

**SUPPLEMENTAL/BID BULLETIN NO. 1
For LBP-ICTBAC- ITB-GS-20240402-01**

PROJECT : Additional Software Licenses for the Existing Database Storage and Backup with Immutability Feature inclusive of One (1) year Maintenance Support Services

IMPLEMENTOR : ICT-BAC Secretariat Unit

DATE : 17 May 2024

This Supplemental/Bid Bulletin is issued to modify, amend and/or clarify certain items in the Bidding Documents. This shall form an integral part of the Bidding Documents.

Modifications, amendments and/or clarifications:

1. The Bidder/s are encouraged to use the Bid Securing Declaration as Bid Security.
2. Section VII. Technical Specifications (pages 41 and 42), Section VIII. Checklist of Bidding Documents (pages 65 to 68), and the Terms of Reference (Revised Annexes D-1 to D-5) have been revised. Copies of said revised portions of the Bidding Documents are herein attached.
3. Response to prospective bidder/s queries/clarifications per attached Annex G-1.



EVP LEILA C. MARTIN
Chairperson

Technical Specifications

| Specifications | Statement of Compliance |
|---|---|
| <p>Additional Software Licenses for the Existing Database Storage and Backup with Immutability Feature inclusive of One (1) year Maintenance Support Services</p> <ol style="list-style-type: none">1. Minimum technical specifications and other requirements per attached Revised Annexes D-1 to D-5.2. The documentary requirements enumerated in Revised Annex D-3 and D-4 of the Terms of Reference shall be submitted in support of the compliance of the Bid to the technical specifications and other requirements. <p>Non-submission of the above documents may result in the post-disqualification of the bidder.</p> | <p>Bidders must signify their compliance to the Technical Specifications/Terms of Reference by stating below either "Comply" or "Not Comply"</p> <p>Statements of "Comply" or "Not Comply" must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer's un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidders statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.</p> <p>Please state here either "Comply" or "Not Comply"</p> |

Conforme:

Name of Bidder

Signature over Printed Name of
Authorized Representative

Position

Checklist of Bidding Documents for Procurement of Goods and Services

The documents for each component should be arranged as per this Checklist. Kindly provide guides or dividers with appropriate labels.

Eligibility and Technical Component (PDF File)

- *The Eligibility and Technical Component shall contain documents sequentially arranged as follows:*

- **Eligibility Documents – Class “A”**

Legal Eligibility Documents

1. Valid PhilGEPS Registration Certificate (Platinum Membership) (all pages);

Technical Eligibility Documents

2. Duly notarized Secretary's Certificate attesting that the signatory is the duly authorized representative of the prospective bidder, and granted full power and authority to do, execute and perform any and all acts necessary and/or to represent the prospective bidder in the bidding, if the prospective bidder is a corporation, partnership, cooperative, or joint venture; or Original Special Power of Attorney of all members of the joint venture giving full power and authority to its officer to sign the OSS and do acts to represent the Bidder. (sample form - Form No. 7).
3. Statement of the prospective bidder of all its ongoing government and private contracts, including contracts awarded but not yet started, if any, whether similar or not similar in nature and complexity to the contract to be bid, within the last five (5) years from the date of submission and receipt of bids. The statement shall include all information required in the sample form (Form No. 3).
4. Statement of the prospective bidder identifying its Single Largest Completed Contract (SLCC) similar to the contract to be bid within the relevant period as provided in the Bidding Documents. The statement shall include all information required in the sample form (Form No. 4).

Financial Eligibility Documents

5. The prospective bidder's audited financial statements, showing, among others, the prospective bidder's total and current assets and liabilities, stamped "received" by the BIR or its duly accredited and authorized institutions, for the preceding calendar year which should not be earlier than two (2) years from the date of bid submission.

