



## Claim your **NEW LANDBANK EMV CHIP-ENABLED CARD** by following these **3 Basic Steps**

### STEP 1

#### Get special queuing ticket

Get a special queuing ticket from the designated Branch Personnel.

Proceed to the assigned waiting area and wait for your number to be called.

Once called, approach the person at the EMV Card Distribution Counter.

Present the following:

- ✓ Account number and/or magstripe ATM card
- ✓ At least one (1) valid ID

### STEP 2

#### Fill-out required forms

Accomplish the forms provided by the Branch Personnel in-charge:

- ✓ EMV Card Claim Form
- ✓ CISSC and SSC (if required)

Agree to the conditions stated by signing the forms.

Review the cardholder information sheet provided by the Branch Personnel in-charge. Provide the updated information on blank fields. Once done, sign the document to confirm.

Submit the accomplished and signed forms to the Branch Personnel in-charge.

### STEP 3

#### Activate your **NEW LANDBANK EMV chip-enabled card**

Immediately check the correctness of the details in your card and report discrepancy, if any:

- ✓ Account Name
- ✓ Account Number

Sign at the signature bar at the back of your card.

Proceed to the LANDBANK ATM Terminal and activate your card by changing your PIN code.

#### Card Activation Process

- Step 1** Insert your EMV chip-enabled card at the ATM card slot.
- Step 2** *For existing cardholders*, enter your existing 4-digit PIN.  
*For new cardholders*, enter any 4-digit number.
- Step 3** Choose Balance Inquiry. The machine will prompt you to enter a new PIN.
- Step 4** Nominate your new 4-digit PIN. You will proceed to the requested transaction once you have successfully activated your card by changing your PIN.

