubio, FVP Marilyn M. Tiongan, and VP Ana S. Concha*

*Standing from left: FVP Jennifer A. Tantan, FVP David P. Camaya, VP Ananias O. Lugo, Jr., and FVP Wesly C. Magnaye*



*From left: VP Ramon R. Monteloyola,*

*VP Manuel Jose Mari S. Infante, VP Ruel Z. Romarate (seated),*

*FVP Roberto S. Vergara, VP Camilo C. Leyba (seated),*

*VP Mauricio C. Feliciano and VP Renato G. Eje*

## Corporate Services Sector



*From left:* VP Donato C. Endencia,  
LBRDC President and General Manager Simeona S. Guevara (*seated*),  
FVP Ramon K. Cervantes, VP Catherine Rowena B. Villanueva (*seated*)  
and FVP Romeo C. Castro

## Treasury and Investment Banking Sector



*From left:* VP James A. Aldana and FVP Carel D. Halog

## Operations Sector



From left: VP Randolph L. Montesa, SVP Alan V. Bornas (seated),  
VP Ma. Eloisa C. Dayrit, FVP Conrado B. Roxas,  
SVP Yolanda D. Velasco (seated) and VP Antonio V. Hugo, Jr.

# List of Officers and Department Heads

as of December 31, 2012

## PRESIDENT AND CEO

Gilda E. Pico

## INTERNAL AUDIT GROUP

FVP Noemi P. Dela Paz

### Field Operations Audit Department

DM Dina Melanie R. Madrid

### Credit Review Department

AVP Constance V. Manuel

### Head Office and Systems Technology Audit Department

AVP Bernardo P. Castro

### Audit Service Team

Mr. Kriden F. Balgomera

## LEGAL SERVICES GROUP

FVP Reynauld R. Villafuerte

### Administrative Legal Department

AVP Virgilio M. Quintana

### Banking Legal Services Department

VP Ricardo S. Arlanza

### Litigation Department

VP Rosemarie M. Osoteo

### CARP Legal Services Department

VP Noel B. Marquez

### Field Legal Services Department

VP Felix L. Manlangit

## RISK MANAGEMENT GROUP

FVP Teresita E. Cheng

### Business Risk Management Department

AVP Sofia C. Ladores

### Credit Policy and Risk Management Department

AVP Danilo E. Quilantang

### Treasury Risk Management Department

AVP Rosemarie E. Sotelo

## STRATEGIC PLANNING GROUP

FVP Liduvino S. Geron

## Corporate Planning and Economics and Policy Studies Department

AVP Sheila Marie M. Encabo

## Customer Service and Product Development Department

Ms. Cressida M. Alday-Mendoza

## Central MIS Department

Mr. Samuel E. Acuña

## Quality Management Office

Ms. Sandra May C. Daraman

## TRUST BANKING GROUP

FVP Josephine G. Cervero

### Trust Operations Department

Ms. Lamelita G. Aquino

### Trust Portfolio Management Department

AVP Josefino P. Cerin

### Trust Marketing Department

Mr. Camilo G. Sanchez

## COMPLIANCE MANAGEMENT OFFICE

VP Annalene M. Bautista

## CORPORATE SECRETARY

FVP Reynauld R. Villafuerte – Concurrent Head

## AGRARIAN SERVICES GROUP

FVP Alex A. Lorayes

## Bond Servicing Department

Mr. Ricarte Porfirio A. Rey

## Landowners Assistance and Policy Department

Mr. Vicente Ramon A. Castro

## Landowners Compensation Department

Mr. Rafael L. Berbaño

## PHYSICAL SECURITY OFFICE

AVP Efren S. Tedor

## LBP COUNTRYSIDE DEVELOPMENT FOUNDATION, INC.

### Executive Director

Erlinda C. Ramos

## **AGRICULTURAL AND DEVELOPMENT LENDING SECTOR**

EVP Cecilia C. Borromeo

### **Loan Recovery Department**

AVP Emellie V. Tamayo

### **Special Assets Department**

Ms. Emma M. Brosas

### **Lending Support Department**

Ms. Carolyn I. Olfindo

## **CORPORATE BANKING GROUP**

SVP Edward John T. Reyes

### **Corporate Banking Department I**

VP Lolita T. Silva

### **Corporate Banking Department II**

AVP Vilma V. Calderon

### **Corporate Banking Department III**

AVP Rosario S. Domingo

### **Public Sector Department**

AVP Lucila E. Tesorero

### **Financial Institutions Department**

AVP Cielito H. Lunaria

## **LENDING PROGRAMS MANAGEMENT GROUP**

VP Leila C. Martin

### **Program Management Department I**

Mr. Hermeo G. Bautista

### **Program Management Department II**

Ms. Melinda C. Cruz

### **Development Assistance Department**

Mr. Edgardo S. Luzano

### **Environmental Program and Management Department**

Mr. Prudencio E. Calado III

## **RETAIL LENDING GROUP**

FVP Jose Abelardo F. Agregado

### **Mortgage Banking Department**

Ms. Teresita F. Ison

## **SME Lending Department**

Mr. Edgardo C. Ramirez

## **NORTHERN AND CENTRAL LUZON LENDING GROUP**

VP Filipina B. Monje

## **SOUTHERN LUZON LENDING GROUP**

FVP Daisy M. Macalino

## **VISAYAS LENDING GROUP**

FVP Joselito P. Gutierrez

## **MINDANAO LENDING GROUP**

VP Ma. Celeste A. Burgos

## **LBP INSURANCE BROKERAGE, INC.**

### **President and CEO**

Jesus F. Diaz

## **LBP LEASING CORPORATION**

### **President and CEO**

Manuel H. Lopez

## **MASAGANANG SAKAHAN, INC.**

### **President and General Manager**

Roy C. Oscillada

## **BRANCH BANKING SECTOR**

EVP Jocelyn DG. Cabreza

### **Systems Implementation Department**

VP Ana S. Concha

### **Branch Banking Support Department**

VP Minda D. Rubio

### **CCT Program Management Office**

Mr. Domingo Conrado G. Galsim

## **CARD AND ELECTRONIC BANKING GROUP**

FVP Marilyn M. Tiongson

### **Debit Cards and Customer Care Department**

Mr. Pacifico C. De Paz, Jr.

### **Electronic Products Department**

FVP Marilyn M. Tiongson – Concurrent Head

### **Credit Card Administration Department**

AVP Rossana S. Coronel

# List of Officers and Department Heads

as of December 31, 2012

## eBanking Support Unit

AVP Vivian C. Bedrijo

## OFW REMITTANCE GROUP

FVP Roberto S. Vergara

## Overseas Remittance Marketing and Support Department

Mr. Reo S. Andarino

## Domestic Remittance Marketing Department

AVP Jose James T. Figueiras

## NCR BRANCHES GROUP

FVP Jennifer A. Tantan

### Relationship Officer (NCR Cluster A)

Ms. Delma O. Bandiola

### Relationship Officer (NCR Cluster B)

AVP Lolita M. Almazar

### Relationship Officer (NCR Cluster C)

VP Renato G. Eje

### Relationship Officer (NCR Cluster D)

Ms. Ma. Cielito D. Valdivia

## NORTHERN AND CENTRAL LUZON BRANCHES GROUP

FVP David P. Camaya

### Relationship Officer (NCL Cluster A)

AVP Nomerlito A. Juatchon

### Relationship Officer (NCL Cluster B)

Ms. Maria Luisa M. Andres

### Relationship Officer (NCL Cluster C)

AVP Sylvia C. Lim

## SOUTHERN LUZON BRANCHES GROUP

VP Ramon R. Monteloyola

### Relationship Officer (SL Cluster A)

VP Mauricio C. Feliciano

### Relationship Officer (SL Cluster B)

AVP Marilou L. Villafranca

### Relationship Officer (SL Cluster C)

Ms. Jocelyn B. Regulacion

## VISAYAS BRANCHES GROUP

VP Ananias O. Lugo, Jr.

### Relationship Officer (Vis Cluster A)

VP Manuel Jose Mari S. Infante

### Relationship Officer (Vis Cluster B)

VP Ruel Z. Romarate

## MINDANAO BRANCHES GROUP

FVP Wesly C. Magnaye

### Relationship Officer (Min Cluster A)

AVP Khurshid U. Kalabud

### Relationship Officer (Min Cluster B)

VP Camilo C. Leyba

### Relationship Officer (Min Cluster C)

AVP Althon C. Ferolino

## CORPORATE SERVICES SECTOR

SVP Julio D. Climaco, Jr.

### Provident Fund Office

VP Donato C. Endencia

### Corporate Affairs Department

VP Catherine Rowena B. Villanueva

## FACILITIES AND PROCUREMENT SERVICES GROUP

FVP Romeo C. Castro

### Facilities Management Department

AVP Rodelio D. De Guzman

### Procurement Department

Mr. Alwin I. Reyes

### Project Management and Engineering Department

Mr. Edwin A. Salonga

## HUMAN RESOURCE MANAGEMENT GROUP

FVP Ramon K. Cervantes

### Employee Relations Department

AVP Voltaire Pablo P. Pablo III

### Organization Development Department

Mr. Emmanuel G. Hio, Jr.

**Personnel Administration Department**  
Mr. Joselito B. Vallada

**LBP RESOURCES AND DEVELOPMENT CORPORATION**  
**President and General Manager**  
Simeona S. Guevarra

**OPERATIONS SECTOR**  
EVP Andres C. Sarmiento

**TECHNOLOGY MANAGEMENT GROUP**  
SVP Alan V. Bornas

**Network Operations Department**  
Mr. Enrique L. Sazon, Jr.

**Retail Banking Systems Department**  
Ms. Grace Ofelia Lovely V. Dayo

**e-Banking Systems Department**  
Mr. Arthur E. Dalampan

**Data Center Management Department**  
AVP Alden F. Abitona

**Enterprise Systems Department**  
AVP Marcelino T. Cabahug

**IT Project Management Office**  
VP Randolph L. Montesa

**BANKING OPERATIONS GROUP**  
FVP Conrado B. Roxas

**Credit Investigation and Appraisal Department**  
AVP Winston Rochel L. Galang

**Foreign and Domestic Remittance Department**  
Ms. Corazon A. Gatdula

**International Trade Department**  
Ms. Susan I. Mariano

**Loans Implementation Department**  
AVP Maria Edelwina D. Carreon

**BANKING SERVICES GROUP**  
VP Antonio V. Hugo, Jr.

**ATM and Cash Management Department**  
Ms. Amor C. Ronidel

**Central Clearing Department**  
AVP Reynaldo C. Capa

**MDS and Collections Management Department**  
AVP Carolina Q. Briñas

**CONTROLLERSHIP GROUP**  
SVP Yolanda D. Velasco

**Administrative Accounting Department**  
AVP Gerry D. Villalobos

**Agrarian Accounting Department**  
Mr. Jaime G. Dela Cruz

**Inter-Office Transactions Control Department**  
Ms. Joelee M. Beatingo

**Systems and Methods Department**  
Ms. Celia G. Barretto

**Treasury Operations Department**  
AVP Merceditas N. Oliva

**Financial Accounting Department**  
VP Ma. Eloisa C. Dayrit

**TREASURY AND INVESTMENT BANKING SECTOR**  
EVP Rabboni Francis B. Arjonillo

**Investment Banking Department**  
VP James A. Aldana

**Treasury Marketing Unit**  
Ms. Adelfa R. Masacupan

**TREASURY GROUP**  
FVP Carel D. Halog

**Domestic Currency Department**  
AVP Ma. Francia O. Titar

**Foreign Exchange Department**  
AVP Christine G. Mota

**Assets and Liabilities Management Department**  
AVP Ma. Elizabeth L. Gener

# Independent Auditor's Report



Republic of the Philippines  
COMMISSION ON AUDIT  
COMMONWEALTH AVE., QUEZON CITY  
CORPORATE GOVERNMENT SECTOR  
CLUSTER I – BANKING AND CREDIT

## INDEPENDENT AUDITOR'S REPORT

The Board of Directors  
Land Bank of the Philippines  
Manila

We have audited the accompanying financial statements of **Land Bank of the Philippines (LBP) and its subsidiaries (referred to as the “Group”)**, which comprise the statement of financial position as at December 31, 2012, and the statement of comprehensive income, statement of changes in capital funds and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Philippine Financial Reporting Standards and for such internal control as Management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

### Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Group as at December 31, 2012, and its financial performance and its cash flows for the year then ended in accordance with Philippine Financial Reporting Standards.

### Report on the Supplementary Information Required Under Revenue Regulations 19-2011 and 15-2010

Our audits were conducted for the purpose of forming an opinion on the basic financial statements taken as a whole. The supplementary information required under Revenue Regulations 19-2011 and 15-2010 in Note 23 to the financial statements is presented for purposes of filing with the Bureau of Internal Revenue and is not a required part of the basic financial statements. Such information is the responsibility of the management of the LBP. The information has been subjected to the auditing procedures applied in our audit of the basic financial statements. In our opinion, the information is fairly stated, in all material respects, in relation to the basic financial statements taken as a whole.

### COMMISSION ON AUDIT

FIDELA M. TAN  
Supervising Auditor

July 03, 2013

# Statement of Financial Position

December 31, 2012  
(In thousand pesos)

	Note	GROUP		PARENT	
ASSETS		2012	2011	2012	2011
Cash and other cash items	5	17,868,379	16,130,729	17,867,540	16,129,879
Due from Bangko Sentral ng Pilipinas	6	85,202,557	77,168,221	85,096,569	77,168,221
Due from other banks	7	4,185,595	2,229,622	3,545,429	1,923,084
Interbank loans receivable	8	11,168,108	7,582,769	11,168,108	7,582,769
Securities purchased under agreements to resell	9	25,000,000	48,500,000	25,000,000	48,500,000
Financial assets at fair value through profit or loss	10	3,813,577	8,427,454	3,813,577	8,427,454
Available for sale investments	4 & 11	188,721,940	143,295,705	188,721,940	143,170,605
Held to maturity investments	4 & 12	43,547,220	44,283,642	43,271,825	43,774,238
Loans and receivables	4, 13 & 18	294,306,191	277,960,284	292,786,156	276,117,645
Investments in subsidiaries	14	-	-	485,826	515,209
Investment property	15	6,861,609	7,075,898	6,741,972	6,976,018
Property and equipment (net)	4 & 16	4,761,483	4,639,064	4,680,485	4,561,261
Non-current assets held for sale		46,910	103,093	19,099	84,257
Other resources - net	17	5,989,384	8,362,393	5,930,169	8,345,242
Deferred income tax	23	66,151	53,512	-	-
		<b>691,539,104</b>	<b>645,812,386</b>	<b>689,128,695</b>	<b>643,275,882</b>
LIABILITIES AND CAPITAL FUNDS					
Liabilities					
Deposit liabilities	19	543,703,729	507,257,798	543,849,006	507,457,975
Bills payable	20	27,123,600	34,139,915	26,823,600	33,394,415
Unsecured subordinated debt	21	17,434,000	6,934,000	17,434,000	6,934,000
Derivative liabilities		46,941	134,446	46,941	134,446
Deposits from other banks		6,225	11,948	6,225	11,948
Treasurer's, Manager's and Cashier's checks		1,376,182	1,515,853	1,376,182	1,515,853
Payment order payable		91,160	101,596	91,160	101,596
Marginal deposits		754,434	519,898	754,434	519,898
Cash letters of credit		759,105	1,114,187	759,105	1,114,187
Other liabilities	22	16,271,466	16,358,566	16,084,616	16,261,357
		<b>607,566,842</b>	<b>568,088,207</b>	<b>607,225,269</b>	<b>567,445,675</b>
Capital Funds	31				
Common stock		11,971,000	11,971,000	11,971,000	11,971,000
Paid-in surplus		101,098	101,098	101,098	101,098
Revaluation increment		61,200	61,200	-	-
Retained earnings free		17,579,392	18,360,185	16,177,974	17,074,287
Retained earnings reserve		18,598,083	14,807,083	18,227,046	14,472,046
Undivided profits		10,965,724	9,056,214	10,724,718	8,838,552
Currency translation difference		-	-	-	-
Net unrealized gains on securities available for sale		24,695,765	23,367,399	24,701,590	23,373,224
		<b>83,972,262</b>	<b>77,724,179</b>	<b>81,903,426</b>	<b>75,830,207</b>
		<b>691,539,104</b>	<b>645,812,386</b>	<b>689,128,695</b>	<b>643,275,882</b>

# Statement of Comprehensive Income

For the year ended December 31, 2012  
(In thousand pesos)

	Note	2012	2011	2012	2011
		GROUP		PARENT	
<b>INTEREST INCOME</b>					
Loans		16,876,895	17,137,442	16,622,317	16,883,521
Investments		9,694,533	9,362,773	9,666,332	9,331,427
Due from Bangko Sentral ng Pilipinas		709,649	1,770,432	709,649	1,770,432
Deposit in banks		12,992	12,033	2,636	821
Others		13,022	87,087	12,901	87,059
		27,307,091	28,369,767	27,013,835	28,073,260
<b>INTEREST EXPENSE</b>					
Deposit liabilities		5,386,939	7,149,961	5,388,674	7,151,514
Unsecured subordinated debt		1,073,324	891,689	1,073,324	891,689
Borrowed funds		1,026,532	1,000,685	1,008,201	972,021
Others		5,456	30,452	21,630	47,614
		7,492,251	9,072,787	7,491,829	9,062,838
<b>NET INTEREST INCOME</b>		<b>19,814,840</b>	<b>19,296,980</b>	<b>19,522,006</b>	<b>19,010,422</b>
<b>PROVISION FOR CREDIT LOSSES</b>	18	<b>415,709</b>	<b>240,992</b>	<b>364,941</b>	<b>178,376</b>
<b>NET INTEREST INCOME AFTER PROVISION FOR CREDIT LOSSES</b>					
		<b>19,399,131</b>	<b>19,055,988</b>	<b>19,157,065</b>	<b>18,832,046</b>
<b>OTHER OPERATING INCOME</b>					
Gain from sale/red/derecog/reclass of non-trading FA and Liab		3,301,481	1,449,746	3,301,481	1,449,746
Foreign exchange gains from revaluation		2,660,454	-	2,660,454	-
Dividends		2,114,705	1,038,815	2,114,705	1,038,814
Fees and commission		1,042,417	1,029,131	966,602	950,036
Gain from dealings in foreign currency		662,369	620,123	651,730	607,832
Gain on financial assets and liabilities - held for trading		-	494,178	-	494,178
Miscellaneous-net		1,016,035	1,517,791	974,291	1,586,962
		10,797,461	6,149,784	10,669,263	6,127,568
<b>OTHER OPERATING EXPENSES</b>					
Compensation and fringe benefits		6,527,745	6,409,079	6,477,791	6,455,650
Loss on financial assets and liabilities - held for trading		2,844,015	-	2,844,015	-
Taxes and licenses		2,050,463	1,952,177	2,020,192	1,925,063
Depreciation and amortization		967,530	1,704,367	956,965	1,690,143
Rent		693,950	671,034	768,244	722,633
Foreign exchange loss from revaluation		-	231,080	-	231,080
Miscellaneous expenses		5,273,274	4,927,010	5,227,937	4,896,493
		18,356,977	15,894,747	18,295,144	15,921,062
<b>INCOME BEFORE INCOME TAX</b>		<b>11,839,615</b>	<b>9,311,025</b>	<b>11,531,184</b>	<b>9,038,552</b>
<b>PROVISION FOR INCOME TAX</b>	23	<b>873,891</b>	<b>254,811</b>	<b>806,466</b>	<b>200,000</b>
<b>NET INCOME</b>		<b>10,965,724</b>	<b>9,056,214</b>	<b>10,724,718</b>	<b>8,838,552</b>
<b>OTHER COMPREHENSIVE INCOME</b>					
Net unrealized gains on securities available for sale		1,328,366	3,031,334	1,328,366	3,031,334
		1,328,366	3,031,334	1,328,366	3,031,334
<b>TOTAL COMPREHENSIVE INCOME</b>		<b>12,294,090</b>	<b>12,087,548</b>	<b>12,053,084</b>	<b>11,869,886</b>

# Statement of Cash Flows

For the year ended December 31, 2012  
(In thousand pesos)

	GROUP	2011	2012	PARENT
	2012	2011	2012	2011
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>				
Interest received	26,922,594	28,043,831	26,626,913	27,750,356
Interest paid	(7,595,155)	(9,352,341)	(7,595,508)	(9,335,857)
Fees and commission	1,042,417	1,029,131	966,602	950,036
Gain on financial assets and liabilities held for trading	(2,844,015)	494,178	(2,844,015)	494,178
Gain from dealings in foreign currency	662,369	620,123	651,730	607,832
Miscellaneous income	1,016,035	1,517,791	974,291	1,586,962
General and administrative expenses	(14,969,419)	(15,593,737)	(14,931,930)	(15,635,011)
Operating income before changes in operating assets and liabilities	<b>4,234,826</b>	<b>6,758,976</b>	<b>3,848,083</b>	<b>6,418,496</b>
Changes in operating assets and liabilities				
(Increase)/Decrease in operating assets				
Interbank loans receivable	(3,585,339)	(1,861,169)	(3,585,339)	(1,861,169)
Financial assets at fair value through profit or loss	4,613,877	1,870,468	4,613,877	1,870,468
Loans and receivable	(16,599,013)	(43,084,876)	(16,869,120)	(42,473,377)
Other resources	(214,117)	746,584	(158,926)	733,425
Increase/(Decrease) in operating liabilities				
Deposit liabilities	36,445,931	74,029,261	36,391,031	73,942,957
Derivative liabilities	(87,505)	(17,371)	(87,505)	(17,371)
Marginal deposits	234,536	(371,476)	234,536	(371,476)
Treasurer's, Manager's and Cashier's Checks	(139,671)	706,746	(139,671)	706,746
Other liabilities	(1,215,570)	(61,478)	(1,244,160)	(47,511)
Net cash generated from operations	<b>23,687,955</b>	<b>38,715,665</b>	<b>23,002,806</b>	<b>38,901,188</b>
Income taxes paid	(33,566)	(25,823)	-	-
Net cash generated from operating activities	<b>23,654,389</b>	<b>38,689,842</b>	<b>23,002,806</b>	<b>38,901,188</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>				
Additions to property and equipment	(655,718)	(511,391)	(644,628)	(508,438)
Disposals of investment property	112,130	815,527	134,765	819,097
(Additions)/Disposals of Non-current assets held for sale	56,183	(2,890)	65,158	9,777
Dividends received	1,135,284	1,038,815	1,135,284	1,038,814
Gain from investment securities	3,301,481	1,449,746	3,301,481	1,449,746
Decrease/(increase) in:				
Available for sale investments	(44,097,869)	5,515,758	(44,222,969)	5,561,067
Held to maturity investments	736,422	(2,668,558)	502,413	(2,709,710)
Investment in subsidiaries	-	-	29,383	62,500
Net cash provided by/used in investing activities	<b>(39,412,087)</b>	<b>5,637,007</b>	<b>(39,699,113)</b>	<b>5,722,853</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>				
Cash dividends paid	(5,105,749)	(4,089,382)	(5,000,000)	(4,000,000)
Other charges to capital	2,980,801	4,376,164	2,928,556	4,382,214
Increase/(decrease) in:				
Bills payable	(7,049,849)	(511,442)	(6,604,349)	(888,442)
Unsecured subordinated debt	10,500,000	(6,576,000)	10,500,000	(6,576,000)
Net cash provided by/used in financing activities	<b>1,325,203</b>	<b>(6,800,660)</b>	<b>1,824,207</b>	<b>(7,082,228)</b>
<b>EFFECTS OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS</b>				
	2,660,454	(231,080)	2,660,454	(231,080)
<b>NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS</b>				
	<b>(11,772,041)</b>	<b>37,295,109</b>	<b>(12,211,646)</b>	<b>37,310,733</b>
<b>CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR</b>				
Cash and other cash items	16,130,729	13,813,681	16,129,879	13,769,027
Due from Bangko Sentral ng Pilipinas	77,168,221	84,812,526	77,168,221	84,812,526
Due from other banks	2,229,622	1,424,256	1,923,084	1,145,898
Securities purchased under agreements to resell	48,500,000	6,683,000	48,500,000	6,683,000
	<b>144,028,572</b>	<b>106,733,463</b>	<b>143,721,184</b>	<b>106,410,451</b>
<b>CASH AND CASH EQUIVALENTS AT END OF YEAR</b>				
Cash and other cash items	17,868,379	16,130,729	17,867,540	16,129,879
Due from Bangko Sentral ng Pilipinas	85,202,557	77,168,221	85,096,569	77,168,221
Due from other banks	4,185,595	2,229,622	3,545,429	1,923,084
Securities purchased under agreements to resell	25,000,000	48,500,000	25,000,000	48,500,000
	<b>132,256,531</b>	<b>144,028,572</b>	<b>131,509,538</b>	<b>143,721,184</b>

# Statement of Changes in Capital Funds - Group

For the year ended December 31, 2012  
(In thousand pesos)

	Common Stock		Retained Earnings	
	Shares	Amount	Free	Revaluation Increment
<b>Balance, December 31, 2010</b>	<b>1,197,100</b>	<b>11,971,000</b>	<b>13,471,157</b>	<b>61,200</b>
Net income during the year				
Net unrealized gain on securities				
Payment of cash dividends			(3,709,382)	
Transfer to retained earnings free			8,221,663	
Transfer to/from retained earnings reserve			(90,000)	
Application of Appropriation of Retirement Fund			595	
PFRS/prior period adjustment			465,582	
Closure of excess book value over cost				
of investment in subsidiaries			286	
Currency translation difference			284	
<b>Balance, December 31, 2011</b>	<b>1,197,100</b>	<b>11,971,000</b>	<b>18,360,185</b>	<b>61,200</b>
Net income during the year				
Net unrealized gain on securities				
Payment of cash dividends			(5,105,749)	
Transfer to retained earnings free			9,056,214	
Transfer to retained earnings reserve			(3,036,000)	
Write-down of unamortized deferred charges			(3,443,730)	
Write-off of equity investments to close CFI's				
under LBP Capital infusion and BSP Rehabilitation Programs			(4,322)	
PFRS/prior period adjustment			1,713,662	
Closure of excess book value over cost				
of investment in subsidiaries			(8,977)	
Closure/Dissolution of LBP Remittance Co., USA			46,630	
Currency translation difference			1,479	
<b>Balance, December 31, 2012</b>	<b>1,197,100</b>	<b>11,971,000</b>	<b>17,579,392</b>	<b>61,200</b>

Paid-in Surplus	Retained Earnings Reserve	Currency Trans. Difference	Undivided Profits	Net Unrealized Gain on Securities	T O T A L
101,098	14,218,716	284	8,221,663	20,336,065	68,381,183
			9,056,214		9,056,214
				3,031,334	3,031,334
				(3,709,382)	
			(8,221,663)		-
	90,000				-
	(1,632)				(1,037)
	499,999				965,581
					286
		(284)			-
101,098	14,807,083	-	9,056,214	23,367,399	77,724,179
			10,965,724		10,965,724
				1,328,366	1,328,366
				(5,105,749)	
			(9,056,214)		-
	3,036,000				-
				(3,443,730)	
					-
				(4,322)	
	755,000				2,468,662
					(8,977)
					46,630
					1,479
<b>101,098</b>	<b>18,598,083</b>	<b>-</b>	<b>10,965,724</b>	<b>24,695,765</b>	<b>83,972,262</b>

# Statement of Changes in Capital Funds - Parent

For the year ended December 31, 2012  
(In thousand pesos)

	Common Stock		Retained Earnings Free
	Shares	Amount	
<b>Balance, December 31, 2010</b>	<b>1,197,100</b>	<b>11,971,000</b>	<b>12,163,204</b>
Net income during the year			
Net unrealized gain on securities			
Payment of cash dividends			(3,620,000)
Transfer to retained earnings free			8,060,202
PFRS/prior period adjustment			470,881
<b>Balance, December 31, 2011</b>	<b>1,197,100</b>	<b>11,971,000</b>	<b>17,074,287</b>
Net income during the year			
Net unrealized gain on securities			(5,000,000)
Payment of cash dividends			8,838,552
Transfer to retained earnings free			(3,000,000)
Transfer to retained earnings reserve			(3,443,730)
Write-down of unamortized deferred charges			
Write-off of equity investments to close CFI's under LBP			
Capital infusion and BSP Rehabilitation Programs			(4,322)
PFRS/prior period adjustment			1,711,708
Currency translation difference			1,479
<b>Balance, December 31, 2012</b>	<b>1,197,100</b>	<b>11,971,000</b>	<b>16,177,974</b>

<b>Paid-in Surplus</b>	<b>Retained Earnings Reserve</b>	<b>Undivided Profits</b>	<b>Net Unrealized Gain/(Loss) on Securities</b>	<b>T O T A L</b>
101,098	13,972,047	8,060,202	20,341,890	66,609,441
		8,838,552		8,838,552
			3,031,334	3,031,334
			(3,620,000)	
		(8,060,202)		-
	499,999			970,880
<b>101,098</b>	<b>14,472,046</b>	<b>8,838,552</b>	<b>23,373,224</b>	<b>75,830,207</b>
		10,724,718		10,724,718
			1,328,366	1,328,366
			(5,000,000)	
	(8,838,552)			-
	3,000,000			-
			(3,443,730)	
			-	
	755,000		(4,322)	
			2,466,708	
			1,479	
<b>101,098</b>	<b>18,227,046</b>	<b>10,724,718</b>	<b>24,701,590</b>	<b>81,903,426</b>

# Acknowledgments

Nagkakaisang Magsasaka Agricultural Primary MPC (Talavera, Nueva Ecija)  
Leyte Metropolitan Water District (Tacloban City, Leyte)  
Nueva Ecija Lending Center  
Tacloban Lending Center  
Personnel Administration Department  
Procurement Department  
Facilities Management Department

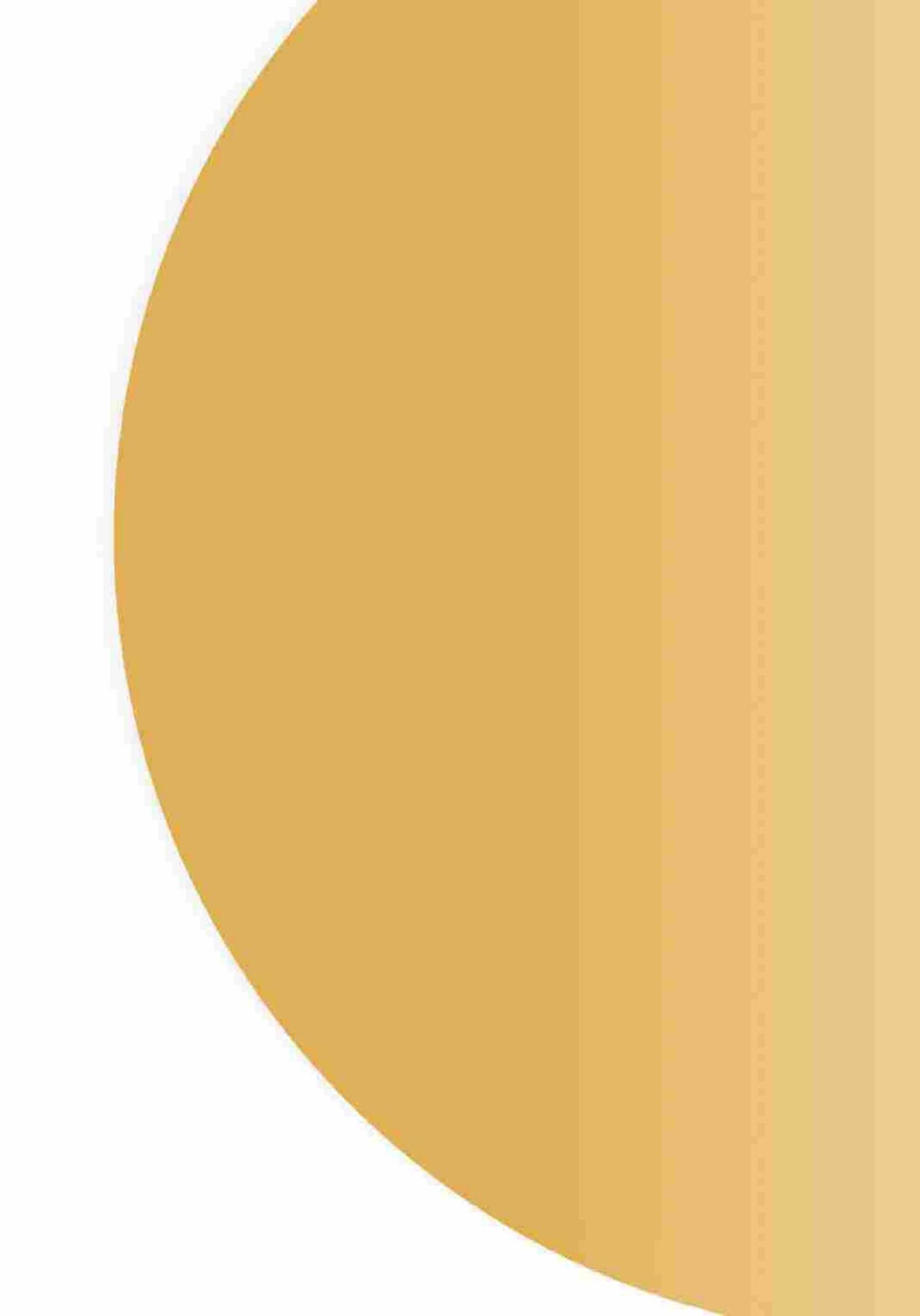
## PRODUCED BY:

Corporate Affairs Department  
Strategic Planning Group

## DESIGN BY:

OP Communications, Inc.