6. The prospective bidder's computation for its Net Financial Contracting Capacity (NFCC) following the sample form (Form No. 5), or in the case of Procurement of Goods, a committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation.
- **Eligibility Documents – Class “B”**
 7. Duly signed valid joint venture agreement (JVA), in case the joint venture is already in existence. In the absence of a JVA, duly notarized statements from all the potential joint venture partners stating that they will enter into and abide by the provisions of the JVA in the instance that the bid is successful shall be included in the bid. Failure to enter into a joint venture in the event of a contract award shall be ground for the forfeiture of the bid security. Each partner of the joint venture shall submit its legal eligibility documents. The submission of technical and financial eligibility documents by any of the joint venture partners constitutes compliance, provided, that the partner responsible to submit the NFCC shall likewise submit the statement of all its ongoing contracts and Audited Financial Statements.
 8. For foreign bidders claiming by reason of their country's extension of reciprocal rights to Filipinos, Certification from the relevant government office of their country stating that Filipinos are allowed to participate in government procurement activities for the same item or product.
 9. Certification from the DTI if the Bidder claims preference as a Domestic Bidder or Domestic Entity.
 - **Technical Documents**
 10. Bid Security (if in the form of a Surety Bond, submit also a certification issued by the Insurance Commission).
 11. Section VI – Schedule of Requirements with signature of bidder's authorized representative.
 12. **Section VII – Revised Specifications** with response on compliance and signature of bidder's authorized representative.
 13. Duly notarized Omnibus Sworn Statement (OSS) (sample form - Form No.6).

Note: During the opening of the first bid envelopes (Eligibility and Technical Component), only the above documents will be checked by the BAC if they are all present using a non-discretionary “pass/fail” criterion to determine each bidder's compliance with the documents required to be submitted for eligibility and the technical requirements.

- **Other Documents to Support Compliance with Technical Specifications [must be submitted inside the first bid envelope (Eligibility and Technical Component)]**
 - 14. Duly filled-out Terms of Reference signed in all pages by the authorized representative/s of the bidder.
 - 15. Manufacturer's authorization or any equivalent document confirming that the bidder is authorized to provide the product/brand being offered and consumables supplied by the manufacturer, including any warranty obligations and after sales support as may be required (sample form - Form No.9).
 - 16. Manufacturer's Certification that the bidder is a certified partner or reseller of the proposed solution.
 - 17. Resume or Curriculum Vitae of at least one (1) technical personnel with five (5) years professional experience in implementation and/or administration of the proposed software licenses and two (2) years' work experience with certifications **for at least two (2) of the following:**
 - Project Management Professional or PRINCE2 Certified Project Manager
 - Enterprise Solution Architect with Enterprise Architecture Certification
 - Service Manager with IT Service Management Certification
 - 18. List of at least three (3) completed Oracle projects for the last five (5) years with one (1) Oracle Weblogic Project and two (2) similar Oracle solution projects with client's company name, name of the project, contact numbers and email addresses supported with copies of Purchase Order and/or Contract Agreement.
- **Post-Qualification Documents/Requirements – [The bidder may submit the following documents/requirements within five (5) calendar days after receipt of Notice of Post-Qualification]:**
 - 19. Business Tax Returns per Revenue Regulations 3-2005 (BIR No.2550 Q) VAT or Percentage Tax Returns for the last two (2) quarters filed manually or through EFPS.
 - 20. Latest Income Tax Return filed manually or through EFPS.
 - 21. Original copy of Bid Security (if in the form of a Surety Bond, submit also a certification issued by the Insurance Commission).
 - 22. Original copy of duly notarized Omnibus Sworn Statement (OSS) (sample form - Form No.6).

Duly notarized Secretary's Certificate designating the authorized signatory in the Contract Agreement if the same is other than the bidder's authorized signatory in the bidding (sample form – Form No. 7).

