

REQUEST FOR INFORMATION

Title of the project	Enhancement of EMDS per ACRF EMDS-2409-0001: Self-service Unlock of Customer UserID.
Date of Posting	May 9, 2025
Description	<ul style="list-style-type: none"> • To replace the current manual process performed by the branch for unlocking of EMDS User ID. • To enable immediate unlocking of users without the need for Branch approval, ensuring faster and more efficient service. • To provide a better customer experience.
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