BID BULLETIN NO. 1
For ITB No. 2015-3-134

PROJECT : **One Lot Supply, Delivery and Installation of Eight (8) Units Thermal Card Printer with Three (3) Years Hardware and Software Warranty plus Two (2) Years Service Maintenance Package at Various LANDBANK Branches / Offices (FOB Destination)**

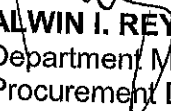**IMPLEMENTOR** : **Procurement Department**

DATE : **July 29, 2015**

This Bid Bulletin is issued to modify or amend items in the Bid Documents. This shall form an integral part of the Bid Documents.

The modifications or amendments are as follows:

1) The Terms of Reference has been revised. Please see attached revised Annexes A1 to A5.

2) Section VII (Technical Specifications) and Checklist of Bidding Documents have been revised. Please see attached revised pages 71, 72 and 89.

3) The deadline of submission and the schedule of opening of eligibility/technical and financial documents/proposals for the above project is re-scheduled from July 30, 2015 to **August 6, 2015, 11:00 A.M.** at the Procurement Department, 25th Floor, LANDBANK Plaza Building, 1598 M. H. Del Pilar corner Dr. Quintos Streets, Malate, Manila.

For guidance and information of all concerned.

ALWIN I. REYES
Department Manager
Procurement Department

Terms of Reference for Thermal Printer

TECHNICAL SPECIFICATIONS		REMARKS
Thermal Card Printer/Machine Design with accessories/functionalities	Modular and upgradable (e.g. from single sided to dual sided printing	Should comply
	Colored Single Sided Thermal Card Printer to be used for all debit cards such as ATM, VISA Debit Card, Cash Cards (white printed Text)	Should comply
	Capable of manual settings for printing temperature	Should comply
	Supplier must provide matte finish sample card for evaluation purposes	Optional
	Perpetual Licensed Software in a single pass for the ff:	Should comply
	Software that will enable definition of different card design for different card products	Should comply
	Capable for single/batch printing of appropriate data information requirement of LBP (i.e. account name, account number, card number)	Should comply
	Software for magnetic stripe encoding, reading and overwriting of data in all tracks (i.e. Track 1, 2 and 3)	Should comply
	Security Management (see attached detailed requirements per EO 35, s 2011)	Should comply
	User Management	Should comply
	Facility to create and maintain users	Should comply
	Role-based user access	Should comply
	Allows creation of roles	Should comply
	Facility to change password by the user and reset password by the administrator with audit trail	Should comply

A1 (Revised)

Terms of Reference for Thermal Printer

	TECHNICAL SPECIFICATIONS	REMARKS
	Reportorial Requirements	Should comply
	User Activity Report	Should comply
	No. of Printed/Rejected Cards	Should comply
	No. of Printed/Rejected Cards	Should comply
Magnetic Stripe Encoding	HiCo, Tracks 1, 2 and 3	Should comply
Data Verification/Built in card reader/encoder	Magnetic Stripe Card Verification	Should comply
	Chip (Contactless) Card Verification	Should comply
	ISO 14443 Type A and B	Should comply
Speed	24 sec per card (YMCKO) / 7	Should comply
Euro/Visa/Master (EMV)Card Compliant	Compliant. Capable of chip encoding; The supplier must submit a Self Certification of Compliance	Should comply
Printing Method	Thermal Transfer	Should comply
Card Format	CR80-ISO standard	Should comply
Color Resolution	300 dpi	Should comply
Input Hopper	50 cards	Should comply
Output Hopper	20 cards	Should comply
Communication Interface	USB	Should comply
	Option for Ethernet TCP-IP connection	Should comply
Personalization Software	PCI (Peripheral Component Interconnect) Compliant Software	
	Customize depending on the card products (e.g. VISA, Mastercard, LBP Regular ATM, LBP Cash Card)	Should comply
Operating System	Windows XP	Should comply
	Upgradable to a higher version at no additional cost	Should comply
Power Requirement	220-250V	Should comply
User's Operational Manual	Available	Should comply
Other requirements	List of Service Centers	Should comply
SECURITY PARAMETERS	SECURITY REQUIREMENTS	

A2 (Revised)