Financial Component (PDF File)

- ***The Financial Component shall contain documents sequentially arranged as follows:***

1. Duly filled out Bid Form signed by the Bidder's authorized representative (sample form - Form No.1).
2. Duly filled out Schedule of Prices signed by the Bidder's authorized representative (sample form - Form No.2).
3. Duly filled-out Bill of Quantities Forms signed by the Bidder's authorized representative (Annex E).

Note: The forms attached to the Bidding Documents may be reproduced or reformatted provided the information required in the original forms and other requirements like signatures, if applicable, are complied with in the submittal.



ADDITIONAL SOFTWARE LICENSES FOR THE EXISTING ZERO DATA LOSS RECOVERY APPLIANCE INCLUSIVE OF ONE (1) YEAR MAINTENANCE SUPPORT

Instructions on responding to this Technical Specification Document

- a. The vendor/bidder understands and agrees that the requirements specified in this document are deliverables for the proposed technical specification for the acquisition of Software Licenses for the existing Zero Data Loss Recovery Appliance with One (1) Year Maintenance Support.
- b. All deliverables, its specifications and functionalities, must be satisfied including its necessary prerequisites without additional cost to the Bank.
- c. The vendor/bidder must answer at the third column whether the [solution requirement] complies or not—answer must be **YES** or **NO**.
- d. The REMARKS column in the table is to be filled out according to the response in the third column:
 - d.1. If answer to the third column is YES: REMARKS column is to be filled out with the complete and specific reference to the supporting document included in the bidding document to support answer/claim.
 - d.2. If the answer to the third column is NO: REMARKS column is to be filled out with the justifications why the proposed licenses cannot meet the specified requirement; include the complete and specific reference to the supporting document included in the bidding document to support answer/claim.

The supporting documents, cited references to the TOR should be indexed or labeled accordingly for easy identification and validation.

| CAPABILITY | REQUIREMENT | WILL COMPLY? YES/NO | REMARKS |
|---|---|------------------------|---------|
| 1. NAME AND DESCRIPTION OF THE PROJECT | | | |
| 1.1. Name and description of the Project | 1.a. Thirty Six (36) Licenses Oracle Database Backup Infrastructure Software with 25 mandays for remote/onsite support services. | | |
| 2. TECHNICAL SPECIFICATIONS | | | |
| 2.1. Capability & Features | 2.1.a The proposed Software must include the following features and function in a single software license. <ul style="list-style-type: none"> • Backup, recovery, and replication • Embedded Oracle database for metadata and RMAN recovery catalog • RMAN backup module for Recovery Appliance • Storage software • Secure Backup software • Oracle Enterprise Manager monitoring and management | | |
| | 2.1.b The proposed storage software must have end to end data validation that automatically read the good block from a mirrored copy and immediately repairs the corrupted block if corruption is discovered during validation. This ensures that recovery operations will always restore valid data | | |

Revised Annex 0-1

Revised Terms of Reference

| CAPABILITY | REQUIREMENT | WILL COMPLY? YES/NO | REMARKS |
|------------------------------|---|------------------------|---------|
| | 2.1.c The proposed storage software must perform periodic inspections of the underlying hard disks. If bad sectors are detected, they are immediately repaired from a mirrored copy | | |
| | 2.1.d The proposed software must validate the incoming changed data blocks, compress, indexes and stores the data. Thereby improving storage efficiency by 10 times or more depending on the data set and change rate of the protected database. | | |
| | 2.1.e The proposed software license metric must be based on the storage disk drives and not based on terabytes or storage capacity. | | |
| | 2.1.f The proposed software license must make use of the existing Oracle Enterprise Manager to manage the end to end data protection lifecycle | | |
| | 2.1.g The proposed software must have tight integration with Oracle Database Backup Infrastructure and Recovery Manager (RMAN) to provide data protection and performance capabilities. | | |
| | 2.1.h The proposed Oracle Database Backup Infrastructure Software must include media management capability. | | |
| | 2.1.i The proposed Oracle Database Backup Infrastructure software must support efficient replication. Replication can be set up in a simple one-way topology, or two-way topology. Oracle Database Backup Infrastructure can be set up to replicate to each other, or several satellite Oracle Database Backup Infrastructure or can be set up to replicate to a central Oracle Database Backup Infrastructure. | | |
| | 2.1.j The Oracle Database Backup Infrastructure Software must have an incremental forever feature. Where it sends only changed data and not the full backup. After a one-time full backup, only incremental backups are run on production systems. | | |
| 2.2. Support and Maintenance | 2.2.a The proposed Oracle Database Backup Infrastructure Software must include 24/7 local and remote technical and help desk support for one (1) year. | | |
| | 2.2.b. Remote technical and help desk support to be provided to Landbank must include desktop sharing capability for speedy troubleshooting and problem resolution | | |
| | 2.2.c. Must include onsite support for severity one (1) issues. LBP SLA on Incident and problem management will be observed. | | |
| | 2.2.d. Support must always be available and accessible on demand as part of the support and maintenance agreement. | | |

Revised Annex 0-2

Revised Terms of Reference

| CAPABILITY | REQUIREMENT | WILL COMPLY? YES/NO | REMARKS |
|---|--|---|---------|
| | <p>2.2.e. The winning vendor must provide 25 man-days of support services but not limited to the following:</p> <ul style="list-style-type: none"> • database migration, backup and restore • preventive maintenance (ad hoc) • inventory management support • reconfiguration services • standby and scheduled services • system performance and health check • others technical support services <p>Unused man-days must be convertible to other credits (i.e. trainings, knowledge transfer, etc)</p> | | |
| 3. TECHNICAL SPECIFICATIONS | | | |
| 3.1. Training/workshop/skills transfer/tech updates/industry best practices | 3.1.a. Vendor must provide at least three (3) days training for at least ten (10) administrators (database administrators and server administrators) that will be valid for one (1) year. Knowledge transfer and events/seminars semi-annually for new storage trends, updates, etc. | | |
| | 3.1.b. Vendor must provide for the necessary training logistics and paraphernalia for the participant's needs without additional cost to the bank. | | |
| | 3.1.c. Vendor must provide a copy of storage manuals stored in a USB drive. | | |
| 4. QUALIFICATION AND DOCUMENTARY REQUIREMENTS | | | |
| QUALIFICATION REQUIREMENTS | | DOCUMENTARY REQUIREMENTS | |
| 4.1. Qualifications and Documentary Requirements | 4.1.a The bidder must be a certified partner or reseller of the proposed solution | Proof or documentation in the form of Manufacturer's Certificate issued by the Manufacturer | |
| | 4.1.b Five (5) years professional experience in implementation and/or administration projects of the proposed software licenses. | | |
| | <p>4.1.c Two (2) years work experience and with certifications for at least two (2) of the following:</p> <ul style="list-style-type: none"> • Project Management Professional or PRINCE2 Certified Project Manager • Enterprise Solution Architect with Enterprise | Curriculum vitae of at least one (1) technical personnel must be provided in the bidding document | |

Amey D - 3

Revised Terms of Reference


| CAPABILITY | REQUIREMENT | WILL COMPLY? YES/NO | REMARKS |
|---|---|---|---------|
| | <p>Architecture Certification (i.e. TOGAF)</p> <ul style="list-style-type: none"> Service Manager with IT Service Management Certification (i.e. ITIL) | | |
| | <p>4.1.d The bidder must have completed at least three (3) Oracle projects for the last five (5) years, to wit:</p> <ul style="list-style-type: none"> One (1) Oracle Weblogic project including Landbank Two (2) Similar Oracle solution projects | <p>Referential documents for three (3) completed Oracle projects for the last five (5) years. One (1) Oracle Weblogic project and two (2) similar oracle solution projects. Include company name, name of project, contact numbers and email address of vendor clients.</p> | |
| 5. SUPPORT AND SERVICES | | | |
| 5.1. Delivery of licenses | 5.1.a Forty five (45) calendar days upon receipt of Notice to Proceed (NTP) | | |
| 5.2. Maintenance and Support for one (1) year | 5.2.a. 24/7 support services that includes telephone and email depending on the severity of the problem for one (1) year | | |
| | 5.2.b. The bidder must provide unlimited corrective maintenance activities including version upgrade and proactive enhancement of the existing, when necessary | | |
| 5.3 Other Provisions | The Winning Bidder must comply with the requirements in relation to Third Party/Vendor Assessment conducted by the Bank. Must submit [e.g. Latest Financial Statement (FS), Business Continuity Plan (BCP) that are related to the Bank, and List of Updated Technical Support (include | | |