Dojo Palines, Photography  
Janett Fadera, Hair and Make-up  
Pilita Guadines, Hair and Make-up





LANDBANK Plaza, 1598 M. H. del Pilar corner  
Dr. Gutierrez St., Malate, Manila, Philippines  
Tel. Nos.: (02) 9000-450700

[www.landbank.com](http://www.landbank.com)



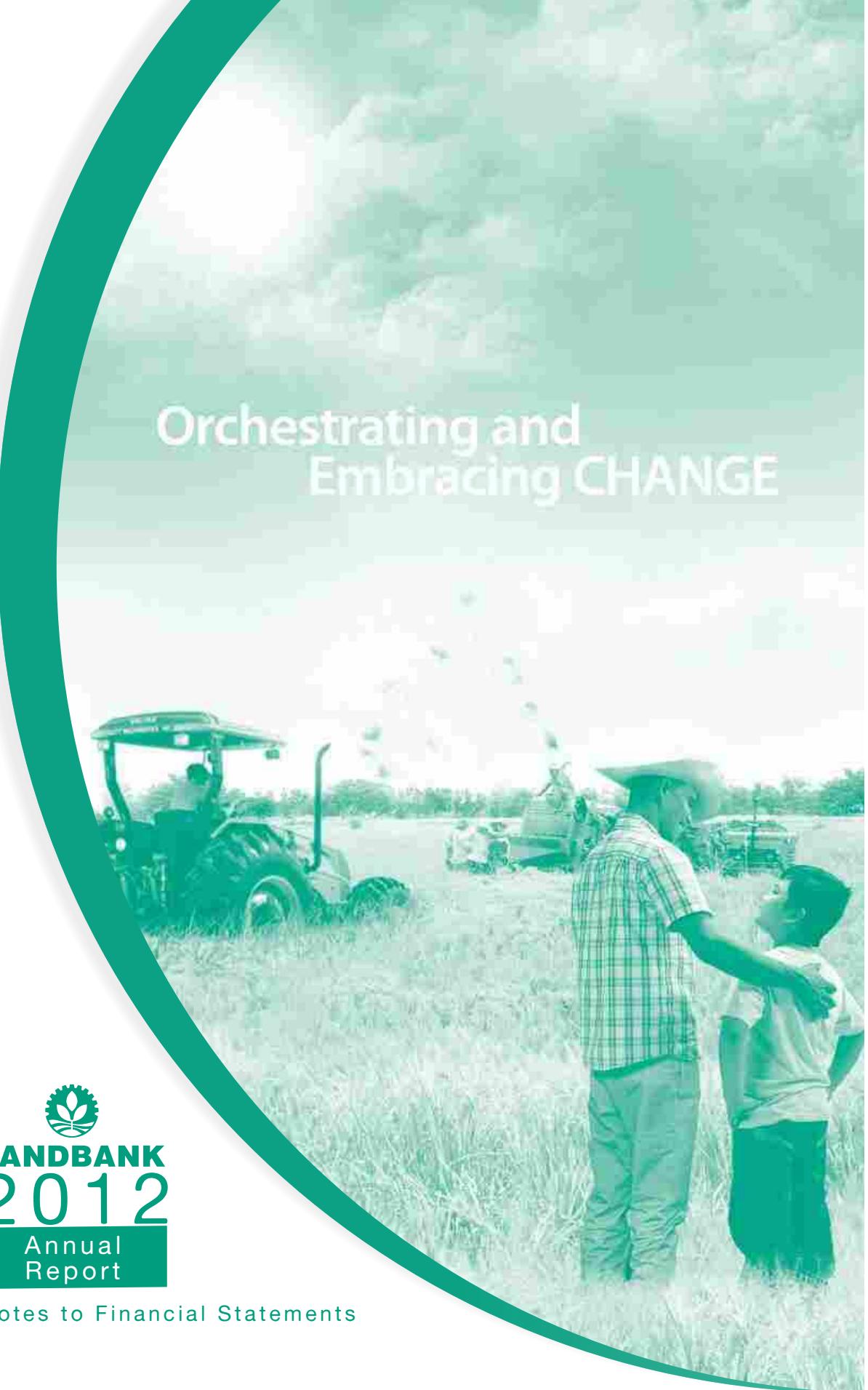
**LANDBANK**

LANDBANK Plaza, 1598 M. H. del Pilar corner

Dr. Quintos St., Malate, Manila, Philippines

Tel. Nos.: 522-0000, 4507001

[www.landbank.com](http://www.landbank.com)



# Orchestrating and Embracing CHANGE



  
**LANDBANK**  
**2012**  
Annual  
Report

Notes to Financial Statements

# Notes to Financial Statements

(Amounts In Thousands, Except As Indicated)

## 1. Corporate Information

The Land Bank of the Philippines (Parent) is a financial institution wholly-owned by the National Government. The Parent was established in 1963 as the financial intermediary of the Land Reform Program of the government. Later, it became the first universal bank by charter with expanded commercial banking powers to sustain its social mission of spurring countryside development.

The Parent is a depository bank of the government and its various instrumentalities. The Parent services requirements of the national government, local government units and government-owned and controlled corporations. As of December 31, 2012, 71 percent of the deposit portfolio came from the government while the rest came from private depositors.

The Parent and its subsidiaries (Group) are engaged in the business of banking, financing, leasing, real estate, insurance brokering and other related services to personal, commercial, corporate and institutional clients. The Group's products and services include deposit-taking, lending and related services, treasury and capital market operations, trade services, payments and cash management, and trust services.

The Parent's principal office of business is located at the LANDBANK Plaza, 1598 M.H. Del Pilar corner Dr. J. Quintos Streets, Malate, Manila.

The accompanying comparative financial statements of the Group and the Parent were authorized for issue by the Parent's Board of Directors on February 25, 2013.

## 2. Summary of Significant Accounting Policies

### 2.1 Basis of Financial Statements Preparation

The accompanying financial statements have been prepared on a historical cost basis except for financial assets at fair value through profit or loss (FVPL), available-for-sale (AFS) investments, and derivative financial instruments that have been measured at fair value.

The financial statements of the Parent include the accounts maintained in the Regular Banking Unit (RBU) and Foreign Currency Deposit Unit (FCDU). The financial statements individually prepared for these units are combined after eliminating inter-unit accounts.

The functional currency of RBU and FCDU is Philippine Peso and United States Dollar (USD), respectively. For financial reporting purposes, FCDU accounts and foreign currency-denominated accounts in the RBU are translated in Philippine peso based on the Philippine Dealing System (PDS) closing rate prevailing at end of the year.

The consolidated financial statements are presented in Philippine peso, and all values are rounded to the nearest thousand pesos (P000) except when otherwise indicated.

### 2.2 Statement of Compliance

The consolidated financial statements of the Group and of the Parent have been prepared in compliance with the Philippine Financial Reporting Standards (PFRS).

### 2.3 Basis of Consolidation

The consolidated financial statements include the financial statements of the Parent and the following wholly-owned subsidiaries:

Name	Country of Incorporation	Principal Activity	Functional Currency
LBP Leasing Corporation	Philippines	Leasing	Philippine peso
LBP Insurance Brokerage Inc.	Philippines	Insurance brokerage	Philippine peso
LB (LANDBANK) Realty Development Corporation	Philippines	Real estate	Philippine peso
Masaganang Sakahan, Inc.	Philippines	Trading	Philippine peso
LBP Financial Services-Italy	Italy	Financial services	Euro

The consolidated financial statements were prepared using consistent accounting policies for like transactions and other events in similar circumstances. All significant inter-company balances and transactions have been eliminated in consolidation.

## **Significant Accounting Policies**

### Foreign currency translation

#### *Transactions and balances*

The books of accounts of the RBU are maintained in Philippine peso, while those of the FCDU are maintained in USD. For financial reporting purposes, the foreign currency-denominated monetary assets and liabilities in the RBU are translated in Philippine peso based on the Philippine Dealing System (PDS) closing rate prevailing at the statement of financial position date. Foreign exchange differences arising from revaluation and translation of foreign-currency denominated assets and liabilities are credited to or charged against operations in the year in which the rates change.

Non-monetary items that are measured in terms of historical cost in a foreign currency are translated using the exchange rates as at the dates of the initial transactions. Non-monetary items measured at fair value in a foreign currency are translated using the exchange rates at the date when the fair value was determined.

### Financial Instruments

#### *Date of recognition*

Purchases or sales of financial assets that require delivery of assets within the time frame established by regulation or convention in the marketplace are recognized on the settlement date - the date that an asset is delivered to or by the Group. Securities transactions are also recognized on settlement date basis. Deposits, amounts due to banks and customers and loans are recognized when cash is received by the Group or advanced to the borrowers.

#### *Initial recognition of financial instruments*

All financial assets, including trading and investment securities and loans and receivables, are initially measured at fair value. Except for financial assets valued at FVPL, the initial measurement of financial assets includes transaction costs. The Group classifies its financial assets in the following categories: financial assets at FVPL, HTM investments, AFS investments, and loans and receivables while financial liabilities are classified as financial liabilities at FVPL and financial liabilities carried at cost. The classification depends on the purpose for which the investments were acquired and whether they are quoted in an active market. Management determines the classification of its investments at initial recognition and, where allowed and appropriate, re-evaluates such designation at every reporting date.

#### *Reclassification of financial assets*

A financial asset is reclassified out of the FVPL category when the following conditions are met:

- the financial asset is no longer held for the purpose of selling or repurchasing it in the near term; and
- there is a rare circumstance.

A financial asset that is reclassified out of the FVPL category is reclassified at its fair value on the date of reclassification. Any gain or loss already recognized in the consolidated statement of income is not reversed. The fair value of the financial asset on the date of reclassification becomes its new cost or amortized cost, as applicable.

#### *Determination of fair value*

The fair value for financial instruments traded in active markets at the statement of financial position date is based on their quoted market price or dealer price quotations (bid price for long positions and ask price for short positions), without any deduction for transaction costs. When current bid and asking prices are not available, the price of the most recent transaction is used since it provides evidence of the current fair value as long as there has not been a significant change in economic circumstances since the time of the transaction.

For all other financial instruments not listed in an active market, the fair value is determined by using appropriate valuation techniques. Valuation techniques include net present value techniques, comparison to similar instruments for which market observable prices exist, options pricing models, and other relevant valuation models.

#### *'Day 1' difference*

Where the transaction price in a non-active market is different from the fair value from other observable current market transactions in the same instrument or based on a valuation technique whose variables include only data from observable market, the Group recognizes the difference between the transaction price and fair value (a 'Day 1' difference) in the statement of income. In cases where use is made of data which is not observable, the difference between the transaction price and model value is only recognized in the statement of income when the inputs become observable or when the instrument is derecognized. For each transaction, the Group determines the appropriate method of recognizing the 'Day 1' difference amount.

*(a) Financial assets designated at fair value through profit or loss (FVPL)*

FVPL consists of securities held for trading and financial assets that are voluntarily designated as FVPL on trade date.

The FVPL category includes government debt securities purchased and held principally with the intention of selling them in the near term. These securities are carried at fair market value, based primarily on quoted market prices, or if quoted market prices are not available, discounted cash flows using market rates that are commensurate with the credit quality and maturity of the investments.

Realized and unrealized gains and losses on these instruments are recognized under the trading and foreign exchange profits accounts in the statements of income.

*(b) Loans and receivables, amounts due from BSP and other banks, interbank loans receivable and securities purchased under resale agreements*

These are financial assets with fixed or determinable payments and fixed maturities that are not quoted in an active market. They are not entered into with the intention of immediate or short-term resale and are not classified as other financial assets held for trading, designated as AFS investments or financial assets designated at FVPL.

*(c) Held-to-Maturity (HTM) investments*

HTM investments are quoted non-derivative financial assets with fixed or determinable payments and fixed maturities for which the Group's management has the positive intention and ability to hold to maturity. Where the Group sells other than an insignificant amount of HTM investments or those close to maturity, the entire category would be tainted and reclassified as AFS asset. These investments are carried at amortized cost using the effective interest rate method, reduced by any impairment in value. Gains and losses are recognized in income when the HTM investments are derecognized and impaired, as well as through the amortization process.

*(d) Available-for-sale (AFS) investments*

AFS investments are those which do not qualify to be classified as designated as FVPL, HTM or loans and receivables. They are purchased and held indefinitely, but which the Group anticipates to sell in response to liquidity requirements or changes in market. AFS investments are carried at fair market value. The effective yield component (including premium, discounts and directly attributable transaction costs) and foreign exchange restatement results of available-for-sale debt securities are reported in earnings. Dividends on AFS equity instruments are recognized in the statements of income when the entity's right to receive payment is established. The unrealized gains and losses arising from the recognition of fair value changes on AFS assets are reported as a separate component of capital funds in the statements of financial position.

Fair Value Measurement

The methods and assumptions used by the Group in estimating the fair value of the financial instruments include the following:

Cash and cash equivalents and short-term investments – Carrying amounts approximate fair values due to the relatively short-term maturity of these instruments.

Debt securities – Fair values are generally based upon quoted market prices. If the market prices are not readily available, fair values are estimated using either values obtained from counterparties or independent parties offering pricing services, values based on adjusted quoted market prices of comparable investments or values computed using the discounted cash flow methodology.

Equity securities - Fair values are based on quoted prices published in markets.

Loans and receivables – Fair values of loans are estimated using the discounted cash flow methodology using the Parent's current incremental lending rates for similar types of loans.

Mortgage loans – Fair values of loans on real estate are estimated using the discounted cash flow methodology using the Parent's current incremental lending rates for similar types of loans.

Short-term investments – Carrying amounts approximate fair values.

Others – Quoted market prices are not readily available for these assets. They are not reported at fair value and are not significant in relation to the Group's total portfolio of securities.

Obligations to repurchase securities are recorded at cost which approximates fair value.

Liabilities – Fair values are estimated using the discounted cash flow methodology using the Parent's current incremental borrowing rates for similar borrowings with maturities consistent with those remaining for the liability being valued. Except for the long-term fixed rates liabilities and floating rate liabilities with repricing periods beyond three months, the carrying values approximate fair values due to the relatively short term maturities of the liabilities or frequency of the repricing.

## Impairment of Financial Assets

The Group determines at each balance sheet date whether there is objective evidence that a financial asset may be impaired.

### *Assets carried at amortized cost*

A financial asset or a group of financial assets is impaired and impairment losses are incurred if, and only if, there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the asset (a 'loss event') and that loss event has an impact on the estimated future cash flows of the financial asset or group of financial assets that can be reliably estimated.

The Group first assesses whether objective evidence of impairment exists individually for financial assets that are individually significant, and individually or collectively for assets that are not individually significant. If it is determined that no objective evidence of impairment exists for individually assessed financial asset, whether significant or not, the asset is included in a group of financial assets with similar credit risk characteristics (i.e., on the basis of the Group's scoring process that considers asset term, industry and collateral) and that group of assets is collectively assessed for impairment. Those characteristics are relevant to the estimation of future cash flows for group of such assets by being indicative of the debtors' ability to pay all amounts due according to the contractual terms of the assets being evaluated. Assets that are individually assessed for impairment and for which an impairment loss is or continues to be recognized are not included in a collective assessment for impairment.

If there is objective evidence that an impairment loss on loans and receivables carried at amortized cost has been incurred, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of the estimated future cash flows (excluding future credit losses that have not been incurred) discounted at the financial asset's original effective interest rate. The carrying amount of the asset is reduced through use of an allowance account.

The amount of loss is charged to current operations. If a loan or HTM investment has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate determined under the contract.

If, in a subsequent year, the amount of the estimated impairment loss decreases because of an event occurring after the impairment was recognized, any amounts formerly charged are credited to 'Provision for credit and impairment losses' in the statement of income and the allowance account, reduced. The HTM investments, together with the associated allowance accounts, are written off when there is no realistic prospect of future recovery and all collateral has been realized.

The calculation of the present value of the estimated future cash flows of a collateralized financial asset reflects the cash flows that may result from foreclosure less costs for obtaining and selling the collateral, whether or not foreclosure is probable.

Future cash flows in a group of financial assets that are collectively evaluated for impairment are estimated on the basis of the contractual cash flows of the assets and historical loss experience for assets with similar credit risk characteristics. Historical loss experience is adjusted on the basis of current observable data to reflect the effects of current conditions that did not affect the period on which the historical loss experience is based and to remove the effects of conditions in the historical period that do not exist currently.

Estimates of changes in future cash flows for groups of assets are made to reflect and be directionally consistent with changes in related observable data from period to period (such as changes in unemployment rates, property prices, payment status, or other factors indicative of changes in the probability of losses in the group and their magnitude). The methodology and assumptions used for estimating future cash flows are reviewed regularly by the Group to reduce any differences between loss estimates and actual loss experience.

When a loan is uncollectible, it is written off against the related allowance for loan impairment. Such loans are written off after all the necessary procedures have been completed and the amount of the loss has been determined. Subsequent recoveries of amounts previously written off are charged to income.

### *Restructured loans*

Where possible, the Group seeks to restructure loans rather than to take possession of collateral. This may involve extending the payment arrangements and the agreement of new loan conditions. Once the terms have been renegotiated, the loan is no longer considered past due. Management continuously reviews restructured loans to ensure that all criteria are met and that future payments are likely to occur. The loans continue to be subject to an individual or collective impairment assessment, calculated using the loan's original effective interest rate. The difference between the recorded value of the original loan and the present value of the restructured cash flows, discounted at the original effective interest rate, is recognized in 'Provision for credit and impairment losses' in the statement of income.

### *Assets Carried at Cost*

If there is objective evidence that an impairment loss on an unquoted equity instruments that are not carried at fair value because its fair value cannot be reliably measured, or on a derivative asset that is linked to and must be settled by delivery of such unquoted equity instrument has been incurred, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows discounted at the current market rate of return for a similar financial asset.

## **AFS Investments**

If an AFS investment is impaired, an amount comprising the difference between its cost (net of any principal payment and amortization) and its current fair value, less any impairment loss on that security previously recognized in profit or loss – is removed from equity and recognized in the statement of income. Impairment losses on equity instruments recognized in the statement of income are not reversed through the statement of income. If, in a subsequent period, the fair value of a debt instrument classified as AFS investment increases and the increase can be objectively related to an event occurring after the impairment loss was recognized in profit or loss, the impairment loss is reversed through the statement of income.

## **Derecognition of Financial Assets and Liabilities**

**Financial Assets.** A financial asset (or, where applicable, a part of a financial asset or part of a group of similar financial assets) is derecognized when:

- the rights to receive cash flows from the asset have expired;
- The Group retains the right to receive cash flows from the asset, but has assumed an obligation to pay them in full without material delay to a third party under a 'pass-through' arrangement; or
- The Group has transferred its rights to receive cash flows from the asset and either (a) has transferred substantially all the risks and rewards of the asset, or (b) has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

Where the Group has transferred its rights to receive cash flows from an asset and has neither transferred nor retained substantially all the risks and rewards of the asset nor transferred control of the asset, the asset is recognized to the extent of the Group's continuing involvement in the asset. Continuing involvement that takes the form of a guarantee over the transferred asset is measured at the lower of the original carrying amount of the asset and the maximum amount of consideration that the Group could be required to repay. Where continuing involvement takes the form of a written and/or purchase option (including a cash-settled option or similar provision) on the transferred asset, the extent of the Group's continuing involvement is the amount of the transferred asset that the Group may repurchase, except that in the case of a written put option (including a cash-settled option or similar provision) on an asset measured at fair value, the extent of the Group's continuing involvement is limited to the lower of the fair value of the transferred asset and the option exercise price.

**Financial Liabilities.** A financial liability is derecognized when the obligation under the liability is discharged or cancelled or expired. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognized in profit or loss.

## ***Derivative Instruments***

The Group enters into derivative contracts such as currency forwards and currency swaps to manage its foreign exchange exposure. These derivative financial instruments are initially recorded at fair value on the date at which the derivative contract is entered into and are subsequently remeasured at fair value. Any gains or losses arising from changes in fair values of derivatives (except those accounted for as accounting hedges) are taken directly to the statement of income. Derivatives are carried as assets when the fair value is positive and as liabilities when the fair value is negative. Derivative instruments are booked at its notional amount under contingent account on trade date and subsequently measured using the mark to forward methods. Any gains/(losses) arising from the market valuation are booked under asset account "Derivatives with positive fair value" if the market valuation is positive and under the liability account "Derivatives with negative fair value" if the market valuation is negative contra foreign exchange gain/(loss) account.

For the purpose of hedge accounting, hedges are classified primarily as either: a) a hedge of the fair value of an asset, liability or a firm commitment (fair value hedge); or b) a hedge of the exposure to variability in cash flows attributable to an asset or liability or a forecasted transaction (cash flow hedge).

The Group did not apply hedge accounting treatment for its derivative transactions.

The Group has certain derivatives that are embedded in host financial contracts (such as structured notes, debt investments, and loan receivables) and non-financial contracts (such as purchase orders, lease contracts and service agreements). These embedded derivatives include credit default swaps (which are linked to a reference bond), and calls and puts in debt and equity securities; conversion options in loans receivable; and foreign-currency derivatives in debt instruments, lease contracts, purchase orders and service agreements.

Embedded derivatives are separated from their host contracts and carried at fair value with fair value changes being reported through profit or loss, when the entire hybrid contracts (composed of both the host contract and the embedded derivative) are not accounted for as financial instruments at FVPL and when their economic risks and characteristics are not closely related to those of their respective host contracts.

#### Offsetting financial instruments

Financial assets and financial liabilities are only offset and the net amount are reported in the statement of financial position when there is a legally enforceable right to offset the recognized amounts and the Group intends to either settle on a net basis, or to realize the asset and the liability simultaneously.

#### Fiduciary Activities

Assets and income arising from fiduciary activities together with related undertakings to return such assets to customers are excluded from the financial statements where the Group acts in a fiduciary capacity such as nominee, trustee or agent.

#### Subsequent Events

Any post-year-end event that provides additional information about the Group's position at the statement of financial position date (adjusting event) is reflected in the financial statements. Post-year-end events that are non adjusting events, if any, are disclosed in the Notes to the financial statements, when material.

#### Impairment of Property and Equipment, Investment Property and Other Resources

At each reporting date, the Group assesses whether there is any indication that the property and equipment and investment properties may be impaired.

Where an indicator of impairment exists, the Group makes a formal estimate of recoverable amount. Where the carrying amount of an asset exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount. Recoverable amount is the higher of an asset's or cash-generating unit's fair value less costs to sell and its value in use and is determined for an individual asset, unless the asset does not generate cash inflows that are largely independent of those from other assets or group of assets.

#### Investments in Subsidiaries

The Group's investments in subsidiaries and entities in which the Group has control are accounted for under the cost method of accounting in the separate financial statements. These are carried in the statement of financial position at cost less any impairment in value.

#### Property and Equipment

Property and equipment are carried at cost less accumulated depreciation and amortization and any impairment in value. When the assets are sold or retired, their cost and accumulated depreciation and amortization are eliminated from the accounts and any gain or loss resulting from their disposal is included in the statement of income.

The initial cost of property and equipment comprises its purchase price and any directly attributable cost of bringing the asset to its working condition and location for its intended use. Expenditures incurred after the fixed assets have been put into operation, such as repairs and maintenance costs, are normally charged to profit and loss in the period in which the costs are incurred.

Depreciation and amortization is calculated on a straight-line basis over the estimated useful life (EUL) of the property and equipment as follows:

	<u>Number of Years</u>
Buildings	10 - 30
Furniture, fixtures and equipment	5 - 10
Leasehold rights	10 - 30*
Transportation equipment	7 - 10

\*EUL shall depend on the length of the lease. It shall be the period of the lease or the EUL of the assets, as given, whichever is shorter.

The useful life and depreciation and amortization methods are reviewed periodically to ensure that the period and method of depreciation and amortization are consistent with the expected pattern of economic benefits from items of property and equipment.

#### Investment properties

Property acquired by the Group in settlement of loans through foreclosure or dation in payment, and that is not significantly occupied by the Group, is classified as investment property. Investment property comprises land and building.

Investment properties are measured at their fair value as the deemed cost as allowed under PFRS 1 and PAS 40. Subsequent to initial recognition, investment properties are stated at cost less accumulated depreciation and impairment loss. Investment properties are derecognized when they have either been disposed of or when the investment property is permanently withdrawn from use and no future benefit is expected from its disposal. Any gains or losses on derecognition of an investment property are recognized in the profit and loss in the year of derecognition.

Expenditures incurred after the fixed investment properties have been put into operation, such as repairs and maintenance costs, are normally charged to income in the period in which the costs are incurred.

Depreciation is calculated on a straight-line basis over 10 to 30 years, which is the estimated useful life of the investment properties.

#### Intangible Assets

##### Computer software

Acquired computer software licenses are capitalized on the basis of the costs incurred to acquire and bring to use the specific software. These costs are amortized on the basis of the expected useful lives (three to five years).

Costs associated with developing or maintaining computer software programs are recognized as an expense as incurred.

#### Income Taxes

Income tax on the profit for the year comprises current tax only. Income tax is recognized in the statement of income except to the extent that it relates to items recognized directly in equity. Current income tax is the expected tax payable on the taxable income for the year using tax rates enacted or substantially enacted as of the balance sheet date, and any adjustment to tax payable in respect to previous years.

Deferred tax assets are recognized for the future tax consequences attributable to temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amount used for taxation purposes and the carry forward benefits of the net operating loss carryover (NOLCO) and the minimum corporate income tax (MCIT) over the regular corporate income tax. The amount of deferred tax provided is based on the expected manner of realization or settlement of the carrying amounts of assets and liabilities, using tax rates that have been enacted or substantially enacted as of the balance sheet date. A deferred tax asset is recognized only to the extent that it is probable that future taxable profits will be available against which the asset can be utilized. Deferred tax assets are reduced to the extent that it is no longer probable that the related tax benefit will be realized. The carrying amount of the deferred tax asset is reviewed at each balance sheet date and reduced, if appropriate.

#### Employee Benefits

The Group maintains a defined contribution plan which provides for estimated pension benefits on its contributory retirement plan covering all regular employees.

#### Leases

##### (a) LBP Group is the lessee

- (i) Operating lease - leases in which substantially all risks and rewards of ownership are retained by another party, the lessor, are classified as operating leases. Payments, including prepayments, made under operating leases (net of any incentives received from the lessor) are charged to the statement of income on a straight-line basis over the period of the lease.
- (ii) Financial lease - leases of assets where the LBP Group has substantially all the risks and rewards of ownership are classified as finance leases. Finance leases are capitalized at the lease's commencement at the lower of the fair value of the leased property and the present value of the minimum lease payments. Each lease payment is allocated between the liability and the finance charges so as to achieve a constant rate on the finance balance outstanding. The corresponding rental obligations, net of finance charges, are included in deferred credits and other liabilities. The interest element of the finance cost is charged to the statement of income over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the liability for each period.

##### (b) LBP Group is the lessor

- (i) Operating lease - properties leased out under operating leases are included in investment property in the statement of financial position. Rental income under operating leases is recognized in the statement of income on a straight-line basis over the period of lease.
- (ii) Finance lease - when assets are leased out under a finance lease, the present value of the lease payments is recognized as a receivable. The difference between the gross receivable and the present value of the receivable is recognized as unearned income.

Lease income under finance lease is recognized over the term of the lease using the net investment method before tax, which reflects a constant periodic rate of return.

#### Revenue Recognition

Interest income and fees which are considered an integral part of the effective yield of a financial asset are recognized using the effective interest method, unless collectability is in doubt.

Interest is recognized on impaired loans and other financial assets based on the rate used to discount future cash flows to their net present value.

Dividend income is recognized when the right to receive payment is established.

Gains or losses arising from the trading of securities and foreign currency are reported in the statement of income.

Generally, commissions, service charges and fees are recognized only upon collection or accrued where there is reasonable degree of certainty as to its collectibility.

Commitment fees received to originate a loan when the loan commitment is outside the scope of PAS 39 are deferred and recognized as an adjustment to the effective interest rate. If the loan commitment expires, the fee is recognized as revenue on expiry.

#### Borrowing Costs

Borrowing costs are expensed when incurred.

---

### **3. Future Changes in Accounting Policies**

The Group will adopt the standards and interpretations enumerated below when these become effective. Except as otherwise indicated, the Group does not expect the adoption of these new and amended PFRS and Philippine Interpretations to have significant impact on its financial statements.

#### **New Standards and Interpretations**

##### *PFRS 3, Business Combinations (Revised) and PAS 27, Consolidated and Separate Financial Statements (Amended)*

The revised standards are effective for annual periods beginning on or after July 1, 2009. PFRS 3 (Revised) introduces significant changes in the accounting for business combinations occurring after this date. Changes affect the valuation of non-controlling interest, the accounting for transaction costs, the initial recognition and subsequent measurement of a contingent consideration and business combinations achieved in stages. These changes will impact the amount of goodwill recognized, the reported results in the period that an acquisition occurs and future reported results. PAS 27 (Amended) requires that a change in the ownership interest of a subsidiary (without loss of control) is accounted for as a transaction with owners in their capacity as owners. Therefore, such transactions will no longer give rise to goodwill, nor will it give rise to gain or loss. Furthermore, the amended standard changes the accounting for losses incurred by the subsidiary as well as the loss of control of a subsidiary. The changes by PFRS 3 (Revised) and PAS 27 (Amended) will affect future acquisitions or loss of control of subsidiaries and transactions with non-controlling interests. PFRS 3 (Revised) will be applied prospectively while PAS 27 (Amended) will be applied retrospectively with few exceptions.

##### *Philippine Interpretation IFRIC 15, Agreement for Construction of Real Estate*

This Interpretation, effective for annual periods beginning on or after January 1, 2012 covers accounting for revenue and associated expenses by entities that undertake the construction of real estate directly or through subcontractors. The Interpretation requires that the revenue on construction of real estate be recognized only upon completion, except when such contract qualifies as construction contract to be accounted for under PAS 11, Construction Contracts, or involves rendering of services in which case revenue is recognized based on stage of completion. Contracts involving provisions of services with the construction materials and where the risks and reward of ownership are transferred to the buyer on a continuous basis will also be accounted for based on stage of completion.

##### *Philippine Interpretation IFRIC 17, Distributions of Non-Cash Assets to Owners*

This Interpretation is effective for annual periods beginning on or after July 1, 2009 with early application permitted. It provides guidance on how to account for non-cash distributions to owners. The interpretation clarifies when to recognize a liability, how to measure it and the associated assets, and to derecognize the asset and liability.

#### **Amendments to Standards**

##### *PAS 39 Amendment – Eligible Hedged Items*

The amendment to PAS 39, Financial Instruments: Recognition and Measurement, effective for annual periods beginning on or after July 1, 2009, clarifies that an entity is permitted to designate a portion of the fair value changes or cash flow variability of a financial instrument as a hedged item. This also covers the designation of inflation as a hedged risk or portion in particular situations.

##### *PFRS 2 Amendments – Group Cash-settled Share-based Payment Transactions*

The amendments to PFRS 2, Share-based Payments, effective for annual periods beginning on or after January 1, 2010, clarify the scope and the accounting for group cash-settled share-based payment transactions.

##### *Improvements to PFRS 2009*

The omnibus amendments to PFRS issued in 2009 were issued primarily with a view to remove inconsistencies and clarify wording. The amendments are effective for annual periods beginning on or after January 1, 2010 except otherwise stated. The Group has not yet adopted the following amendments and anticipates that these changes will have no material effect on the financial statements.

- PFRS 2, *Share-based Payment*, clarifies that the contribution of a business on formation of a joint venture and combinations under common control are not within the scope of PFRS 2 even though they are out of scope of PFRS 3, Business Combinations (Revised). The amendment is effective for annual periods beginning on or after July 1, 2009.
- PFRS 5, *Non-current Assets Held for Sale and Discontinued Operations*, clarifies that the disclosures required in respect of non-current assets and disposal groups classified as held for sale or discontinued operations are only those set out in PFRS 5. The disclosure requirements of other PFRS only apply if specifically required for such non-current assets or discontinued operations.
- PFRS 8, *Operating Segment Information*, clarifies that segment assets and liabilities need only be reported when those assets and liabilities are included in measures that are used by the chief operating decision maker.
- PAS 1, *Presentation of Financial Statements*, clarifies that the terms of a liability that could result, at anytime, in its settlement by the issuance of equity instruments at the option of the counterparty do not affect its classification.
- PAS 7, *Statement of Cash Flows*, explicitly states that only expenditure that results in a recognized asset can be classified as a cash flow from investing activities.
- PAS 17, *Leases*, removes the specific guidance on classifying land as a lease. Prior to the amendment, leases of land were classified as operating leases. The amendment now requires that leases of land are classified as either "finance" or "operating" in accordance with the general principles of PAS 17. The amendments will be applied retrospectively.
- PAS 36, *Impairment of Assets*, clarifies that the largest unit permitted for allocating goodwill, acquired in a business combination, is the operating segment as defined in PFRS 8 before aggregation for reporting purposes.
- PAS 38, *Intangible Assets*, clarifies that if an intangible asset acquired in a business combination is identifiable only with another intangible asset, the acquirer may recognize the group of intangible assets as a single asset provided the individual assets have similar useful lives. Also clarifies that the valuation techniques presented for determining the fair value of intangible assets acquired in a business combination that are not traded in active markets are only examples and are not restrictive on the methods that can be used.
- PAS 39, *Financial Instruments: Recognition and Measurement*, clarifies the following:
  - that a prepayment option is considered closely related to the host contract when the exercise price of a prepayment option reimburses the lender up to the approximate present value of lost interest for the remaining term of the host contract.
  - that the scope exemption for contracts between an acquirer and a vendor in a business combination to buy or sell an acquiree at a future date applies only to binding forward contracts, and not derivative contracts where further actions by either party are still to be taken.
  - that gains or losses on cash flow hedges of a forecast transaction that subsequently results in the recognition of a financial instrument or on cash flow hedges of recognized financial instruments should be reclassified in the period that the hedged forecast cash flows affect profit or loss.
- Amendment to Philippine Interpretation IFRIC 9, *Reassessment of Embedded Derivatives*, clarifies that it does not apply to possible reassessment at the date of acquisition, to embedded derivatives in contracts acquired in a business combination between entities or businesses under common control or the formation of joint venture.
- Amendment to Philippine Interpretation IFRIC 16, *Hedge of a Net Investment in a Foreign Operation*, states that, in a hedge of a net investment in a foreign operation, qualifying hedging instruments may be held by any entity or entities within the group, including the foreign operation itself, as long as the designation, documentation and effectiveness requirements of PAS 39 that relate to a net investment hedge are satisfied.

