



# LAND BANK OF THE PHILIPPINES

Official Depository Bank of the Republic of the Philippines

Executive Order No. 126  
Series of 2016

**Subject: People's Freedom of Information (PFOI) Manual**

The PFOI Manual is hereby issued pursuant to Malacañang Executive Order No. 02, Series of 2016. The Bank ensures full support on the transparency, disclosure, and accountability in government official acts, transactions, and decisions without compromising the credibility and reputation as well as public confidence in the Bank. The Bank also warrants the protection of its privacy and that of its stakeholders in accordance with the Constitution, laws, rules and regulations.

This Manual shall cover all requests for information given to the Bank by the requesting parties, except as otherwise provided therein.

This Manual is intended to guide Bank employees and requesting parties in the following areas:

- The purpose and coverage of the PFOI
- The procedures on filing and processing of request (including the responsibility and accountability of the parties concerned)
- The grant of the request, payment of applicable fees, and release of information
- The denial of the request
- The appeal of the denial of the request
- The standard forms shown in Annexes and Exhibits

This Manual shall be updated by the Corporate Affairs Department as often as necessary or annually in coordination with the Legal Services Group to ensure that it is current and in compliance with relevant laws, rules and regulations.

For strict compliance.

CECILIA C. BORROMEO  
EVP/OIC

Date: 10 Nov. 2016



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

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## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Acronyms and Abbreviations

#### ACRONYMS AND ABBREVIATIONS

AC/AD	Accounting Center /Accounting Division
ALU	Area Legal Unit
AOC	Agrarian Operations Center
CAD	Corporate Affairs Department
CCC	Customer Care Center
EO	Executive Order
PFOI	People's Freedom of Information
HO	Head Office
IC	Information Coordinator
ID	Identification Document
LBP/LANDBANK/Bank	Land Bank of the Philippines
LC	Lending Center
LSG	Legal Services Group
LEAF	LANDBANK Easy Access Facility
PV-CID FT	Property Valuation and Credit Information Department Field Team
Rec U	Receiving Unit
Res U	Responding Unit
RRDI	Request for Release of Document/Information
TMG	Technology Management Group

## GLOSSARY

<b>Branch</b>	Cash Department, Extension Offices and Servicing Unit/s
<b>Confidential Information</b>	Information protected by the Constitution, laws, rules and regulations, or jurisprudence from unauthorized disclosure to the public
<b>Customer Care Center (CCC)</b>	Unit under CAD designated as the central monitoring unit of the Bank in compliance with Malacañang EO No. 02, S. 2016
<b>Field Unit</b>	Bank unit situated outside the LBP HO (i.e., Branch, LC, AOC, AC/AD, Office of the Branches Group Head, LEAF, PV-CID FT, ALU, Treasury Hub, Trust Sales and Marketing Officer)
<b>Head Office (HO) Units</b>	Bank unit situated inside the LBP HO
<b>Information</b>	Records, documents, papers, reports, letters, contracts, minutes and transcripts of official meetings, maps, books, photographs, data, research materials, films, sound and video recording, magnetic or other tapes, electronic data, computer stored data, any other like or similar data or materials recorded, stored or archived in whatever format, whether offline or online, which are made, received or kept in or under the control and custody of any government office pursuant to law, executive order, and rules and regulations or in connection with the performance or transaction of official business by any government office
<b>Information Coordinator (IC)</b>	Executive Assistant/Administrative Services Officer of the Bank unit authorized/designated to accept/receive written requests for information
<b>Official Record</b>	Information produced or received by a public officer or employee, or by a government office in an official capacity or pursuant to public function or duty
<b>Public Record</b>	Information required by laws, executive orders, rules, or regulations to be entered, kept and made publicly available by a government office
<b>Receiving Unit (Rec U)</b>	Unit of the Bank which receives the request for access to information



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### Glossary

<b>Request</b>	Written request for information from the Bank  Scanned requests sent through email shall be accepted provided it is compliant with items 0201.1a on valid proof of his identification  Inter-office requests and other correspondences may be exchanged thru email as listed in the LBP directory
<b>Requesting party</b>	Person or entity that makes a written request to access information from the Bank
<b>Responding Unit (Res U)</b>	Unit of the Bank in custody/possession of the information and responds to the request for access to such information
<b>Same Area</b>	Located within the same building/vicinity