Terms of Reference for Thermal Printer

	TECHNICAL SPECIFICATIONS	REMARKS
USER ID	LBP assigned ID number or approved ID convention/format for specific system	Should comply
	4-16 alphanumeric (alpha, numberic or combination of both characters)	Should comply
	Not case-sensitive	Should comply
Password	Minimum of 8 alpha and numeric characters	Should comply
	Must not contain 3 consecutive repeating characters	Should comply
	Case-sensitive	Should comply
	Masked	Should comply
User ID and Password Database	Encrypted, in addition to the above mentioned security requirements	Should comply
Password Expiry	Maximum of 90 days or as the need arises	Should comply
Password Re-use/ History	Minimum of 3 previous password used	Should comply
Automatic Lock/Suspend/Revoked	Maximum of 3 consecutive unsuccessful attempts	Should comply
Automatic Log-off/ Log-out	Maximum of 15 minutes of inactivity	Should comply
Change Password	Every after 90 days or as the need arises	Should comply
	User-triggered	Should comply
Force Change Password	Upon initial log-in after creation of account/resetting of password except for user-nominated password	Should comply

A3 (Revised)

LAND BANK OF THE PHILIPPINES

Thermal Card Printer with Card Personalization Software for Branches

CONDITIONS TESTED	Specification Requirements	EXPECTED RESULT	REMARKS
I. Thermal Printing			
• Modular and upgradable			
• Two (2) Monochrome Ribbon (white) with at least 1,000 prints		will allow	
A. Color Printing		available	
• Print Area			
• Printing Capacity		Full card size	
• Color Resolution		24 seconds/card	
• Printing Method		300 dpi	
• Thermal Transfer			
• One sided		will allow	
• Dual Sided (optional)		will allow	
• Includes magnetic stripe encoding		will allow	
• HICO			
• Track 1, 2 and 3		will allow	
• Includes chip encoding		will allow	
• contact			
		will allow	
• contactless			
		will allow	
• smart card			
		will allow	
• EMV (Euro/Mastercard/Visa)			
• Includes data verification		with Certificate	
• Magnetic stripe			
• Chip		will allow	
B. Mono Printing		will allow	
• Printing Capacity			
• Printing Method		7 seconds/card	
• Thermal Transfer			
• One sided		will allow	
• Dual Sided (optional)		will allow	
• Includes magnetic stripe encoding		will allow	
• HICO			
• Track 1, 2 and 3		will allow	
• Includes chip encoding		will allow	
• contact			
• contactless		will allow	
• smart card		will allow	
• EMV (Euro/Mastercard/Visa)		will allow	
• Includes data verification		compliant	
• Magnetic stripe			
• Chip		available	
		available	
II. Personalization Software/Programming			
• Personalization Software			
• Perpetual License Software in a single pass with the ff functionalities		available	
✓ software that will enable definition of different card design for different card products		available	
- ATM (Proprietary)			
- Cash Card			
- Sikat Saka			
- Premium			
- Visa			
• Capable for single/batch printing of appropriate data information requirement of LBP (i.e. acct name, acct no., card no.)		available	
✓ Software for magnetic stripe encoding, reading and erasing of data in all tracks (i.e. Track 1, 2 and 3)		available	
✓ User Management (See Annex A)		available	
• Facility to create and maintain users			
• Role-based user access			
• Allows creation of roles			
• Facility to change password by the user and reset password by the administrator with audit trail			
✓ Reportorial Requirements		available	
• User Activity Report			
• No. of Printed/Rejected Cards			
• Existing Embossing File		will allow	
• Magstripe encoding of Visa's Cardholders Name		available	
e.g from Track 2 to Track 1 (per VISA standards)		available	
• Create Patch File for every new card design layout/requirement		available	

A4 (Revised

CONDITIONS TESTED			Specification Requirements	EXPECTED RESULT	REMARKS
III. Security and Access Controls					
Application System					
•	User ID				
	•	4-16 alphanumeric (alpha, numeric or combination of both characters)		will allow	
	•	not case-sensitive		will allow	
•	Password				
	•	minimum of 6 alpha and numeric characters		will allow	
	•	case-sensitive		will allow	
	•	different from User ID		will allow	
	•	masked		will allow	
•	Password File/Database				
	•	encrypted, in addition to the above mentioned security requirements		will allow	
•	Password Expiry				
	•	maximum of 90 days or a the need arises		will allow	
•	Password Re-use/History				
	•	minumum of last previous password used		Will allow	
•	Automatic Lock/Suspend/Revoked				
	•	maximum of 3 consecutive unsuccessful attempts		will allow	
•	Change Password				
	•	every after ninety (90) days or as the need arises		will allow	
	•	user-triggered		will allow	
•	Force Change Password				
	•	upon initial log-in after creation of account/ resetting of password except for user-nominated password		will allow	
• User Management					
•	Facility to create and maintain users			will allow	
•	Role-based user access			will allow	
•	Reportorial Requirements			will allow	
•	Audit Trail			will allow	