*IFRS 9, Financial Instruments Part 1: Classification and Measurement.*

IFRS 9 was issued in November 2009 and replaces those parts of IAS 39 relating to the classification and measurement of financial assets. Key features are as follows:

- (i) Financial assets are required to be classified into two measurement categories: those to be measured subsequently at fair value, and those to be measured subsequently at amortized cost. The decision is to be made at initial recognition. The classification depends on the entity's business model for managing its financial instruments and the contractual cash flow characteristics of the instrument.
- (ii) An instrument is subsequently measured at amortized cost only if it is a debt instrument and both the objective of the entity's business model is to hold the asset to collect the contractual cash flow, and the asset's contractual cash flow represent only payments of principal and interest. All other debt instruments are to be measured at fair value through profit or loss.

- (iii) All equity instruments are to be measured subsequently at fair value. Equity instruments that are held for trading will be measured at fair value through profit or loss. For all other equity investments, an irrevocable election can be made at initial recognition, to recognize unrealized and realized fair value gains and losses through other comprehensive income rather than profit or loss. There shall be no recycling of fair value gains and losses to profit or loss. This election may be made on an instrument-by-instrument basis. Dividends are to be presented in profit or loss, as long as they represent a return on investment.

---

#### 4. Significant Accounting Judgments and Estimates

The preparation of the financial statements in compliance with PFRS requires the Group to make estimates and assumptions that affect the reported amounts of resources, liabilities, income and expenses and disclosure of contingent resources and contingent liabilities. Future events may occur which will cause the assumptions used in arriving at the estimates to change. The effects of any change in estimates are reflected in the financial statements as they become reasonably determinable.

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

##### **Judgments**

In the process of applying the Group's accounting policies, Management has made the following judgments, apart from those involving estimations, which have the most significant effect on the amounts recognized in the financial statements:

a. *Operating lease commitments*

The entity has entered into commercial property leases on its investment property portfolio. The entity has determined that it retains all the significant risks and rewards of ownership of these properties which are leased out on operating leases.

b. *Impairment losses on loans and receivables and HTM investments*

The Group reviews its loans and receivables and HTM investments to assess impairment at least on an annual basis or earlier when an indicator of impairment exists. In determining whether an impairment loss should be recorded in the statement of income, the Group makes judgments as to whether there is any observable data indicating that there is a measurable decrease in the estimated future cash flows from a portfolio of financial asset before the decrease can be identified with an individual asset in that portfolio. This evidence may include observable data indicating that there has been an adverse change in the payment status of borrowers in a group, or national or local economic conditions that correlate with defaults on assets in the group. Management uses estimates based on historical loss experience for assets with credit risk characteristics and objective evidence of impairment similar to those in the portfolio when scheduling its future cash flows. The methodology and assumptions used for estimating both the amount and timing of future cash flows are reviewed regularly to reduce any differences between loss estimates and actual loss experience. The carrying values of receivables from customers and HTM investments of the Group and the Parent are P337,853,411 and P336,057,981 as of December 31, 2012 and P322,243,926 and P319,891,883 as of December 31, 2011, respectively.

c. *Impairment of AFS investments*

The Group determines that available-for-sale investments are impaired when there has been a significant or prolonged decline in the fair value below its cost. This determination of what is significant or prolonged requires judgment. In making this judgment, the Group evaluates among other factors, the normal volatility in price. In addition, impairment may be appropriate when there is evidence of deterioration in the financial health of the investee, industry and sector performance, changes in technology, and operational and financing cash flows. The carrying values of AFS investments of the Group and the Parent are P188,721,940 and P188,721,940 as of December 31, 2012 and P143,295,705 and P143,170,605 as of December 31, 2011, respectively.

d. *Classification under HTM investments*

The classification of non-derivative financial assets with fixed or determinable payments and fixed maturity as held-to-maturity requires significant judgment. In making this judgment, the Group evaluates its intention and ability to hold such investments to maturity. Further, the Group determines whether the investments are quoted or not; unquoted debt investments are classified under Loans and receivables. If the Group fails to keep these investments to maturity other than for specific circumstances – for example, selling an insignificant amount or close to maturity – it will be required to reclassify the entire held-to-maturity portfolio as available-for-sale. The investments would therefore be measured at fair value instead of amortized cost. The carrying values of held-to-maturity investments of the Group and the Parent are P43,547,220 and P43,271,825 as of December 31, 2012 and P44,283,642 and P43,774,238 as of December 31, 2011, respectively.

e. *Recognition of deferred tax asset*

The Group cannot yet establish when it will realize its deductible temporary differences and carry forward benefits of NOLCO and MCIT. When the Group is already in a positive tax position, the Management will review the level of deferred tax assets that it will recognize in the books.

### **Estimation uncertainty**

The key assumptions concerning the future and other key sources of estimation uncertainty at the balance sheet date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

*a. Fair value of financial instruments (including derivatives)*

The fair value of financial instruments that are not quoted in active markets are determined by using generally accepted valuation techniques. Where valuation techniques (for example, models) are used to determine fair values, they are validated and periodically reviewed by the Risk Management Group. All models are reviewed before they are used to ensure that outputs reflect actual data and comparative market prices. To the extent practicable, models use only observable data, however, areas such as credit risk (both own and counterparty), volatilities and correlations require Management to make estimates. Changes in assumptions about these factors could affect reported fair values of financial instruments.

*b. Useful lives of property and equipment*

The Group's Management determines the estimated useful lives and related depreciation charges for its property and equipment. The Bank will increase the depreciation charge where useful lives are less than previously estimated, or it will write-off or write-down technically obsolete or non-strategic assets that have been abandoned or sold. The carrying values of property and equipment of the Group and the Parent are P4,761,483 and P4,680,485 as of December 31, 2012 and P4,639,064 and P4,561,261 as of December 31, 2011, respectively.

**5. Cash and Other Cash Items**

This account consists of:

	Group		Parent	
	2012	2011	2012	2011
Cash on hand	17,519,841	15,719,655	17,519,837	15,719,560
Checks and other cash items	285,173	369,825	285,148	369,721
Returned checks and other cash items	58,658	36,563	58,658	36,563
Petty cash fund	3,471	3,296	3,345	3,175
Revolving fund	887	890	203	360
Payroll fund	349	500	349	500
	17,868,379	16,130,729	17,867,540	16,129,879

**6. Due from Bangko Sentral ng Pilipinas**

This account represents the Parent's demand and special deposits in local currency maintained with BSP to meet reserve requirements and to serve as clearing account for interbank claims consistent with BSP guidelines.

**7. Due from Other Banks**

This account consists of:

	Group		Parent	
	2012	2011	2012	2011
Deposit with local banks	762,286	974,311	127,976	682,721
Deposit with foreign banks	3,423,309	1,255,311	3,417,453	1,240,363
	4,185,595	2,229,622	3,545,429	1,923,084

The Group maintains nostro accounts on global basis with 21 foreign depository banks totaling 28 and 29 bank accounts in 2012 and 2011, respectively, the most significant of which are as follows:

2012	2011
1. Wells Fargo Bank, N.A.	1. Standard Chartered Bank, Tokyo
2. Standard Chartered Bank, N.Y.	2. Wells Fargo Bank, N.A.
3. Standard Chartered Bank, Tokyo	3. Standard Chartered Bank, N.Y.
4. Mizuho Corporate Bank	4. Bank of New York
5. The Bank of Tokyo	5. Mizuho Corporate Bank

Deposits with foreign banks as of December 31, 2012 include special deposit account with Citibank - New York, Standard Chartered Bank - Tokyo and Bank of Tokyo-Mitsubishi, UFJ amounting to \$0.04 million, JPY393.22 million and JPY127.15 million, respectively, which are restricted for disbursements on special lending projects.

#### **8. Interbank Loans Receivables**

This account consists of the Parent's loans receivable from foreign banks amounting to P11,168,108 and P7,582,769 as of December 31, 2012 and 2011, respectively.

Interbank loans receivable carry interest rates at December 31, as follows:

	<b>2012</b>		<b>2011</b>	
Domestic	3.62%	to	4.12%	4.60%
Foreign	0.01%	to	1.35%	0.05%

#### **9. Securities Purchased under Agreements to Resell**

This account consists of:

	<b>Group</b>		<b>Parent</b>	
	<b>2012</b>	<b>2011</b>	<b>2012</b>	<b>2011</b>
Government Securities Purchased under Reverse Repurchase Agreement	25,000,000	48,500,000	25,000,000	48,500,000
	25,000,000	48,500,000	25,000,000	48,500,000

Securities Purchased under Agreements to Resell of the Group carry interest rates at 3.50% and 4.50% as of December 31, 2012 and 2011, respectively.

#### **10. Financial Assets at Fair Value Through Profit or Loss**

This consists of:

	<b>Group</b>		<b>Parent</b>	
	<b>2012</b>	<b>2011</b>	<b>2012</b>	<b>2011</b>
Government Securities - Domestic	22,746	105,976	22,746	105,976
Government Securities - Foreign	239,261	81,697	239,261	81,697
Private Securities - Domestic	82,351	32,362	82,351	32,362
Derivative with positive fair value	3,469,219	8,207,419	3,469,219	8,207,419
	3,813,577	8,427,454	3,813,577	8,427,454

Financial Assets at Fair Value Through Profit or Loss (FVPL) of the Group carry interest rates at December 31 as follows:

	<b>2012</b>		<b>2011</b>	
Domestic	0.46%	to	10.50%	1.50%
Foreign	1.42%	to	5.00%	3.00%
				10.50%

Financial Assets at FVPL includes the foreign exchange (FX) risk cover of the Parent's borrowings from multilateral agencies amounting to P3.41 billion in 2012 and P8.19 billion in 2011 which is treated as a derivative financial instrument per BSP Monetary Board Resolution No. 1063 dated August 14, 2008.

Under a Memorandum of Agreement between the National Government (thru the Department of Finance) and the Parent, the former shall guarantee and assume the FX risk relating to foreign currency denominated borrowings from multilateral agencies (i.e. World Bank, Asian Development Bank, JICA, etc.) which are relent in local currencies. The fair value changes on the FX risk cover are reported immediately in the income statement. As of December 31, 2012, the outstanding notional amount of the FX risk cover amounted to US\$16.66 million and JPY17,012.28 million.

Prior to 2007, the value of the FX risk cover as an option derivative varies on the movement of the foreign exchange rates of the Bills Payable. Beginning 2007, in accordance with Monetary Board Resolution No. 1063 dated August 14, 2008, the Bank applied the standard option valuation model approach which resulted in an decrease in the derivative asset amounting to P4.78 million and P219.37 million in 2012 and 2011, respectively.

The derivative with positive fair value comprise of the following:

	2012	2011
Foreign Exchange Risk Cover	3,409,977	8,188,315
Forward Contracts	59,242	19,104
	<b>3,469,219</b>	<b>8,207,419</b>

The Garman-Kohlhagen valuation model used in pricing the derivative Foreign Exchange Risk Cover (FXRC) was found acceptable by the Bangko Sentral ng Pilipinas during the conduct of their on-site validation in 2009.

#### 11. Available for Sale Investments

This account consists of:

	Group		Parent	
	2012	2011	2012	2011
<b>Domestic</b>				
Government	142,725,458	102,088,806	142,725,458	101,963,706
Private	16,934,213	15,670,863	16,934,213	15,670,863
<b>Foreign</b>				
Government	21,496,106	17,975,808	21,496,106	17,975,808
Private securities	268,933	279,697	268,933	279,697
Investment in non-marketable securities, net of allowance for probable losses of P1,450,739 in 2012 and P1,593,296 in 2011				
	7,297,230	7,280,531	7,297,230	7,280,531
	<b>188,721,940</b>	<b>143,295,705</b>	<b>188,721,940</b>	<b>143,170,605</b>

Available-for-sale investments of the Group carry interest rates at December 31 as follows:

	2012		2011	
Domestic	3.75%	to	13.47%	1.13%
Foreign	2.03%	to	10.51%	2.50%
				10.50%

Available-for-sale investments-Domestic Private include 42 million MERALCO shares of stocks with market value of P10.945 billion which are subject to legal disputes. In November 2008, MERALCO unlawfully cancelled the 42 million shares of stocks registered in the name of the Parent and reissued the same in favor of another individual allegedly in compliance with the Demand to Comply issued by the Sheriffs of the Department of Agrarian Reform (DAR) Regional Adjudicator. Of these 42 million shares, 3.37 million shares had been negotiated by another party; 37.23 million shares remained quarantined at the Philippine Depository and Trust Corporation (PDTC); and another 1.4 million shares that has not yet been lodged with PDTC. However, the execution sale which was the basis for the issuance of the Demand to Comply was null and void from the beginning because of the Supreme Court's Temporary Restraining Order (TRO) enjoining the sale and the Resolution quashing all acts done pursuant to the Adjudicator's Writ. On December 17, 2008, the DAR Adjudication Board so ordered and required:

- 1) For MERALCO to cancel the Stock Certificates issued in favor of another party;
- 2) To restore the ownership of the subject MERALCO shares of stock to the Land Bank of the Philippines and to record the same in the Stock and Transfer Book of MERALCO; and
- 3) For the Philippine Stock Exchange, Inc. (PSE), the Philippine Depository and Trust Corporation (PDTC), the Securities Transfer Services, Inc. (STS), the Philippine Dealing System Holdings, Corp. and Subsidiaries (PDS Group) and any stockholder, dealer or agent of subject MERALCO shares to forthwith STOP: trading or dealing those shares and/or affecting settlement thereof, inter alia, so as to undo the foregoing contravening acts.

The Parent's shares of stock in MERALCO are not part of the Agrarian Reform Fund (ARF), a fund which is solely answerable to the obligation of the National Government pursuant to its Agrarian Reform Program. In accordance with Section 63 of Republic Act 6657 (Comprehensive Agrarian Reform Law), assets of the bank cannot be used to pay for land acquisition as this shall only be sourced from the ARF.

On December 14, 2011, the Supreme Court ruled in favor of the Parent. According to the High Court, the Parent's liability under the Comprehensive Agrarian Reform Program (CARP) must be satisfied only from the ARF, it was also ruled that the levy of the Parent's Meralco shares was void and ineffectual. As such, the Parent is entitled to all dividends.

The Other party filed a Motion for Reconsideration and is also seeking a referral of the case to the Supreme Court, sitting En Banc. The Supreme Court has not required the Parent to file a Comment on the Petition, but the Parent commented and opposed the referral of the case to the entire Supreme Court, arguing that the decision of a Division of the Supreme Court is the decision of the entire court.

In a Resolution dated 25 June 2012, the Supreme Court denied with finality other party's Motion for Reconsideration, including the motion for referral to the Supreme Court En Banc and the motion seeking the inhibition of Justice Bersamin from the case.

The other party sought leave of court to file a Second Motion for Reconsideration and filed a Motion seeking a clarification of the ruling re. Justice Bersamin's inhibition from the case. The Supreme Court later issued a Resolution simply noting other party's motion.

As the Supreme Court had issued an *Entry for Judgement* involving the decision dated 14 December 2011, LBP immediately filed a "Motion for the Issuance of Writ of Execution" with the Regional Agrarian Reform Adjudicator (RARAD), Region IV-A.

The other parties filed several motions to further delay the implementation of the Supreme Court's final and executory Decision dated 14 December 2011. LBP countered these with several "Very Urgent Manifestations and Motions" debunking the other parties arguments and reiterated its main contention that the execution of the High Court's ruling in this case is completely ministerial in nature, which should be granted with utmost dispatch.

The Regional Adjudicator had already denied the dilatory motion such as "Motion to Intervene," "Motion to Inhibit" and "Motion to Dismiss."

The Regional Adjudicator after it had disposed of other party's dilatory motions, issued a "Writ of Execution" on 01 April 2013 several months after LBP filed the "Motion for the Issuance of Writ of Execution" because other party was accorded the procedural due process to which she was entitled.

MERALCO partially complied with the Sheriff's Demand to Comply dated 12 April 2013 when 38,635,950 shares of stock were restored in the name of LBP. The Securities Transfer Services, Inc. issued the corresponding stock certificates in the name of LBP on 25 June 2013.

There are still 3,364,050 shares of stock not yet restored in favor of LBP. Also, dividends due on the 42 million shares have not yet been paid and proceedings for the full implementation of the Supreme Court decision dated 14 December 2011 are still being conducted.

Accumulated market gains/losses on AFS government and private issues as of December 31, 2012 amounted to 24,317.35 million. Net unrealized gains/losses on AFS was P24,701.59 million.

The difference in the amount outstanding of the local currency accumulated market gains/losses and net unrealized gains/losses on AFS as of December 31, 2012 in the amount of P384.24 million, represents the remaining unamortized portion of the net unrealized gain or loss, that has been recognized directly in equity when the Available-for-sale securities has been reclassified to Held to maturity securities on various dates. The said amount shall be continuously amortized to profit or loss over the remaining life of the Held-to-maturity securities.

Total Investment in Non-Marketable Equity Securities (INMES) account of the Parent includes investment of US\$143.15 million (P6,781.38 million) in Metro Rail Transit Corporation's (MRTC) preference shares and Unsecuritized Equity Rental Payments.

In 2008, the National Government, as confirmed through Executive Order No. 855 dated January 18, 2010, instructed LBP and the Development Bank of the Philippines (DBP) to acquire majority interest in MRTC as a result of the recommendation made by the inter-agency Committee tasked to review the MRT III project. In the same year, the LBP Board of Directors approved the purchase of MRTC interests in the form of unsecuritized portion of the Equity Rental Payment (ERP), MRT Bonds (See Notes to the Financial Statements No.13) and Preference Shares issued by MRT III Funding Corporation. LBP together with DBP completed its acquisition in May 2009, collectively owning around 80 per cent of MRTC interests. LBP owns approximately 37.77 per cent economic interest in MRTC.

The acquisition cost, book value and percentage of economic interest in MRTC are as follows:

	Acquisition Cost (In US Dollars) In Millions	Book Value (In US Dollars) In Millions	Percentage in MRT
• MRT III Bonds	174.08	235.01	
• MRT III Preferred Shares	54.00	54.00	
Securitized ERPs	228.08	289.01	26.65%
Unsecuritized ERPs	90.58	89.15	11.12%
	318.66	378.16	37.77%

The decrease in the investment in unsecuritized ERP was brought about by the refund of US\$1.48 million (equally shared by the Bank and DBP) received from a third party in 2010. The refund represents cash that was already in the account of the third party, hence this did not affect LBP's percentage of economic interest in MRTC. Another refund of US\$1.38 million was received by the Bank and DBP in early 2011 representing Accrued ERPs.

## 12. Held to Maturity Investments

This account consists of:

	Group		Parent	
	2012	2011	2012	2011
Government				
Domestic	35,753,568	35,904,211	35,478,173	35,404,129
Foreign	7,793,652	8,379,385	7,793,652	8,370,109
Private				
Foreign	-	46	-	-
	43,547,220	44,283,642	43,271,825	43,774,238

Held to maturity investments of the Group carry interest rates at December 31 as follows:

	2012		2011	
Domestic	2.08%	to	18.24%	5.75%
Foreign	2.88%	to	14.90%	2.88%

## 13. Loans and Receivables

This account consists of:

	Group		Parent	
	2012	2011	2012	2011
Interbank loans receivable	21,052,152	18,720,416	21,052,152	18,720,416
Allowance for credit losses	(336,197)	(323,188)	(336,197)	(323,188)
	20,715,955	18,397,228	20,715,955	18,397,228
Loans to Government	83,461,514	96,022,751	84,726,554	96,851,495
Allowance for credit losses	(23,638)	(128,489)	(23,638)	(128,489)
	83,437,876	95,894,262	84,702,916	96,723,006
Agrarian Reform and other Agriculture Loans	37,923,835	25,289,000	37,920,541	25,284,884
Allowance for credit losses	(890,419)	(264,270)	(890,419)	(264,270)
	37,033,416	25,024,730	37,030,122	25,020,614
Microfinance Loans	2,718,282	855,452	2,718,282	855,452
Allowance for credit losses	(201,005)	(240,595)	(201,005)	(240,595)
	2,517,277	614,857	2,517,277	614,857
SME/MSE Loans	19,719,571	20,884,363	19,719,571	20,884,363
Allowance for credit losses	(1,077,329)	(1,137,239)	(1,077,329)	(1,137,239)
	18,642,242	19,747,124	18,642,242	19,747,124
Contract to Sell	2,943,408	1,729,846	2,943,408	1,729,846
Allowance for credit losses	(38,234)	(14,976)	(38,234)	(14,976)
	2,905,174	1,714,870	2,905,174	1,714,870
Loans to Private Corporation	98,593,481	84,422,050	97,341,313	83,065,283
Allowance for credit losses	(1,579,172)	(4,647,920)	(1,395,313)	(4,491,591)
	97,014,309	79,774,130	95,946,000	78,573,692
Loans to Individuals for Housing Purposes	2,529,124	2,244,663	2,529,124	2,244,663
Allowance for credit losses	(56,437)	(68,192)	(56,437)	(68,192)
	2,472,687	2,176,471	2,472,687	2,176,471
Loans to Individual for Consumption	787,465	708,851	787,095	708,346
Allowance for credit losses	(50,520)	(35,662)	(50,520)	(35,662)
	736,945	673,189	736,575	672,684
Loans to Individual for Other Purposes	4,644,503	5,691,693	4,644,507	5,691,700
Allowance for credit losses	(145,792)	(144,277)	(145,792)	(144,277)
	4,498,711	5,547,416	4,498,715	5,547,423
	269,974,592	249,564,277	270,167,663	249,187,969
Accrued interest receivable	2,518,852	2,371,749	2,515,133	2,365,631
Allowance for credit losses	(241,166)	(172,190)	(241,157)	(172,137)
	2,277,686	2,199,559	2,273,976	2,193,494
Accounts receivable	1,284,807	1,267,244	1,260,439	1,224,998
Allowance for credit losses	(802,193)	(733,919)	(767,887)	(701,051)
	482,614	533,325	492,552	523,947

	Group		Parent	
	2012	2011	2012	2011
Sales contract receivable	1,478,005	1,587,826	1,477,233	1,586,492
Allowance for credit losses	(16,078)	(21,308)	(16,078)	(21,308)
	1,461,927	1,566,518	1,461,155	1,565,184
Due from ARF	126,468	162,147	126,468	162,147
Unquoted debt securities	18,956,400	23,201,175	18,956,400	23,201,175
Allowance for credit losses	(692,058)	(716,271)	(692,058)	(716,271)
	18,264,342	22,484,904	18,264,342	22,484,904
Lease contract receivable	1,744,821	1,455,992	-	-
Allowance for credit losses	(26,259)	(6,438)	-	-
	1,718,562	1,449,554	-	-
	<b>294,306,191</b>	<b>277,960,284</b>	<b>292,786,156</b>	<b>276,117,645</b>

Interest rates on loans in 2012 range from .86 per cent to 39.00 per cent for peso denominated loans and from 3.50 per cent to 30.00 per cent for foreign currency denominated loans.

Unquoted debt securities of the Parent classified as loans consist of government and private securities amounting to P6,254.81 million and P12,009.53 million, respectively, as of December 31, 2012 and P8,999.25 million and P13,485.65 million, respectively, as of December 31, 2011. The account includes Metro Rail Transit Corporation's (MRTC) Bonds with face value of \$1.54 million (P63.22 million) and a book value of \$1.34 million (P55.11 million) acquired in 2003 through dation in partial payment of loan principal and interest amounting to P445.94 million. Also included in the total amount are MRTC Bonds with book value of \$235.01 million (P9,647.35 million) which form part of LBP's interests in the said company purchased in accordance with the approval of the Bank's Board of Directors in November 2008 and broken down as follows:

	Face Value	Book Value	
	USD	USD	PHP
FX Regular	308.91	139.87	5,741.74
ECDU	171.20	95.14	3,905.61
	480.11	235.01	9,647.35

Covered by Memorandum of Agreement (MOA) signed on August 22, 1988 between LBP and Bangko Sentral ng Pilipinas, the unpaid obligations of rural banks to BSP were converted into LBP equity contribution to said rural banks. Accordingly, these became non-interest bearing obligations of LBP with BSP and all expenses or losses, if any, which LBP may suffer under the conversion scheme, shall be for the account of BSP.

Outstanding equity investments on closed rural banks and its corresponding borrowings account from BSP have been excluded from Unquoted Debt Securities Classified as Loans account and from the Bills Payable account, respectively, provided that these accounts have already been written-off by BSP.

In 2004, the Parent successfully completed the competitive auction of two pools of non-performing assets (NPAs) under the Special Purpose Vehicle Act of 2002 or RA 9182. Loss on the sale of NPAs was booked as Deferred Charges to be written down/amortized over the next ten (10) years in accordance with BSP Memoranda dated February 16, 2004 and December 2, 2005, as amended.

Under PFRS/PAS 39, had this loss been booked/charged in the period of sale, the impact would be a reduction of P2.05 billion from the 2005 surplus account of P14.376 billion after considering the valuation reserve on assets sold.

On August 31, 2012, the total unamortized Deferred Charges amounting to P3,443.73 million was written down against the Retained Earnings-Free account. This was approved by the Board of Directors on August 28, 2012 per Board Resolution No. 12-607. This one time cleaning of deferred charges is in accordance with BSP Memorandum No. M-2012-036 dated July 24, 2012 allowing banks which booked their losses from sale/transfer of non-performing assets to SPV as "deferred charges" to accelerate in full the remaining unamortized losses to be charged directly to retained earnings instead of Profit or Loss, subject to the condition that this shall be recognized and booked as transaction for the year 2012 or for fiscal year 2013.

#### Allowance for credit losses

The details of allowance for credit losses on loans of the Parent are:

	2012	2011
Balance, January 1	6,848,479	8,180,284
Write-offs	(268,898)	
Transfers and other adjustments	(2,364,697)	(1,331,805)
Balance, December 31	4,214,884	6,848,479

As of December 31, 2012 and 2011, the breakdown of Gross Loans as to secured and unsecured follows:

	Parent			
	2012	2011	Amount	%
<b>Secured loans:</b>				
Guarantee of the Republic of the Philippines	60,355,232	22.00	59,694,291	23.32
Various guarantees	89,785,085	32.72	73,436,190	28.68
Various mortgages	60,928,932	22.21	56,207,680	21.95
	211,069,249	76.93	189,338,161	73.95
<b>Unsecured loans</b>	<b>63,313,298</b>	<b>23.07</b>	<b>66,698,287</b>	<b>26.05</b>
<b>Gross loan at amortized cost</b>	<b>274,382,547</b>	<b>100.00</b>	<b>256,036,448</b>	<b>100.00</b>

Current banking regulations allow banks with no unbooked valuation reserves and capital adjustments to exclude from non-performing loan (NPL) classification those receivables from customers classified as loss in the latest examination of the BSP which are fully covered by allowance for credit losses, provided that interest on said receivables shall not be accrued.

As of December 31, 2012 and 2011, NPLs not fully covered by allowance for credit losses are as follows:

	Parent	
	2012	2011
Total NPLs	8,119,105	7,358,120
NPLs fully covered by allowance for probable losses	(962,041)	(969,369)
<b>Net NPLs</b>	<b>7,157,064</b>	<b>6,388,751</b>

Under banking regulations, NPLs shall, as a general rule, refer to loan accounts whose principal and/or interest is unpaid for thirty (30) days or more after due date or after they have become past due in accordance with existing rules and regulations. This shall apply to loans payable in lump sum and loans payable in quarterly, semi-annual, or annual installments, in which case, the total outstanding balance thereof shall be considered non-performing. Restructured loans which do not meet the requirements to be treated as performing loans are also part of the Parent's non-performing loans.

#### 14. Investment in Subsidiaries

This account consists of the following investments in subsidiaries which are 100 per cent owned by the Parent and are accounted for at cost:

Name	Amount
LBP Leasing Corporation	310,253
LBP Insurance Brokerage, Inc.	52,500
LB (LANDBANK) Realty Development Corporation	51,467
Masaganang Sakahan, Inc.	24,555
LBP Financial Services, Italy	47,051
	<b>485,826</b>

On 10 January 2011, the LBP Board of Directors under Board Resolution No. 11-029 approved the voluntary closure of LBP Remittance Company, USA (LRC) and LBP Financial Services, SpA, Italy (LFSS). The full repatriation of LRC funds from Wilshire Bank through Wells Fargo Bank was made on 17 October 2012 while the LFSS is still on the process of negotiating with the Posteitaliane for the repatriation of the remaining funds to LANDBANK.

#### 15. Investment Property

This account consists of:

	Group					
	2012	2011	Total	Land	Building	Total
<b>At Cost</b>						
At January 1	6,093,723	2,517,587	8,611,310	7,028,899	2,534,310	9,563,209
Disposals	(159,181)	33,571	(125,610)	(935,176)	(16,723)	(951,899)
Reclassification	(14,708)	(2,658)	(17,366)	-	-	-
At December 31	5,919,834	2,548,500	8,468,334	6,093,723	2,517,587	8,611,310

	Group					
	2012			2011		
	Land	Building	Total	Land	Building	Total
<b>Accumulated depreciation and impairment</b>						
At January 1	690,923	844,489	1,535,412	677,130	867,684	1,544,814
Depreciation	-	88,594	88,594	-	89,245	89,245
Transfers/Adjustment	-	61,453	61,453	-	(121,574)	(121,574)
Reclassification	(2,392)	(1,407)	(3,799)	-	-	-
Impairment	(87,164)	12,229	(74,935)	13,793	9,134	22,927
At December 31	601,367	1,005,358	1,606,725	690,923	844,489	1,535,412
<b>Net book value</b>	<b>5,318,467</b>	<b>1,543,142</b>	<b>6,861,609</b>	<b>5,402,800</b>	<b>1,673,098</b>	<b>7,075,898</b>

	Parent					
	2012			2011		
	Land	Building	Total	Land	Building	Total
<b>At Cost</b>						
At January 1	6,008,365	2,466,958	8,475,323	6,940,935	2,487,802	9,428,737
Disposals	(164,557)	359	(164,198)	(932,570)	(20,844)	(953,414)
At December 31	5,843,808	2,467,317	8,311,125	6,008,365	2,466,958	8,475,323
<b>Accumulated depreciation and impairment</b>						
At January 1	688,531	810,774	1,499,305	675,899	835,764	1,511,663
Depreciation	-	86,391	86,391	-	87,443	87,443
Transfers/Adjustment	-	61,454	61,454	-	(121,567)	(121,567)
Impairment	(90,226)	12,229	(77,997)	12,632	9,134	21,766
At December 31	598,305	970,848	1,569,153	688,531	810,774	1,499,305
<b>Net book value</b>	<b>5,245,503</b>	<b>1,496,469</b>	<b>6,741,972</b>	<b>5,319,834</b>	<b>1,656,184</b>	<b>6,976,018</b>

Depreciation and amortization of the Group amounting to P88,594 and P89,245 and of the Parent amounting to P86,391 and P87,443 in 2012 and 2011, respectively, are included in depreciation and amortization expense in the statement of comprehensive income.

Investment properties acquired through foreclosure as of December 31, 2012 which are still within the redemption period by the borrowers and with on-going court case amounted to P502,052 and P981,423, respectively. Properties amounting to P26,448 are agricultural lands covered by the government's agrarian reform program. As of December 31, 2012 and 2011, the aggregate market value of the investment properties amounted to P9,199,142 and P9,477,425, respectively, for the Group and P9,067,151 and P9,337,091, respectively, for the Parent. Fair value has been determined based on valuations made by independent and/or in-house appraisers. Valuations were derived on the basis of recent sales of similar properties in the same area as the investment properties and taking into account the economic conditions prevailing at the time the valuations were made.