## **CHAPTER 1**

### **OVERVIEW**

#### **0101 PURPOSE AND COVERAGE OF THE MANUAL**

1. The Constitution recognizes the fundamental role of free and open exchange of information in a democracy, meant to enhance transparency and accountability in government official acts, transactions, or decisions. Section 28, Article II of the 1987 Constitution enunciates that the State adopts and implements a policy of full public disclosure of all its transactions involving public interest, subject to reasonable conditions prescribed by law. Section 7, Article III of the Constitution guarantees the right of the people to information on matters of public concern.
2. Sections 3 and 7, Article III of the Constitution as well as laws, rules and regulations, and jurisprudence also strengthen the fundamental human right of privacy and of communication while ensuring the free flow of information to promote innovation and growth.
3. In recognition of the urgent need to operationalize these Constitutional provisions, the President of the Philippines issued EO No. 2, Series of 2016, or the law on the PFOI on July 23, 2016.
4. This Manual is issued pursuant to EO No. 2, Series of 2016. The Bank ensures full support on the transparency, disclosure, and accountability in government official acts, transactions, and decisions without compromising the credibility and reputation as well as public confidence in the Bank. The Bank also warrants the protection of its privacy and that of its stakeholders in accordance with the Constitution, laws, rules and regulations. This Manual shall cover all requests for information given to the Bank by the requesting parties.
5. This Manual shall not cover requests for information:
  - a. By clients/customers/investors of the Bank on matters relevant and material to their accounts and investments;
  - b. By persons or entities with contracts or dealings with the Bank on information that they are legally entitled to have access to; and
  - c. By the public on information made known to them and other matters relevant thereto (e.g., products and services).



## CHAPTER 2

### FILING AND PROCESSING OF REQUEST

#### 0201 GENERAL GUIDELINES

1. The requesting party shall submit a written request to the IC of the Rec U and/or accomplish the RRDI (**Exhibit 2.1**).
  - a. The request shall state the name and contact information of the requesting party, provide valid proof of his identification through the submission of at least one (1) photo-bearing Identification Document (ID, **Annex 2.1**), reasonably describe the information requested, and the reason for, or purpose of, the request for information.
  - b. In case of request via a representative, the IC shall:
    - 1) Require submission of an authorization letter from the requesting party and presentation of at least one (1) original valid photo-bearing ID of both the requesting party and his representative.
    - 2) Immediately refuse to accept the request if the requirements under item 0201.1a are not included in the authorization letter.
- Whenever necessary, the IC may accept other IDs not enumerated in **Annex 2.1**, provided that it shall not be the sole means of identification.
- c. As much as possible, the RRDI shall be accomplished in the presence of the IC. If necessary, the IC shall assist the requesting party in filling out the said form. The RRDI may be dispensed with if the required information are stated in the written request and all the requirements are submitted, pursuant to item 0201.1a.
2. The LBP Directory (**Annex 2.2**) contains the location and contact information of all Bank units where the written request for information may be submitted.
3. IC of the Rec U shall:
  - a. Provide reasonable assistance free of charge to the requesting party and check completeness of data required in the written request and/or RRDI.
  - b. Imprint the receiving stamp (**Exhibit 2.2**) on the written request and/or RRDI.



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### Filing and Processing of Request

- c. Inform the requesting party that a fee of Five Hundred Pesos (P500.00) shall be charged for every request granted.
  - d. Submit the written request and/or RRDI to the Head of the Rec U.
  - e. Provide the requesting party with a duly stamped photocopy of the written request and/or RRDI to acknowledge receipt of the request.
  - f. Inform the requesting party to wait for the Bank's written response within 15 working days or for such period of time allowed in the Manual.
4. The Head of the Rec U shall refer the written request and/or RRDI to CAD-CCC using the memo referral (**Exhibit 2.3**).
  5. CAD-CCC shall be the central monitoring unit which shall track all written requests for information and the actions taken on the requests by the different units of the Bank. It shall implement a records management and tracking system that contains accurate and complete records of requests for information and actions taken by the Bank on said requests.
  6. CAD-CCC shall check from its database if a substantially similar or identical request involving the same information from the same requesting party has previously been received and granted or denied. If so, CAD-CCC shall deny the request and send a letter of denial (**Exhibit 2.4**) to the requesting party.
  7. If no similar request involving the same information from the same requesting party has been previously received by the Bank, CAD-CCC shall refer the request to the Res U using the memo referral (**Exhibit 2.5**).
  8. The Res U shall evaluate the request and check if the requesting party is entitled to the requested information from the Exception List (**Annex 2.3**).
  9. The Res U shall advise CAD-CCC (**Exhibit 2.6**) if the period of time to respond should be extended because the information requested requires extensive search of the Bank's records facilities, examination of voluminous records, or because of the occurrence of fortuitous events or other analogous circumstances. CAD-CCC shall then notify the requesting party of the extension which shall not go beyond 20 working days, unless exceptional circumstances warrant a longer period. The notice shall state the reason/s for extension (**Exhibit 2.7**).
  10. The Res U shall refer the request to LSG for opinion/clearance if:
    - a. It determines that the request shall be granted (pursuant to EO No. 062, Series of 2011);
    - b. It cannot determine whether the request shall be granted or denied; and



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### Filing and Processing of Request

