

Non-Financial Performance Indicators

Touchpoints as of December 2022:

- Branches - 607
- Agri-hubs - 16
- Branch-lites - 8
- LEAFs - 44
- Mobile branches - 2
- FX & Telling Booths - 6
- Agent Banking Partners - 1,056
- Cash Deposit Machines - 228
- LANDBANK ATMs - 2,997
- 7-11 ATMs - 2,323
- Provincial Lending Centers - 58

ATM Availability Rate as of December 2022:

- 94.76% Ave. Service Availability of onsite ATMs
- 85.28% Ave. Service Availability of offsite ATMs
- Total Onsite ATMs – 1,128
- Total Offsite ATMs – 1,748
- Total Number of ATMs – 2,876 *excluding 121 UCPB-converted ATMs

Major IT Projects in 2022

- ATM Monitoring Solution Phase 2 – Enhancement
- Legal Information Management System on Microsoft 365
- LANDBANK Telling System
- New Human Resource Information System (NHRIS)
- Systematics (Deposit System) Upgrade Phase 3
- IT System Enhancements for UCPB Products and Services