## 16. Property and Equipment

This account consists of:

	Group										2012	2011
	Building			Leasohold Rights and Improvements		Transportation and Equipment		Furniture and Office Equipment		Transportation Equipment Under Lease		
	Land	Under Construction	Buildings			Equipment		Equipment				
<b>At Cost</b>												
At January 1	489,670	31,335	4,108,925	344,101	92,668	4,680,305	331,721	61,831	10,140,556	9,774,161		
Additions	2,713	184,205	122,952	54,157	2,734	453,043	2,985	13,089	835,878	603,284		
Disposals	(400)	(1,678)	(13,366)	(2,876)	(4,988)	(175,645)	-	(2,110)	(201,063)	(223,584)		
Transfers	-	(150,058)	18,735	(3,540)	(44)	(34,133)	-	-	(169,040)	(13,305)		
At December 31	491,983	63,804	4,237,246	391,842	90,370	4,923,570	334,706	72,810	10,606,331	10,140,556		
<b>Accumulated Depreciation, Amortization &amp; Impairment loss</b>												
At January 1	-	-	1,609,825	121,981	84,308	3,434,369	184,146	55,823	5,490,452	5,054,859		
Depreciation & amortization	-	-	127,308	19,529	4,358	341,218	37,711	1,285	531,409	574,495		
Impairment	-	-	-	-	-	-	-	-	-	-	(63)	
Disposals	-	-	(38)	(1,729)	(9,622)	(176,712)	-	-	(188,101)	(176,430)		
Transfers/Adjustments	-	-	(26,754)	33,651	(183)	(7,217)	-	-	(503)	37,590		
At December 31	-	-	1,710,341	173,432	78,861	3,591,658	221,857	57,108	5,833,257	5,490,451		
Allow for Losses	-	-	5,510	37	45	3,714	-	2,285	11,591	11,041		
<b>Net book value</b>	<b>491,983</b>	<b>63,804</b>	<b>2,521,395</b>	<b>218,373</b>	<b>11,464</b>	<b>1,328,198</b>	<b>112,849</b>	<b>13,417</b>	<b>4,761,483</b>	<b>4,639,064</b>		

	Parent									
	Building Under Construction			Leasehold Rights and Improvements	Transportation and Equipment	Furniture and Office Equipment	Transportation Equipment Under Lease	Others	2012	2011
<b>At Cost</b>										
At January 1	489,670	31,335	4,028,654	341,152	82,659	4,649,524	279,554	58,881	9,961,429	9,596,839
Additions	2,713	184,205	122,952	54,017	616	450,132	2,985	5,636	823,256	597,175
Disposals	(400)	(1,678)	(13,177)	(2,876)	(4,988)	(174,202)	-	(2,110)	(199,431)	(220,365)
Transfers	-	(150,058)	18,735	(591)	(44)	(31,568)	-	-	(163,526)	(12,220)
At December 31	491,983	63,804	4,157,164	391,702	78,243	4,893,886	282,539	62,407	10,421,728	9,961,429
<b>Accumulated Depreciation &amp; Amortization</b>										
At January 1	-	-	1,585,920	121,981	77,579	3,408,516	140,116	55,015	5,389,127	4,964,526
Depreciation & amortization	-	-	124,285	19,529	3,357	339,552	36,634	147	523,504	562,353
Disposals	-	-	-	(1,729)	(9,622)	(175,399)	-	-	(186,750)	(175,378)
Transfers/Adjustments	-	-	(26,754)	33,651	(183)	(2,943)	-	-	(3,771)	37,626
At December 31	-	-	1,683,451	173,432	71,131	3,569,726	176,750	55,162	5,729,652	5,389,127
Allow for Losses	-	-	5,510	37	45	3,714	-	2,285	11,591	11,041
<b>Net book value</b>	<b>491,983</b>	<b>63,804</b>	<b>2,468,203</b>	<b>218,233</b>	<b>7,067</b>	<b>1,320,446</b>	<b>105,789</b>	<b>4,960</b>	<b>4,680,485</b>	<b>4,561,261</b>

Depreciation and amortization of the Group amounting to P531,409 and P574,495 and of the Parent amounting to P523,504 and P562,353 in 2012 and 2011, respectively, are included in depreciation and amortization expense in the statement of comprehensive income.

Office equipment, furniture and vehicles with carrying amount of P166,421 and P130,677 in 2012 and 2011, respectively, are temporarily idle. The carrying amounts of properties which are held for disposal are P31,357 and P20,739 in 2012 and 2011, respectively.

## 17. Other Resources

This account consists of:

	Group		Parent	
	2012	2011	2012	2011
Deferred charges	-	3,678,530	-	3,678,530
Accrued interest receivable	2,803,854	2,566,460	2,803,854	2,566,434
Sundry debits	820,169	651,344	820,169	651,344
Prepaid expenses	346,876	453,548	362,804	489,477
Other intangible assets	279,066	293,885	277,111	293,751
Documentary stamps	85,536	81,576	85,536	81,576
Stationery & supplies on hand	103,584	91,611	102,472	90,313
Accounts receivable	121,281	123,323	114,994	114,549
Inter-office float items	7,117	12,824	7,117	12,824
Others	1,421,901	409,292	1,356,112	366,444
	5,989,384	8,362,393	5,930,169	8,345,242

## 18. Allowance for Credit Losses

Changes in the allowance for credit losses of the Parent are as follows:

	2012	2011
Balance at beginning of year:		
Loan portfolio	6,848,479	8,180,284
Other assets	3,986,833	3,921,580
	10,835,312	12,101,864
Provisions charged to operations	364,941	178,376
Accounts charged off and others	(294,960)	-
Transfer/adjustments	(2,817,185)	(1,444,928)
	(2,747,204)	(1,266,552)
Balance December 31	8,088,108	10,835,312
Balance at end of year:		
Loan portfolio	4,214,884	6,848,479
Receivables from customers and other assets	3,873,224	3,986,833
	8,088,108	10,835,312

With the foregoing level of allowance for credit losses, Management believes that the Parent has sufficient allowance to cover any losses that the Parent may incur from the non-collection or non-realization of its loans and receivables and other risk assets.

The account includes provision for credit losses/impairment losses of P364,941 for the year detailed as follows:

	Parent
Loans and receivables	322,850
ROPA	12,890
PPE	1,900
Other resources	27,301
	<b>364,941</b>

#### 19. Deposit Liabilities

This account consists of:

	Group		Parent	
	2012	2011	2012	2011
<b>Domestic</b>				
Demand deposits	244,420,867	211,185,463	244,538,483	211,224,162
Savings deposits	258,570,832	261,460,835	258,592,482	261,612,485
Time certificate of deposits	1,513,053	1,654,557	1,513,053	1,654,557
Long Term Negotiable				
Certificate of Deposits	588,292	549,189	588,292	549,189
	<b>505,093,044</b>	<b>474,850,044</b>	<b>505,232,310</b>	<b>475,040,393</b>
<b>Foreign</b>				
Demand deposit-FCDU/EFCDU	-	201	-	201
Savings deposit -FCDU/EFCDU	8,718,573	8,646,225	8,724,584	8,656,053
Time certificate of deposit- FCDU/EFCDU	29,892,112	23,761,328	29,892,112	23,761,328
	<b>38,610,685</b>	<b>32,407,754</b>	<b>38,616,696</b>	<b>32,417,582</b>
	<b>543,703,729</b>	<b>507,257,798</b>	<b>543,849,006</b>	<b>507,457,975</b>

Domestic deposit liabilities earn annual fixed interest rates ranging from 0.38 to 4.00 per cent in 2012 and 0.20 to 4.75 per cent in 2011. Foreign deposit rates range from 0.15 to 3.70 per cent and from 0.05 to 5.19 per cent in 2012 and 2011, respectively.

#### 20. Bills Payable

This account consists of:

	Group		Parent	
	2012	2011	2012	2011
<b>Bangko Sentral ng Pilipinas</b>				
	104,839	166,539	104,839	166,539
<b>Domestic borrowings</b>				
	965,925	1,860,684	665,925	1,115,184
<b>Foreign borrowings</b>				
	26,052,836	32,112,692	26,052,836	32,112,692
	<b>27,123,600</b>	<b>34,139,915</b>	<b>26,823,600</b>	<b>33,394,415</b>

The breakdown of Bills payable (foreign borrowings) is as follows:

Creditor/Funder	2012	2011
World Bank/IBRD	9,114,846	11,002,818
Asian Development Bank (ADB)	956,799	1,674,647
Japan International Cooperation Agency (JICA)	14,449,084	17,385,582
Kreditanstalt fur Wiederaufbau (KfW)	1,532,107	1,786,605
Mizuho Corporate Bank-Philippines	-	263,040
	<b>26,052,836</b>	<b>32,112,692</b>

The total foreign borrowings of P26,052.84 million is guaranteed by the National Government. Foreign borrowings relent in local currency amounting to P20,745.63 million are provided with foreign exchange risk cover (FXRC) by the National Government. This has historical value of P19,659.80 million. The Bank's foreign borrowings from multilateral and bilateral agencies have maturities ranging from 15 to 40 years.

Interest rates on foreign and domestic borrowings in 2012 range from 0.69 to 2.7 per cent and 0.75 to 9.83 per cent, respectively, while for 2011, the rates range from 0.01 to 4.39 per cent and 0.75 to 9.83 per cent, for foreign and domestic borrowings, respectively.

---

**21. Unsecured Subordinated Debt**

This account consists of:

	<b>Issue Date</b>	<b>Maturity Date</b>	<b>2012</b>	<b>2011</b>
Domestic	June 09, 2009	June 09, 2019	6,934,000	6,934,000
	January 27, 2012	January 27, 2022	10,500,000	-
			17,434,000	6,934,000

---

**22. Other Liabilities**

This account consists of:

	<b>Group</b>	<b>Parent</b>		
	<b>2012</b>	<b>2011</b>	<b>2012</b>	<b>2011</b>
Accrued interest, fringe benefits, taxes and other expense payable	3,603,134	4,130,040	3,523,704	4,065,149
Accounts payable	4,467,840	3,735,625	4,509,959	3,762,168
Due to Agrarian Reform Fund	3,171,595	2,956,136	3,171,595	2,956,136
Sundry credits	229,174	27,926	229,174	27,926
Unearned income	79,606	107,293	79,743	106,229
Withholding tax payable	188,749	222,135	187,321	220,040
Miscellaneous liabilities	3,027,387	4,503,683	3,091,128	4,526,598
Others	1,503,981	675,728	1,291,992	597,111
	16,271,466	16,358,566	16,084,616	16,261,357

---

**23. Income and Other Taxes**

Under Philippine tax laws, the Regular Banking Unit of the Parent is subject to percentage and other taxes (presented as Taxes and Licenses in the statement of income and expenses) as well as income taxes. Percentage and other taxes paid consist principally of gross receipts tax and documentary stamp taxes. Income taxes include the corporate income tax and final withholding tax on gross interest income from government securities, deposits and other deposit substitutes. These income taxes and deferred tax benefits are presented in the statement of comprehensive income as either Provision for or (Benefit from) Income Tax.

Based on Republic Act 9337, which was passed into law in May 2005 and amended certain provisions of the National Internal Revenue Code of 1997, the normal corporate income tax rate is 30 per cent effective January 1, 2009. The interest allowed as deductible expense is reduced by an amount equivalent to 33 per cent of the interest income subjected to final tax.

FCDU offshore income (income from non-residents) derived by depository banks under the expanded foreign currency deposit system is exempt from income tax while gross onshore income (income from residents) from other FCDUs and other depository banks under the Expanded Foreign Currency Deposit System, including interest income from foreign currency loans, is subject to 10 per cent final tax. Interest income derived by resident individual or corporation on deposits with other FCDUs and Offshore Banking Units (OBU) are subject to 7.5 per cent final tax.

The provision for/(benefit from) income tax consists of:

	<b>Group</b>	<b>Parent</b>		
	<b>2012</b>	<b>2011</b>	<b>2012</b>	<b>2011</b>
Current:				
Normal income tax (NIT)	1,351,220	72,642	1,271,157	-
Minimum corporate income tax (MCIT)	-	200,000	-	200,000
	1,351,220	272,642	1,271,157	200,000
Deferred	(477,329)	(17,831)	(464,691)	-
	873,891	254,811	806,466	200,000

The reconciliation of the provision for income tax computed at the statutory tax rate and actual provision is as follows:

	Group		Parent	
	2012	2011	2012	2011
Statutory income tax	3,551,884	2,847,151	3,459,355	2,765,409
Tax effects of:				
FCDU income	(527,345)	(564,012)	(527,345)	(564,012)
Tax exempt & tax paid income	(3,002,167)	(3,339,815)	(3,001,132)	(3,337,120)
Other deductible/Non-deductible expense	230,928	368,963	230,928	368,601
Non-deductible interest expense	1,166,950	1,177,175	1,166,950	1,177,175
Deferred tax asset	(477,329)	(222,031)	(464,691)	(222,031)
Others	(69,030)	(12,620)	(57,599)	11,978
	873,891	254,811	806,466	200,000

Deferred tax assets of P571,630 million was recognized by the Parent for 2012 for the prior years' excess MCIT over NIT. Current tax regulations allow for MCIT payments in excess of the NIT to be used as tax credits against NIT payable over a three-year period from the year of inception. Subsidiaries recognized deferred tax assets of P66,151 million and P53,512 million for CY 2012 and CY 2011, respectively. Details of the excess MCIT over NIT of the Parent are as follows:

Year incurred	Amount	Expired	Balance	Expiry date
2009	186,179	-	186,179	December 31, 2012
2010	197,429	-	197,429	December 31, 2013
2011	188,022	-	188,022	December 31, 2014
	571,630	-	571,630	

Below are the temporary differences for which no deferred tax asset is recognized by the Parent since Management believes that it is not probable that future taxable profits will be available against which the asset can be utilized:

	2012	2011
Allowance for credit losses	13,023,828	12,950,269
MCIT	-	188,022
	13,023,828	13,138,291

#### Report on the Supplementary Information Required Under Revenue Regulations (RR) No. 19-2011 and 15-2010

##### Supplementary information Under RR No. 19-2011

In addition to the required supplementary information under RR No. 15-2010, on December 9, 2011, the BIR issued RR No. 19-2011 which prescribes the new annual income tax forms that will be used for filing effective taxable year 2011. Specifically, companies are required to disclose certain tax information in their respective notes to financial statements. For the taxable year December 31, 2012, the Parent Company reported the following revenues and expenses for income tax purposes:

Revenues			
Services/operations			15,831,386
Non-operating and taxable other income:			
Trading and securities gain			5,763,036
Service charges, fees and commissions			809,088
Profit from assets sold			287,557
Income from trust operations			151,105
Others			707,893
			7,718,679
Expenses			
Cost of services:			
Compensation and fringe benefits			5,233,579
Others			6,077,950
			11,311,529

---

Itemized deductions:

Compensation and fringe benefits	1,478,408
Taxes and licenses	1,856,596
Security, messengerial and janitorial	426,047
Communications, light and water	366,538
Information technology expenses	331,434
Depreciation	322,250
Bad debts	301,863
Repairs and maintenance	139,743
Transportation and travel	122,685
Management and professional fees	91,410
Rent	62,640
Representation and entertainment	56,402
Others	1,782,287
	7,338,303

---

Supplementary information Under RR No. 15-2010

On November 25, 2010, the BIR issued RR No. 15-2010 to amend certain provisions of RR No. 21-2002 which provides that starting 2010 the notes to financial statements shall include information on taxes, duties and license fees paid or accrued during the taxable year.

- I. The documentary stamp tax (DST) on loan instruments and other transactions subject thereto for the tax period 2012 are as follows:

Documents / transactions	DST PAID
Debt instruments, bonds, certificate of time deposits	1,313,191
Mortgages, pledges, deed of assignments/trust	39,690
Foreign bills of exchange, letters of credit	43,675
Acceptance of bills of exchange payable in the Philippines	11,570
Bank, checks, drafts and telegraphic transfer/others	556
Total DST Paid	1,408,682

---

- II. All other taxes, local and national, paid for 2012:

National	
Percentage taxes (GRT)	1,756,248
Fringe benefits tax	6,200
National taxes	395
	1,762,843
Local	
Real estate tax	38,410
Local business tax	23,320
Mayor's Permit/Municipal License/Other Regulatory Fees/License Permit	49,187
Other local taxes	7,322
	118,239
Total	1,881,082

---

- III. The amount of withholding taxes paid/accrued for the year amounted to:

Tax on Compensation and benefits	760,890
Creditable withholding taxes	120,133
Final withholding taxes	1,086,232
Total	1,967,255

---

- IV. Taxes withheld by client on their income payments to the Bank were claimed as tax credits:

Tax Credits against Income Tax	228,424
Tax Credits against Gross Receipts Tax	45,968
Total	274,392

---

**24. Retirement Cost**

The Parent has separate funded contributory defined contribution retirement plans covering all its officers and regular employees. Under the retirement plans, all concerned officers and employees are entitled to cash benefit after satisfying certain age and service requirements. Total expenses charged against operations in 2012 and 2011 amounted to P546,833 million and P454,500 million, respectively.

## 25. Lease Contracts

Operating lease commitments – as lessee

Future minimum rentals payable under non-cancellable operating leases as at December 31 are as follows:

	Parent	
	2012	2011
Within one year	306,128	505,615
After one year but not more than five years	720,450	707,072
More than five years	230,607	215,461
	<b>1,257,185</b>	<b>1,428,148</b>

Operating lease commitments – as lessor

Future minimum rentals receivable under non-cancellable operating leases as at December 31 are as follows:

	Parent	
	2012	2011
Within one year	40,241	43,159
After one year but not more than five years	18,157	24,241
	<b>58,398</b>	<b>67,400</b>

## 26. Related Party Transactions

In the ordinary course of business, the Parent has loan transactions with certain directors, officers, stockholders and related interests (DOSRI). Existing banking regulations limit the amount of individual loans to DOSRI, 70 per cent of which must be secured by their respective deposits and book value of their respective investments in the Parent. In the aggregate, loans to DOSRI generally should not exceed the respective total unimpaired capital or 15 per cent of total loan portfolio, whichever is lower, of the Parent.

BSP Circular 547 dated September 21, 2006 prescribed the DOSRI rules for government borrowings in government-owned or controlled banks. Said circular considered as indirect borrowings of the Republic of the Philippines (ROP), loans, other credit accommodations and guarantees to: (a) Government-Owned and Controlled Corporations (GOCCs); and (b) Corporations where the ROP, its agencies/departments/ bureaus, and/or GOCCs own at least 20 per cent of the subscribed capital stocks.

Total outstanding DOSRI loans of the Parent as of December 31, 2012 amounted to P65,746 million of which P61,926 million are government borrowings covered by BSP Circular 547.

The following are the significant transactions of the Parent with related parties:

	2012				2011			
	Key Management Personnel		Other (GOCCs, Provident Fund and Rural Banks)		Key Management Personnel		Other (GOCCs, Provident Fund and Rural Banks)	
	Personnel	Subsidiaries	Rural Banks	Total	Personnel	Subsidiaries	Rural Banks	Total
Receivables from customers	13,292	1,370,681	65,732,439	67,116,412	11,432	918,680	70,888,957	71,819,069
Deposit liabilities	-	145,277	-	145,277	-	200,177	-	200,177
Other liabilities	-	314,909	-	314,909	-	271,729	-	271,729
	13,292	1,830,867	65,732,439	67,576,598	11,432	1,390,586	70,888,957	72,290,975

The following are the significant transactions with subsidiaries:

	2012	2011
Sales/(Purchases)	(16,129)	(4,993)
Interest income	68,441	50,646
Interest expense	(140,356)	(140,436)
Lease expense	(48,572)	(49,799)
Other income	1,789	2,107
Other expenses	(186,464)	(122,641)
	<b>(321,291)</b>	<b>(265,116)</b>

Transactions with other related parties:

Compensation of key management personnel:

	Group		Parent	
	2012	2011	2012	2011
Short-term employee benefits	111,957	113,775	97,069	101,130
Post-employment benefits	30,825	31,812	27,103	28,713
Other long-term benefits	33,642	35,753	33,642	35,753
Total	176,424	181,340	157,814	165,596

Terms and conditions of transactions with related parties:

The sales to and purchases from related parties are made at normal market prices and settlement is made in cash. There have been no guarantees provided or received for any related party receivables or payables. For the years ended December 31, 2012 and 2011, the Group has not made any provision for doubtful accounts relating to amounts owed by related parties. This assessment is undertaken each financial year through examination of the financial position of the related party and the market in which the related party operates.

---

## 27. Trust Operations

The Parent is authorized under its Charter to offer trust services and administer trust funds through its Trust Banking Group. The Parent accepts funds entrusted by clients and undertakes as trustee to invest such funds in acceptable securities or other investment outlets. Trust funds or assets under Management of the Parent under its trust operations amounted to P90,174,388 and P66,525,827 as at December 31, 2012 and 2011, respectively.

Summary of Assets under Management is as follows:

	2012	2011
Special Purpose Trust	5,458,265	6,937,449
Other Fiduciary Accounts	9,921,083	11,468,917
Agency	52,626,718	34,181,870
Trust	22,168,322	13,937,591
	90,174,388	66,525,827

In compliance with the requirements of the General Banking Law, government securities with total face value of P1,015,000 in 2012 and P738,000 in 2011 are deposited with BSP as security for the Parent's faithful performance of its fiduciary obligation.

---

## 28. Derivative Financial Instruments

Derivative instruments – fair values are estimated based on quoted market prices, prices provided by independent parties or values determined using accepted valuation models with observable inputs.

### Freestanding Derivatives

#### *Currency Forwards*

As of December 31, 2012, the outstanding notional amount of the currency sell forward/swap agreements with maturity of less than six months amounted to P15,563.93 million with market value of P15,529.12 million.

#### *Foreign Exchange (FX) Risk Cover*

The foreign exchange risk cover on foreign borrowings is a derivative financial instrument per BSP Monetary Board Resolution No. 1063 dated August 14, 2008 and its fair value changes are reported in the income statement. As of December 31, 2012, the outstanding notional amount of the FX risk cover amounted to US\$16.66 million and JPY17,012.00 million.

### Embedded Derivatives

#### *Embedded Credit Derivatives*

This includes credit default swaps embedded in host debt instruments and with credit linkages to reference entities. As of December 31, 2012, the Parent has no such outstanding credit derivatives.

#### *Embedded Optionalities in Debt Investments*

This includes call, put, extension, and conversion options in debt securities and loan receivables. The embedded call, put and extension options are deemed to be closely related to their host contracts, while the put option embedded in a debt investment is not deemed to be significant.

#### *Embedded Currency Derivatives*

The Group has currency derivatives embedded in host non-financial contracts such as lease agreements and purchase orders. As of December 31, 2012, these currency derivatives are not deemed to be significant.

---

### **29. Commitments and Contingent Liabilities**

In the normal course of business, the Group makes various commitments and incurs certain contingent liabilities which are not presented in the financial statements. The Group does not anticipate material losses from these commitments and contingent liabilities.

The Group is contingently liable for lawsuits or claims filed by third parties which are either pending decision by the courts or under negotiation, the outcome of which is not presently determinable. In the opinion of Management and its legal counsel, the eventual liability under these lawsuits or claims, if any, will not have a material effect on the Group's financial statements.

The following is a summary of various commitments and contingencies at their equivalent peso revalued amounts arising from off-balance sheet items which the Parent has contracted:

	<b>Parent</b>	
	<b>2012</b>	<b>2011</b>
Trust Department accounts	90,174,388	66,525,827
Commitments	33,455,852	19,647,360
Standby/commercial letters of credit	7,414,952	4,900,134
Derivatives	13,100,414	404,053
Outstanding guarantees	753,583	1,569,604
Spot exchange contracts	985,200	964,480
Late deposits received	515,083	561,868
Outward bills for collection	53,211	60,096
Others	909,076	3,186,092
	147,361,759	97,819,514

---

### **30. Financial Performance**

The following basic ratios measure the financial performance of the Parent:

	<b>2012</b>	<b>2011</b>
Net interest margin ratio	3.52%	4.22%
Return on average assets	1.61%	1.47%
Return on average equity	13.60%	13.80%

---

### **31. Capital Funds**

The Parent complies with the provision of RA 7656 on dividend declaration to the National Government (NG) and with the loan and guarantee agreements between the World Bank, the Parent and the Department of Finance (DOF). On May 14, 2013, the Parent remitted P6.0 billion cash dividend to the NG based on its CY2012 net income.

#### Capital Management

The overall capital management objective of the Group is to create a more efficient capital structure while ensuring compliance with externally imposed capital requirements.

The Group manages its capital by maintaining strong credit ratings and healthy capital ratios to support its business and sustain its mandate. Adjustments to the Group's capital structure are made in the light of changes in economic conditions and the risk characteristics of its activities. In order to maintain or adjust the capital structure, the Group may issue capital securities. No changes were made in the objectives, policies and processes from the previous years.

### **Regulatory Qualifying Capital**

Under existing BSP regulations, the Parent's compliance with regulatory requirements and ratios is determined based on the amount of the Parent's unimpaired capital (regulatory net worth) as reported to the BSP.

In addition, the risk-based capital ratio of a bank, expressed as a percentage of qualifying capital to risk-weighted assets, should not be less than 10 per cent for both stand-alone basis (head office and branches) and consolidated basis (Parent and subsidiaries engaged in financial allied undertakings but excluding insurance companies). Qualifying capital and risk-weighted assets are computed based on BSP regulations. Risk-weighted assets consist of total assets less cash on hand, due from BSP, loans covered by hold-out or assignment of deposits, loans or acceptances under letters of credit to the extent covered by margin deposits and other non-risk items determined by the Monetary Board (MB) of the BSP.

BSP Circular No. 360, effective July 1, 2003, issued guidelines that required a market risk charge when computing the capital-to-risk assets ratio (CAR). On August 4, 2006, BSP Circular No. 538 was issued prescribing the implementing guidelines for the revised risk-based capital adequacy framework for the Philippine banking system to conform with Basel II recommendations. The new BSP guidelines implemented effective July 1, 2007 included capital charges for operational risk using the basic indicator or standardized approach.

	(Amounts in Millions)			
	Group	2012	2011	Parent
	2012	2011	2012	2011
Tier 1 Capital	47,363	41,597	47,426	41,645
Tier 2 Capital	24,850	13,604	24,837	13,589
Gross Qualifying Capital	72,213	55,201	72,263	55,234
Less: Required Deductions	1,222	1,146	2,445	2,309
Total Qualifying Capital	70,991	54,055	69,818	52,925
Risk Weighted Assets	346,792	324,056	344,872	321,371
Adjusted Tier 1 Capital ratio	13.48%	12.66%	13.40%	12.60%
Total Capital ratio (CAR)	20.47%	16.68%	20.25%	16.47%

The regulatory qualifying capital of the Parent consists of Tier 1 (core) capital, which comprises paid-up common stock, retained earnings current year profit less required deductions such as unsecured credit accommodations to DOSRI and deferred income tax. The other component of regulatory capital is Tier 2 (supplementary) capital, which includes unsecured subordinated debt, general loan loss provision and 45 per cent of net unrealized gain on available for sale equity securities purchased.

The Qualifying Capital of the Group and Parent was increased as of December 31, 2012 due to issuance of the P10.5 billion LT II unsecured subordinated notes last January 27, 2012. Increase in the Group's and Parent's risk-weighted assets as of December 31, 2012 was due to the expanded loan portfolio and off book items.

LBP Group has fully complied with the CAR requirement of the BSP.

---

### **32. Financial Risk Management**

#### **RISK MANAGEMENT ORGANIZATION**

The LBP Group is involved in various banking activities that expose it to various risks which under the regular course of business require the Bank to effectively measure and analyze, monitor and control identified risks. This includes credit risk, market risk (price risk, interest rate risk and foreign exchange risk) and liquidity risk. The Bank manages all risks in accordance with set principles, properly aligned organizational structure, defined duties and responsibilities, established policies and procedures as well as appropriate measurement, monitoring and control processes.

The following key principles support the Bank's approach to risk management:

- The Board of Directors exercises oversight on all risk-related functions and activities of the Bank based on a top-down structure.
- The Board risk management oversight function is rendered through various committees like the Risk Management Committee (RiskCom), the Audit Committee (AC), the Asset and Liability Committee (ALCO) and the Investment and Loan Committee (ILC). In general, the RiskCom serves as the overseer for managing the Bank's credit, market, liquidity, operational and other bank-wide risks in a coordinated manner within the organization. Specifically, it approves policies and evaluates effectiveness of the Bank's risk management framework.
- The Risk Management Group (RMG) is independent from risk taking units and performs the oversight function for all major risk areas (credit, market and liquidity, operational and other bank-wide risks). It oversees risk management implementation, monitoring and control.

- Under RMG, which is headed by the Chief Risk Officer, are three departments created to handle specific risk areas as follows: Credit Policy and Risk Management Department (CPRMD), Treasury Risk Management Department (TRMD), and Business Risk Management Department (BRMD) for operations risk, including system, legal, technology and other risk.
- Enterprise Risk Management (ERM) complements the Bank's silo risk management approach and reinforces risk analysis as it cross-functionally examines interdependencies and dissects its sources.

## RISK CATEGORIES

As the Bank recognizes all risks inherent to its mandate and its various business activities, it embarked on an Enterprise-wide Risk Management (ERM) Project to capture all risk events categorized under BSP Circular No. 510 (Guidelines on Supervision by Risk): credit risks, market risks, compliance risks, liquidity risks, interest rate risks, operations risks, reputation risks and strategic risks. The 52 risks that comprise the Bank's Risk Universe and falling under the above eight categories are defined, customized and given substance in the LANDBANK Risk Dictionary developed under the ERM initiative.

Through the Risk Self-Assessment (RSA) process under the ERM, senior management prioritized critical risks in terms of inherent impact and effectiveness of risk management activities. This resulted in the prioritization of 26 critical risks. From these 26 critical risks the top five risks of the Bank were selected in, as follows:

- **Market Risk** is the failure to anticipate and manage fluctuations in the values of the Bank's investments and could lead to economic losses.
- **Counterparty Credit Risk-Loans** is the inability to review and analyze the credit quality of potential/existing borrowers to serve as basis for loan approval (at application) and to determine the probability of default (on an ongoing basis), could lead to economic losses.
- **IT Management Risk** is the failure to effectively prioritize IT initiatives and administer IT resources, may lead to lost business and hinder the achievement of the Bank's goals and objectives.
- **People Risks:**
  - **People Development and Performance Risk** is the inability to develop and enhance employee skills and provide a sound employee performance management system, may reduce employee motivation and may adversely impact the achievement of desired performance and conduct.
  - **Recruiting and Retention Risk** is the inability of the Bank to attract, retain and develop competent employees, might lead to organizational dysfunction and low morale.
  - **Succession Planning Risk** is the failure to create and implement a feasible continuance plan for key bank positions and employees, might adversely affect the stability of organizational leadership and business continuity.
- **Client Relationship Management Risk** is the inability to effectively identify and address the customers' needs which will negatively affect the Bank's reputation and relationship with customers.

Additionally and in view of the changing macro-economic landscape, another RSA process was conducted in December 2012 and the following seven risks were identified:

- **Strategic Planning Risk** is the failure to develop, implement and monitor institutional strategies and direction will threaten the Bank's overall viability and growth prospects.
- **Socio-Political Risk** is the failure to understand, address and anticipate political mandates and social and cultural developments will affect the Bank's overall operations.
- **Technology Identification Risk** is the failure to identify and prioritize the appropriate system and technology to support business processes or major initiatives may lead to costly investments and work inefficiencies and may compromise product or service delivery.
- **Measuring and Monitoring of Major Initiatives Risk** is the failure to identify appropriate performance metrics and standards to monitor attainment of objectives and targets may prevent the achievement of desired output and performance.
- **Lending Capacity Risk** is the failure to maximize loanable funds might lead to loss of business opportunities for the Bank.
- **Liquidity Risk** is the failure to properly manage the Bank's cash flows and have sufficient available alternative fund sources at reasonable cost could affect the Bank's ability to meet its obligation as they fall due.
- **Banking Regulation Risk** is the failure to comply with circulars, memoranda, advisories and other issuances of regulatory bodies as applicable to the banking industry, may result in loss of business, administrative/criminal penalties/sanctions and loss to reputations. It is also the failure to set the stage for higher capital requirement in order to strategically align economic capital with regulatory requirements like Basel 3, AMLa amendments, etc.

## RISK MANAGEMENT TOOLS

LBP makes use of various quantitative tools and metrics for monitoring and managing risks. Some of these tools are common to a number of risk categories, while others are continuously being developed to respond to particular features of specific risk categories. As part of risk management process, LBP continually evaluates the appropriateness and reliability of risk management tools and metrics to respond to evolving risk environment and simultaneously comply with regulatory requirements and industry best practices. The following are the most important quantitative tools and metrics LBP currently uses to measure, manage and report risk:

- **Value-at-Risk (VaR).** LBP uses this approach to derive quantitative measures for the bank's trading book market risks under normal market condition. Portfolios are formed primarily to diversify risk in trading and investment assets. For a given asset category or portfolio (e.g. government securities, foreign securities, equity investments, foreign exchange), VaR measures the potential loss (in terms of market value) that, under normal market conditions, will not be exceeded with a defined confidence level in a defined period. The VaR for a total portfolio represents a measure of the bank's diversified market risk in that portfolio.
- **Stress Testing.** Analysis of credit, market, and liquidity risk is supplemented with stress testing. For market risk management purposes, stress tests are performed because value-at-risk calculations are based on relatively recent historical data, and thus, only reflect possible losses under relatively normal market conditions. Stress tests help LBP determine the effects of potentially extreme and probable market developments on the value of its market risk sensitive exposures, on its highly liquid and less liquid trading positions, as well as, on investments. The Bank uses stress testing to determine the amount of economic capital allocation required to cover market risk exposure after evaluating extreme and probable market conditions. For liquidity risk management purposes, the Bank performs stress tests to evaluate the impact of sudden stress events on its liquidity position.
- **Scenario Analysis.** This is a tool that generates forward-looking "what-if" simulations for specified changes in market factors. The scenario analysis simulates the impact of significant changes in domestic and foreign interest rates. The implications of specific scenarios are simulated on the current portfolio and liquidity position of the bank.
- **Regulatory Risk Reporting.** The Bangko Sentral ng Pilipinas (BSP), as the banking regulator in the Philippines, assesses LBP's capacity to assume risk in several ways. In compliance with BSP Memorandum Circular No. 538, s. of 2006 re: calculation of the Bank's capital adequacy ratio (CAR) consistent with the revised International Convergence of Capital Measurement and Capital Standards, or popularly known as Basel II, LBP submits on a quarterly basis result of Capital Adequacy Ratio Calculation.

## CREDIT RISK MANAGEMENT

Credit risk is the risk that one party to a financial instrument will fail to discharge an obligation and cause the other party to incur financial loss. Consistent with good corporate governance, the Parent manages credit risk by setting limits for individual borrowers and group of borrowers and industry segments. The Parent also monitors credit exposures, and continually assesses the credit quality of counterparties. For certain clients, credit risk management is supplemented by credit rating systems. Various rating systems were developed for corporations, small and medium enterprises, financial institutions, cooperatives and local government units. The ratings of clients are being used, among others, as basis for determining the credit worthiness of loan clients.