- c. The request for information is issued by courts, quasi-judicial bodies, tribunal, and other government agencies, thru orders, summons, subpoenas, writs, and other legal processes.
- 11. If LSG determines that the information may not be released, it shall issue a written opinion to the Res U. If in its opinion the information may be released, LSG shall issue clearance to the Res U, coursed thru the Sector Head of the Res U which shall approve the release of the information pursuant to EO No. 062, Series of 2011.
- 12. No written request for information shall be denied by the Res U unless the disclosure of the information to the requesting party is prohibited under the Exception List and/or is not allowed under the Constitution, laws, rules and regulations or jurisprudence, or if the information requested has been the subject of a previous and substantially similar or identical request from the same requesting party, or if the reason for the request is contrary to law and existing rules and regulations.
- 13. The Exception List shall be updated as often as may be necessary by LSG.
- 14. CAD shall be in charge of ensuring that the PFOI Manual is up-to-date and shall undertake appropriate steps to revise the said Manual annually or as necessary in coordination with LSG.
- 15. If the Rec U is the information owner or unit in custody/possession of the requested information, it shall perform all the functions of the Res U in this Manual and can approve or deny the request for information. However, if the requesting party is not entitled to the information requested pursuant to the Constitution, law, rules and regulations, jurisprudence, or the Exception List, or if the reason for the request is contrary to law and existing rules and regulations, or if it is aware that the requested information has been the subject of a previous and substantially similar or identical request from the same requesting party, the Res U shall deny the request immediately. The CAD-CCC must be informed and furnished copies of the denial and written request and/or RRD.
- 16. If the Rec U is located in the same vicinity/area as the Res U, the requesting party shall be referred/accompanied by the IC of the Rec U to the Res U.
- 17. TMG shall be responsible for the maintenance of the PFOI automated database system.
- 18. A logbook shall be maintained by the Rec U to record the written request of the requesting party. The retention period of the said logbook shall be two (2) years after date of last entry as per Records Disposition Schedule-Communication/Correspondence-Routine. The column headers shall be as follows:



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### Filing and Processing of Request

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- a. Date of Receipt of Written Request
  - b. Name of the Requesting Party
  - c. Nature and Purpose of Request
  - d. Remarks
19. The PFOI process flow is shown in Annex 2.4.



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## Grant of the Request, Payment of Applicable Fees, and Release of Information

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### CHAPTER 3

#### GRANT OF THE REQUEST, PAYMENT OF APPLICABLE FEES, AND RELEASE OF INFORMATION

##### 0301 GENERAL GUIDELINES

1. The Res U shall grant the request if the disclosure of the information requested is allowed under the Constitution, law, rules and regulations, jurisprudence; or the Exception List; or is not the subject of a previous and substantially similar or identical request from the same requesting party; or if the reason for the request is not contrary to law, existing rules and regulations.
2. The Res U shall inform CAD-CCC in writing that the requested information is allowed to be released.
3. CAD-CCC shall notify the requesting party in writing (**Exhibit 3.1**) that his request is granted and advise him to pay the fee. It shall also advise the requesting party that the information shall be released by and at the office of the Res U after the requesting party has paid the fees to the nearest Branch.
4. The nearest Branch shall notify (**Exhibit 3.2**) CAD-CCC and Res U that the fees have been paid.
5. The Res U shall release the requested information to the requesting party or his authorized representative either personally, by registered mail, by electronic mail, or any other means of communication acceptable to the requesting party. In all cases, the release must be evidenced either by acknowledgement of receipt or proof of transmittal.
6. The Res U shall notify (**Exhibit 3.3**) CAD-CCC that the information has been released to the requesting party.



## CHAPTER 4

### DENIAL OF THE REQUEST

#### 0401 GENERAL GUIDELINES

1. The Res U shall deny the request if the disclosure of the information requested is not allowed under the Constitution, law, rules and regulations, jurisprudence; or the Exception List; or is the subject of a previous and substantially similar or identical request from the same requesting party; or if the reason for the request is contrary to law, existing rules and regulations.
2. The Res U shall inform CAD-CCC in writing (**Exhibit 4.1**) that the request for information is denied stating the reason of the denial.
3. CAD-CCC shall send a written notice of denial (**Exhibit 4.2**) to the requesting party or his authorized representative within the period to respond, stating the reasons and/or circumstances on which the denial is based.
4. The notice shall be sent either personally, by registered mail, by electronic mail, or any other means of communication. In all cases, the notice must be evidenced either by acknowledgement of receipt or proof of transmittal.



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### Appeal of the Denial of the Request for Information

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## CHAPTER 5

### APPEAL OF THE DENIAL OF THE REQUEST FOR INFORMATION

#### 0501 GENERAL GUIDELINES

1. Denial of the request for information may be appealed in writing by the requesting party to the person or office next higher in authority (**Annex 5.1**) to the Res U within 15 working days from the receipt of the notice of denial or from the lapse of the relevant period to respond to the request.
2. The appeal shall be decided by the person or office next higher in authority to the Res U within 30 working days from the filing of the appeal. Failure to decide within the afore-stated period shall be deemed a denial of the appeal.
3. If the appeal is denied, the requesting party may file the appropriate case in the proper courts in accordance with the Rules of Court.