IV. Hardware and System Requirements

• Hopper		
• Input	50 cards	
• Output	20 cards	
• Reject tray (optional)	10 cards	
• Communication Interface		
• USB	Will allow	
• Ethernet TCP-IP Connection (Optional)	Will allow	
• Power Requirement		
• 220-250V	will allow	
• Operating System		
• Windows XP	will allow	
• Higher version	will allow	

A5 (Revised)

Technical Specifications

Item No.		Statement of Compliance **Bidders must state below either "Comply" or "Not Comply" against each of the individual, parameters of each specification stating the corresponding performance parameter of the items offered.** Statements of "Comply" or "Not Comply" must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer's un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidders statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the provisions of **ITB** Clause 3.1(a)(ii) and/or **GCC** Clause 2.1(a)(ii)
1	One Lot Supply, Delivery and Installation of Eight (8) Units Thermal Card Printer with Three (3) Years Hardware and Software Warranty plus Two (2) Years Service Maintenance Package at Various Branches / Offices (FOB Destination) Other requirements: 1) **Compliance to the specifications and other requirements per attached Revised Terms of Reference (Annexes A-1 to A-5)** 2) Submission of the following documents inside the eligibility/technical envelope: a. Certification (original copy or authenticated photocopy) issued by the bidder's manufacturer stating	**Please state here either "Comply" or "Not Comply"**

that the bidder is one of its authorized reseller/distributor. **b. Certification issued by the bidder stating that the bidder is compliant and capable of chip encoding for Euro/VISA/Master (EMV) Cards** c. Brochures or any other document indicating the complete specifications of the offered brand/model. 3) Cost of the 2-year maintenance package should not be less than 15% of the cost of the machine 4) The winning bidder must affix a sticker/tag/label with company name and after-sales contact number(s) or equivalent form of marking on the equipment.	**Please state here either "Comply" or "Not Comply"**

Conforme:

_____

Name of Bidder

_____

Signature Over Printed Name of
Authorized Representative

_____

Position

3.f Certification (original copy or authenticated photocopy) issued by the bidder's manufacturer stating that the bidder is one of its authorized reseller/distributor.

3.g Certification issued by the bidder stating that the bidder is compliant and capable of chip encoding for Euro/VISA/Master (EMV) Cards

3.h Brochures or any other document indicating the complete specifications of the offered brand/model.

3.i The prospective bidder's audited financial statements, showing, among others, the prospective bidder's total and current assets and liabilities, stamped "received" by the BIR or its duly accredited and authorized institutions, for the preceding calendar year which should not be earlier than two (2) years from the date of bid submission.

3.j The prospective bidder's computation for its Net Financial Contracting Capacity (sample form - Form No. 5).

3.k Valid joint venture agreement (JVA), in case the joint venture is already in existence. In the absence of a JVA, duly notarized statements from all the potential joint venture partners stating that they will enter into and abide by the provisions of the JVA in the instance that the bid is successful shall be included in the bid. Failure to enter into a joint venture in the event of a contract award shall be ground for the forfeiture of the bid security. Each partner of the joint venture shall submit the legal eligibility documents. The submission of technical and financial eligibility documents by any of the joint venture partners constitutes compliance.

4. Bid security in the prescribed form, amount and validity period (ITB Clause 18.1 of the Bid Data Sheet);

5. Schedule VI - Schedule of Requirements with signature of bidder's authorized representative.

6. **Revised Section VII - Technical Specifications with response on compliance and signature of bidder's authorized representative.**

The SECOND ENVELOPE shall contain the following (Section 25.3):

1. Duly filled out Bid Form signed by the bidder's authorized representative (sample form - Form No.1)

2. Duly filled out Schedule of Prices signed by the bidder's authorized representative (sample form - Form No.2)