For the year, the Parent has approved the automated credit rating system model for LGUs for implementation in CY2013. The automated model for Livelihood Loans, as well as, the manual model for Rural, Thrift and Cooperative Banks is in the implementation stage. The Credit Risk Engine System (CRES) Phase 2 Project commenced on 30 July 2012 and it aims to build data infrastructure to allow the Bank to automate the calculation of Credit Risk Weighted Assets (CRWA) under the Foundation Internal Ratings Based (FIRB) Approach initially for Local Government Units (LGUs) portfolio.

### ***Credit derivatives and credit-related commitments***

Credit risk with respect to derivative financial instruments is limited to those instruments with positive fair values, which are included under "Other Assets". The Bank also makes available to its customers guarantees which may require that the Bank make payments on behalf of these clients. Such payments are collected from customers based on the terms of the Letter of Credit (LC). These guarantees expose the Bank to similar risks as loans and these are mitigated by the same control processes and policies. As a result, the maximum credit risk, without taking into account the fair value of any collateral and netting arrangements, is limited to the amounts on the balance sheet plus commitments to customers.

The table below shows the maximum exposure to credit risk for the components of the statement of financial position, including derivatives. The maximum exposure is shown gross, before the effect of mitigation through the use of master netting and collateral arrangements.

	Group		Parent	
	2012	2011	2012	2011
<b>On-Balance sheet financial assets</b>				
Cash and balances with BSP (excluding				
Cash on hand)	85,551,095	77,579,295	85,444,272	77,578,540
Due from banks	4,185,595	2,229,622	3,545,429	1,923,084
Interbank loans receivable	11,168,108	7,582,769	11,168,108	7,582,769
Securities purchased under resale agreements	25,000,000	48,500,000	25,000,000	48,500,000
Financial assets designated at fair value				
through profit or loss-Held for trading	3,813,577	8,427,454	3,813,577	8,427,454
Available-for-Sale Investments	188,721,940	143,295,705	188,721,940	143,170,605
Held-to-maturity Investments	43,547,220	44,283,642	43,271,825	43,274,238
Loans and receivables	294,306,191	277,960,284	292,786,156	276,117,645
Total	656,293,726	609,858,771	653,751,307	607,074,335
<b>Off-Balance sheet items</b>				
Financial guarantees	1,501,618	482,178	1,501,618	482,178
Loan commitments and				
Contingent liabilities	40,122,768	25,634,920	40,122,768	25,634,920
	41,624,386	26,117,098	41,624,386	26,117,098
<b>Total Credit Risk Exposure</b>	<b>697,918,112</b>	<b>635,975,869</b>	<b>695,375,693</b>	<b>633,191,433</b>

Where financial instruments are recorded at fair value, the amounts shown above represent the current credit risk exposure but not the maximum risk exposure that could arise in the future as a result of changes in values.

The details on the maximum exposure to credit risk for each class of financial instrument are referred to in specific notes.

#### Risk concentrations of the maximum exposure to credit risk

Concentrations arise when a number of counterparties are engaged in similar business activities, or activities in the same geographic region, or have similar economic features that would cause their ability to meet contractual obligations to be similarly affected by changes in economic, political or other conditions.

The Parent has established concrete guidelines and procedures relative to managing, monitoring and reporting large exposures and credit risk concentrations in accordance with the rules and regulations issued by the BSP.

As of 31 December 2012, the Parent's qualifying capital covering credit risk is P69.818 billion. Based on the BSP definition, the Parent has set the benchmark for large exposures at P3.49 billion.

On the other hand, the Parent's Single Borrower's Limit (SBL) is pegged at P17.975 billion for direct lending and P25.165 billion for wholesale lending.

Overall credit risk management oversight is a function of the Board of Directors (BOD)-level Risk Management Committee. In general, mitigation measures on credit risks are implemented at various levels. However, oversight on credit risk management is vested on the Risk Management Group which is independent from the business function. This is critical in ensuring the integrity and objectivity of the credit risk assessment, pricing, and management process.

The Parent ensures that the credit risks undertaken are commensurate with the risk appetite and the Parent's capacity to manage such risks. Thus, regular monitoring of both the level of risk and equity capital is undertaken to ensure that even in instances of major credit surprises, the Parent could sustain its operations in spite of the losses incurred and continue to be an efficient financial intermediary for development and institutional financing.

The BSP considers that credit concentration exists when total loan exposure to a particular industry exceeds 30 per cent of total loan portfolio. As of 31 December 2012 and 2011, the Parent does not have credit concentration in any particular industry.

As of December 31, 2012 and 2011, information on the concentration of credit as to industry based on carrying amount is shown below:

	Parent			
	2012	2011	Amount	%
Financial intermediation	35,438,031	12.9	36,420,149	14.2
Agriculture, hunting and forestry	49,534,597	18.1	50,007,025	19.6
Real estate, renting and business activities	31,790,799	11.6	27,104,951	10.6
Public administration and defense	42,820,308	15.6	46,587,741	18.2
Manufacturing	25,491,954	9.3	12,022,637	4.7
Community, social and personal services	6,566,928	2.4	5,951,724	2.3
Electricity, gas and water	38,439,325	14.0	46,018,614	18.0

	Parent			
	2012	2011	Amount	%
Wholesale & retail trade, repair of motor vehicles, motorcycles & personal and household goods	11,557,121	4.2	10,236,585	4.0
Transport, storage and communication	21,177,529	7.7	12,608,962	4.9
Construction	5,248,612	1.9	2,526,034	1.0
Private households	990,202	0.4	1,110,379	0.4
Hotel and restaurant	1,679,392	0.6	2,047,832	0.8
Others	3,647,749	1.3	3,393,815	1.3
	274,382,547	100.0	256,036,448	100.0
Allowance for losses	(4,214,884)		(6,848,479)	
Total	270,167,663		249,187,969	

#### ***Collateral and other credit enhancements***

The amount and type of collateral required depends on the type of borrower and assessment of the credit risk of the borrower. The Bank's revised Credit Manual provides the guidelines on the acceptability of collateral and maximum valuation for each type of collateral.

The following are the main collaterals accepted by the Bank:

- For commercial lending - cash or government securities, real estate properties, inventory, chattel.
- For retail lending - mortgages over residential properties.

The Bank also obtains guarantees from corporations which are counter-guaranteed by the Philippine National Government and from other corporations accredited by the Bank.

The Bank monitors the market value of collateral, requests additional collateral in accordance with the underlying agreement, and monitors the market value of collateral obtained during its review of the adequacy of the allowance for impairment losses.

It is the Bank's policy to dispose of foreclosed properties in an orderly fashion. The proceeds are used to reduce or repay the outstanding claim. In general, the Bank does not occupy foreclosed properties for business use.

The Bank also makes use of master netting agreements with counterparties.

#### **MARKET RISK MANAGEMENT**

Market risk is the failure to anticipate and manage fluctuations in the values of the Bank's investments and could lead to economic losses. LBP recognizes three types of market risks: Interest Rate Risk, Foreign Exchange Risk, Equity Price Risk.

##### **Market Risk Management Framework**

LBP is exposed to market risks in both its trading and non-trading banking activities. The Bank assumes market risk in market making and position taking in government securities and other debt instruments, equity, foreign exchange and other securities, as well as, in derivatives or financial instruments that derive their values from price, price fluctuations and price expectations of an underlying instrument (e.g. share, bond, foreign exchange or index). LBP exposure on derivatives is currently limited to currency swaps and currency forwards to manage foreign exchange exposure. Although the Bank is also exposed to derivatives that are embedded in some financial contracts, these are considered insignificant in volume.

The Bank uses a combination of risk sensitivities, value-at-risk (VaR), stress testing, capital adequacy ratio and capital metrics to manage market risks and establish limits.

The LBP Board of Directors, Risk Management Committee and the Asset and Liability Committee (ALCO), define and set the various market risks limit for each trading portfolio. The Treasury and Investment Banking Sector (TIBS), particularly the Foreign Exchange Department (FED) (which handles foreign exchange and foreign securities trading), and the Local Currency Department (LCD), which takes charge of Government Securities and Equities, allocate these limits to each of the traders in their respective departments.

A management loss alert is activated whenever losses during a specified period equal or exceed specified management loss alert level. LBP controls and minimizes the losses that may be incurred in daily trading activities through the VaR and stop loss limits.

Positions are monitored on a daily basis to ensure that these are maintained within established limits. Position Limits are also established to control losses but are subordinated to the VaR and Stop Loss Limits.

## Managing Market Risk Components

The following discusses the key market risk components along with respective risk mitigation techniques:

### Interest Rate Risk Management

Interest rate risk arises from the possibility that changes in interest rates will affect future profitability or the fair values of financial instruments. LBP adopts two perspectives in measuring Interest Rate Risk as follows:

- **Earnings Perspective** – The Bank uses the Earnings-at-Risk (EaR) Model to estimate changes in net interest income (NII) under a variety of rate scenarios over a 12 month horizon. It is a simulation method that analyzes the interest rate risk in the banking book in terms of earnings (accrual basis). EaR measures the loss of NII resulting from upward/downward interest rate movements in a “Business as usual” environment, either through gradual movements or as a one-off large interest rate shock over a particular time horizon.
- **Economic Value Perspective** – The Bank uses the Economic Value of Equity (EVE) Model to assess the potential long-term effects of changes in interest rates. This model provides long-term view of possible effects of interest rate changes over the remaining life of the Bank’s holdings. This model also measures the change in the Bank’s economic value of equity for specified changes in interest rates.

### Foreign Exchange Risk Management

Currency risk is the risk that the value of a financial instrument will fluctuate due to changes in foreign exchange rates. LBP views the Philippine Peso as its functional currency. Positions are monitored daily to ensure that these are within established limits.

The following limits are set for foreign-currency related transactions:

	Position Limit (In millions)	Management Loss Alert Monthly	Stop loss Limit Monthly
Foreign Exchange Trading	\$50	\$180,000	\$230,000
Foreign Securities	\$20	\$180,000	\$235,000

LBP had the following significant exposures denominated in foreign currencies as of December 31, 2012:

	US\$	Others	Total
<b>Assets</b>			
Foreign Currency & Coins on Hand /Cash & other cash items			
Due from banks	525,358	40,236	565,594
Held for trading	2,984,089	426,148	3,410,237
Available for sale investments	239,261	-	239,261
Held to maturity investments	28,222,598	331,175	28,553,773
Interbank loans receivable	7,739,479	54,174	7,793,653
Loans and receivables	8,251,050	2,917,058	11,168,108
Investment in subsidiaries	13,030,949	5,307,730	18,338,679
Other assets	-	7,999	7,999
<b>Total Assets</b>	<b>61,323,257</b>	<b>9,172,551</b>	<b>70,495,808</b>
<b>Liabilities</b>			
Deposit liabilities	35,237,772	3,378,924	38,616,696
Bills payable	4,339,348	21,713,488	26,052,836
Others	723,454	133,471	856,925
<b>Total Liabilities</b>	<b>40,300,574</b>	<b>25,225,883</b>	<b>65,526,457</b>

### Equity Price Risk Management

The Bank is exposed to equity price risk as a consequence of value fluctuations of equity securities. Equity price risk results from changes in the levels of volatility of equity prices, which in turn affect the value of equity securities and impacts on profit and loss of the Bank. Equities are subject to daily mark-to-market and controlled through risk limits such as position, VaR, Management Alert and Stop Loss.

## **Market Risk Measurement Models**

### **\* Value-at-Risk Analysis**

Value at Risk (VaR) is a statistical approach for measuring the potential variability of trading revenue. It is used to measure market risk in the trading book under normal conditions, estimating the potential range of loss in the market value of the trading portfolio, over a one-day period, at the 99 per cent confidence level, assuming a static portfolio. This level implies that on 99 trading days out of 100, the mark-to-market of the portfolio will likely either (1) increase in value, or (2) decrease in value by less than the VaR estimate; and that on 1 trading day out of 100, the mark-to-market of the portfolio will likely decrease in value by an amount that will exceed the VaR estimate.

VaR is calculated by simulating changes in the key underlying market risk factors (e.g., interest rates, interest rate spreads, equity prices, foreign exchange rates) to determine the potential distribution of changes in the market value of LBP's portfolios of market risk sensitive financial instruments. Daily VaR calculations are compared against VaR limits, the monetary amount of risk deemed tolerable by management.

The Value-at-Risk disclosure for the trading activities is based on Variance-Covariance or Parametric Value-at-Risk Model. For Equities, Foreign Exchange and Foreign Securities trading portfolio, Parametric VaR is run parallel with the internally developed Historical Simulation VaR Calculation Model as the Bank continuously pursues initiatives to improve processes in preparation to the bank's migration towards an Internal Model Approach for capital charging. The VaR disclosure is intended to ensure consistency of market risk reporting for internal risk management, for external disclosure and for regulatory purposes. The over-all Value-at-Risk limit for the LBP Treasury Group's trading activities was P80 million (with a 99 per cent confidence level, and a one-day holding period) throughout 2012.

### **\* Back-Testing**

Back-testing is the basic technique used in verifying the quality of risk measures used by the Bank. It is the process of comparing actual trading results with model-generated risk measures.

Back-testing is a standard measure in determining the accuracy and predictive ability of risk models. The results of back-testing are used to assess the performance of treasury or trading strategies. In back-testing, the focus is on the comparison of actual daily changes in portfolio value, and hypothetical changes in portfolio value that would occur if end-of-day positions remain unchanged during the one-day holding period.

Back-testing results are presented to the Asset and Liability Committee (ALCO) which serves as LBP management level risk committee and the Risk Management Committee (RiskCom), a Board level risk oversight committee. The Committees analyze actual performance against VaR measures to assess model accuracy and to enhance the risk estimation process in general.

### **\* Stress Testing**

Measuring market risk using statistical risk management models has recently become the main focus of risk management efforts in the banking industry where banking activities are exposed to changes in fair value of financial instruments. LBP believes that the statistical models alone do not provide reliable method of monitoring and controlling risk. While VaR models are relatively sophisticated, they have several known limitations. Most significantly, standard VaR models do not incorporate the potential loss caused by very unusual market events. Thus, the VaR process is complemented by Stress testing to measure this potential risk.

Stress test is a risk management tool used to determine the impact on earnings of market movements considered "extreme", i.e., beyond "normal" occurrence. Stress tests are LBP's measures of risks to estimate possible losses which the Value at Risk (VaR) does not capture.

The Bank's Portfolio Scenario Analysis (PSA) report is a model forecasting the loss return values of a selected portfolio. It calculates the size of possible losses related to a precise scenario. It identifies scenarios that may influence the portfolio strongly and which market variables may trigger these scenarios to be able to come up with a sound portfolio risk management. The Portfolio Scenario Analysis is a replication scenario based on historical events based on imagined crises or future developments that have not yet occurred.

Results of PSA are also simulated to Capital Adequacy Ratio of the Bank to be able to assess its impact on the CAR compliance set at 10 per cent.

## **Liquidity Risk Management**

### **Liquidity Risk Management Framework**

The LBP Board has delegated the responsibility of managing the overall liquidity of the Bank to a committee of senior managers known as Asset/Liability Management Committee (ALCO). This Committee meets twice a month or more frequently as required by prevailing situations. Senior management is responsible for effectively executing the liquidity strategy and overseeing the daily and long-term

management of liquidity risk. ALCO delegates day-to-day operating responsibilities to the treasury unit based on specific practices and limits established in governing treasury operations. The Treasury Risk Management Department is responsible for the oversight monitoring of the Bank's risk positions and ensures that reports on the Bank's current risk are prepared and provided to ALCO and BOD/RiskCom in a timely manner.

The Treasury Group submits to the TIBS Head and the President, Daily Treasury Reports which include the Bank's cash/near cash investments and other data related to liquidity which assist senior management in decision making.

The Bank's liquidity position is subjected to stress testing and scenario analysis to evaluate the impact of sudden stress events. The scenarios are based on historical events, case studies of liquidity crises and models using hypothetical events.

#### **Liquidity Risk Measurement Models**

The Bank formulates different types of liquidity risk measurement tools to determine any future liquidity structural imbalances to be able to formulate strategies to mitigate liquidity risk and address funding needs.

Liquidity is being monitored and controlled thru maturities of assets and liabilities over time bands and across functional currencies as reflected in the Liquidity Gap Report. This report is prepared to provide senior management and the Board timely appreciation of the Bank's liquidity position.

The ALCO and the TIBS are responsible for the daily implementation and monitoring of relevant variables affecting LBP's liquidity position. ALCO reviews the Bank's assets and liabilities position on a regular basis and, in coordination with the TIBS, recommends measures to promote diversification of its liabilities according to source, instrument and currency to minimize liquidity risks resulting from concentration in funding sources.

LBP formulated a liquidity contingency plan using extreme scenarios of adverse liquidity which evaluates the Bank's ability to withstand these prolonged scenarios and to ensure that it has sufficient liquidity at all times. The contingency plan focuses on the LBP's strategy for coordinating managerial action during a crisis and includes procedures for making up cash flow shortfalls in adverse situations. The plan details the amount of available funds of the Bank (such as unused credit facilities) and the scenarios under which it could use them.

As of 31 December 2012, P130.68 billion or 18.99 per cent of the Bank's total assets were represented by gross loans with remaining maturities of less than one year classified as to original term and P24.98 billion or 3.63 per cent of the total assets were invested in trading and investment securities with remaining maturities of one year or less. The Bank's trading and investment securities account includes securities issued by sovereign issuers, primarily government treasury bills, fixed rate treasury notes, floating rate treasury notes and foreign currency denominated bonds issued by the government. Other resources inclusive of due from BSP and other banks accounted for 13.13 percent of LBP's total resources as of 31 December 2012. Deposits with banks are made on a short-term basis with almost all being available on demand or within one month.

Although the Bank pursues what it believes to be a prudent policy in managing liquidity risk, a maturity gap does, from time to time, exist between the Bank's assets and liabilities. In part, this comes about as a result of the Bank's policy to seek higher yielding assets, a policy which will generally lead to the average maturity of its financial assets exceeding that of its liabilities.

The table below presents the assets and liabilities based on the contractual maturity, settlement and expected recovery dates:

	PARENT					
	2012		2011			
	Due Within One Year	Due Greater than One Year	Total	Due Within One Year	Due Greater than One Year	Total
<b>Assets</b>						
Cash and Other Cash Items	17,867,540	-	17,867,540	16,129,879	-	16,129,879
Due from BSP	85,096,569	-	85,096,569	77,168,221	-	77,168,221
Due from Other banks	3,545,429	-	3,545,429	1,921,306	1,778	1,923,084
Interbank loan receivable	11,168,108	-	11,168,108	7,582,769	-	7,582,769
Security Purchased Under agreement to resell	25,000,000	-	25,000,000	48,500,000	-	48,500,000
Loans and Receivables	94,516,020	198,270,136	292,786,156	92,266,711	183,850,934	276,117,645
Investments	24,977,820	211,315,348	236,293,168	32,761,368	163,126,138	195,887,506
Other Assets	2,692,821	14,678,904	17,371,725	651,344	19,315,434	19,966,778
<b>Total Assets</b>	<b>264,864,307</b>	<b>424,264,388</b>	<b>689,128,695</b>	<b>276,981,598</b>	<b>366,294,284</b>	<b>643,275,882</b>

	PARENT					
	2012			2011		
	Due Within One Year	Due Greater than One Year	Total	Due Within One Year	Due Greater than One Year	Total
<b>Liabilities</b>						
Deposits						
Demand	244,538,483	-	244,538,483	211,224,363	-	211,224,363
Savings	267,317,066	-	267,317,066	270,268,538	-	270,268,538
Time	27,915,229	3,489,936	31,405,165	17,508,405	7,907,480	25,415,885
LTCND	-	588,292	588,292	-	549,189	549,189
Bills Payable	2,424,342	24,399,258	26,823,600	3,367,197	30,027,218	33,394,415
Unsecured Subordinated Debt	-	17,434,000	17,434,000	-	6,934,000	6,934,000
Due to BTr, BSP, & MCs/PCIC	1,566,127	68,031	1,634,158	1,758,300	-	1,758,300
Due to Local Banks & Others	6,225	-	6,225	11,948	-	11,948
Other Liabilities & Payables	1,555,778	15,922,502	17,478,280	978,604	16,910,433	17,889,037
<b>Total Liabilities</b>	<b>545,323,250</b>	<b>61,902,019</b>	<b>607,225,269</b>	<b>505,117,355</b>	<b>62,328,320</b>	<b>567,445,675</b>

- The Bank does liquidity gap analysis using the Liquidity Gap Report (LGR). It is a risk measurement tool used in identifying the current liquidity position to determine the ability to meet future funding needs. It breaks down balance sheet items according to estimated maturities of assets and liabilities in order to determine any future structural imbalances such as long-term assets growing faster than long term liabilities. The TRMD assists ALCO in its function by preparing Peso, FX Regular, FCDU and consolidated Liquidity Gap Reports on a monthly basis.

The following table sets forth the asset-liability gap position over the detailed time period for the Parent at carrying amounts in million pesos as of 31 December 2012 based on contractual repayment arrangements which take into account the effective maturities as indicated by LBP's deposit retention history.

	Due within 3 mos	Due more than 3 to 6 mos	Due more than 6 mos to 1 year	Due more than 1 year to 5 years	Due more than 5 years	Total
<b>Financial Assets</b>						
Cash and Due from Banks	85,253	-	21,257	-	-	106,510
Total Loans	77,793	33,082	19,809	54,147	144,123	328,954
Total Investments	5,682	4,494	14,801	53,323	157,993	236,293
Other Assets	837	1	1,855	-	14,679	17,372
<b>Total Assets</b>	<b>169,565</b>	<b>37,577</b>	<b>57,722</b>	<b>107,470</b>	<b>316,795</b>	<b>689,129</b>
<b>Financial Liabilities</b>						
Deposits	262,376	16,770	23,003	5,706	235,994	543,849
Borrowings	2,098	548	1,351	9,015	15,452	28,464
Other Liabilities and Unsecured						
Subordinated Debt	308	11	1,236	2,503	30,854	34,912
Total Capital	-	-	-	-	81,904	81,904
<b>Total Liabilities and Capital</b>	<b>264,782</b>	<b>17,329</b>	<b>25,590</b>	<b>17,224</b>	<b>364,204</b>	<b>689,129</b>
<b>Asset &amp; Liabilities Gap</b>	<b>(95,217)</b>	<b>20,248</b>	<b>32,132</b>	<b>90,246</b>	<b>(47,409)</b>	<b>-</b>

The LBP has established guidelines for liquidity risk limit setting to enable it to properly and prudently manage and control liquidity risk, consistent with the nature and complexity of its business activities, overall level of risk and its risk appetite. The Maximum Cumulative Outflow (MCO) limit set by the Board of Directors is one of the tools used to manage and control the liquidity risk in the gap report of the Bank. It is a measure of the liquidity gap between maturing assets and liabilities. MCO limits put a cap on the total amount of negative gaps in the near time buckets.

Financial Analysis is another liquidity risk measurement tool that calculates and compares liquidity and leverage ratios derived from information on the Bank's financial statements against set liquidity/leverage limits. The Bank makes use of the following financial ratios for liquidity risk management:

1. Liquid Asset to Total Assets Ratio
2. Volatile Liabilities against Liquid Assets Ratio
3. Volatile Liabilities against Total Assets Ratio
4. Liabilities against Assets (Debt/Total Asset Ratio)

The Bank examines several possible situations, usually worst case, most likely case and best case. It does Portfolio Stress Test and Liquidity Stress Test. Result of scenario analysis helps the Bank focus on the level of liquidity that could be reasonably built within a specified period to meet different situations. This also serves as guide for the Bank in the limit setting process for the various ratios mentioned, for example, minimum liquid assets to volatile liabilities.

LBP developed the Liquidity Stress Test to address the shortcoming of LGR. This is a risk management tool used to evaluate the potential impact on liquidity of unlikely, although plausible, events or movements in a set of financial variables. While such unlikely outcomes do not mesh easily with LGR analysis, analysis of these outcomes can provide further information on expected portfolio losses or cash flow over a given time horizon.

Liquidity management is one of the fundamental preconditions to achieving all other banking activities - strategically mapped by ALCO, actively managed by the TIBS through the Asset and Liabilities Management Department (ALMD) and overseen by the Treasury Risk Management Department (TRMD).

To limit liquidity risk, LBP Management has instituted the following:

1. **Active and Appropriate Board and Senior Management Oversight**

The Board and Senior Management receives regular liquidity reports and updates to fully inform them of the level of liquidity risk assumed by the Bank and if activities undertaken are within the prescribed risk tolerance in accordance with approved guidelines, liquidity /funding policy (targets), risk limits.

2. **Diversified funding sources** - The Bank has identified the following sources of funding:

- Cash from operations
- Sale of Government Securities (GS) under Available for Sale (AFS)
- Government and retail deposit sources
- Interbank market
- Borrowings from BSP
- Undertaking Peso-Dollar Swaps
- Accessing loans from multilateral and bilateral institutions (WB, ADB, JBIC, etc.)

LBP performs a comprehensive liquidity risk measurement and control using as tool the Consolidated Liquidity Gap Report covering the entire LBP Group. Risk models used in liquidity risk management are subjected to independent model validation. The Internal Audit Group is tasked to do model validation. An independent validation is also being done by the Basel Officer for Treasury who reports directly to the Head of the Risk Management Group. For this year, incorporated were latest enhancements made on the model as a result of independent model validation by a third party auditor.



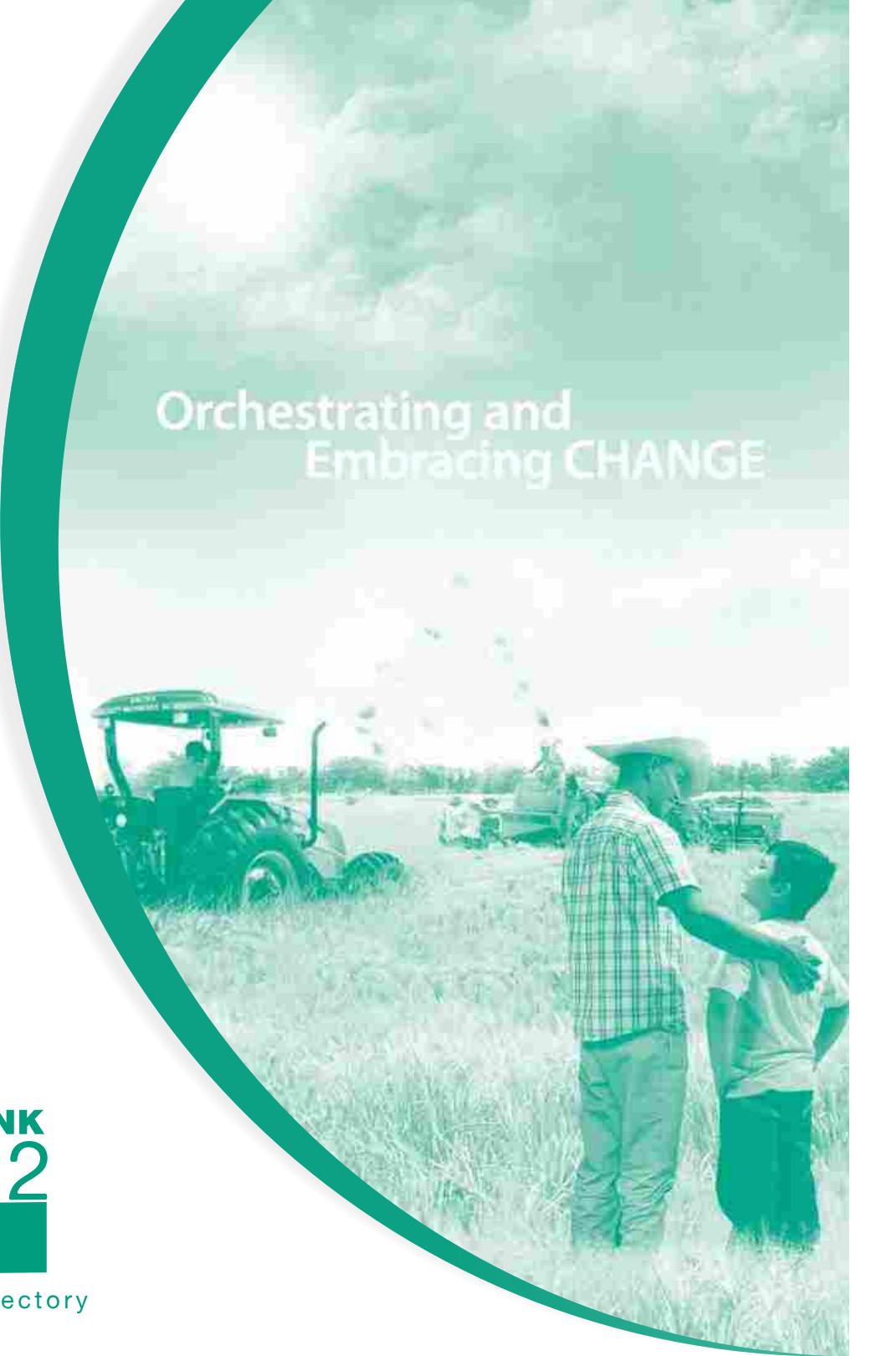
**LANDBANK**

LANDBANK Plaza, 1598 M. H. del Pilar corner

Dr. Quintos St., Malate, Manila, Philippines

Tel. Nos.: 522-0000, 4507001

[www.landbank.com](http://www.landbank.com)



## Orchestrating and Embracing CHANGE



**LANDBANK**  
**2012**  
Annual  
Report

Network Directory

# Table of Contents

- 1** Branches and Extension Offices
- 10** Lending Centers
- 12** Accounting Centers
- 13** Agrarian Operations Centers

**BRANCHES AND EXTENSION OFFICES (EO)****NORTH NATIONAL CAPITAL REGION BRANCHES GROUP**

**OFFICE OF THE GROUP HEAD**  
28th Floor, LANDBANK Plaza  
1598 M.H. Del Pilar cor. Dr. J.  
Quintos Sts.  
Malate, Manila  
Tel. Nos. (02) 551-2200;  
522-0000; 450-7001  
Locals 7419, 7420, 7740, 2616  
Fax No. 528-8549

**NORTH NCRBG CLUSTER A**

**RELATIONSHIP OFFICER**  
2<sup>nd</sup> Floor, LANDBANK Bldg.,  
125 West Avenue, Quezon City  
Telefax No. 376-4230  
Fax No. 376-4234

**BATASAN**  
Batasan Compound, Batasan Hills,  
Quezon City  
Tel. Nos. 951-1377; 951-1390  
Fax No. 951-1333

**CAMP AGUINALDO**  
AFP Gen. Insurance Corporation Bldg.  
Bonny Serrano Road cor. EDSA  
Camp Aguinaldo, Quezon City  
Tel. Nos. 913-4364; 913-4365  
Fax No. 911-2590

**CAMP CRAME**  
Front-corner PNP Multi-Purpose  
Building  
Camp Crame Compound,  
Quezon City  
Tel. Nos. 410-9090; 410-9103  
Fax No. 723-9414

**COA**  
Commission on Audit Bldg. No.3,  
COA Compound,  
Commonwealth Avenue,  
Quezon City  
Tel. No. 951-0930  
Fax No. 932-8452

**COMMONWEALTH**  
#535 Verde Oro Bldg.,  
Commonwealth Avenue  
Quezon City  
Tel. Nos. 931-5757; 931-4061  
Fax No. 931-5766

**CUBAO**  
891 Saint Anthony Bldg., Aurora  
Blvd. cor. Cambridge St.  
Cubao, Quezon City  
Tel. Nos. 912-2260; 912-0451  
Fax No. 912-0452

**CSG TELLERING BOOTH**

Fire and Explosive Division, Civil  
Security Group  
Camp Crame Compound,  
Quezon City  
Tel. No. 723-0401

**EAST AVENUE**

SSS Livelihood Trade Center, East  
Avenue, Quezon City  
Tel. Nos. 433-8973; 920-1230;  
925-7213; 927-6266;  
927-4155; 426-2664  
Fax No. 921-5931

**EDSA - CONGRESSIONAL**

HPI Corporate Center,  
1026 North EDSA, Quezon City  
Tel. Nos. 928-2109; 925-4974  
Fax No. 928-4662

**EDSA NIA ROAD**

DPWH IV-B Compound,  
EDSA, Quezon City  
Tel. Nos. 928-8126; 436-0009  
Fax No. 928-8130

**ELLIPTICAL ROAD**

LANDBANK Bldg.,  
DA-BSWM Compound  
Elliptical Road, Diliman, Quezon City  
Tel. Nos. 426-3342; 426-3343  
Fax No. 925-2690

**KATIPUNAN**

One Burgundy Plaza,  
#307 Katipunan Avenue,  
Loyola Heights, Quezon City  
Tel. Nos. 426-0011; 426-0012;  
435-7162  
Fax No. 929-1080

**LTO EO**

LTO Central Office,  
LTO Compound,  
East Avenue, Quezon City  
Telefax No. 927-3507

**LWUA EO**

Local Water Utilities  
Administration Bldg.,  
Katipunan Avenue Extension,  
Balara, Quezon City  
Telefax No. 927-2495

**NAPOCOR EO**

NAPOCOR Compound  
Quezon Avenue cor. BIR Road,  
Diliman, Quezon City  
Tel. No. 924-2364  
Fax No. 981-2850

**NORTH AVENUE**

Sugar Regulatory  
Administration Bldg.,  
North Avenue, Diliman, Quezon City  
Tel. Nos. 926-0951; 926-0953;  
453-5570  
Fax No. 929-1897

**OMBUDSMAN EO**

Ombudsman Bldg.,  
Government Center  
Agham Road, North Triangle,  
Diliman, Quezon City  
Tel. No. 385-2281  
Fax No. 434-8937

**QUEZON CITY CIRCLE**

PCA Bldg., Commonwealth Avenue  
Diliman, Quezon City  
Tel. Nos. 925-4947; 925-4948;  
929-2807; 454-3812  
Fax No. 925-4946