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### Filing and Processing of Request

#### ANNEX 2.1

#### LIST OF ACCEPTABLE IDs

1. Passport including those issued by foreign governments
2. Driver's license
3. Professional Regulation Commission ID
4. National Bureau of Investigation clearance
5. Police clearance
6. Postal ID
7. Voter's ID
8. Government Service Insurance System Unified Multi-Purpose ID
9. Social Security System card
10. Senior Citizen card
11. Overseas Workers Welfare Administration ID
12. Overseas Filipino Worker ID
13. Seaman's book
14. Alien Certificate of Registration/Immigrant Certificate of Registration
15. Government Office ID
16. ID issued by National Council on Disability Affairs
17. Integrated Bar of the Philippines ID
18. Company IDs issued by private entities or institutions registered with or supervised or regulated either by the BSP, Securities and Exchange Commission or other regulatory agencies
19. Philhealth Insurance Card ng Bayan



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

**ANNEX 2.2**

**LBP DIRECTORY**

**CLASS D**

**LAND BANK OF THE PHILIPPINES**

1598 M.H. Del Pilar St. corner Dr. J. Quintos St., Malate, Manila 1004  
Customer Care Center: (+632) 405-7000 (Metro Manila); 1-800-10-405-7000 (PLDT Domestic Toll-Free)  
Trunkline Numbers: (+632) 522-0000; 551-2200; 450-7001

**LANDBANK PLAZA DIRECTORY**

*as of August 2016*

	LOCALS	DIRECT LINE
<b>CHAIRMAN OF THE BOARD</b>	<i>Secretary - DOF</i>	523-9219
<b>BOARD OF DIRECTORS</b>		
	<i>Secretary - DA 7394</i>	405-7394
	<i>Secretary - DAR 7669</i>	405-7669
	<i>Secretary - DOLE 7489</i>	405-7489
	<i>Representative - Agrarian Reform Beneficiaries Sector 7333</i>	405-7333
	<i>Representative - Agrarian Reform Beneficiaries Sector 7438</i>	405-7696
	<i>Representative - Private Sector 7664</i>	405-7664
	<i>Representative - Private Sector 7381</i>	405-7381
<b>CORSEC - Corporate Secretary</b>	7304; 2677 <i>Boardroom 7292</i>	FMANLANGIT@mail.landbank.c om 405-7304
<b>CMG - Compliance Management Group</b>	7396 <i>AML Compliance Testing 2844; 2843; 2926; 2869</i> <i>AMLADES/CTR 2844; 2973</i> <i>AMLADES/ID/SAS 2067; 2973</i> <i>AMLA System 2067; 2973</i> <i>Negative Media Report/STR 2843</i> <i>ALMC Bank Inquiry/Freeze Order 2702</i> <i>AMLCOM Secretariat/AMLA Training 2843</i>  <i>AML Questionnaire</i> <i>/FATCA/CPRR/MLPP/Correspondent Banking 2843</i> <i>AMLA Compliance Certification 2844; 2702</i> <i>Reports on Crimes and Losses 2968; 2870</i> <i>BSP CPC (Central Point of Contact) 2403, 2791</i> <i>Periodic Testing 2591</i>	LBP-CMO@mail.landbank.com 405-7396
<b>IAG - INTERNAL AUDIT GROUP</b>	7399 <i>Accountability Assessment Committee (AAC) 2503</i> <i>AuditCom Secretariat 2503</i> <i>Audit Services Team (AST) 2715; 2570; 2940; 2503; 2939</i> <i>Quality Assurance and Support 2592</i>  <i>CRD - Credit Review Department</i>	EA-IAG@mail.landbank.com 405-7399  7397; 8479; 2402; 2304; 2145, 2305, 2306, 7651 LBP-CRD@mail.landbank.com 405-7397 405-7651 <i>Monitoring Unit 2145</i>
<b>FOAD - Field Operations Audit Department</b>	7398; 7130; 2652; 2963; 2964 2942, 2943, 8583	VMERCADO@mail.landbank.co m 405-7398 405-7130 528-8583
<b>HOSTAD - Head Office &amp; Systems Tech. Audit Department</b>	7303; 2745; 2372; 2493; 2653; 2630 2319; 7698; 2929; 7243; 2952; 2170 2888, 2882	KBALDOMERA@mail.landbank.c om 405-7303  405-7698 405-7243



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## Filing and Processing of Request

