

CUSTOMER FEEDBACK/CLIENT/WHISTLEBLOWING FORM

Name (Surname, First Name, Middle Name)		<input type="checkbox"/> ULFC Client <input type="checkbox"/> Non ULFC		Date	
Account Name (no acronym or abbreviation)					
Nature of Feedback <input type="checkbox"/> Commendation <input type="checkbox"/> Complaint <input type="checkbox"/> Suggestions <input type="checkbox"/> Whistleblowing	Mobile Phone Number	Landline Telephone Number		Email Address	
Type of Product / Service / Reference Number		Associates / Department Involved			
DETAILS OF FEEDBACK AND/OR PRESENTED DOCUMENTS (use separate sheet if necessary)					
REQUESTED RESOLUTION / RECOMMENDATIONS / SUGGESTIONS (use separate sheet if necessary)					
<p>By signing below, I hereby certify and attest to the fact that all information represented and given by me are true and correct, I authorize UCPB Leasing and Finance Corporation (ULFC) to use the information in this form to contact me. I authorize UCPB Leasing and Finance Corporation (ULFC) to share this information with the concerned Unit/s and third parties who will be handling the resolution of my concern / complaint. I further certify that I have read and understood the ULFC Customer Privacy and Data Protection Notice in the link within Land Bank of the Philippines (LBP) website (https://www.landbank.com/ucpb-subidiaries) and hereby accept them.</p>					
_____ Signature over Printed Name of Customer / Date					
FOR ULFC USE ONLY					
Action/s Taken					
Received by _____ Signature over Printed Name / Date		Investigated by _____ Signature over Printed Name / Date		Reviewed and Approved by _____ Signature over Printed Name / Date	

For customer assistance email us at ulfccustomer@ucpb.com