**QUEZON CITY HALL**

CTO West Wing Annex Bldg.,  
Quezon City Hall Compound,  
Quezon City  
Tel. Nos. 924-3593;  
988-4242 loc. 8151,  
8150  
Fax No. 929-9889

**SAGSD TELLERING BOOTH**

Ground Floor, SAGSD Building  
PNP Camp Crame Compound  
Camp Crame, Quezon City

**UP DILIMAN EO**

Ground Floor Southeast cor.  
Bulwagang Rizal,  
UP Diliman Campus,  
Quezon City  
Tel. Nos. 433-1666; 926-6841  
Fax No. 928-3020

**WEST AVENUE**

LANDBANK Bldg., 125 Brgy. Bungad,  
West Avenue, Quezon City  
Tel. Nos. 376-4232; 376-4237;  
376-4367; 376-4256  
Telefax No. 376-4239

**NORTH NCRBG CLUSTER B****RELATIONSHIP OFFICER**

2<sup>nd</sup> Floor, LANDBANK PLAZA  
1598 MH del Pilar cor. Dr. J.  
Quintos Sts.  
Malate, Manila  
Tel. Nos. 405-7537; 405-7424  
Fax No. 528-8494

**BIR ANDA CIRCLE**

TELLERING BOOTH  
Ground Floor, BIR Bldg.,  
Anda Circle,  
Port Area, Manila  
Tel. No. 527-3115

**BOC MICP**

Ground Floor, BOC Bldg.,  
Manila International Container  
Port (MICP),  
North Harbor, Tondo, Manila  
Tel. Nos. 244-5067; 244-5068;  
245-4101 loc. 2467  
Telefax No. 244-5078

**BOC POM TELLERING BOOTH**

Gate 3 Bureau of Customs  
Port Area, Manila  
Tel. No. 536-0159  
Fax No. 536-0162

**CASH DEPARTMENT**

1598 M.H. Del Pilar cor. Dr. J.  
Quintos Sts.  
Malate, Manila  
Tel. Nos. 551-2200; 522-0000;  
Locals 7337, 7147, 2214,  
2713, 2704  
Fax No. 528-8502

**CASINO FILIPINO (HERITAGE)**

**FX BOOTH**  
2nd Floor, Heritage Hotel  
Roxas Blvd. cor. EDSA Extension,  
Pasay City  
Tel. No. 854-8888 local 7571  
Fax No. 854-8783

**CASINO FILIPINO (HYATT**

**MANILA) FX BOOTH**  
2nd Floor, Hyatt Hotel  
Pedro Gil St., Manila  
Telefax No. 245-9763 local 115

**CASINO FILIPINO (PAVILION)**

**FX BOOTH**  
Casino Filipino Pavilion  
Holiday Inn Hotel  
U.N. Avenue Manila  
Tel. No. 523-8691 local 158  
Fax No. 526-5970

**DOLE EO**

DOLE Bldg., Gen. Luna St.,  
Intramuros, Manila  
Tel. No. 527-2126  
Fax No. 527-3465

**ESPAÑA**

1583 España Blvd.,  
Dos Castillas St.,  
Sampaloc, Manila  
Tel. No. 493-2473

**INTRAMUROS**

Ground Floor, Palacio del  
Gobernador Bldg.  
Andres Soriano Jr. cor.  
Gen Luna Sts.  
Intramuros, Metro Manila  
Tel. Nos. 527-5851 to 53;  
527-3077;  
Fax No. 527-3077; 527-5853

**MALACAÑANG**

Edificio J y J  
#867 Gen. Solano cor.  
Nepomuceno Sts.  
San Miguel, Manila  
Tel. Nos. 735-4923; 735-1904;  
735-4910  
Telefax Nos. 735-4912; 735-1756

**MALACAÑANG EO**  
Room 116 Mabini Hall, Gate 7  
Malacañang, Manila  
Tel. Nos. 736-1035; 516-4338  
Telefax No. 736-1085

**SOUTH HARBOR**  
Marsman Bldg., Gate I,  
Muelle de San Francisco,  
South Harbor, Port Area, Manila  
Tel. Nos. 527-6425; 527-4851  
Telefax No. 527-4841

**SUPREME COURT EO**  
Ground Floor,  
Multi-Purpose Bldg.,  
Supreme Court of the Philippines  
Padre Faura St., Manila  
Tel. Nos. 524-0507; 522-3249  
Telefax No. 525-4368

**TAFT AVENUE**  
Ground Floor,  
Manila Astral Tower  
No. 1330 Taft Avenue cor. Padre  
Faura Sts.,  
Ermita, Manila  
Tel. Nos. 526-8035; 536-5823  
Telefax No. 522-0289; 522-5855

**U.N. AVENUE**  
Ground Floor, Dolmar Bldg.,  
#1110 Perez St. cor. UN Avenue,  
Paco, Manila  
Tel Nos. 523-4319; 498-0064;  
404-3627  
Fax Nos. 523-4264; 498-0085

**YMCA**  
New YMCA Bldg., Complex, A.J.  
Villegas St.  
Ermita, Manila  
Tel. Nos. 527-6343; 527-6345;  
527-9572  
Fax No. 527-9573

#### **NORTH NCRBG CLUSTER C**

**RELATIONSHIP OFFICER**  
2<sup>nd</sup> Floor, LANDBANK PLAZA  
1598 MH del Pilar cor. Dr. J.  
Quintos Sts.  
Malate, Manila  
Tel. Nos. 405-7537; 405-2194  
Fax No. 528-8494

**BINONDO**  
No. 461 Quintin Paredes St.,  
Binondo, Manila  
Tel. No. 450-4975  
Telefax No. 450-4987

**CALOOCAN**  
#151 Samson Road, Caloocan City  
Tel. Nos. 364-0475; 363-9472  
Telefax No. 361-3076

**CALOOCAN EO**  
Ground Floor,  
Doña Juana Building  
#18 Plaza Rizal cor. P. Burgos and  
Gen. Luna Sts.,  
10th Avenue, Grace Park,  
Caloocan City  
Tel. No. 288-1501;  
Telefax No. 288-8113

**G. ARANETA**  
Unit G. White Hasco Condominium  
G. Araneta Avenue,  
Brgy. Doña Imelda  
Quezon City  
Tel. No. 741-7909; 741-7910;  
741-7923  
Telefax No. 741-7907

**MALABON**  
Malabon City Hall Bldg.,  
F. Sevilla Blvd., San Agustin,  
Malabon City  
Tel. No. 281-0407; 281-0408;  
281-4308  
Fax No. 282-0378

**NAVOTAS**  
Navotas City Hall Bldg  
M. Naval St., Sipac-Almacen,  
Navotas City  
Tel. Nos. 282-5432; 282-5433  
Fax No. 282-5434

**NOVALICHES**  
Level 1, Main Mall, Robinsons  
Nova Market  
Quirino Highway,  
Novaliches, Quezon City  
Tel. No. 937-1425  
Telefax No. 937-2075

**QUEZON AVENUE**  
28 AM & Associates Bldg.,  
Quezon Avenue, Quezon City  
Tel. Nos. 732-2348; 732-8232;  
732-8435; 712-7702  
Fax No. 732-8431

**TAYUMAN**  
Tayuman Commercial Center,  
Tayuman cor. T. Mapua Sts., Sta.  
Cruz, Manila  
Tel. Nos. 255-7577; 255-7688  
Telefax No. 255-7744

**VALENZUELA**  
GBT Bldg., Oreta Subdivision  
Maysan Road cor. G. Taruc St.  
Malinta, Valenzuela, Manila  
Tel. Nos. 292-1971; 292-3688;  
292-1478  
Fax No. 292-0114

• • • • • • • • • • • •

#### **SOUTH NATIONAL CAPITAL REGION BRANCHES GROUP**

**OFFICE OF THE GROUP HEAD**  
Makati Business Center  
Ground Floor, Ayala Robinsons  
Summit Center  
Ayala Avenue, Makati City  
Tel No. 634-2850  
Fax No. 633-9717

#### **SOUTH NCRBG CLUSTER A**

**RELATIONSHIP OFFICER**  
Makati Business Center  
Ground Floor, Ayala Robinsons  
Summit Center  
Ayala Avenue, Makati City  
Tel. Nos. 625-0126; 844-2950;  
884-1950

**BUENDIA**  
Ground Floor, Tara Bldg.,  
#389 Sen. Gil Puyat Ave., Makati City  
Tel. Nos. 836-9734; 403-0180;  
403-9971; 403-0236;  
403-0475; 403-0439  
Fax No. 836-9734

**BICUTAN DOST**  
Gen. Santos Avenue, Upper Bicutan  
Taguig City, Manila  
Tel. Nos. 837-0746; 838-7212;  
837-5873  
Fax No. 838-7211

**FORT BONIFACIO**  
NAMRIA Compound,  
Lawton Avenue,  
Fort Bonifacio, Taguig City  
Tel. Nos. 887-2877; 887-2876;  
889-7367  
Telefax No. 889-7368

**FTI**  
Ground Floor, New FTI  
Administration Bldg.,  
FTI Complex, Taguig City  
Tel. Nos. 822-9348; 822-9347;  
822-9346  
Fax No. 822-9349

**GUADALUPE**  
2022 Ramon Magsaysay St. cor.  
Urdaneta St.  
Guadalupe Nuevo, Makati City  
Tel. Nos. 882-0948; 798-2121;  
750-4744  
Fax No. 882-0958

**J.P. RIZAL**  
Layug cor. J. P. Rizal Sts.,  
Makati City  
Tel. Nos. 899-9183; 897-5339;  
895-9671  
Fax No. 897-5967

**MAKATI ATRIUM**  
Makati Atrium Bldg.,  
Makati Avenue, Makati City  
Tel. Nos. 811-4255; 750-5053  
Telefax No. 811-4254

**MAKATI BUSINESS CENTER**  
Robinsons Summit Center  
Ayala Avenue, Makati City  
Tel. Nos. 884-1952; 884-2951  
Telefax No. 844-3038

**MAKATI CITY HALL**  
Makati City Hall Bldg.,  
J. P. Rizal St., Makati City  
Tel. Nos. 890-9984; 895-8676  
Fax No. 895-3849

**PASEO DE ROXAS**  
Asia Tower Condominium  
Paseo de Roxas cor. Benavidez  
Sts., Makati City  
Tel. Nos. 840-2472; 840-2471  
Fax No. 840-2473

**PASONG TAMO**  
Ground Floor, King's Court Bldg. II  
Pasong Tamo St., Makati City  
Tel. Nos. 848-6726; 811-2307;  
811-2306  
Fax No. 811-2313

**PATEROS**  
C & N Bldg., #50 M. Almeda St.,  
Pateros  
Tel. No. 642-3403  
Fax No. 642-3262

**TAGUIG CITY HALL**  
Taguig City Hall Compound,  
Gen. Luna St., Tuktukan  
Taguig City  
Tel. No. 799-9046  
Telefax No. 643-5719

#### **SOUTH NCRBG CLUSTER B**

**RELATIONSHIP OFFICER**  
No. 88 JS Gaisano Building,  
Shaw Blvd., Pasig City  
Tel. Nos. 634-2850; 638-9599

**DECS EO**  
Ground Floor, Mabini Bldg.,  
DepEd Compound  
Meralco Avenue, Brgy. Oranbo,  
Pasig City  
Tel. No. 636-4850  
Fax No. 636-4847

**DOTC**  
Unit 14, Ground Floor,  
Columbia Tower,  
East Wack-Wack, Ortigas Avenue,  
Mandaluyong City  
Tel. Nos. 726-2602; 726-2603;  
726-2604;  
Fax Nos. 744-3445; 726-2603

**EDSA GREENHILLS**  
#259-269 CLMC Bldg.,  
EDSA Greenhills,  
Mandaluyong City  
Tel. Nos. 723-5793; 723-1864;  
744-5442; 744-2885  
Telefax No. 723-6617

**GHQ TELLERING BOOTH**  
AFP Finance Center, Camp  
Aguinaldo, Quezon City

**KAPASIGAN**  
E. Caruncho Bldg., A. Mabini St.,  
Kapasigan, Pasig City  
Tel. Nos. 640-3651; 640-3652;  
643-8897  
Fax No. 643-8886

**MANDALUYONG CITY HALL EO**  
BOC Bldg., Maysilo Circle  
Brgy. Plainview,  
Mandaluyong City  
Tel. No. 534-1723  
Fax No. 534-1724

**MARCOS HIGHWAY**  
MR Commercial Center,  
Gil Fernando Avenue  
cor. Pitpitian St.,  
San Roque, Marikina City  
Tel. Nos. 645-0251; 980-6654  
Telefax No. 645-0261

**MARIKINA**  
Ground Floor, XRC Bldg.,  
J.P. Rizal St., cor. Diamond St.  
Brgy. Sto Niño, Marikina City  
Tel. Nos. 948-2680; 948-7723  
Fax No. 948-2682

**ORTIGAS EO**  
Suntree Tower,  
No. 13 Meralco Avenue,  
Ortigas Center, Pasig City  
Tel. Nos. 584-9692; 584-9694

**PASIG CAPITOL**  
#88 J.S. Gaisano Bldg.,  
Shaw Blvd., Pasig City  
Tel. Nos. 632-7780; 638-0598;  
633-9718; 634-2850  
Fax No. 633-9717

**PASIG CITY HALL EO**  
2nd Floor, Pasig City  
Hall Bldg.,  
Caruncho Avenue, Pasig City  
Tel. No. 640-3746  
Telefax No. 640-3761

**POEA TELLERING BOOTH**  
Ground Floor, POEA Bldg.,  
EDSA cor. Ortigas Avenue,  
Mandaluyong City

**SAN JUAN**  
#66 N. Domingo St., San Perfecto,  
San Juan City  
Tel. Nos. 799-5003; 726-0227  
Telefax No. 724-4991

**SHAW BOULEVARD**  
Beacon Plaza, Shaw Blvd.  
cor. Ideal Sts.,  
Mandaluyong City  
Tel. Nos. 725-4629; 725-9661  
Telefax No. 725-4671

#### **SOUTH NCRBG CLUSTER C**

**RELATIONSHIP OFFICER**  
2<sup>nd</sup> Floor, LANDBANK Plaza  
1598 MH del Pilar cor. Quintos Sts.,  
Malate, Manila  
Tel. Nos. 551-2200; 522-0000  
loc. 7742

**ALMANZA**  
Alabang-Zapote Road,  
Almanza Uno, Las Piñas City  
Tel. Nos. 800-4992; 800-1902;  
800-1903  
Fax No. 800-4991

**BACLARAN**  
LANDBANK Bldg.,  
714 Roxas Blvd.,  
Baclaran, Parañaque City  
Tel. Nos. 855-7503; 852-8683;  
852-8682; 851-2174  
Fax No. 551-2484

**BSP SERVICING UNIT**  
Podium Level, Department of  
Finance Building,  
BSP Complex, Roxas Blvd.  
Malate, Manila  
Tel. Nos. 526-5601; 526-1851  
Fax No. 526-5602

**LAS PIÑAS**  
Valenzuela Bldg., #263 Real St.  
Pamplona 3, Las Piñas City  
Tel. Nos. 808-2542; 808-2558  
Fax No. 808-2548

**MUNTINLUPA**  
#37 National Road  
Putatan, Muntinlupa City  
Tel. Nos. 862-4208; 862-4249  
Fax No. 862-0115

**NAIA ARRIVAL EO**  
IPT Bldg., NAIA Terminal I  
Sto. Niño, Parañaque City  
Tel. No. 879-5190  
Telefax No. 879-5191

**NAIA-BOC**  
NAIA BOC Bldg., Old MIA Road  
Pasay City  
Tel. Nos. 879-4192; 879-5306  
Fax No. 879-4191

**OWWA E.O.**  
OWWA Center Bldg.,  
FB Harrison cor. 7<sup>th</sup> St.,  
Pasay City  
Tel. No. 833-3608; 891-7601  
local 5109  
Telefax No. 551-6636

**PASAY**  
Warner Bldg., #2540 Taft Avenue,  
Pasay City  
Tel. Nos. 551-6968; 551-6970  
Fax No. 551-2712

#### **PCSO EO**

Philippine International  
Convention Center  
Ground Floor, Delegation Bldg.,  
CCP Complex, Roxas Blvd.,  
Pasay City  
Tel. Nos. 846-8278; 846-8281  
Telefax No. 846-8279

**ROXAS BLVD. (PEZA)**  
Ground Floor, PEZA Bldg.,  
Roxas Boulevard cor. San Luis St.,  
Pasay City  
Tel. Nos. 833-5106; 833-9985  
Telefax No. 833-6365

**SENATE EO**  
4th Floor, GSIS Financial Center  
Senate of the Philippines  
Roxas Blvd., Pasay City  
Tel. No. 552-6718  
Telefax No. 552-6601 loc. 4646

**SUCAT**  
#8260 Dr. A. Santos Ave. cor.  
Valley 2, Sucat, Parañaque  
Tel. Nos. 825-4661; 825-7381;  
826-3373  
Fax No. 825-4680

**VILLAMOR AIRBASE EO**  
Ground Floor, Airmen's Mall Col. Jesus  
Villamor Airbase, Pasay City  
Tel. Nos. 851-1378; 853-8315  
Telefax No. 851-1019

• • • • • • • • • •

**NORTH LUZON  
BRANCHES GROUP**

**OFFICE OF THE GROUP HEAD**  
2<sup>nd</sup> Floor, LANDBANK Bldg.,  
San Fernando City, La Union  
Tel. Nos. (072) 607-2576;  
607-2584

**AGOO**  
Ground Floor, Torio Bldg.,  
Brgy. Sta. Maria, Agooo, La Union  
Telefax No. (072) 710-1051

**ALAMINOS**  
Marcos Ave. Palamis  
Alaminos City, Pangasinan  
Tel. Nos. (075) 552-7160;  
552-7183, 654-1100  
Telefax No. 551-5360

**ALICIA**  
Ground Floor, De Guia Bldg.,  
Maharlika Highway, Antonino,  
Alicia, Isabela  
Tel. No. (078) 323-0366  
Fax No. 323-0126

**APARRI**  
LANDBANK Bldg., Macanaya District,  
Aparrí, Cagayan  
Tel. Nos. (078) 822-8792;  
888-2258; 888-2285  
Fax No. 822-8264

#### **BAGUIO**

LANDBANK Bldg., 85 Harrison Road  
Baguio City, Benguet  
Tel. Nos. (074) 442-2710;  
443-4082; 442-6375  
Fax No. 442-6989

**BAGUIO NAGUILIAN**  
Ground Floor, Marcon's Bldg.  
90 Brgy. Irisan, Naguilian Road  
Baguio City, Benguet  
Tel. No. (074) 619-2984  
Telefax No. 619-2983

**BAMBANG**  
Cuaresma Bldg.,  
Maharlika Highway  
Bambang, Nueva Vizcaya  
Tel. Nos. (078) 802-1059;  
803-2319  
Fax No. 321-3194

**BANGUED**  
Mega Centrum Bldg., Taft cor.  
Rizal Sts.,  
Bangued, Abra  
Telefax No. (074) 752-7646

**BATAC**  
J. Nalupta Bldg. Washington St.  
Brgy. 4 Nalupta  
Batac, Ilocos Norte  
Tel. Nos. (077) 792-3061;  
617-1078; 792-4480  
Fax No. 792-3453

**BASCO**  
Kaychanarian cor. National Road  
Basco, Batanes  
Tel. Nos. 0917-8160385;  
0939-9186710;  
0928-6899943

**BONTOC**  
Provincial Multi-Purpose Bldg.,  
Poblacion  
Bontoc, Mountain Province  
Tel. No. (074) 633-1286

**BUGUIAS**  
Mike-Ulo-An's Bldg., Abatan  
Buguias, Benguet  
Tel. Nos. 0920-9505171;  
0920-9644755

**CABARROQUIS**  
Capitol Commercial and Bank Bldg.,  
San Marcos, Cabarroquis, Quirino  
Tel. Nos. (078) 692-5013;  
662-1396  
Fax No. 692-5012

**CANDON**  
LANDBANK Bldg.,  
National Highway cor. Pacquing St.  
Candon, Ilocos Sur  
Tel. Nos. (077) 742-5648;  
742-6198;  
Telefax No. 742-6029

**CAUAYAN**  
Isabela Trade Center Bldg.,  
San Fermín  
Cauayan City, Isabela  
Tel. No. (078) 652-2101  
loc. 5006  
Fax No. 652-2011

**DAGUPAN**  
LANDBANK Bldg.,  
A.B. Fernandez Ave.,  
Dagupan City,  
Pangasinan  
Tel. Nos. (075) 522-2212;  
515-5156  
Telefax Nos. 529-5061; 522-0502

**DAGUPAN CARANGLAAN**  
T. Siapno Bldg., Mayambo-  
Caranglaan District,  
Dagupan City, Pangasinan  
Tel. Nos. (075) 529-6339;  
515-7293  
Telefax No. 515-7293

**ILAGAN**  
Abarca Bldg.,  
National Highway  
Calamagu 2<sup>nd</sup>, Ilagan, Isabela  
Tel. Nos. (078) 624-9985;  
624-9988  
Telefax No. 624-0676

**LAGAWE**  
Tumapang Bldg., J.P. Rizal Avenue,  
Poblacion,  
Lagawe, Ifugao  
Telefax No. (074) 382-2017

**LAOAG**  
LANDBANK Building,  
J.P. Rizal St.,  
Brgy. San Miguel, Laoag City,  
Ilocos Norte  
Tel. No. (077) 772-0511  
Telefax No. 771-1060

**LA TRINIDAD**  
Benguet State University  
Compound Km5  
La Trinidad, Benguet  
Tel. Nos. (074) 422-1820;  
422-2622; 309-1990  
Fax No. 422-1821

**LINGAYEN**  
Josefina Bldg., Avenida, Rizal East,  
Lingayen, Pangasinan  
Tel. Nos. (075) 542-6931;  
662-0248  
Fax No. 542-6933

**LUNA**  
Ground Floor, LGU Luna  
Legislative Bldg.,  
Poblacion, Luna, Apayao  
Tel. No. 0917-5073500

**NARVACAN**  
National Highway,  
Brgy. San Jose  
Narvacan, Ilocos Sur  
Telefax No. (077) 732-5815

**ROXAS (ISABELA)**  
LANDBANK Bldg. Osmeña St., Vira  
Roxas, Isabela  
Tel. No. (078) 642-8075  
Fax No. 642-8315

**SAN CARLOS (PANGASINAN)**  
LANDBANK Bldg.,  
Rizal Avenue  
San Carlos City, Pangasinan  
Tel. Nos. (075) 532-5400;  
634-1420; 532-2191  
Telefax No. 532-3007

**SANCHEZ MIRA**  
Obispo Bldg., National Highway,  
Centro 02  
Sanchez Mira, Cagayan  
Tel. Nos. (078) 396-0478;  
396-0252  
Telefax No. 864-7576

**SAN FERNANDO (LA UNION)**  
LANDBANK Bldg.,  
Quezon Avenue,  
San Fernando City, La Union  
Tel. Nos. (072) 242-5654;  
888-4894; 700-2459;  
242-5656; 700-2683  
Fax No. 700-2684

**SAN ISIDRO (ISABELA)**  
LANDBANK Bldg., National  
Highway, Quezon  
San Isidro, Isabela  
Tel. No. (078) 662-1373  
Telefax No. 305-9819

**SANTIAGO**  
Heritage Bldg., Maharlika Road  
Santiago City, Isabela  
Tel. No. (078) 682-7194;  
305-0134  
Telefax No. 305-2902

**SOLANO**  
Galima Building, National  
Highway,  
Solano, Nueva Vizcaya  
Tel. No. (078) 326-5672  
Fax No. 326-5671

**SOUTH SAN FERNANDO  
(LA UNION)**  
Doña Pepita Bldg.  
South National Highway  
Quezon Avenue, San Fernando  
City, La Union  
Tel. Nos. (072) 888-5697;  
888-3363  
Telefax No. 700-2586

**TABUK**  
Omengan Bldg., Provincial Road,  
Bulanao  
Tabuk, Kalinga  
Tel. No. 0917-8588273

**TAYUG**  
LANDBANK Bldg., Bonifacio St.  
cor. Quezon Blvd.  
Tayug, Pangasinan  
Tel. Nos. (075) 572-4065;  
572-3158  
Fax No. 572-4435

**TUGUEGARAO**  
LANDBANK Bldg., Bagay Road,  
Brgy. San Gabriel  
Tuguegarao City, Cagayan  
Tel. Nos. (078) 844-1941;  
844-1942; 846-2986  
Fax No. 846-9148

**TUGUEGARAO (CAPITOL)**  
Regional Government Center,  
Barig Sur,  
Tuguegarao City, Cagayan  
Tel. Nos. 0917-5423133;  
(078) 304-1346

**URDANETA**  
LANDBANK Bldg., Mc Arthur  
Highway, Nancayasan  
Urdaneta City, Pangasinan  
Tel. Nos. (075) 568-2388;  
656-2016  
Fax No. 656-3003

**VIGAN**  
Plaza Maestro Commercial Complex  
Florentino St., Vigan City, Ilocos Sur  
Tel. Nos. (077) 632-0167;  
632-0947; 722-2619  
Fax No. 722-2620

• • • • • • • • •

**CENTRAL LUZON  
BRANCHES GROUP**

**OFFICE OF THE GROUP HEAD**  
LANDBANK Bldg., Jose Abad  
Santos Avenue, Dolores, City of  
San Fernando, Pampanga  
Tel. No. (045) 963-5105  
Fax No. 961-1719; 435-0325

**ANGELES**  
LANDBANK Bldg., Sto. Entiero St.,  
cor. Miranda St.,  
Brgy. Sto. Rosario, Angeles City,  
Pampanga  
Tel. Nos. (045) 888-1244;  
888-5959  
Telefax No. 625-9715

**CASINO FILIPINO - ANGELES  
FX BOOTH**  
Casino Filipino Angeles, Balibago  
Angeles City, Pampanga  
Tel. No. (045) 892-5073  
loc. 239

**APALIT**  
BSP Bldg., McArthur Highway,  
San Vicente, Apalit, Pampanga  
Tel. Nos. (045) 879-1355;  
302-8715  
Telefax No. 652-8715

**BALAGTAS**  
McArthur Highway, San Juan,  
Balagtas, Bulacan  
Tel. Nos. (044) 693-1043;  
693-1044;  
Telefax No. 918-1200

**BALANGA**  
Don Manuel Banzon Avenue,  
Doña Francisca Subdivision,  
Balanga City, Bataan  
Tel. Nos. (047) 237-3004;  
237-2129; 791-1203  
Telefax No. 237-2522

**BALER**  
National Highway, Brgy. Suklayin  
Baler, Aurora  
Tel. No. (042) 722-0002

**BALIUAG**  
LANDBANK Bldg.,  
B.S. Aquino Avenue, Baliuag,  
Bulacan  
Tel. Nos. (044) 766-3318;  
766-5777; 673-2075  
Telefax No. 766-2208

**CABANATUAN**  
LANDBANK Bldg. Gabaldon cor.  
Gen. Tinio Sts.  
Cabanatuan City, Nueva Ecija  
Tel. Nos. (044) 463-5836;  
600-4599; 806-0541  
Telefax No. 463-1802

**CABANATUAN MAHARLIKA  
HIGHWAY**  
Tan Bldg. Maharlika Highway  
Cabanatuan City, Nueva Ecija  
Tel. No. (044) 958-9764  
Telefax No. 600-3831

**CAMILING**  
Arellano St., Pob. C.  
Camililing, Tarlac  
Tel. No. (045) 934-0943  
Telefax No. 934-0980

**CAPAS**  
Brgy. Sto. Domingo II  
Capas, Tarlac  
Tel. No. (045) 491-7969  
Telefax No. 491-7967

**CLARK**  
Lily Hill Plaza, C. M. Recto Highway  
Clark Freeport Zone, Pampanga  
Tel. Nos. (045) 599-2253;  
599-2254  
Telefax No. 599-7097

**CONCEPCION (TARLAC)**  
LANDBANK Bldg., L. Cortez St.  
Brgy. San Nicolas  
Concepcion, Tarlac  
Tel No. (045) 923-0906  
Fax No. 923-0748

**DAU**  
LEFA Bldg., McArthur Highway, Dau  
Mabalacat, Pampanga  
Tel. Nos. (045) 624-0914;  
892-2437  
Telefax No. 624-0840

**DINALUPIHAN**  
LANDBANK Bldg., DAR Compound  
San Ramon Highway  
Dinalupihan, Bataan  
Tel. Nos. (047) 481-1778;  
481-1779  
Telefax No. 636-1438

**GAPAN**  
Sta. Ines Bldg., Maharlika Highway,  
Bayanihan, Gapan, Nueva Ecija  
Tel. No. (044) 486-0935  
Fax No. 486-1544

**GUIMBA**  
LANDBANK Bldg., Hay Juliano cor.  
Dansalan Sts.  
Guimba, Nueva Ecija  
Tel. No. (044) 611-1307  
Telefax No. 958-2535

**IBA**  
ST Bldg., Zone VI, Baytan,  
Iba, Zambales  
Tel. No. (047) 304-5797

**MALOLOS HIGHWAY**  
LANDBANK Bldg.,  
Sumapang Matanda, McArthur  
Highway, Malolos City, Bulacan  
Tel. Nos. (044) 791-6391;  
662-7500; 662-8367  
Telefax No. 791-6392

**MALOLOS PLAZA**  
M. Crisostomo St., San Vicente  
Malolos City, Bulacan  
Tel. Nos. (044) 794-7280;  
662-7501  
Telefax No. 794-7280

**MARIVELES**  
Monasterio Knitting Bldg.,  
Luzon Avenue, Phase I,  
The Freeport Area of Bataan  
Mariveles, Bataan  
Tel. Nos. (047) 935-4217;  
935-4218  
Telefax No. 935-4218

**MEYCAUAYAN**  
Santos Hermanos Bldg.,  
McArthur Highway, Banga  
Meycauayan, Bulacan  
Tel. Nos. (044) 840-7817;  
935-3856; 323-0291  
Telefax No. 228-2635

**MUÑOZ**  
Research Extension and  
Training. Bldg.  
Central Luzon State University  
Muñoz, Nueva Ecija  
Tel. No. (044) 806-2203  
Fax No. 456-0699

**OLONGAPO**  
2542 Rizal Avenue cor. 25<sup>th</sup> St.  
East Bajac-Bajac,  
Olongapo City, Zambales  
Tel. Nos. (047) 222-2983; 222-2984  
Telefax No. 223-2606

**PANIQUI**  
LANDBANK Bldg., M. H. del Pilar St.  
Paniqui, Tarlac  
Tel. No. (045) 931-0602  
Telefax No. 931-0722

**SAN FERNANDO (PAMPANGA)**  
LANDBANK Bldg.,  
Jose Abad Santos Avenue,  
Dolores, City of San Fernando,  
Pampanga  
Tel. Nos. (045) 961-5415;  
961-0817  
Telefax No. 963-5104

**SAN ISIDRO (NE)**  
LANDBANK Bldg., Poblacion,  
San Isidro, Nueva Ecija  
Tel. No. (044) 806-0024  
Fax No. 940-9982; 940-3564

**SAN JOSE CITY (NE)**  
LANDBANK Bldg., R. Eugenio St.,  
San Jose City, Nueva Ecija  
Tel. Nos. (044) 511-1603;  
511-1734; 940-3233  
Telefax No. 940-2322

**SAN JOSE DEL MONTE**  
E & F Bldg., Gov. F. Halili Avenue  
Tungkong Mangga,  
San Jose del Monte, Bulacan  
Tel. Nos. (044) 691-0593;  
815-0276  
Telefax No. 511-1603

**STA. MARIA**  
Formix Bldg., Fortuno Halili  
Avenue, Bagbaguin  
Sta. Maria, Bulacan  
Tel. Nos. (044) 641-1435;  
641-2700; 641-4517  
Telefax No. 228-2577

**SUBIC**  
Maritan Bldg., Manila Avenue  
cor. Rizal Avenue  
Subic Bay Freeport Zone,  
Olongapo City, Zambales  
Tel. Nos. (047) 252-6495;  
252-3890; 252-3332;  
252-3844  
Telefax No. 252-3483

**SBMA TELLERING BOOTH**  
Ground Floor, Bldg. 228  
Subic Bay Metropolitan Authority  
(SBMA) Office  
Waterfront Road, Central  
Business District  
Subic Bay Freeport Zone

**TALAVERA**  
Pecache Bldg.,  
A. Diaz cor. Quezon Sts.,  
Talavera, Nueva Ecija  
Tel. No. (044) 411-1555  
Fax No. 940-5978

**TARLAC**  
Philamlife Bldg., F. Tañedo St.  
Tarlac City, Tarlac  
Tel. Nos. (045) 982-0912;  
982-2759  
Telefax No. 982-1751

**WEST SAN FERNANDO  
(PAMPANGA)**  
Regional Government Center,  
Maimpis, City of San Fernando,  
Pampanga  
Tel. No. 0917-5510927  
Fax No. (043) 963-1719

• • • • • • • • • • • • • • •  
**SOUTHWEST LUZON BRANCHES GROUP**

**OFFICE OF THE GROUP HEAD**  
LANDBANK Bldg., JP Laurel Highway  
Tanauan, Batangas  
Tel. No. (043) 702-2928;  
702-2930  
Fax No. 702-2933

**ANTIPOLO**  
S. Oliveros Building  
151 ML. Quezon St., Brgy. San Roque,  
Antipolo City, Rizal  
Tel. Nos. 697-0747; 630-3087;  
697-1482; 650-5473  
Fax No. 697-1481

**BALAYAN**  
Don Jose Manzano Bldg.,  
105 Fraternidad St.  
Balayan, Batangas  
Tel. Nos. (043) 211-4967;  
211-4968  
Fax No. 741-0451

