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## LANDBANK OUTSOURCING OF ATM CASH LOADING AND FLM SERVICES G4S ATM AVAILABILITY UPTIME\_DOWNTIME CY2013 TO 2019

TOTAL NO. OF TOTAL TOTAL REMARKS TOTAL NO. OF TOTAL TOTAL ATMs OUTSOURCED 2014 REMARKS UPTIME DOWNTIME JANUARY FEBRUARY 186 4.46% FAILED 186 97.02% 2.98% **PASSED** MARCH 192 94.8 5.11% FAILED APRIL 197 4.75% FAILED 95.25 MAY 201 94.969 5.04% FAILED JUNE 4.65% FAILED 201 JULY 211 4.56% FAILED 95.449 4.30% FAILED 5.72% FAILED 8.45% FAILED 5.41% FAILED 7.21% FAILED AUGUST SEPTEMBER 218 94 224 91.55 OCTOBER NOVEMBER 225 94.59 231 92.79% 7.66% FAILED DECEMBER 236 92.34% PASSED 12 AVERAGE <u>94.50</u>% 1 FAILED 11

FAILED

2013	ATMs OUTSOURCED	UPTIME	DOWNTIME	REMARKS
FEBRUARY	26	80.13%	19.87%	FAILED
MARCH	69	79.14%	20.86%	FAILED
APRIL	69	84.02%	15.98%	FAILED
MAY	69	88.07%	11.93%	FAILED
JUNE	65	94.66%	5.34%	FAILED
JULY	64	94.45%	5.55%	FAILED
AUGUST	68	93.06%	6.94%	FAILED
SEPTEMBER	131	94.43%	5.57%	FAILED
OCTOBER	167	92.47%	7.53%	FAILED
NOVEMBER	185	93.28%	6.72%	FAILED
DECEMBER	187	92.65%	7.35%	FAILED
<u>11</u>	AVERAGE	89.67%	PASSED	0
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2016	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY	279	96.14%	3.86%	PASSED
FEBRUARY	280	95.88%	4.12%	FAILED
MARCH	282	95.90%	4.10%	FAILED
APRIL	283	95.57%	4.43%	FAILED
MAY	282	92.35%	7.65%	FAILED
JUNE	282	92.75%	7.25%	FAILED
JULY	283	93.04%	6.96%	FAILED
AUGUST	285	94.89%	5.11%	FAILED
SEPTEMBER	286	95.13%	4.87%	FAILED
OCTOBER	289	94.83%	5.17%	FAILED
NOVEMBER	290	91.85%	8.15%	FAILED
DECEMBER	292	91.21%	8.79%	FAILED
<u>12</u>	AVERAGE	<u>94.13</u> %	PASSED	1
			FAILED	<u>11</u>

2015	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY	239	95.71%	4.29%	FAILED
FEBRUARY	245	95.26%	4.74%	FAILED
MARCH	248	96.00%	4.00%	PASSED
APRIL	257	95.34%	4.66%	FAILED
MAY	261	94.44%	5.56%	FAILED
JUNE	265	95.24%	4.76%	FAILED
JULY	268	94.56%	5.44%	FAILED
AUGUST	269	95.72%	4.28%	FAILED
SEPTEMBER	275	96.26%	3.74%	PASSED
OCTOBER	279	95.36%	4.64%	FAILED
NOVEMBER	279	94.23%	5.77%	FAILED
DECEMBER	280	95.00%	5.00%	FAILED
<u>12</u>	AVERAGE	<u>95.26</u> %	PASSED	2
			FAILED	<u>10</u>