<b>RMG - RISK MANAGEMENT GROUP</b>	7317; 2504; 2511; 2835; 2845	405-7317
Credit Policy Formulation	2646, 2647, 2695	
ISTRMO- Information Security & Technology Risk Mngt Office	2995, 2148	MCONCEPCION@mail.landbank.com
BRMD - Business Risk Management Department	7624	BRMD_ISTRU@mail.landbank.co
BPRMU (Buss. Process Risk Mngt. Unit)	2537; 2539; 7752	m 405-7752
BCMU (Buss. Continuity Mngt. Unit)	7753; 2834	BRMD_PRMU@mail.landbank.c om 405-7753
PRMU (Process Risk Mngt. Unit)	2080	LBP-
CRMD - Credit Risk Management Department	7378	CPRMD@mail.landbank.com
LPSU (Loan Portfolio Supervision Unit)	2765; 2553	405-7224
CRRMU (Credit Risk Rating & Mngt Unit)	2605; 7244; 7760; 2523	405-7760
ISSU (IIEC, Secretariat & Support Unit)	2646; 2766	
CRES (Credit Risk & Admin Unit)	2087, 2088	
TRMD - Treasury Risk Management Department	7322	LBP-TRMD@mail.landbank.com
RMQAU- Risk Modeling & Quantitative Analytics Unit	2190	405-7322 405-7649
FMRMU-Financial Market Risk Management Unit	2512, 2487, 7649	405-7647
CFX -RMU- Counter Party & Foreign Exchange Risk Management Unit	2512, 2190, 2189	
LIRRMU-Liquidity & Interest Rate Risk Management Unit	2512, 2487, 7647	
TBG - TRUST BANKING GROUP	7350; 2586, 2663	LBPTRUSTBANKINGGROUP@mail.landbank.com LBP_TRUST@mail.landbank.com
TCRD- Third Party Custodian Ship & Registry DepT.	2075; 8354; 7193	AVASCO@mail.landbank.com
TBDD - Trust Business Development Department	7119	MCINCO@mail.landbank.com
TSMU (Trust Sales & Marketing Unit)	7100; 7761; 2074	405-7119 405-7100
TPDU (Trust Product Devt Unit)	7469; 7100, 2076	405-7761 405-7469
TAMD - Trust Accounts Management Department	7351	CSANCHEZ@mail.landbank.com
TAMU 1 (Trust Accounts Mgt Unit 1)	2930; 2809; 2271; 7671; 2182	405-7671 528-8487
TAMU 2 (Trust Accounts Mgt Unit 2)	2185; 2429; 2184; 8487	
TPMD - Trust Portfolio Management Department	7353	405-7353
ESPU(Equities & Segregated Portfolio Unit)	7212; 7738; 8340	405-7212
FIAMU (Fix Income & Assets Mgt Unit)	8338; 8339; 7738	405-7738 528-8340 528-8338 528-8339
TrOD - Trust Operations Department	7354	405-7354
Financial Control	2381; 8353; 2557	
CASHIERING	2370; 2621	



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### Filing and Processing of Request

B. OFFICE OF THE PRESIDENT and CEO	7365; 7205; 7202; 7201 7412; 7284; 7207 <i>Conference Room 7207</i>	405-7365 405-7201-02 405-7204-05 405-7207 405-7284 405-7412
LSG - LEGAL SERVICES GROUP (General Counsel)	7633; 2273; 2789; 7718; 2790; 2129; 2183 2013; 2014	NMARQUEZ@mail.landbank.co m 405-7633 405-7718
ALD - Administrative Legal Department	7302; 2517; 7160; 2778; 2532 2678; 2644; 2693; 7706; 2328 2123; 2124; 2125; 2761	ALD_EXEC_ASSISTANT@mail.lan dbank.com 405-7302 405-7160 405-7706
BLSD - Banking Legal Services Department	7301; 7174; 7604; 7614; 7668 7683; 2608; 2617; 2953; 7150	BLSD@mail.landbank.com 405-7301 405-7174 405-7604 405-7614 405-7668 405-7683 405-7150
CLSD - CARP Legal Services Department	7306; 2229; 2231; 2547 7456; 7457; 7601; 7602 2619; 2620; 7629	LBP-CLSD@mail.landbank.com 405-7306 405-7456 405-7457 405-7601 405-7602 405-7629
FLSD - Field Legal Services Department	7380; 2826; 2827; 2925	FLSD@mail.landbank.com 405-7380
LD - Litigation Department	7379; 7187; 7188; 7661; 7150 2780; 2434; 2456; 2618 2072, 2073	LD@mail.landbank.com 405-7379 405-7187 405-7188 405-7661 405-7150
SPG - STRATEGIC PLANNING GROUP	7310; 2282	AHUGO@mail.landbank.com 405-7310
CPEPSD - Corporate Planning & Economics Policy Studies Department	7382	SENCABO@mail.landbank.com 405-7382
	ELPSU (Economic Legislative Policy Studies Unit) 2977; 2554	
	CPPRU (Corporate Planning & Performance Review Unit) 2510; 2772	
	IRMU (Institutional Relationship Mgt Unit) 2101; 2536	
	DSDU (Distribution System Development Unit) 2773; 2101	
CMISD - Central Management Information System Department	7721 OU (Operations Unit) 2978; 2474; 2941; 2390 BDU (Business Development Unit) 2498; 2289; 2122 DMU (Data Mgt Unit) 7609; 2180; 2181; 7618; 7619	CMISD@mail.landbank.com 405-7721 405-7609 405-7618 405-7619
CSPDD - Customer Service & Product Development Department	7376 CSU (Customer Service Unit) 2513; 7739; 7461	CSPDD@mail.landbank.com 405-7376 405-7739
	BPPSRU (Bank Product & Services Performance Review Unit) 2469; 7739; 2011; 7461	405-7461
	DPDU (Deposit & Product Development Unit) 2399; 7444; 7376	405-7444
QMD - Quality Management Dept.	7104 2391; 2793; 7206	LBPQMO@mail.landbank.com 405-7104