**BATANGAS CITY**  
Pastor-Talambiras Bldg., P. Burgos St  
Batangas City, Batangas  
Tel No. (043) 722-2070  
Telefax No. 723-3418

**BATANGAS CITY PPA EO**  
R & L Building, National Highway  
Kumintang Ilaya, Batangas City  
Telefax No. (043) 723-2934

**BAUAN (BATANGAS)**  
Plaza Consorcio, Manghinao Uno  
Bauan, Batangas  
Tel. No. (043) 727-1426  
Fax No. 727-1425

**BINANGONAN**  
MLRC Bldg., #504 National Rd.  
Calumpang, Binangonan, Rizal  
Tel. Nos. 652-1997; 652-1455  
Fax No. 652-0309

**BROOKE'S POINT**  
Virgilio cor. Villapa Sts., Brgy. District 2,  
Poblacion, Brooke's Point, Palawan  
Tel. No. (048) 723-0854

**CAINTA**  
Ground Floor, Ortigas Royale  
Condominium,  
Ortigas Avenue Extension,  
Cainta, Rizal  
Tel. Nos. 240-5759; 656-1774;  
656-1610; 655-4445  
Fax No. 656-9534

**CALAPAN**  
Filipiniana Complex,  
Brgy. Sto. Niño  
Calapan, Oriental Mindoro  
Tel. No. (043) 288-2470  
Telefax No. 288-2471

**CAVITE CITY**  
LANDBANK Bldg., P. Burgos Avenue  
cor. Ronquillo St., Caridad  
Cavite City  
Tel. No. (046) 431-2087  
Telefax No. 431-1397

**CORON**  
No. 222 ECA Bldg.,  
National Highway  
Brgy. 1, Coron, Palawan  
CISCO Local 5194

**DASMARIÑAS**  
Virginia Mansion-NVCP Bldg.,  
Aguinaldo Highway, Dasmarinas,  
Cavite  
Tel. Nos. (046) 416-2355;  
416-1147  
Fax No. 416-1148

**GMA (CAVITE)**  
General Mariano Alvarez,  
Municipal Compound,  
Congressional Road, Poblacion I  
General Mariano Alvarez,  
Cavite City  
Telefax No. (046) 460-4571

**IMUS**  
ONM Bldg., Palico III  
Gen. E. Aguinaldo Highway  
Imus, Cavite  
Tel. No. (046) 471-1204  
Telefax No. 471-4378

**LEMERY**  
Ilustre Avenue, Poblacion  
Lemery, Batangas  
Telefax Nos. (043) 411-1482;  
740-6014

**LIPA**  
LANDBANK Bldg., JP Laurel  
Highway, Marauoy  
Lipa City, Batangas  
Tel. Nos. (043) 312-4764  
loc. 5160; 702-6063  
Telefax No. 756-2619

**MAMBURAO**  
Bernardo Bldg., #14 Rizal St.,  
Brgy. 5, Mamburao,  
Occidental Mindoro  
Tel. No. (043) 711-1851  
Fax No. 711-1087

**SABLAYAN EO**  
P. Urieta St., Brgy. Buenavista,  
Sablayan, Occidental Mindoro  
Tel. No. (043) 458-0068

**NASUGBU**  
J.P. Laurel St., Brgy. 9,  
Nasugbu, Batangas  
Tel. Nos. (043) 216-2859;  
216-2860

**ODIONGAN**  
Odiongan Commercial Center  
J.P. Laurel cor. M.A. Roxas Sts.,  
Brgy. Liwanag, Odiongan,  
Romblon  
Tel. No. (042) 567-5206  
Telefax No. 567-5120

**PINAMALAYAN**  
Hidalgo Bldg., Mabini cor.  
Aguinaldo Sts.  
Pinamalyan, Oriental Mindoro  
Telefax No. (043) 284-3510

**ROXAS (MINDORO) EO**  
Roxas Public Market,  
Administration St., Poblacion,  
Roxas, Oriental Mindoro  
Telefax No. (043) 289-2131

**PUERTO PRINCESA**  
#270 Hagedorn Bldg. Rizal Avenue  
Puerto Princesa City, Palawan  
Tel. Nos. (048) 433-2823;  
433-3490; 434-2142  
Fax No. 433-2820

**PUERTO PRINCESA EO**  
Ground Floor, DCRM Bldg.,  
North National Highway,  
Brgy. San Manuel  
Puerto Princesa City, Palawan  
Tel. Nos. (048) 434-2314;  
434-2315  
Telefax No. 434-2316

**ROSARIO (BATANGAS)**  
LANDBANK Bldg., Gualberto  
Avenue, Brgy. D.,  
Rosario, Batangas  
Tel. No. (043) 321-1167  
Fax No. 321-3102

**ROSARIO (CAVITE)**  
Cavite Export Processing Zone  
Compound  
Rosario, Cavite  
Tel. Nos. (046) 437-2749;  
437-8669  
Fax No. 437-6378

**SAN JOSE (MINDORO)**  
Punzalan Bldg., Quirino St., Brgy. 6  
San Jose, Occidental Mindoro  
Tel. No. (043) 491-2032  
Fax No. 491-1625

**TAGAYTAY**  
LANDBANK Bldg., Tagaytay  
Centrum Kaybagal South  
Tagaytay City, Cavite  
Tel. No. (046) 413-0715  
Telefax No. 413-0714

**TANAUAN**  
LANDBANK Bldg., Pres. J.P. Laurel  
Highway  
Tanauan City, Batangas  
Tel. Nos. (043) 778-4179;  
728-0084  
Fax No. 778-4180

**TANAY**  
F.T. Catapuson St., Brgy. Plaza Aldea  
Tanay, Rizal  
Tel. Nos. 654-0656; 654-0655  
Fax No. 654-0064

**TAYTAY**  
Ground Floor, Manila East  
Arcade Bldg.,  
Manila East Road, San Juan,  
Taytay, Rizal  
Tel. Nos. 660-4398; 286-3680;  
286-3961  
Fax No. 660-4453

**TRECE MARTIRES**  
Indang-Trece Road, Brgy. Luciano  
Trece Martires City, Cavite  
Tel. Nos. (046) 419-1471  
Fax No. 419-1472

• • • • • • • • • • • • •  
**SOUTHEAST LUZON BRANCHES GROUP**

**OFFICE OF THE GROUP HEAD**  
LANDBANK Bldg., Quezon Avenue  
Extension  
Gulangulang, Lucena City, Quezon  
Tel. Nos. (049) 536-7249;  
827-3820  
Fax No. 536-7250

**BIÑAN**  
Old National Highway, Brgy. Canlalay  
Biñan, Laguna  
Tel. Nos. (049) 511-8817;  
411-4364  
Telefax No. (02) 520-6708

**BOAC**  
Francisco-Pura Bldg., Gov. Damian  
Reyes St., Brgy. San Miguel  
Boac, Marinduque  
Tel. Nos. (042) 332-2879;  
311-1001; 311-1237  
Telefax No. 332-2005

**CABUYAO**  
Don Onofre Bldg., F. Bailon St.,  
Brgy. Sala, Cabuyao, Laguna  
Tel. No. (049) 832-0845  
Telefax No. 531-4746

**CALAMBA**  
F.P. Perez Bldg., Brgy. Parian,  
Calamba City, Laguna  
Tel. Nos. (049) 502-8695;  
502-8696  
Telefax No. 502-8694

**CALAMBA EO**  
New City Hall Bldg., Bacnotan  
Road, Brgy. Real,  
Calamba City, Laguna  
Tel. Nos. (049) 545-0177;  
545-5108  
Telefax No. 545-0176

**CANDELARIA**  
Del Valle cor. De Gala St., Poblacion  
Candelaria, Quezon  
Tel. Nos. (042) 741-1386;  
741-2101  
Fax No. 585-3615

**DAET**  
LANDBANK Bldg. Vinzons Avenue,  
Maharlika Highway  
Daet, Camarines Norte  
Tel. No. (054) 440-1404  
Fax No. 440-1405

**GOA**  
Ground Floor, Goa Cinema Bldg.,  
Panday St., Goa, Camarines Sur  
Tel. No. (054) 453-0250  
Telefax No. 453-1068

**TIGAON EO**  
LGU Tigaon Compound,  
Caraycayon, Tigaon, Camarines Sur  
Telefax No. (054) 452-3097

**GUMACA**  
Bonifacio St., Brgy. Maunlad,  
Gumaca, Quezon  
Tel. Nos. (042) 421-1197;  
421-1181; 447-5680  
Fax No. 421-1173

**INFANTA**  
Oliva Bldg., Rizal St.,  
Infanta, Quezon  
Tel. No. (042) 535-2363  
Telefax No. 535-2165

**IRIGA**  
Ground Floor, Mark Nancy Bldg.,  
Santiago I. Gonzales St., Brgy. San  
Roque, Iriga City, Camarines Sur  
Tel. Nos. (054) 655-0796;  
456-0297; 299-5848  
Telefax No. 456-0375

**IROSIN**  
Beata Dorotan Bldg., M.H. del Pilar  
St., San Juan, Irosin, Sorsogon  
Tel. No. (056) 557-3291  
Fax No. 557-3165

**LABO**  
Maharlika Highway, Brgy.  
Kalamunding  
Labo, Camarines Norte  
Tel. Nos. (054) 447-6048;  
585-2172  
Telefax No. 447-6045

**LEGAZPI**  
LANDBANK Bldg., Rizal St. Cabañigan  
Legazpi City, Albay  
Tel. Nos. (052) 480-4253;  
480-6550  
Telefax Nos. 480-4252; 480-6314;  
480-6549

**LIGAO**  
LANDBANK Bldg., McKinley St.  
Centro, Ligao City, Albay  
Tel. Nos. (052) 837-0222;  
485-2637  
Telefax Nos. 485-2208; 837-0222

**LUCBAN**  
SLSU Business Resource Center  
Quezon Avenue, Brgy. Kulapi  
Lucban, Quezon  
Tel. Nos. (042) 911-1335;  
540-6359  
Fax No. 540-6501

**LUCENA**  
LANDBANK Bldg., Quezon Avenue  
Extension Brgy. Gulang-Gulang,  
Lucena City, Quezon  
Tel. Nos. (042) 710-3795;  
710-6883; 373-5791  
Fax Nos. 710-2617; 710-6833

**MASBATE**  
N.E. Martinez Bldg., Quezon cor.  
Danao Sts.  
Masbate City, Masbate  
Tel. Nos. (056) 333-2977;  
333-2281  
Fax No. 811-1638

**MULANAY**  
Maxino-Tan Bldg., Provincial Road  
cor. F. Nañadiego St.,  
Mulanay, Quezon  
Tel. Nos. (042) 319-7243;  
911-2123; 319-7331  
Fax No. 319-7591

**NAGA**  
LBRDC Bldg., General Luna St.  
Naga City, Camarines Sur  
Tel. Nos. (054) 473-7925;  
437-1788; 811-3317  
Fax Nos. 437-1788; 472-3030

**NAGA ROTUNDA**  
Panganiban Drive cor. Magsaysay  
Avenue  
Conception Pequena, Naga City,  
Camarines Sur  
Tel. No. (054) 472-5706  
Fax No. 472-5705

**PILI**  
Bal-per Synayao Bldg.,  
Old San Roque, Pili,  
Camarines Sur  
Tel. Nos. (054) 477-3044;  
361-1337  
Telefax No. 477-3333

**POLANGUI**  
National Road cor.  
Clemente St., Centro Oriental,  
Polangui, Albay  
Tel. No. (052) 486-1478  
Telefax No. 486-1488

**SAN PABLO (LAGUNA)**  
Iluminada Bldg., Rizal Avenue cor.  
Lopez Jaena St., Poblacion, San  
Pablo City, Laguna  
Tel. No. (049) 800-3275  
Telefax Nos. 562-0731; 562-0732

**SAN PEDRO (LAGUNA)**  
Ground Floor, ETG Business  
Center, A. Mabini St.  
Brgy. Poblacion, San Pedro, Laguna  
Tel. Nos. 808-5153  
Fax No. 808-5176

**SINILAOAN**  
LANDBANK Bldg., E. Castro St.  
Siniloan, Laguna  
Tel. Nos. (049) 501-0393;  
813-0250  
Telefax No. 341-1167

**SIPOCOT**  
Ramon Marabillon Bldg.,  
San Juan Avenue,  
South Centro, Sipocot,  
Camarines Sur  
Tel. Nos. (054) 450-6269;  
256-6337  
Telefax No. 450-6025

**SORSOGON**  
Bonacua Bldg., Rizal cor. Burgos Sts.,  
Sorsogon City, Sorsogon  
Tel. No. (056) 421-5215  
Telefax No. 211-4074

**STA. CRUZ (LAGUNA)**  
A. Regidor cor. P. Burgos Sts.  
Poblacion V, Sta. Cruz, Laguna  
Tel. Nos. (049) 501-2206;  
810-2510  
Telefax No. 501-3644

**STA. CRUZ CAPITOL**  
P. Guevarra St.  
Sta. Cruz, Laguna  
Tel. No. (049) 810-3923  
Telefax Nos. 501-5070; 810-3923

**STA. ROSA**  
National Highway, Balibago  
Sta. Rosa, Laguna  
Tel. No. (049) 534-2143  
Telefax No. 534-2914

**TABACO**  
Castillon Bldg., Riosa St.,  
Tabaco City, Albay  
Tel. Nos. (052) 487-5182;  
830-0058;  
Telefax No. 487-5182

**U.P. LOS BAÑOS**  
Ground Floor, LANDBANK Bldg.,  
Silangan Rd., UP Los Baños Campus  
Los Baños, Laguna  
Tel. Nos. (049) 536-5058;  
536-7094; 827-4954  
Fax No. 536-3360

**VIRAC**  
JMA Bldg., Rizal St., Sta. Elena  
Virac, Catanduanes  
Tel. No. (052) 811-2224  
Fax No. 811-1638

• • • • • • • • • • • • • • •

**WEST VISAYAS BRANCHES GROUP**

**OFFICE OF THE GROUP HEAD**  
2<sup>nd</sup> Floor, LANDBANK Bldg., Iznart  
cor. Solis Sts.,  
Iloilo City, Iloilo  
Tel. No. (033) 509-6957;  
335-1476; 335-1492  
Fax No. 335-1006

**ANTIQUE**  
San Jose Municipal Bldg.  
Rep. A. Salazar cor. Tobias A.  
Fornier Sts., San Jose, Antique  
Tel. No. (036) 540-9734  
Telefax No. 540-9405

**BACOLOD**  
LANDBANK Bldg., Gatuslao St.  
cor. Cottage Road, Bacolod City,  
Negros Occidental  
Tel. Nos. (034) 435-0148;  
435-0163  
Fax No. 435-0162

**HERNAEZ EO**  
Perpetual Bldg., Jovito cor.  
Hernaez Sts., Libertad, Bacolod  
City, Negros Occidental  
Tel. Nos. (034) 433-9538;  
704-2818  
Telefax No. 433-9539

**MANDALAGAN EO**  
AVP Bldg., Lacson St., Mandalagan,  
Bacolod City, Negros Occidental  
Tel. No. (034) 441-3537  
Telefax No. 441-3539

**BAIS**  
LANDBANK Bldg., Aglipay St.  
Bais City, Negros Oriental  
Tel. No. (035) 402-8291  
Fax No. 402-9432

**BAYAWAN**  
National Highway cor. Mabini St.,  
Poblacion  
Bayawan City, Negros Oriental  
Tel. No. (035) 228-3025  
Telefax No. 430-0230

**CADIZ**  
Abelarde St., Brgy. Zone 4  
Cadiz City, Negros Occidental  
Tel. No. (034) 720-8150  
Fax No. 493-0413

**CULASI**  
Silverio Cadio St., Centro  
Poblacion, Culasi, Antique  
Tel. No. (036) 277-8674  
Fax No. 277-8675

**DUMAGUETE**  
MORECO II Bldg., Real cor. San  
Juan Sts., Dumaguete City,  
Negros Oriental  
Tel. Nos. (035) 225-7658;  
225-5174; 225-4687;  
225-2406; 422-2481;  
225-4688  
Telefax No. 422-9055

**GAISANO (ILOILO)**  
Gaisano City Mall  
Luna St., Lapaz,  
Iloilo City, Iloilo  
Tel. Nos. (033) 509-2227 ;  
329-0286  
Fax No. 320-8763

**GUIHULNGAN**  
Guihulngan City Hall  
Km 116, National Highway  
Poblacion, Guihulngan City,  
Negros Oriental  
Tel. No. (035) 231-3263  
Fax No. 336-1367

**GUIMARAS (JORDAN)**  
Provincial Capitol Grounds,  
San Miguel, Jordan, Guimaras  
Telefax Nos. 237-1419; 581-2909

**ILOILO**  
Ground Floor, LANDBANK Bldg.,  
Iznart cor. Solis Sts.  
Iloilo City, Iloilo  
Tel. Nos. (033) 509-8577;  
336-8418; 335-1005;  
336-1563; 335-0675;  
337-3632  
Fax No. 335-1004; 336-1563

**JARO**  
Celis Compound, Commission  
Civil cor. Washington Sts.,  
Jaro, Iloilo City  
Tel. Nos. (033) 329-3240;  
509-8949; 329-3220  
Telefax No. 329-2330

**KABANKALAN**  
Jomabo Bldg., Tan Lorenzo cor.  
Guanzon Sts.,  
Kabankalan City,  
Negros Occidental  
Tel. No. (034) 471-2315  
Telefax No. 471-2415

**KALIBO**  
La Esperanza Bldg., Osmeña Avenue,  
Kalibo, Aklan  
Tel. Nos. (036) 262-3300;  
500-7419; 268-4289  
Telefax No. 262-3300

**PASSI**  
AGT Bldg. Simeon Aguilar St.  
Passi City, Iloilo  
Tel. Nos. (033) 536-8058;  
311-5200  
Fax No. 311-5187

**PLAZA LIBERTAD**  
Ybernia Bldg., Zamora St.  
Iloilo City, Iloilo  
Tel. Nos. (033) 509-9220;  
338-0938  
Telefax No. 336-0294

**ROXAS (CAPIZ)**  
Acevedo Bldg., P. Gomez St.  
Roxas City, Capiz  
Tel. Nos. (036) 621-2066;  
621-3395; 522-8199  
Fax No. 621-0353

**SAGAY**  
Roxas Avenue cor. National Road  
Sagay City, Negros Occidental  
Tel. No. (034) 488-0141;  
488-0144  
Telefax No. 488-0143

**SAN CARLOS (NO)**  
Ground Floor, Heritage Building II  
FC Ledesma Avenue, City Center  
(Center Mall),  
San Carlos City, Negros Occidental  
Tel. Nos. (034) 312-5807;  
729-9129  
Fax No. 312-5806

**SARA**  
LANDBANK Bldg. Cecilio Tady St.,  
Sara, Iloilo  
Tel. No. (033) 396-1601  
Telefax No. 392-0251

**SIPALAY**  
Sipalay City Hall, Brgy. 2  
Sipalay, Negros Occidental  
Tel. No. (034) 476-3168

**SIQUIJOR (LARENA)**  
Larena Multi-Purpose Bldg.  
National Highway cor. Magsaysay St.  
South Poblacion, Larena, Siquijor  
Telefax No. (035) 377-2023

**UP MIAG-AO**  
UP Visayas Fisheries Library,  
Museum Bldg.  
UP Visayas Campus  
Miag-ao, Iloilo  
Tel. Nos. (033) 513-8599;  
315-8656  
Telefax No. 315-8655

**VICTORIAS**  
Rainbow Mall Bldg.,  
Osmeña Avenue  
Victorias, Negros Occidental  
Tel. Nos. (034) 399-2965;  
717-6088  
Fax No. 399-2966

• • • • • • • • • •  
**EAST VISAYAS  
BRANCHES GROUP**  
**OFFICE OF THE GROUP HEAD**  
LANDBANK Bldg., P. del Rosario St.  
cor. Jones Avenue  
Cebu City, Cebu  
Tel. Nos. (032) 254-3842;  
416-7966  
Fax No. 255-4962

**BANILAD EO**  
Girl Scout of the Philippines Bldg.,  
Banilad St., Cebu City, Cebu  
Tel. Nos. (032) 232-2788;  
416-2625  
Telefax No. 233-3029

**BAYBAY**  
Castillo Bldg., No. 160 A. Bonifacio St.  
Baybay City, Leyte  
Tel. Nos. (053) 563-9218;  
335-1101  
Fax No. 335-3140

**BOC EO**  
Cebu International Port Complex,  
Pier 6, Port of Cebu, Cebu City  
Tel. Nos. (032) 232-1516;  
236-7498  
Telefax No. 232-1639

**BOGO**  
Demiar Bldg., P. Rodriguez St.  
Sto. Rosario, Bogo City, Cebu  
Tel. No. (032) 434-8124;  
251-3888  
Fax No. 434-8124

**BORONGAN**  
Araba Bldg., San Pedro St.,  
Borongan City, Eastern Samar  
Tel. Nos. (055) 560-9188;  
261-2008  
Telefax No. 560-9173

**CALBAYOG**  
MRCR Bldg., Umbria St. cor.  
Rosalles Blvd.,  
Calbayog City, Western Samar  
Tel. Nos. (055) 209-1178;  
209-2781; 209-1803  
Telefax No. 533-9765

**CARCAR**  
Henry Uy Bldg., Poblacion III,  
Awayan, Carcar, Cebu  
Tel. No. (032) 487-8681;  
487-8682  
Telefax No. 487-8680

**CATARMAN**  
Manuel L. Uy Bldg., Jacinto cor.  
Garcia Sts.  
Cataraman, Northern Samar  
Tel. No. (055) 500-9007;  
251-8034  
Telefax No. 251-8385

**CATBALOGAN**  
Nachura Bldg., Rizal Avenue  
Catbalogan City, Samar  
Tel. Nos. (055) 251-2026;  
543-9180  
Fax Nos. 251-2150

**CEBU-CAPITOL**  
Ground Floor, Leonisa Bldg.,  
Escario cor. Juanas Sts. Extension,  
Cebu City, Cebu  
Tel. Nos. (032) 253-1337;  
416-5448; 412-5128  
Telefax No. 412-5127

**CEBU-OSMEÑA BLVD.**  
LANDBANK Bldg., Osmeña Blvd.  
cor. P. del Rosario St.  
Cebu City, Cebu  
Tel. No. (032) 255-0471  
Fax No. 412-9571

**CEBU-PLAZA INDEPENDENCIA**  
LDM Bld., MJ Cuenco Avenue  
Cebu City, Cebu  
Tel. Nos. (032) 505-9157;  
254-1788  
Fax No.: 253-4-7390

**CEBU-TOLEDO**  
Gaisano Grand Mall, Sangi  
Toledo City, Cebu  
Tel. No. (032) 322-5888  
Telefax No. 322-6261

**DANAQ**  
F. Ralota St., Poblacion  
Danao City, Cebu  
Tel. Nos. (032) 200-3598;  
513-0824  
Fax No. 200-3599

**ISLAND CITY MALLEO**  
Ground Floor, Island City Mall,  
Dampas District,  
Tagbilaran City, Bohol  
Telefax No. (038) 501-0155

**LAPU-LAPU**  
GSO Bldg., ML Quezon National  
Highway  
Pajo, Lapu-Lapu City, Cebu  
Tel. Nos. (032) 495-3838;  
340-5758; 495-3737;  
260-4402  
Telefax No. 340-0757

**LAPU-LAPU E.O.**  
Ground Floor, PEZA  
Administration Bldg.,  
Lapu-Lapu City, Cebu  
Tel. No. (032) 495-4833  
Telefax No. 341-0710

**MAASIN**  
UCCP Bldg., College of Maasin  
Campus, Kangleon St., Tunga-Tunga,  
Maasin City, Southern Leyte  
Tel. Nos. (053) 381-2034;  
570-8092  
Telefax No. 570-9788

**MACTAN-CEBU INTERNATIONAL  
AIRPORT FX BOOTH**  
Mactan International Airport  
Lapu-Lapu City, Cebu

**MANDAUE**  
Dayzon Bldg., Tipolo  
Mandaue City, Cebu  
Tel. Nos. (032) 239-7717;  
422-6244; 422-6277  
Fax No. 422-3837

**MANDAUE EO**  
LANDBANK Bldg., Ouano St. Centro  
Mandaue City, Cebu  
Telefax No. (032) 422-8393

**NAVAL**  
Naval Commercial Bldg.,  
Padre Inocentes  
Garcia cor. Abad Sts., Brgy. Sto.  
Rosario, Naval, Biliran  
Telefax Nos. (053) 500-9130;  
500-9263

**ORMOC**  
PSS Bldg., Real St.  
Ormoc City, Leyte  
Tel. Nos. (053) 255-4216;  
561-8387; 255-3346;  
255-5845  
Telefax No. 255-4504

**SOGOD**  
New Bus Terminal Bldg.,  
Zone III,  
Sogod, Southern Leyte  
Tel. No. (053) 382-3031;  
382-2316; 382-2317  
Telefax No. 382-2318

**TACLOBAN**  
Brgy. 59B, Real St.  
Sagkahan District,  
Tacloban City, Leyte  
Tel. Nos. (053) 321-5050;  
321-7076; 523-0325;  
321-6999; 325-4671;  
321-7001  
Telefax No. 325-5095

**TACLOBAN REAL**  
Ground Floor, Esperas Bldg., Real St.  
Tacloban City, Leyte  
Tel. Nos. (053) 321-2221;  
321-5836; 325-2164  
Telefax Nos. 321-5837; 523-2027

**TAGBILARAN**  
Bohol Provincial Capitol Complex  
J.S. Torralba cor. Marapao Sts.  
Tagbilaran City, Bohol  
Tel. Nos. (038) 411-3831;  
235-3126; 501-7189  
Fax No. 501-9039

**TALIBON**  
Ground Floor, Talibon Public  
Mega Market  
Reclamation Area Poblacion  
Talibon, Bohol  
Tel. Nos. (038) 515-5137,  
515-5136  
Fax Nos. 515-5136; 332-1071

**WATERFRONT HOTEL CASINO  
FX BOOTH**  
Waterfront Casino Hotel  
Lapu-Lapu City, Cebu  
Tel. No. (032) 340-6051

**WATERFRONT HOTEL CASINO  
FX BOOTH (LAHUG)**  
Waterfront Hotel Casino, Lahug,  
Cebu City, Cebu  
Tel. No. (032) 233-9940

• • • • • • • • • •  
**WEST MINDANAO  
BRANCHES GROUP**  
**OFFICE OF THE GROUP HEAD**  
2nd Floor, Boy Scout of the  
Philippines  
Green Tower Bldg., Velez cor. Luna  
Sts., Cagayan de Oro City, Misamis  
Oriental  
Telefax No. (088) 856-3201

**BASILAN**  
LANDBANK Bldg., J.S. Alano cor.  
Magno Sts.,  
Isabela City, Basilan  
Tel. No. (062) 200-3923  
Fax No. 200-3346

**BONGAO**  
Tolentino Go Bldg., Bagay St.  
Bongao, Tawi-Tawi  
Telefax Nos. (068) 268-1015;  
268-1148

**BUUG**  
Escobar Bldg., National Highway,  
Buug, Zamboanga Sibugay  
Tel. No. (062) 344-8160  
Telefax No. 344-8111

**CAMIGUIN**  
Corrales Bldg., Gen. B. Aranas St.  
Pob., Mambajao, Camiguin  
Tel. No. (088) 387-1092;  
387-0580  
Fax No. 387-1090

**CAPISTRANO**  
Skyhi Twin Cinema Complex  
Capistrano cor. Pacana Sts.  
Cagayan de Oro City,  
Misamis Oriental  
Tel. Nos. (08822) 729-132;  
(088) 856-5438;  
Fax Nos. (08822) 722-577;  
(088) 856-5515

**CAGAYAN DE ORO CITY**  
**PPA EO**  
NHA Compound, Macabalan  
Cagayan de Oro City,  
Misamis Oriental  
Tel. No. (088) 856-9526  
Fax No. 880-5907; 856-9526

**SSS CARMEN E.O.**  
SSS Bldg., Carmen-Patag Road,  
Carmen, Cagayan de Oro City,  
Misamis Oriental  
Tel. No. (088) 858-5797  
Fax No. (08822) 745-823

**DIPOLOG**  
Ground Floor, FSA Bldg. ABC  
Compound, Quezon Avenue  
Dipolog City, Zamboanga del Norte  
Tel. Nos. (065) 212-2277;  
212-7237; 212-9425  
Telefax No. 212-3284; 212-7238

**DON CARLOS**  
LANDBANK Bldg., Sayre Highway  
Poblacion Sur,  
Don Carlos, Bukidnon  
Tel. No. (088) 226-2580;  
Fax No. 226-2378

**GINGOOG**  
Moreno Building,  
National Highway,  
Gingoog City, Misamis Oriental  
Tel. Nos. (088) 861-0207;  
(08842) 7948  
Telefax No. (088) 861-0461

**ILIGAN**  
LANDBANK Bldg., Bro. Raymond  
Jeffrey Road  
cor. Quezon Avenue Extension,  
Pala-o, Iligan City, Lanao del Norte  
Tel. No. (063) 221-3069;  
Telefax Nos. 225-3767; 221-5716

**IPIL**  
Ground Floor, Casa Mea Hotel,  
Poblacion  
Ipil, Zamboanga Sibugay  
Tel. Nos. (062) 333-2342;  
333-2278  
Fax Nos. 333-2278, 333-5689

**JOLO**  
Travisi St., Jolo, Sulu  
Cisco local 5123

**MALAYBALAY HIGHWAY**  
LANDBANK Bldg., Fortich St., Brgy.  
2, Malaybalay, Bukidnon  
Tel. Nos. (088) 221-2121;  
813-2330;  
Fax Nos. 813-4502; 813-1361

**MARAWI**  
C & D Centerpoint, Quezon Avenue  
Marawi City, Lanao del Sur  
Tel. No. (0918) 9103326 ;  
Fax No. (0918) 9323943

**MARAMAG**  
LANDBANK Bldg., South Poblacion  
Maramag, Bukidnon  
Tel. No. (088) 356-1382;  
Telefax No. 238-5269

**MOLAVE**  
SVLI Bldg., Mabini cor. Capistrano  
Sts., Madasigan,  
Molave, Zamboanga del Sur  
Tel. Nos. (062) 225-1606;  
225-1608  
Fax No. 225-1607

**OROQUIETA**  
Dajao Bldg., Rizal St., Oroquieta  
City, Misamis Occidental  
Tel. Nos. (088) 531-1292;  
531-0007  
Telefax No. 531-1095

**OZAMIZ**  
Don Anselmo Bernad Avenue  
Ozamiz City, Misamis Occidental  
Tel. Nos. (088) 521-3721;  
564-2299  
Telefax No. 521-1372

**PAGADIAN**  
Cabato Bldg., Jamisol St.  
Pagadian City, Zamboanga del Sur  
Tel. Nos. (062) 214-1405;  
214-2265; 214-1591  
Fax Nos. 215-2344; 925-1430

**PUERTO (CDO)**  
Sayre National Highway  
Puerto, Cagayan de Oro City,  
Misamis Oriental  
Tel. Nos. (08822) 740-824;  
(088) 855-1947  
Telefax No. (088) 855-8858

**SINDANGAN**  
Sindangan Public Market Phase VI,  
Rizal Avenue, Poblacion  
Sindangan, Zamboanga del Norte  
Tel. No. (065) 224-2236;  
224-2011  
Fax No. 224-2334

**TUBOD**  
LANDBANK Bldg., Quezon Avenue  
Poblacion,  
Tubod, Lanao del Norte  
Tel. Nos. (063) 341-5254;  
341-5239;  
Fax No. 341-5212

**VALENCIA**  
J.K. Laviña Avenue cor., ML  
Quezon St., Valencia City,  
Bukidnon  
Tel. Nos. (088) 222-2248;  
828-2312; 828-2466  
Fax No. 828-1310

**VELEZ**  
Ground Floor, Boy Scouts of the  
Philippines, Green Tower Bldg.  
Velez cor. Luna Sts.  
Cagayan de Oro City,  
Misamis Oriental  
Tel. Nos. (08822) 725-580;  
(088) 856-3199;  
856-3198;  
Telefax Nos. (08822) 723-549;  
(088) 856-8419

**WAO**  
LANDBANK Bldg.,  
Wao, Lanao del Sur  
Tel. No. (0920) 9504468  
Fax No. (0920) 9370129

**ZAMBOANGA MAIN**  
Ground Floor, LANDBANK Bldg.,  
F. Marcos cor. Valderosa Sts., Pettit  
Barracks,  
Zamboanga City, Zamboanga  
del Sur  
Tel. Nos. (062) 991-0171;  
992-3396  
Fax Nos. 991-0621; 991-2173

**ZAMBOANGA VETERANS**  
Wee Bldg., Veterans Avenue  
Zamboanga City,  
Zamboanga del Sur  
Tel. Nos. (062) 991-2329;  
993-2885; 991-5395  
Fax No. 990-2971

**WMSU EO**  
Western Mindanao State  
University Campus  
San Jose Road, Zamboanga City,  
Zamboanga del Sur  
Tel. No. (062) 991-8319;  
990-1745  
Fax No. 992-2483

• • • • • • • • • • • • • • •

**EAST MINDANAO BRANCHES GROUP**

**OFFICE OF THE GROUP HEAD**  
LANDBANK Bldg., #7 Palm Drive  
Bajada, Davao del Sur  
Tel. Nos. (082) 221-7926;  
286-8206  
Fax No. 222-1375

**ALABEL**  
LANDBANK Bldg., Provincial  
Government Compound,  
Poblacion, Alabel,  
Sarangani Province  
Tel. No. (083) 304-1047  
Telefax No. 508-2026