	289	94.83%	
R	290	91.85%	
۲	292	91.21%	
	AVERAGE	94.13%	P/
			E.
	TOTAL NO. OF	TOTAL	т

2017	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY	263	94.86%	5.14%	FAILED
FEBRUARY	263	96.23%	3.77%	PASSED
MARCH	264	96.24%	3.76%	PASSED
APRIL	264	94.83%	5.17%	FAILED
MAY	264	94.46%	5.54%	FAILED
JUNE	265	93.86%	6.14%	FAILED
JULY	265	96.01%	3.99%	PASSED
AUGUST	244	96.80%	3.20%	PASSED
SEPTEMBER	245	96.77%	3.23%	PASSED
OCTOBER	245	97.19%	2.81%	PASSED
NOVEMBER	247	95.46%	4.54%	FAILED
DECEMBER	254	95.91%	4.09%	FAILED
<u>12</u>	AVERAGE	<b>95.72</b> %	PASSED	<u>6</u>

2018	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY	273	95.54%	4.46%	FAILED
FEBRUARY	274	96.75%	3.25%	PASSED
MARCH	274	96.53%	3.47%	PASSED
APRIL	274	96.41%	3.59%	PASSED
MAY	264	93.76%	6.24%	FAILED
JUNE	260	94.68%	5.32%	FAILED
JULY	263	96.64%	3.36%	PASSED
AUGUST	267	96.18%	3.82%	PASSED
SEPTEMBER	264	96.09%	3.91%	PASSED
OCTOBER	263	95.51%	4.49%	FAILED
NOVEMBER	262	93.82%	6.18%	FAILED
DECEMBER	260	92.14%	7.86%	FAILED
<u>12</u>	AVERAGE	<u>95.34</u> %	PASSED	6
			FAILED	<u>6</u>