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<b>ASG - AGRARIAN SERVICES GROUP</b>	7363; 2223; 2753; 2297; 8313	ALEXLORAYES@mail.landbank.com om	405-7363
<b>BSD - Bond Servicing Department</b>	7369 <i>BTD (Bond Transaction Div)</i> 7703; 2332 <i>LTPD (Land Transfer Payment Div)</i> 2519; 7122 <i>RSD (Records Securities Div)</i> 2294; 2519 <i>DAAD (Documentation &amp; Analysis Div)</i> 2375; 2332	LBP-BSD@mail.landbank.com	405-7369 405-7703 405-7122
<b>LAPD - Landowners Assistance &amp; Policy Department</b>	7197 <i>Bond Marketing</i> 2414; 2971 <i>Bond Trading</i> 2394 <i>TSU (Technical Service Unit)</i> 2705; 2639; 2661	VCASTRO@mail.landbank.com	405-7197
<b>LTPD- Land Transfer Processing Dept.</b>	7361; 2208 <i>CRPU (Claims Review and Processing Unit)</i> 2336; 2206, 2207 <i>CRMU (CARP Records Management Unit)</i> 2335; 2738 <i>LBP CARP Claims Unit</i> 7121	RBERBANO@mail.landbank.com	405-7361 405-7121
<b>PSO - PHYSICAL SECURITY OFFICE</b>	7320 <i>Frontdesk</i> 7320 <i>Control Room / CCTV</i> 7771; 2726; 7622 <i>Admin / Operation</i> 2325; 2633 <i>Security Officer</i> 2324; 2272	LBP-PSO@mail.landbank.com	405-7320 405-7622 405-7771
<b>C. ADLS - AGRICULTURAL &amp; DEVELOPMENT LENDING SECTOR</b>	7318; 7152; 7143; 7484	LBP-ADLS@mail.landbank.com	405-7318 405-7152 405-7143 405-7484
<b>LRD - Loan Recovery Department</b>	7336; 7462; 7631; 2387 2522; 2276; 2521; 7190 7241; 2786, 2167	LBP-LRD@mail.landbank.com	405-7336 405-7631 405-7462 405-7190 405-7241
<b>LSD - Lending Support Department</b>	7307 <i>Admin Unit</i> 2810, 7642, 2728, 2110; 2175 <i>Loan Origination System (LOS)</i> 2728; 2961; 8310; 2112 <i>Management Information System</i> 2697; 2515; 2960 <i>CRECOM Secretariat</i> 2669; 2111; 2109, 2417	LBP_LSD@mail.landbank.com	405-7307 405-7642 528-8310
<b>SPAD- Special Assets Department</b>	7366 <i>HOCAD (Head Office Committee Assets Disposal)</i> 2623; 7156 <i>Acquired Assets</i> 2308; 7645; 7695; 7405 <i>ROPA (Real and Other Properties Acquired)</i> 2482; 7797 7247; 2975; 7695, 7248, 7658, <i>South Luzon Team 1</i> 2623 <i>South Luzon Team 2</i> 2374; 2886 (2) <i>Mindanao Team</i> 2975; 7405 <i>Visayas Team</i> 2623; 7658; 7405 <i>NCL Team</i> 2308; 7645, 2374 <i>Visayas / NCR</i> 7658; 2623 <i>EO 407/ DAR</i> 2481; 2039	SPAD@mail.landbank.com	405-7366 405-7156 405-7645 405-7695 405-7405 405-7797 405-7247 405-7248 405-7658