**BAJADA**  
MSD Yap Bldg., J. P. Laurel  
Avenue, Bajada  
Davao City, Davao del Sur  
Tel. Nos. (082) 222-8546;  
300-9203  
Fax No. 222-0175

**BANSALAN**  
Viacrusis Bldg., J.P. Laurel, Viacrusis St.  
Poblacion Dos, Bansalan,  
Davao del Sur  
Tel. No. (082) 553-9221  
Fax No. 553-9220

**BISLIG**  
Castillo Bldg., F. Clar St., Mangagoy  
Bislig, Surigao del Sur  
Tel. No. (086) 853-4427  
Telefax No. 853-3038

**BAYUGAN**  
Dy Bldg., Brgy. Taglatawan,  
National Highway,  
Bayugan City, Agusan del Sur  
Tel. Nos. (085) 830-1100;  
343-6089  
Telefax No. 830-1101

**BULUAN**  
Poblacion, National Highway,  
Buluan, Maguindanao  
Tel. Nos. (064) 543-0796;  
543-0798

**BUTUAN**  
Onghoc Bldg., Montilla Blvd. cor.  
P. Burgos St.,  
Butuan City, Agusan del Norte  
Tel. Nos. (085) 342-6595;  
341-5944  
Fax Nos. 225-3923; 342-3476

**CABADBARAN**  
Chang Bldg., Atega cor. Asis Sts.,  
Cabadbaran, Agusan del Norte  
Tel. No. (085) 818-1897  
Fax No. 343-0377

**CASINO FILIPINO - GRAND  
REGAL HOTEL FX BOOTH**  
Grand Regal Hotel Lanang  
Davao City, Davao del Sur  
Tel. No. (082) 235-8112

**COTABATO**  
Ground Floor, Cotabato Yu Ekey  
Mktg. Inc. Bldg.,  
Don Rufino Alonso St.,  
Cotabato City, Maguindanao  
Tel. Nos. (064) 421-4905;  
421-1707; 421-1038  
Fax Nos. 421-4907; 421-6847

**COTABATO CITY HALL EO**  
Cotabato City People's Palace  
RH 10, Datu Udtong, Matalam  
Avenue, Malagapas, Cotabato City  
Telefax No. (064) 421-9545

**DAVAO (RECTO)**  
PDIC Bldg. C.M. Recto cor.  
Bonifacio Sts.  
Davao City, Davao del Sur  
Tel. Nos. (082) 226-3890;  
226-8869; 227-8468  
Fax Nos. 227-9902; 305-0193

**DIGOS**  
LANDBANK Bldg., Rizal Avenue  
cor. Estrada St.  
Digos, Davao del Sur  
Tel. Nos. (082) 553-2480;  
553-3017; 272-1995  
Fax No. 553-2661

**DOLE PHILS EO**  
Brgy. Cannery Site,  
Polomolok, South Cotabato  
Tel. No. (083) 500-3077  
Fax No. 500-2500

**GENERAL SANTOS (HIGHWAY)**  
2<sup>nd</sup> Floor, Vensu Bldg.,  
National Highway  
Gen. Santos City,  
South Cotabato  
Tel. No. (083) 302-6493  
Fax No. 552-6075

**GENERAL SANTOS (PIONEER)**  
Ground Floor, Philamlife Bldg.,  
Pioneer Avenue  
General Santos City,  
South Cotabato  
Tel. Nos. (083) 301-7980;  
553-3592  
Fax Nos. 552-8903; 554-7225

**GENERAL SANTOS  
(GAISANO) EO**  
Gaisano Mall, J. Catolico Sr. Avenue  
Brgy. Lagao, General Santos City  
Telefax No. (083) 553-9007

**HDMF DAVAO CITY  
TELLERING BOOTH**  
Ground Floor, Tryte Tower J.P.  
Laurel Avenue,  
Davao City, Davao del Sur  
Tel. Nos. (082) 227-0463;  
227-0464

**ISULAN**  
LANDBANK Bldg., Siongco St. cor.  
National Highway  
Isulan, Sultan Kudarat  
Tel. Nos. (064) 201-3220;  
201-5115  
Fax No. 201-3723

**KABACAN**  
LANDBANK Bldg., Municipal Hall  
Compound,  
Kabacan, North Cotabato  
Tel. Nos. (064) 248-2468;  
248-2078  
Fax No. 248-2467

**KIDAPAWAN**  
LANDBANK Bldg., Quezon Blvd.,  
Kidapawan City, North Cotabato  
Tel. Nos. (064) 288-1685;  
278-3531  
Fax No. 288-1713

**KIDAPAWAN EO**  
Cotabato Provincial Gymnasium  
Provincial Capitol Compound, Amas  
Kidapawan City, North Cotabato  
Tel. No. (064) 278-7074  
Fax No. 278-7035

**KORONADAL**  
Ground Floor, LANDBANK Bldg.,  
Aquino cor. J. Abad Santos Sts.  
Zone III, Koronadal City, South  
Cotabato  
Tel. No. (083) 228-2617  
Fax Nos. 228-3567; 381-0395

**LEBAK**  
Lebak Poblacion Multi-Purpose  
Cooperative  
Rizal Avenue, Poblacion  
Lebak, Sultan Kudarat  
Telefax Nos. (064) 205-3292,  
205-3024

**MALITA**  
Malita Public Market  
Malita, Davao del Sur  
Tel. No. 0917-8591233

**MATI**  
Andrada Bldg., Rizal St.  
Mati, Davao Oriental  
Tel. Nos. (087) 811-0121;  
811-5393  
Fax Nos. 388-3742; 388-3509

**MATINA**  
GSIS Compound, Matina  
Davao City, Davao del Sur  
Tel. Nos. (082) 297-3063;  
298-1880  
Telefax No. 297-3062

**TORIL EO**  
Grandma Bldg., McArthur  
Highway, Toril, Davao City  
Tel. No. (082) 295-2078  
Fax No. 295-2077

**MIDSAYAP**  
Sol Haus Bldg., Quezon Avenue  
Midsayap, North Cotabato  
Tel. Nos. (064) 229-8318;  
521-4223; 229-4223;  
229-9139  
Fax No. 229-8756

**NABUNTURAN**  
Sho Bldg., Lauro Arabejo St.  
Nabunturan, Compostela Valley  
Tel. No. (084) 376-0700  
Fax No. 376-0701

**PANABO**  
LANDBANK Bldg., National  
Highway  
Panabo City, Davao del Norte  
Tel. No. (084) 822-1475;  
822-3019  
Telefax No. 628-8703

**PARANG**  
Municipal Hall Bldg., Mabolo St.  
Poblacion 1  
Parang, Maguindanao  
Tel. No. (064) 425-0035  
Fax No. 425-0036

**POLOMOLOK**  
LANDBANK Bldg., French cor.  
Miranda Sts.  
Brgy. Poblacion, Polomolok,  
South Cotabato  
Tel. Nos. (083) 500-9011;  
225-2169  
Telefax No. 500-9012

**ROSARY HEIGHTS**  
Estosan Garden Hotel  
Gov. Gutierrez Avenue  
Cotabato City, Maguindanao  
Tel. Nos. (064) 421-6261;  
421-6262  
Fax No. 421-1380

**SAN FRANCISCO**  
San Francisco Public  
Market Mall, Center Island Street  
San Francisco, Agusan del Sur  
Tel. Nos. (085) 343-9376;  
242-3430  
Fax No. 343-9376

**SAN PEDRO (DAVAO)**  
Velez Bldg., San Pedro St.,  
Davao City, Davao del Sur  
Tel. Nos. (082) 222-1109;  
222-1110; 228-6866  
Fax No. 221-8040

**SURALLAH**  
Elan Bldg. II, National Highway,  
Surallah, South Cotabato  
Tel. Nos. (083) 238-3408;  
238-3486  
Fax No. 238-3232

**SURIGAO**  
Surigao City Hall Compound,  
Borromeo St., Surigao City,  
Surigao del Norte  
Tel. Nos. (086) 826-8806;  
826-8600  
Fax Nos. 826-6315; 231-7191

**TACURONG**  
LANDBANK Bldg., Alunan Highway  
Tacurong, Sultan Kudarat  
Tel. No. (064) 200-3257  
Fax Nos. 200-4113; 477-0098

**TAGUM**  
CMS Bldg., National Highway  
Tagum, Davao del Norte  
Tel. Nos. (084) 655-6734;  
655-6919  
Fax Nos. 218-3145; 655-6735

**TANDAG**  
Bautista Bldg., Donasco St.  
Tandag, Surigao del Sur  
Tel. Nos. (086) 211-3072;  
211-3486  
Fax No. 211-3098

• • • • • • • • • • • • • • • •  
**LENDING CENTERS**

**NORTHERN AND CENTRAL  
LUZON LENDING GROUP**

**Office of the Group Head**  
27<sup>th</sup> Floor, LANDBANK Plaza  
1598 M.H. del Pilar cor. Quintos Sts.,  
Malate Manila  
Tel. nos. 405-7352; 405-7161  
Fax. No. 528-8594

**BATAAN-ZAMBALES**  
LANDBANK Bldg., DAR Compound,  
San Ramon Highway,  
Dinalupihan, Bataan  
Tel. Nos. (047) 481-2818;  
481-2817  
Fax No. 636-1268

**BULACAN**  
LANDBANK Bldg.,  
Sumapang Matanda,  
McArthur Highway, Malolos City,  
Bulacan  
Tel. Nos. (044) 662-4126;  
796-0412; 796-1301  
Fax. No. 662-7499

**CAGAYAN**  
LANDBANK Bldg., Bagay Road,  
Brgy. San Gabriel, Tuguegarao  
City, Cagayan  
Tel. Nos. (078) 846-4754,  
846-2910,  
0923-7268030,  
0947-8901264,  
0917-8319334  
Fax No. 846-2910

**ISABELA**  
Heritage Commercial Complex,  
Maharlika Road,  
Santiago City, Isabela  
Tel. Nos. (078) 682-2633,  
682-2050,  
0917-5317453,  
0932-8629580,  
0908-8996114  
Fax No. 682-5933

**LA UNION-ILOCOS**  
2nd Floor LANDBANK Bldg.,  
Quezon Avenue,  
San Fernando City, La Union  
Tel. No. (072) 700-4097  
Fax No. 700-2993

**NUEVA ECJUA**  
LANDBANK Bldg., Gabaldon cor.  
Gen. Tinio Sts.,  
Cabanatuan City, Nueva Ecija  
Tel. Nos. (044) 463-1803;  
940-1718  
Fax No. 600-1835

**NUEVA VIZCAYA**  
2nd floor, Galima Bldg., National  
Highway cor. Mabini St., Solano,  
Nueva Vizcaya  
Tel. No. 0998-9737973  
Telefax No. (078) 326 5675

**PAMPANGA**  
3rd Floor, Freluz Bldg., Olongapo-  
Gapan Road,  
Dolores, City of San Fernando,  
Pampanga  
Tel. Nos. (045) 963-6678;  
961-3215  
Fax No. 963-9876

**PANGASINAN**  
LANDBANK Bldg.,  
McArthur Highway, Nancayasan,  
Urdaneta City, Pangasinan  
Tel. Nos. (075) 568-7388;  
624-2019; 568-7292  
Fax No. 568-4006

**TARLAC**  
LANDBANK Bldg., L. Cortez St.  
Brgy. San Nicolas, Concepcion,  
Tarlac  
Tel. No. (045) 923-1407  
Fax No. 923-1406

#### SOUTHERN LUZON LENDING GROUP

**OFFICE OF THE GROUP HEAD**  
27th Floor, LANDBANK Plaza  
1598 M.H. del Pilar cor. Quintos Sts.,  
Malate Manila  
Tel. nos. 405-7315; 551-2200  
loc. 2670; 2764  
Fax No. 528-8581

**BATANGAS-ROMBLON**  
2nd Floor, LANDBANK Bldg.,  
Pres. Laurel Highway,  
Marauoy, Lipa City, Batangas  
Tel. Nos. (043) 756-0909;  
981-0141  
Fax No. 312-0510

**CAVITE**  
Virginia Mansion-NVCP Bldg.,  
Aguinaldo Highway,  
Dasmariñas, Cavite  
Tel. Nos. (046) 416-5048;  
416-1241; 416-5247  
Fax No. 416-1146

**LAGUNA**  
4th Floor, LANDBANK Bldg.,  
Silangan Road,  
UP Los Baños Campus, Los Baños,  
Laguna  
Tel. No. (049) 536-6349  
Fax No. 536-6459

**LEGAZPI**  
2nd Floor, LANDBANK Bldg., Rizal  
St., Cabañagan, Legazpi City, Albay  
Tel. No. (052) 480-6888  
Fax No. 480-6887

**MINDORO**  
FRDC Bldg., Brgy. Sto. Nino,  
Calapan City, Oriental Mindoro  
Tel. No. (043) 288-2742  
Fax No. 288-2327

**NAGA**  
LBRDC Bldg., Gen. Luna St.,  
Naga City, Camarines Sur  
Tel. Nos. (054) 473-3264;  
473-2047  
Fax No. 473-7924

**PALAWAN**  
#270 Hagedorn Bldg., Rizal Avenue,  
Puerto Princesa City, Palawan  
Tel. No. (048) 433-8092  
Fax No. 433-9306

**QUEZON**  
Padillo Bldg., Quezon Avenue  
cor. Trinidad St.,  
Lucena City, Quezon  
Tel. Nos. (042) 660-1662;  
373-5746  
Fax Nos. 710-3489; 660-2449

**RIZAL**  
2nd Floor, Ortigas Royale  
Condominium,  
Ortigas Avenue Extension, Cainta,  
Rizal  
Tel. Nos. 655-4449; 655-4565;  
656-9535  
Fax No. 655-5833

• • • • • • • • • •

#### VISAYAS LENDING GROUP

**OFFICE OF THE GROUP HEAD**  
27th Floor, LANDBANK Plaza  
1598 M.H. del Pilar cor. Quintos Sts.,  
Malate Manila  
Tel. no. 405-7308; 405-7176  
Fax No. 528-8595

**BOHOL**  
Bohol Provincial Capitol Complex,  
J.S. Torralba cor. C. Marapao Sts.,  
Tagbilaran City, Bohol  
Tel. Nos. (038) 411-5235;  
235-3129  
Fax No. 501-9968

**ILOILO**  
2nd Floor, LANDBANK Bldg.,  
Iznart cor. Solis Sts., Iloilo City, Iloilo  
Tel. Nos. (033) 336-0391;  
300-0507; 337-6368;  
509-8913  
Fax No. 336-9870

**CEBU**  
LANDBANK Bldg., P. del Rosario  
cor. Jones Ave., Cebu City, Cebu  
Tel. Nos. (032) 416-8011;  
253-2273; 255-3720;  
416-7698; 254-3842;  
416-5098; 416-8008  
Fax Nos. 255-4962; 255-3720;  
416-7698

**NEGROS OCCIDENTAL**  
2nd Floor, LANDBANK Bldg.,  
Cottage Road cor. Gatuslao St.,  
Bacolod City, Negros Occidental  
Tel. Nos. (034) 435-0144;  
435-0145; 707-6896  
Fax No. 435-1107

**NEGROS ORIENTAL-SIQUIJOR**  
NORECO II Bldg., Real cor. San  
Juan Sts., Dumaguete City, Negros  
Oriental  
Tel. Nos. (035) 225-0969;  
422-9548  
Fax No. 422-5623

**TACLOBAN**  
Mezzanine Esperas Bldg., Real St.,  
Tacloban City, Leyte  
Tel. Nos. (053) 523-2480;  
523-2490; 523-2481;  
523-4059;  
325-9544; 523-0018

#### MINDANAO LENDING GROUP

**OFFICE OF THE GROUP HEAD**  
27th Floor, LANDBANK Plaza  
1598 M.H. del Pilar cor. Quintos Sts.,  
Malate Manila  
Tel. no. 405-7314; 551-2200  
loc. 2209; 2367  
Fax. No. 528-8577

**BUKIDNON**  
Provincial Center, Capitol Drive,  
Malaybalay City, Bukidnon  
Tel. Nos. (088) 813-4724;  
813-3225; 221-3296;  
813-4500; 221-2122  
Fax Nos. 813-4500; 221-2122

**BUTUAN**  
2nd Floor, Onghoc Bldg., Montilla  
Blvd., Butuan City, Agusan del Norte  
Tel. Nos. (085) 341-4583;  
815-6181; 225-2050;  
Telefax No. 341-5427

**CAGAYAN DE ORO**  
2nd Floor, Boy Scouts of the Phils.,  
Green Tower Bldg., Velez cor.  
Luna Sts.,  
Cagayan de Oro City,  
Misamis Oriental  
Tel. Nos. (088) 856-5417;  
(08822) 722-915  
Telefax No. 856-4968

**DAVAO**  
LANDBANK Bldg., #7 Palm Drive  
Bajada, Davao City, Davao del Sur  
Tel. Nos. (082) 224-5843;  
300-3034; 222-8545  
Fax No. (082) 221-5351

**DIPOLOG**  
2nd Floor, FSA Bldg., ABC  
Compound Quezon Avenue,  
Dipolog City,  
Zamboanga del Norte  
Tel. Nos. (065) 212-3233;  
212-8068  
Fax No. 212 8067

**KIDAPAWAN**  
2nd Floor, LANDBANK Bldg.,  
Quezon Avenue cor. Alim St.,  
Kidapawan City  
Tel. Nos. (064) 278-4340;  
278-3415  
Fax No. 278-4341

**KORONADAL**  
2nd Floor, LANDBANK Bldg.,  
Aquino cor. J. Abad Santos Sts.,  
Koronadal City  
Tel. Nos. (083) 520-1966;  
228-3760  
Telefax No. 228-9103

**ZAMBOANGA**  
2nd Floor, LANDBANK Bldg., F.  
Marcos cor. Valderosa Sts.,  
Petit Barracks, Zamboanga City,  
Zamboanga del Sur  
Tel. Nos. (062) 991-0494;  
990-2365  
Fax No. 990-2365

• • • • • • • • • • • • • • • •

**ACCOUNTING CENTERS**

**NORTHERN AND CENTRAL LUZON**

**BAGUIO**  
LANDBANK Bldg.,  
85 Harrison Road, Baguio City  
Tel. No. (074) 304-3274;  
443-8967

**BATAAN**  
LANDBANK Bldg., DAR Compound  
San Ramon Highway  
Dinalupihan, Bataan  
Telefax No. (047) 481-2821

**BULACAN**  
McArthur Highway,  
Sumpang Matanda  
Malolos, Bulacan  
Tel. Nos. (044) 796-0163;  
796-1265; 760-0266  
Telefax No. 796-0164

**CAGAYAN**  
LANDBANK Bldg.,  
Bagay Road,  
Brgy. San Gabriel, Tuguegarao  
City, Cagayan  
Tel. Nos. (078) 846-4612;  
846-4610  
Fax No. 846-4613

**ILOCOS NORTE**  
2nd Floor, J.P. Rizal St.,  
Brgy. 20, San Miguel, Laoag City,  
Ilocos Norte  
Tel. No. (077) 7714384

**ILOCOS SUR**  
2nd Floor, Plaza Maestro Complex  
Florentino St., Vigan City, Ilocos Sur  
Tel. No. (077) 722-2621

**ISABELA I**  
Isabela Trade Center Bldg.,  
Maharlika Road, Cauayan City,  
Isabela  
Tel. Nos. (078) 652-1171 ;  
634-5682  
Fax Nos. 634-5306

**ISABELA II**  
Heritage Bldg., Maharlika Road,  
Santiago City, Isabela  
Tel. Nos. (078) 682-8877;  
682-2050  
Fax No. 593-1593

**LA UNION**  
LANDBANK Bldg., Quezon Avenue,  
San Fernando City, La Union  
Tel. No. (072) 242-7675  
Telefax No. 700-4098

**NORTH NUEVA ECija**  
LANDBANK Bldg., Eugenio St.  
San Jose City, Nueva Ecija  
Tel. Nos. (044) 511-0464;  
940-2652

**NUEVA VIZCAYA**  
Galima Bldg., National Highway,  
Solano, Nueva Vizcaya  
Tel. No. (078) 326-5672  
Fax No. 326-5671

**PAMPANGA**  
2nd Floor, LANDBANK Bldg.,  
Jasa St., Jose Abad Santos Avenue,  
City of San Fernando, Pampanga  
Tel. No. (045) 963-6998  
Telefax No. 961-1564

**PANGASINAN I**  
2nd Floor, LANDBANK Bldg.,  
A.B. Hernandez Avenue,  
Dagupan City, Pangasinan  
Tel. No. (075) 522-3070  
Telefax No. 515-6402

**PANGASINAN II**  
McArthur Highway, Nancayasan  
Urdaneta City, Pangasinan  
Tel. No. (075) 656-2472  
Telefax No. 568-8964

**SOUTH NUEVA ECija**  
LANDBANK Bldg.  
Gabaldon cor. Gen. Tinio Sts.  
Cabanatuan City, Nueva Ecija  
Tel. No. (044) 463-7524  
Telefax No. 464-0197

**TARLAC**  
Philamlife Bldg. F. Tañedo St.  
Tarlac City, Tarlac  
Tel. Nos. (045) 491-1898;  
982-7479  
Fax No. 982-8940

**ZAMBALeS**  
#2542 Rizal Avenue cor. 25th St.  
East Bajac2x  
Olongapo City, Zambales  
Telefax No. (047) 224-8002

**NATIONAL CAPITAL REGION**

**BACLRAN**  
#714 Roxas Blvd., Baclaran,  
Parañaque City  
Tel. No. 831-7773  
Fax No. 851-2102

**CUBAO**  
Saint Anthony Bldg., Cambridge  
St. cor.  
Aurora Blvd.  
Cubao, Quezon City  
Tel. No. 912-2315  
Fax No. 995-0832

**EAST AVENUE**  
SSS Livelihood Trade Center,  
East Avenue, Quezon City  
Tel. Nos. 426-2663; 929-2796  
Fax No. 927-4431

**GREENHILLS**  
#259-269 2nd Floor, CLMC Bldg.,  
EDSA,  
Mandaluyong City  
Tel. Nos. 744-4290; 744-4291  
Telefax No. 721-2173

**INTRAMUROS**  
Ground Floor, Palacio del  
Gobernador Bldg.,  
A. Soriano cor. Gen. Luna Sts.,  
Intramuros, Manila  
Tel. Nos. 527-3120; 521-5362  
Telefax No. 527-5860

**MAKATI I**  
Tara Bldg., #389 Sen. Gil  
Puyat Avenue,  
Makati City  
Tel. No. 519-7689  
Fax No. 897-5799

**MAKATI II**  
Layug cor. J.P. Rizal Sts., Makati City  
Tel. No. 899-2442; 899-2443  
Telefax No. 895-3936

**PASIG**  
2nd Floor, J.S. Gaisano Bldg.  
Shaw Blvd., Pasig City  
Tel. No. 637-9604  
Fax No. 914-5231

**SUCAT**  
#8260 Dr. A. Santos Avenue cor.  
Valley 2  
Sucat, Parañaque City  
Tel. No. 826-3374  
Fax No. 825-4680

**TAYUMAN**  
2nd Floor, TCCI Bldg., Tayuman cor.  
Mapua Sts.,  
Sta. Cruz, Manila  
Tel. No. 254-7711

**WEST AVENUE**  
2nd Flr., LANDBANK Bldg.,  
125 West Avenue, Quezon City  
Tel. Nos. 416-6284; 416-6294  
Fax No. 376-4235

**SOUTHERN LUZON**

**ALBAY**  
3rd Floor, LANDBANK Bldg., Rizal  
St. Cabañgan  
Legazpi City, Albay  
Tel. No. 480-0074  
Fax No. 052) 480-0075

**BATANGAS I**  
2nd Floor, LANDBANK Bldg.  
J.P. Laurel Highway, Marauoy  
Lipa City, Batangas  
Tel. No. (043) 312-3629  
Fax No. 757-1424

**BATANGAS II**  
Don Lopez Manzano Bldg.,  
Fraternidad St.  
Balayan, Batangas  
Telefax No. (043) 921-2177

**CALAPAn**  
Filipiniana Complex, Sto. Niño,  
Calapan, Oriental Mindoro  
Tel. No. (043) 288-2470;  
288-2471

**CAMARINES NORTE**  
LANDBANK Bldg., Vinzons Avenue  
Daet, Camarines Norte  
Tel. No. (054) 440-1403;  
571-2268  
Fax No. 440-1407

**CAMARINES SUR**  
LBRDC Bldg., Gen. Luna St.  
Naga City, Camarines Sur  
Tel. Nos. (054) 473-5979;  
473-7926  
Fax No. 473-4006

**CAVITE I**  
Cavite Export Processing  
Zone Compound,  
Cavite City, Cavite  
Tel. No. (046) 437-2449  
Fax No. 437-1986

**CAVITE II**  
Tagaytay Centrum, Kaybagal South  
Tagaytay City, Cavite  
Tel. No. (046) 413-0715  
Fax No. 413-0714

**LAGUNA I**  
2nd Floor, LANDBANK Bldg.,  
Silangan Road,  
UP Los Baños Campus,  
Los Baños, Laguna  
Tel. Nos. (049) 827-2872;  
536-7248  
Fax No. 536-6393

**LAGUNA II**  
F.P. Perez Bldg., Brgy. Parian,  
Calamba City, Laguna  
Tel. Nos. (049) 545-7163;  
834-3107  
Telefax No. 545-6371

**QUEZON**  
Padillo Bldg., Quezon Avenue  
cor. Trinidad St.  
Lucena City, Quezon  
Tel. No. (042) 373-2048  
Fax No. 660-4553

**RIZAL**  
2<sup>nd</sup> Floor, Oliveros Bldg.,  
#151 M.L. Quezon St.,  
Brgy. San Roque, Antipolo City, Rizal  
Tel Nos. 630-3644; 584-0186  
Fax No. 630-3633

**SINILAOAN**  
2<sup>nd</sup> Floor, E. Castro St.,  
Siniloan, Laguna  
Tel. No. (049) 501-2614;  
501-2615

**SORSOGON**  
Bonacua Bldg., Rizal cor. Burgos Sts.,  
Sorsogon City, Sorsogon  
Tel. No. (056) 211-4598;  
421-5660  
Telefax No. 421-5222

#### VISAYAS

**BOHOL**  
2nd Floor, Bohol Provincial  
Capitol Complex  
J.S. Torralba cor. Marapao Sts.  
Tagbilaran City, Bohol  
Telefax Nos. (038) 501-9091;  
412-3507

**CEBU**  
2nd Floor, LANDBANK Bldg.,  
P. del Rosario cor. Jones Avenue  
Cebu City, Cebu  
Tel. No. (032) 416-7877  
Fax No. 254-1313

**ILOILO**  
2<sup>nd</sup> Floor, LANDBANK Bldg.,  
Iznart cor. Solis Sts.  
Iloilo City, Iloilo  
Tel. Nos. (033) 335-1002;  
509-9657; 509-8399  
Telefax No. 337-4500

**KALIBO**  
La Esperanza Commercial Bldg.,  
Osmeña Avenue, Kalibo, Aklan  
Tel. No. (036) 268-4811;  
500-7419  
Fax No. 262-4965

**LEYTE**  
Brgy. 59-B Real St., Sagkahan District  
Tacloban City, Leyte  
Tel. Nos. (053) 321-9496;  
523-2785; 325-8018  
Telefax No. 321-8573

**NEGROS OCCIDENTAL**  
2nd Floor, LANDBANK Bldg.,  
Gatuslao St.,  
Bacolod City, Negros Occidental  
Tel. No. (034) 435-4615  
Fax No. 435-4616

**NEGROS ORIENTAL**  
NORECO II Bldg., Real cor.  
San Juan Sts.,  
Dumaguete City, Negros Oriental  
Tel. No. (035) 225-1063;  
255-4514  
Fax No. 422-9095

**SAMAR**  
Nachura Property, Rizal Avenue  
Catbalogan, Samar  
Tel. No. (055) 251-5479;  
251-2474  
Telefax No. 543-8005

#### MINDANAO

**BUKIDNON**  
LANDBANK Bldg., Fortich St.,  
Brgy. 2, Malaybalay City, Bukidnon  
Tel. Nos. (088) 813-3522;  
(08822) 221-3702  
Fax No. 813-4502

**BUTUAN**  
Onghoc Bldg., Montilla Blvd.  
cor. P. Burgos St.,  
Butuan City, Agusan del Norte  
Tel. No. (085) 342-6907  
Fax No. 225-3923

**CAGAYAN DE ORO**  
Ground Floor, Boy Scouts of the  
Philippines  
Velez cor. Luna Sts.  
Cagayan de Oro City, Misamis  
Oriental  
Tel. Nos. (08822) 71297;  
(088) 856-4824;  
856-1424

**COTABATO**  
Cotabato Yu Ekey Mktg. Bldg.,  
Don Rufino Alonso St.  
Cotabato City, Maguindanao  
Tel. No. (064) 421-8336  
Fax No. 421-8335

**DAVAO DEL NORTE**  
2nd Floor, CMC Bldg.,  
National Highway  
Tagum City, Davao del Norte  
Tel. Nos. (084) 218-7934,  
218-3147  
Fax No. 218-3146

**DAVAO DEL SUR I**  
2nd Floor, PDIC Bldg.,  
A. Bonifacio cor. C.M. Recto Sts.  
Davao City, Davao del Sur  
Tel. Nos. (082) 227-0924;  
221-6741  
Fax No. 221-8006

**DAVAO DEL SUR II**  
2nd Floor, LANDBANK Bldg.  
Estrada cor. Rizal Sts.  
Digos City, Davao del Sur  
Tel. No. (082) 553-8582;  
553-2670  
Telefax No. 553-6734

**DIPOLOG**  
2<sup>nd</sup> Floor, FSA Bldg. ABC  
Compound, Quezon Avenue  
Dipolog City, Zamboanga del Norte  
Tel. No. (065) 212-8066  
Telefax No. 212-8067

**GENERAL SANTOS**  
2nd Floor, Venus Bldg.,  
National Highway  
Gen. Santos City, South Cotabato  
Tel. Nos. (083) 302-1526;  
301-5885  
Fax No. 554-6237

**KORONADAL**  
LANDBANK Bldg., Aquino cor.  
Abad Santos Sts.  
Koronadal City, South Cotabato  
Tel. Nos. (083) 520-1967  
Telefax No. 228-6951

**KIDAPAWAN**  
2nd Floor, LANDBANK Bldg.,  
Quezon Avenue cor. Alim St.  
Kidapawan City, North Cotabato  
Tel. No. (064) 288-1303  
Fax No. 278-1429

**SAN FRANCISCO**  
San Francisco Public Market Mall,  
Center Island St., San Francisco,  
Agusan del Sur  
Tel. No. (085) 839-0333;  
343-8663

**PAGADIAN**  
Cabatu Hotel Bldg., Jamisol St.  
Pagadian City, Zamboanga del Sur  
Tel. No. (062) 214-1589  
Fax Nos. 214-4473

**ZAMBOANGA**  
3<sup>rd</sup> Floor, LANDBANK Bldg.,  
F. Marcos cor. Valderosa Sts.,  
Petit Barracks,  
Zamboanga City,  
Zamboanga del Sur  
Tel. No. (062) 991-2685  
Telefax No. 992-2926

• • • • • • • • • • • •  
**AGRARIAN OPERATIONS CENTER**

**AOC - II**  
Bagay Road, Tuguegarao City,  
Cagayan  
Tel. No. (078) 846-2575  
Fax No. 844-3431

**AOC III**  
Jose Abad Santos Avenue, Dolores  
San Fernando City, Pampanga  
Tel. Nos. (045) 963-7926;  
963-9872  
Fax No. 961-6557

**AOC - IV**  
3<sup>rd</sup> Floor, LANDBANK Bldg.,  
Silangan Road,  
UPLB Campus, Los Baños, Laguna  
Tel. No. (049) 827-3819  
Fax No. 536-7516

**AOC - V**  
LANDBANK Bldg.,  
Rizal St. Cabaigan,  
Legazpi City, Albay  
Tel. No. (052) 481-5815  
Fax No. 480-6547

**AOC VI - A**  
Iznart cor. Solis Sts.  
Iloilo City, Iloilo  
Tel. No. (033) 509-8578  
Fax No. 337-1426

**AOC VI - B**  
3<sup>rd</sup> Floor, LANDBANK Bldg.,  
Gatuslao St., Bacolod City,  
Negros Occidental  
Tel. No. (034) 435-0166  
Fax No. 434-2192

**AOC - VII**  
LANDBANK Bldg.,  
Osmeña Blvd. cor. P. del Rosario St.,  
Cebu City, Cebu  
Telefax No. (032) 416-7707

**AOC - VIII**  
2<sup>nd</sup> Floor, LANDBANK Bldg., Real  
St., Sagkahan District  
Tacloban City, Leyte  
Tel. Nos. (053) 325-5247;  
325-7852; 321-3797  
Fax No. 321-5163

**AOC - IX**  
2<sup>nd</sup> Floor, LANDBANK Bldg.,  
Petit Barracks, Zamboanga City,  
Zamboanga del Sur  
Tel. No. (062) 991-9368  
Fax No. 991-0252

**AOC - X**  
2<sup>nd</sup> Floor, Green Tower Bldg.,  
Velez cor. Luna Sts.,  
Cagayan de Oro City,  
Misamis Oriental  
Tel. No. (08822) 722-849  
Telefax No. (088) 856-4590

**AOC - XI**  
LANDBANK Bldg., #7 Palm Drive,  
Bajada,  
Davao City, Davao del Sur  
Tel. Nos. (082) 221-8456;  
227-9878; 222-4086  
Fax No. 222-0177

**AOC - XII**  
General Santos Drive, Brgy. Morales,  
Koronadal City, South Cotabato  
Tel. Nos. (083) 228-3126;  
520-0598  
Fax No. 520-0589