OUTSOURCED UPTIME DOWNTIME   JANUARY 243 95.09% 4.91%   FEBRUARY 240 95.63% 4.37%   MARCH 242 95.81% 4.19%   APRIL 241 94.84% 5.16%   MAY 241 93.88% 6.12%   JUNE 241 95.11% 4.89%   JULY 243 95.09% 4.91%   AUGUST 238 95.11% 4.89%   SEPTEMBER 238 96.04% 3.96% I   OCTOBER 235 95.35% 4.65% NOVEMBER 237 94.60% 5.40%	170220	110070	0010170		DEGEMBER
2019 TOTAL NO. OF ATMs outSOURCED TOTAL UPTIME TOTAL DOWNTIME TOTAL DOWNTIME TOTAL DOWNTIME   JANUARY 243 95.09% 4.91%   FEBRUARY 240 95.63% 4.37%   MARCH 242 95.81% 4.19%   APRIL 241 94.84% 5.16%   JUNE 241 93.88% 6.12%   JULY 243 95.09% 4.91%   AUGUST 238 95.11% 4.89%   JULY 243 95.09% 4.91%   AUGUST 238 96.04% 3.96% M   OCTOBER 235 95.35% 4.65% NOVEMBER 235 93.77% 6.23%	<u>6</u>	PASSED	<u>95.72</u> %	AVERAGE	<u>12</u>
2019 ATMs OUTSOURCED TOTAL UPTIME TOTAL DOWNTIME <thtotal DOWNTIME TOTAL DOWNTIME<th>6</th><th>FAILED</th><th></th><th></th><th></th></thtotal 	6	FAILED			
2019 ATMs OUTSOURCED TOTAL UPTIME TOTAL DOWNTIME <thtotal DOWNTIME TOTAL DOWNTIME<th>_</th><th></th><th></th><th></th><th></th></thtotal 	_				
FEBRUARY 240 95.63% 4.37%   MARCH 242 95.81% 4.19%   APRIL 241 94.84% 5.16%   MAY 241 93.88% 6.12%   JUNE 241 95.11% 4.89%   JULY 243 95.09% 4.91%   AUGUST 238 95.11% 4.89%   SEPTEMBER 238 96.04% 3.96% I   OCTOBER 235 95.35% 4.65% NOVEMBER 237 94.60% 5.40%   DECEMBER 235 93.77% 6.23% 1000000000000000000000000000000000000	REMARKS			ATMs	2019
MARCH 242 95.81% 4.19%   APRIL 241 94.84% 5.16%   MAY 241 93.88% 6.12%   JUNE 241 95.11% 4.89%   JUNY 243 95.09% 4.91%   AUGUST 238 95.11% 4.89%   OCTOBER 235 95.35% 4.65%   NOVEMBER 237 94.60% 5.40%   DECEMBER 235 93.77% 6.23%	FAILED	4.91%	95.09%	243	JANUARY
APRIL 241 94.84% 5.16%   MAY 241 93.88% 6.12%   JUNE 241 95.11% 4.89%   JULY 243 95.09% 4.91%   AUGUST 238 95.11% 4.89%   SEPTEMBER 238 96.04% 3.96% I   OCTOBER 235 95.35% 4.65% NOVEMBER 237 94.60% 5.40%   DECEMBER 235 93.77% 6.23% I I I	FAILED	4.37%	95.63%	240	FEBRUARY
MAY 241 93.88% 6.12%   JUNE 241 95.11% 4.89%   JULY 243 95.09% 4.91%   AUGUST 238 95.11% 4.89%   SEPTEMBER 238 96.04% 3.96% I   OCTOBER 235 95.35% 4.65% NOVEMBER 237 94.60% 5.40%   DECEMBER 235 93.77% 6.23% I I I	FAILED	4.19%	95.81%	242	MARCH
JUNE 241 95.11% 4.89%   JULY 243 95.09% 4.91%   AUGUST 238 95.11% 4.89%   SEPTEMBER 238 96.04% 3.96% I   OCTOBER 235 95.35% 4.65% NOVEMBER 237 94.60% 5.40%   DECEMBER 235 93.77% 6.23% 5.33% 5.33%	FAILED	5.16%	94.84%	241	APRIL
JULY 243 95.09% 4.91%   AUGUST 238 95.11% 4.89%   SEPTEMBER 238 96.04% 3.96% I   OCTOBER 235 95.35% 4.65%   NOVEMBER 237 94.60% 5.40%   DECEMBER 235 93.77% 6.23%	FAILED	6.12%	93.88%	241	MAY
AUGUST 238 95.11% 4.89%   SEPTEMBER 238 96.04% 3.96% I   OCTOBER 235 95.35% 4.65%   NOVEMBER 237 94.60% 5.40%   DECEMBER 235 93.77% 6.23%	FAILED	4.89%	95.11%	241	JUNE
SEPTEMBER 238 96.04% 3.96% I   OCTOBER 235 95.35% 4.65%   NOVEMBER 237 94.60% 5.40%   DECEMBER 235 93.77% 6.23%	FAILED	4.91%	95.09%	243	JULY
OCTOBER 235 95.35% 4.65%   NOVEMBER 237 94.60% 5.40%   DECEMBER 235 93.77% 6.23%	FAILED	4.89%	95.11%	238	AUGUST
NOVEMBER 237 94.60% 5.40%   DECEMBER 235 93.77% 6.23%	PASSED	3.96%	96.04%	238	SEPTEMBER
DECEMBER 235 93.77% 6.23%	FAILED	4.65%	95.35%	235	OCTOBER
	FAILED	5.40%	94.60%	237	NOVEMBER
12 AVERAGE 95.03% PASSED	FAILED	6.23%	93.77%	235	DECEMBER
	1	PASSED	<u>95.03</u> %	AVERAGE	12
FAILED	<u>11</u>	FAILED			

2020	TOTAL NO. OF ATMs OUTSOURCED	TOTAL UPTIME	TOTAL DOWNTIME	REMARKS
JANUARY				
FEBRUARY				
MARCH				
APRIL				
MAY				
JUNE				
JULY				
AUGUST				

SUMMARY:

NO. OF MONTHS FROM FEB	
2013 TO DEC 2019	

NO. OF TIMES PASSED	17	20%
NO. OF TIMES FAILED	66	80%
	83	100%

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