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

<b>CBG - CORPORATE BANKING GROUP</b>	7347; 2409	EJTREYES@mail.landbank.com	405-7347
<b>CBD 1 - Corporate Banking Department 1</b>	7346 <i>Team 1 7217; 2411 Team 2 2420; 2406 Team 3 7218; 2410 Team 4 2501; 2261; 7215 Team 5 7216 Team 6 2491; 2502 Team 7 2695, 2632</i>	CBD1@mail.landbank.com	405-7346 405-7217 405-7218 405-7215 405-7216
<b>CBD 2 - Corporate Banking Department 2</b>	7345 <i>Team 1 2405; 2415 Team 2 2382; 2413 Team 3 2117; 2146 Team 4 2383; 7214 Team 5 2060; 7214 Team 6 7245, 2415 Team 7 2286; 7773</i>	LBP_CBD2@mail.landbank.com	405-7345 405-7214 405-7245 405-7773
<b>PSD - Public Sector Department</b>	7343 7446, 7242, 7445, 2476, 2478 2527; 2423; 8514; 7613; 2758	EMARTINEZ@mail.landbank.co m	405-7343 405-7242 405-7445 405-7446 405-7613 528-8514
<b>FID - Financial Institution Department</b>	7342 2461; 2373; 2392; 2042; 2551; 2141 7344; 2471; 2729; 2733; 7227 2240; 2518; 2364; 7239; 2483	LBP-FID@mail.landbank.com	405-7342 405-7344 405-7227 405-7239
<b>LPMG - LENDING PROGRAM MANAGEMENT GROUP</b>	7309	ETAMAYO@mail.landbank.com	405-7309
<b>PMD 1 - Program Management Department 1</b>	7450 <i>CFIEP (Countryside Financial Institution Enhancement Program) 2566 ISDA / MILK/ Cauayan 2376; 2821 ARBa( Agrarian Reform Beneficiary Program) 2804; 2992 ACSP (Agricultural Credit Support Project) 2384; 2803 CFIP (Countryside Financial Institution Program) 2579; 2783</i>	PMD1@mail.landbank.com	405-7450
<b>PMD 2 - Program Management Department 2</b>	7198 7110; 2650; 2676; 2300 7640; 2589; 2785; 2331	LBP-PMD2@mail.landbank.com	405-7110



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### Filing and Processing of Request

DAD - Development Assistance Department	7316 7620; 2379; 2690; 2263; 2459 2784, 2957, 2448	MCRUZ@mail.landbank.com	405-7316 405-7620
AGFP	2907, 2479		
EPMO - Environmental Program & Management Department	7339 2582; 7238; 7615; 7417 7433; 7646; 7735; 7736		405-7339 405-7238 405-7615 405-7417 405-7433 405-7646 405-7735 405-7736
FSD - Fund Sourcing Department	7341 2463; 7407	RENCARNACION@mail.landban k.com	405-7407
NCLLG - Northern & Central Luzon Lending Group	7314; 7161	CBURGOS@mail.landbank.com	405-7314 405-7161
SLLG - Southern Luzon Lending Group	7352; 2670; 2764	FMONJE@mail.landbank.com	405-7352
VLG - Visayas Lending Group	7315; 7176; 2828		405-7315 405-7176
MLG - Mindanao Lending Group	7308; 2209; 2367	JGUTIERREZ@mail.landbank.co m	405-7308
RMLG - Retail and MID Market Lending Group	7393; 2115	LSILVA@mail.landbank.com	405-7393
MBD 1 - Mortgage Banking Department 1	7492 2344; 2260; 2497; 2970; 2160 Helpdesk /MBD1/MBD2/OFW/RLG 2825	LBP-MBDI@mail.landbank.com	405-7492
MBD 2 - Mortgage Banking Department 2	7231 2768; 2544; 2969; 2108; 2107 2550; 2767; 2258; 2707; 2105 2195, 2194	LBP-MBDII@mail.landbank.com	405-7231
SME - Small and Medium Enterp Enterprise MID- Market Lending Dept.1	7340 Team 1- 2468; 2477 Team 2- 2130; 2477 Team 3- 7410; 2672 Team 4- 7340; 2130 Team 5- 7146; 2656 Team 6- 2449; 2131 Team 7- 2365; 2797 Team 8- 7486; 2655 Team 9- 7486; 2350	SME-MLDI@mail.landbank.com	405-7340 405-7410 405-7146 405-7486
SME- Small and Medium Enterprises - MID - Market Lending Dept. 2	7431 7148; 7409; 7611; 7612 2291; 2655; 2736, 2594; 2672,	SMEMLD2@mail.landbank.com	405-7431 405-7148 405-7409 405-7611 405-7612