Revised Annex 0-4

Revised Terms of Reference

| CAPABILITY | REQUIREMENT | WILL COMPLY? YES/NO | REMARKS |
|---------------------------------------|---|------------------------|---------|
| | name, contact numbers, and email address) etc.] | | |
| 5.4 Performance Evaluation | <p>a. The performance of the supplier shall be evaluated on an annual basis or as often as necessary using the parameters set forth in the Performance Assessment Report (Exhibit 1).</p> <p>b. An adjectival rating of "Needs Improvement" or "Poor" shall be a ground for pre-termination of the contract, subject to a 30 calendar day notice.</p> | | |
| 6. MANNER OF PAYMENT | | | |
| 6.1 Payment Terms | <p>Payment is within sixty (60) calendar days after acceptance of invoice.</p> <p>Payment shall be through direct credit to the Supplier's deposit account with LANDBANK. Supplier is required to maintain a deposit account with LANDBANK's Cash Department or any of its Branches</p> | | |
| END of Technical Specification | | | |

Noted/Approved by:


JONES J. BALLESTEROS
 Head, DCMD

Revised Annex D-5

RESPONSES TO BIDDER'S QUERIES AND/OR SUGGESTIONS

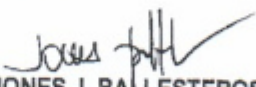
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|--|--|
| DATE | May 14 2024 |
| PROJECT IDENTIFICATION NO. | LBP- ICTBAC-ITB-GS-20240402-01 |
| PROJECT NAME | Additional Software Licenses for the Existing Database Storage and Backup with Immutability Feature Inclusive of One (1) year Maintenance Support Services |
| PROPONENT UNIT/TECHNICAL WORKING GROUP | DATA CENTER MANAGEMENT DEPARTMENT |

| ITEM NO. | PORTION OF BIDDING DOCUMENTS | QUERIES AND/OR SUGGESTIONS | LANDBANK's RESPONSES |
|----------|---|--|--|
| 1 | <p>4.1.d Two (2) years work experience and with certifications for the following:</p> <ul style="list-style-type: none"> • Project Management Professional or PRINCE2 Certified Project Manager • Enterprise Solution Architect with Enterprise Architecture Certification (i.e. TOGAF) • Service Manager with IT Service Management Certification (i.e. ITIL) <p>Curriculum vitae of at least one (1) technical personnel must be provided in the bidding document.</p> | <p>Are we required to submit all the certifications, if so, may we request to consider submitting "any of the following or at least 2 certification from the following?"</p> | <p>YES. We revise the Terms of Reference specifications.</p> <p>4.1.d Two (2) years work experience and with certifications for at least two (2) of the following:</p> <ul style="list-style-type: none"> • Project Management Professional or PRINCE2 Certified Project Manager • Enterprise Solution Architect with Enterprise Architecture Certification (i.e. TOGAF) • Service Manager with IT Service Management Certification (i.e. ITIL) <p>Curriculum vitae of at least one (1) technical personnel must be provided in the bidding document.</p> |

Prepared by:


MARY JANE L. RAMIREZ

Reviewed by:


JONES J. BALLESTEROS
Head, DCMD

Annex G-1