LANDBANK OUTSOURCING OF ATM CASH LOADING AND FLM SERVICES
G4S ATM AVAILABILITY UPTIME_DOWNTIME CY2013 TO 2019

2013	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
FEBRUARY	26	80.13%	19.87%	FAILED
MARCH	69	79.14%	20.86%	FAILED
APRIL	69	84.02%	15.98%	FAILED
MAY	69	88.07%	11.93%	FAILED
JUNE	65	94.66%	5.34%	FAILED
JULY	64	94.45%	5.55%	FAILED
AUGUST	68	93.06%	6.94%	FAILED
SEPTEMBER	131	94.43%	5.57%	FAILED
OCTOBER	167	92.47%	7.53%	FAILED
NOVEMBER	185	93.28%	6.72%	FAILED
DECEMBER	187	92.65%	7.35%	FAILED
_11_	_AVERAGE_	_89.67%_	_PASSED_	_0_
			FAILED	_11_

2014	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY	186	95.54%	4.46%	FAILED
FEBRUARY	186	97.02%	2.98%	**PASSED**
MARCH	192	94.89%	5.11%	FAILED
APRIL	197	95.25%	4.75%	FAILED
MAY	201	94.96%	5.04%	FAILED
JUNE	201	95.35%	4.65%	FAILED
JULY	211	95.44%	4.56%	FAILED
AUGUST	218	94.28%	5.72%	FAILED
SEPTEMBER	224	91.55%	8.45%	FAILED
OCTOBER	225	94.59%	5.41%	FAILED
NOVEMBER	231	92.79%	7.21%	FAILED
DECEMBER	236	92.34%	7.66%	FAILED
_12_	_AVERAGE_	_94.50%_	_PASSED_	_1_
			FAILED	_11_

2015	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY	239	95.71%	4.29%	FAILED
FEBRUARY	245	95.26%	4.74%	FAILED
MARCH	248	96.00%	4.00%	**PASSED**
APRIL	257	95.34%	4.66%	FAILED
MAY	261	94.44%	5.56%	FAILED
JUNE	265	95.24%	4.76%	FAILED
JULY	268	94.56%	5.44%	FAILED
AUGUST	269	95.72%	4.28%	FAILED
SEPTEMBER	275	96.26%	3.74%	**PASSED**
OCTOBER	279	95.36%	4.64%	FAILED
NOVEMBER	279	94.23%	5.77%	FAILED
DECEMBER	280	95.00%	5.00%	FAILED
_12_	_AVERAGE_	_95.26%_	_PASSED_	_2_
			FAILED	_10_

2016	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY	279	96.14%	3.86%	**PASSED**
FEBRUARY	280	95.88%	4.12%	FAILED
MARCH	282	95.90%	4.10%	FAILED
APRIL	283	95.57%	4.43%	FAILED
MAY	282	92.35%	7.65%	FAILED
JUNE	282	92.75%	7.25%	FAILED
JULY	283	93.04%	6.96%	FAILED
AUGUST	285	94.89%	5.11%	FAILED
SEPTEMBER	286	95.13%	4.87%	FAILED
OCTOBER	289	94.83%	5.17%	FAILED
NOVEMBER	290	91.85%	8.15%	FAILED
DECEMBER	292	91.21%	8.79%	FAILED
_12_	_AVERAGE_	_94.13%_	_PASSED_	_1_
			FAILED	_11_

2017	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY	263	94.86%	5.14%	FAILED
FEBRUARY	263	96.23%	3.77%	**PASSED**
MARCH	264	96.24%	3.76%	**PASSED**
APRIL	264	94.83%	5.17%	FAILED
MAY	264	94.46%	5.54%	FAILED
JUNE	265	93.86%	6.14%	FAILED
JULY	265	96.01%	3.99%	**PASSED**
AUGUST	244	96.80%	3.20%	**PASSED**
SEPTEMBER	245	96.77%	3.23%	**PASSED**
OCTOBER	245	97.19%	2.81%	**PASSED**
NOVEMBER	247	95.46%	4.54%	FAILED
DECEMBER	254	95.91%	4.09%	FAILED
_12_	_AVERAGE_	_95.72%_	_PASSED_	_6_
			FAILED	_6_

2018	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY	273	95.54%	4.46%	FAILED
FEBRUARY	274	96.75%	3.25%	**PASSED**
MARCH	274	96.53%	3.47%	**PASSED**
APRIL	274	96.41%	3.59%	**PASSED**
MAY	264	93.76%	6.24%	FAILED
JUNE	260	94.68%	5.32%	FAILED
JULY	263	96.64%	3.36%	**PASSED**
AUGUST	267	96.18%	3.82%	**PASSED**
SEPTEMBER	264	96.09%	3.91%	**PASSED**
OCTOBER	263	95.51%	4.49%	FAILED
NOVEMBER	262	93.82%	6.18%	FAILED
DECEMBER	260	92.14%	7.86%	FAILED
_12_	_AVERAGE_	_95.34%_	_PASSED_	_6_
			FAILED	_6_

2019	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY	243	95.09%	4.91%	FAILED
FEBRUARY	240	95.63%	4.37%	FAILED
MARCH	242	95.81%	4.19%	FAILED
APRIL	241	94.84%	5.16%	FAILED
MAY	241	93.88%	6.12%	FAILED
JUNE	241	95.11%	4.89%	FAILED
JULY	243	95.09%	4.91%	FAILED
AUGUST	238	95.11%	4.89%	FAILED
SEPTEMBER	238	96.04%	3.96%	**PASSED**
OCTOBER	235	95.35%	4.65%	FAILED
NOVEMBER	237	94.60%	5.40%	FAILED
DECEMBER	235	93.77%	6.23%	FAILED
_12_	_AVERAGE_	_95.03%_	_PASSED_	_1_
			FAILED	_11_

2020	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY				
FEBRUARY				
MARCH				
APRIL				
MAY				
JUNE				
JULY				
AUGUST				

SUMMARY:

NO. OF MONTHS FROM FEB 2013 TO DEC 2019	_83_	
NO. OF TIMES PASSED	_17_	_20%_
NO. OF TIMES FAILED	_66_	_80%_
	_83_	_100%_