



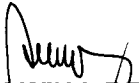
BID BULLETIN NO. 2
For LBP-HOBAC-ITB-GS-20171024-01

PROJECT : **Job Tracking and Mobile Appraisal System Project**
IMPLEMENTOR : **Procurement Department**
DATE : **January 4, 2017**

This Bid Bulletin is issued to modify, amend or clarify items in the Bid Documents. This shall form an integral part of the Bid Documents.

The modifications, amendments or clarifications are as follows:

- The Customer Satisfaction Survey Form has been added. Please see Attachment "D".
- The Checklist of Bidding Documents has been revised. Please see attached revised page 150 of the Bidding Documents.


ALWIN I. REYES, CSSP
Assistant Vice President
Head, Procurement Department and
HOBAC Secretariat



**Job Tracking and Mobile Appraisal System
(JTMAS) Project**
Procurement of JTMAS

**LANDBANK OF
THE PHILIPPINES**
1598 M. H. del Pilar
corner Dr. J. Quintos
St., Malate, Manila
Tel No. 5220000

CUSTOMER SATISFACTION SURVEY FORM

Name of Reference Company	
Project Referenced	
Resource Person	
Telephone no./ Email Address	

	Very Satisfactory	Satisfactory	Unsatisfactory	Remarks
1. How are you going to rate their performance on this project?				
2. When was it completed? _____ _____ What was the project duration? _____ Was the duration considerable? _____ Was it completed on time? _____ Please rate.				
3. What is the scope of the engagement? _____ _____ _____ How are you going to rate the specific functions they have performed?				
Major tasks:				
Task 1:				
Task 2:				
Task 3:				
Task 4:				
Task 5:				
4. Was the budget, cost and other financial matters within the set controls and limitations? _____				

<p>Was there any form of financial disagreements that surfaced during the engagement? _____ Please rate financial matters.</p>				
<p>5. How would you rate the value of their services as against the project cost?</p>				
<p>6. How are you going to rate the project relationship of the firm with your company?</p> <p>Did the firm personnel have a harmonious relationship with your employees? _____ _____</p>				
<p>7. How are you going to rate the usefulness of the software you acquired in relation to your actual operations?</p>				
<p>8. How user-friendly is their system?</p> <p>Have you encountered major problems in using the system? _____ _____ _____</p>				
<p>9. How are you going to rate their post implementation support?</p> <p>How responsive and accommodating are they with your problems and queries?</p>				
<p>10. What is your overall rating with the following based on your experience?</p>				
<p>a. firm</p>				
<p>b. product</p> <p>Would you still consider this firm on your next projects?</p>				

<p>_____</p> <p>_____</p> <p>_____</p> <p>Would you recommend the following to other companies?</p> <p>a. firm _____</p> <p>_____</p> <p>b. product _____</p> <p>_____</p> <p>_____</p>				
11. OVERALL RATING				

- 3.d The prospective bidder's audited financial statements, showing, among others, the prospective bidder's total and current assets and liabilities, stamped "received" by the BIR or its duly accredited and authorized institutions, for the preceding calendar year which should not be earlier than two (2) years from the date of bid submission.
 - 3.e The prospective bidder's computation for its Net Financial Contracting Capacity (sample form - Form No. 3).
 - 3.f Valid joint venture agreement (JVA), in case the joint venture is already in existence. In the absence of a JVA, duly notarized statements from all the potential joint venture partners stating that they will enter into and abide by the provisions of the JVA in the instance that the bid is successful shall be included in the bid. Failure to enter into a joint venture in the event of a contract award shall be ground for the forfeiture of the bid security. Each partner of the joint venture shall submit the legal eligibility documents. The submission of technical and financial eligibility documents by any of the joint venture partners constitutes compliance.
4. Bid security in the prescribed form, amount and validity period (ITB Clause 18.1 of the Bid Data Sheet);

The SECOND ENVELOPE shall contain the following Technical Information/Documents

1. TPF 1 – Technical Proposal Submission Form
2. TPF 2 – Experience of the Firm/Consultant References
3. TPF 3 - Comments and Suggestions of Consultant on the Terms of Reference and on Data, Services, and Facilities to be Provided by the Procuring Entity
4. TPF 4 - Description of the Methodology and Work Plan for Performing the Project
5. TPF 5 – Team Composition/Project Engagement Team and Tasks
6. TPF 6 – Curriculum Vitae for Proposed Professional Staff
7. TPF 7 – Time Schedule for Professional Personnel
8. TPF 8 – Activity (Work) Schedule
9. **Three (3) fully filled-out Customer Satisfaction Survey Forms with "satisfactory" ratings for previous successful engagements (Attachment D1 – D3).**
10. Biographical information using the prescribed Project Team Information Sheet template (Attachment C).
11. Executive Summary
12. Proposed Solution Overview
13. Detailed point-by-point response to all numbered sections and subsections of the following documents: