

## RESULTS OF THE 2016 ANTI-RED TAPE ACT REPORT CARD SURVEY

<b>Rank</b>	<b>Branch/Extension Office</b>	<b>Branch Group</b>	<b>Numerical Score</b>	<b>Descriptive Rating</b>
<b>1</b>	<b>San Isidro (Isabela) Branch</b>	NLBG	<b>93.49</b>	<b>Excellent</b>
2	Camp Crame Branch	North NCRBG	93.34	Excellent
3	Goa Branch	SELBG	92.91	Excellent
4	Malabon Branch	North NCRBG	92.88	Excellent
5	Jaro Branch	WVBG	92.67	Excellent
6	Roxas (Isabela) Branch	NLBG	92.58	Excellent
7	Sipalay Branch	WVBG	92.58	Excellent
8	Don Carlos Branch	WMBG	92.11	Excellent
9	Camiling Branch	CLBG	92.07	Excellent
10	Katipunan Branch	North NCRBG	91.64	Excellent
11	Panabo Branch	EMBG	91.59	Excellent
12	San Juan (Metro Manila) Branch	South NCRBG	91.55	Excellent
13	Balagtas Branch	CLBG	91.43	Excellent
14	EDSA-NIA Road Branch	North NCRBG	91.27	Excellent
15	LWUA EO	North NCRBG	91.18	Excellent
16	Narvacan Branch	NLBG	91.15	Excellent
17	Luna Branch	NLBG	91.09	Excellent
18	Las Piñas Branch	South NCRBG	91.09	Excellent
19	Solano Branch	NLBG	91.08	Excellent
20	San Jose City (NE) Branch	CLBG	90.91	Excellent
21	North Avenue Branch	North NCRBG	90.83	Excellent
22	NaPoCor EO	North NCRBG	90.73	Excellent
23	Laoag Branch	NLBG	90.51	Excellent
24	G. Araneta Branch	North NCRBG	90.51	Excellent
25	Lingayen Branch	NLBG	90.47	Excellent
26	Supreme Court EO	North NCRBG	90.36	Excellent
27	Bayugan Branch	EMBG	90.31	Excellent
28	Baliuag Branch	CLBG	90.30	Excellent
29	East Avenue Branch	North NCRBG	90.21	Excellent
30	Paniqui Branch	CLBG	90.16	Excellent
31	Kidapawan Branch	EMBG	90.16	Excellent
32	Tuguegarao (Capitol) Branch	NLBG	90.15	Excellent
33	Marikina Branch	South NCRBG	90.14	Excellent
34	Quezon City Circle Branch	North NCRBG	90.10	Excellent
35	Elliptical Road Branch	North NCRBG	90.07	Excellent
36	Bogo Branch	EVBG	89.97	Good
37	South Harbor Branch	North NCRBG	89.95	Good
38	Muñoz Branch	CLBG	89.92	Good
39	San Fernando West Branch	CLBG	89.90	Good
40	Alaminos Branch	NLBG	89.74	Good
41	NAIA-BOC Branch	South NCRBG	89.65	Good

<b>Rank</b>	<b>Branch/Extension Office</b>	<b>Branch Group</b>	<b>Numerical Score</b>	<b>Descriptive Rating</b>
42	Naga Rotunda Branch	SELBG	89.54	Good
43	Mandaluyong City Hall EO	South NCRBG	89.40	Good
44	San Pedro (Davao) Branch	EMBG	89.27	Good
45	Malolos Highway Branch	CLBG	89.18	Good
46	Concepcion Branch	CLBG	89.08	Good
47	Batangas City PPA EO	SWLBG	88.80	Good
48	Roxas Blvd. Branch	South NCRBG	88.79	Good
49	Tagbilaran Branch	EVBG	88.75	Good
50	Antipolo Branch	SWLBG	88.68	Good
51	Quezon City Hall Branch	North NCRBG	88.67	Good
52	Dagupan Branch	NLBG	88.61	Good
53	Mandaue Branch	EVBG	88.35	Good
54	Gaisano (Iloilo) Branch	WVBG	88.26	Good
55	Candon Branch	NLBG	88.24	Good
56	Gingog Branch	WMBG	88.05	Good
57	Ipil Branch	WMBG	87.93	Good
58	Batac Branch	NLBG	87.91	Good
59	Almanza Branch	South NCRBG	87.80	Good
60	Oroquieta Branch	WMBG	87.72	Good
61	Cebu-Toledo Branch	EVBG	87.68	Good
62	Cadiz Branch	WVBG	87.56	Good
63	Puerto (Cagayan de Oro) Branch	WMBG	87.51	Good
64	Caloocan Branch	North NCRBG	87.36	Good
65	Cabuyao Branch	SELBG	87.21	Good
66	Tigaon EO	SELBG	87.12	Good
67	Puerto Princesa EO	SWLBG	87.05	Good
68	Bislig Branch	EMBG	86.97	Good
69	Banilad EO	EVBG	86.85	Good
70	Guadalupe Branch	South NCRBG	86.85	Good
71	Taguig City Hall Branch	South NCRBG	86.78	Good
72	Lapu-Lapu Branch	EVBG	86.71	Good
73	Makati City Hall Branch	South NCRBG	86.66	Good
74	Zamboanga Veterans Branch	WMBG	86.35	Good
75	Cainta Branch	SWLBG	86.20	Good
76	Cotabato City Hall EO	EMBG	86.12	Good
77	Rosary Heights Branch	EMBG	86.07	Good
78	Baclaran Branch	South NCRBG	85.92	Good
79	San Jose (Mindoro) Branch	SWLBG	85.45	Good
80	Lebak Branch	EMBG	85.31	Good
81	Quezon Avenue Branch	North NCRBG	85.06	Good
82	Pili Branch	SELBG	85.02	Good
83	Plaza Libertad Branch	WVBG	84.76	Good
84	EDSA Greenhills Branch	South NCRBG	84.67	Good

<b>Rank</b>	<b>Branch/Extension Office</b>	<b>Branch Group</b>	<b>Numerical Score</b>	<b>Descriptive Rating</b>
85	GSIS Branch	South NCRBG	84.43	Good
86	Surallah Branch	EMBG	84.17	Good
87	Intramuros Branch	North NCRBG	84.12	Good
88	Molave Branch	WMBG	83.97	Good
89	Lipa Branch	SWLBG	83.91	Good
90	Capistrano Branch	WMBG	83.88	Good
91	Fort Bonifacio Branch	South NCRBG	83.24	Good
92	Tagaytay Branch	SWLBG	83.11	Good
93	Valencia Branch	WMBG	83.09	Good
94	Sipocot Branch	SELBG	82.52	Good
95	Catarman Branch	EVBG	82.09	Good
96	Ormoc Branch	EVBG	82.04	Good
97	U.N. Avenue Branch	North NCRBG	81.91	Good
98	Trece Martires Branch	SWLBG	81.66	Good
99	Baguio Naguilian Branch	NLBG	81.24	Good
100	General Santos (Pioneer) Branch	EMBG	79.62	Acceptable

**Legend:**

North NCRBG – North NCR Branches Group  
South NCRBG – South NCR Branches Group  
NLBG – North Luzon Branches Group  
CLBG – Central Luzon Branches Group  
SWLBG – Southwest Luzon Branches Group  
SELBG – Southeast Luzon Branches Group  
WVBG – West Visayas Branches Group  
EVBG – East Visayas Branches Group  
WMBG – West Mindanao Branches Group  
EMBG – East Mindanao Branches Group