

## REQUEST FOR INFORMATION

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### AI Powered Chatbot and Talkbot

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In this era marked by digital transformation, the Bank aims to further strengthen the delivery of remarkable customer service by adopting digital tools such as the Chatbot and Talkbot which can recognize user intent that allows the delivery of a personalized and efficient service that enhances productivity and performance.

Land Bank of the Philippines is inviting interested vendors to provide their proposals for **AI Powered Chatbot and AI Powered Talkbot**.

For interested vendors, please secure a copy of Non-Disclosure Agreement (NDA) before we furnish you with the requirements of the project from any of the following ITPMD personnel:

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