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

BBS - BRANCH BANKING SECTOR	7464 7465; 7466; 7665	LGERON@mail.landbank.com	405-7464 405-7465 405-7466 405-7665
SID - Systems Implementation Department	7319 <i>For User Enrollment</i> 7288 <i>System Related Query</i> 7605	LBP-SID@mail.landbank.com	405-7319 405-7288 405-7605
BBSD - Branch Banking Support Department	7375 <i>BASU (Branch Administrative Support Unit)</i> 2794; 7477; 2680; 2730; 2470 <i>BMISU (Branch Mgt Information System Unit)</i> 7232; 2242; 2787; 2823, 2836 <i>BPSU (Branch Policy Support Unit)</i> 2918; 2787; 2635; 2157; 7701	LBP_BBSD@mail.landbank.com	405-7375 405-7477 405-7232 405-7701
CCT-PMO - Conditional Cash Transfer Program Management Office	2982 2981; 2103; 2118; 2820; 7497, 2862, 2863	CCT-PMO@mail.landbank.com	405-7497
CEBG - CARD & E-BANKING GROUP	7737		405-7737
CCAD - Credit Card Administration Department	7373 <i>Customer Service &amp; Account Mgmt Unit</i> 7275; 7281; 7282; 7278, 2065 <i>Collections &amp; Operations Support Unit</i> 2559; 7276; 7277; 2339; 2340; 2560 <i>Card Processing &amp; Credit Evaluation Unit</i> 7279; 7280; 2116	CCAD@mail.landbank.com	405-7373 405-7275-79 405-7280-82
CMSD - Cash Management Service Department	8363 2855; 2199; 2176; 2177; 2178 <i>North NCR</i> 2197 <i>North and Central Luzon</i> 2198 <i>South NCR</i> 2199 <i>Southern Luzon</i> 2179	NHVERAN@mail.landbank.com	528-8363
DCAMD - Debit Cards & ATM Management Department	7626 2534; 2642; 2169; 2127; 2489; <i>AMU (ATM Mgt Unit)</i> 7406, 2162, 2962 <i>CMU (Card Mgt Unit)</i> 7411; 2637; 2725; 2069, 2836 <i>AFMU (Anti-Fraud Mgt Unit)</i> 2126; 2959, 2774, 2868	LBP-DCAMD@mail.landbank.com	405-7626 405-7406 405-7411
EPD - Electronic Products Department	8462 <i>e-Payment</i> 7388; 7782 <i>Internet Banking unit (iAccess, weAccess, POS)</i> 2173; 2528 <i>Electronic Banking &amp; Research Dev. Unit (EBRDU)</i> 2486; 7724; 2667	LBP-EPD@mail.landbank.com	405-7782 405-7388 405-7724
EBSU - Electronic Banking Support Unit	8445 2993; 2634; 2884		
ORG - OFW REMITTANCE GROUP	7478 2974; 2811; 7676; 2985; <i>ORO - Overseas Representative Officer</i> 7413 <i>LBRS - LANDBANK Remittance System</i> 2742	LBP_OFW@mail.landbank.com	405-7478 405-7676 405-7413
ORMSD - Overseas Remittance Marketing & Support Department	7331 <i>KSA, Bahrain, Kuwait, Qatar</i> 2743; 2520 <i>Middle East, UAE, Abu Dhabi, Oman, Dubai</i> 2824; 2744 <i>Asia Pacific 1 (South Korea, Japan, Thailand, Vietnam)</i> 2404; 7467 <i>Asia Pacific 2 (Taiwan, Hongkong, Macau, Australia)</i> 7454; 2744 <i>UK, Germany, Israel, Cyprus, Brunei, Indonesia</i> 7621; 2505 <i>PDO's, CFO's</i> 7472; 7495; 2595	RANDARINO@mail.landbank.co m	405-7331 405-7467 405-7454 405-7621 405-7472 405-7495
DRMD - Domestic Remittance & Marketing Department	7474 <i>Team 1</i> 7474; 7480 <i>Team 2</i> 7471; 7475 <i>Team 3</i> 7473; 7298 <i>Team 4</i> 7741; 8458	JFIGUERAS@mail.landbank.com	405-7474 405-7480 405-7471 405-7475 405-7473 405-7298 405-7741 528-8458



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## Filing and Processing of Request

North NCRBG - NORTH NCR BRANCHES GROUP	7419; 2616; 2343; 7740	LMARTIN@mail.landbank.com	405-7419
Cash Department	7337; 2837 <i>New Account Peso</i> 2713 <i>Clearing</i> 2704 <i>New Accounts Dollar</i> 2214 <i>Bookeper</i> 7423 <i>Tellerling</i> 8305	LBP_CASH@mail.landbank.com	405-7337 405-7423 528-8305
South NCRBG - SOUTH NCR BRANCHES GROUP	7125; 2153; 2154; 2161	RMONTELOYOLA@mail.landban k.com	405-7125
CSS - CORPORATE SERVICES SECTOR	7332; 7643; 2200	JCLIMACO@mail.landbank.com	405-7332 405-7643
CAD - Corporate Affairs Department	7374 <i>Media &amp; Advertising Unit</i> 2775; 7634; 2346, 2078, <i>CSRRU /Corporate Social Responsibility</i> <i>Relations Unit</i> 2569; 2588; 2775 <i>Marketing Communications &amp; Special</i> <i>Publications Unit</i> 2689; 2288; 2509 <i>Corporate Events Unit</i> 2686; 8451, 2079 <i>Customer Care Center</i> 7170; 7796	LBP-CAD@mail.landbank.com	405-7374 405-7634
PFO - Provident Fund Office	7368 <i>All-Purpose Loan</i> 2004; 2068 <i>Housing Loan</i> 2002; 2316, 7754 <i>Administrative Division</i> 2362; 2006, 2949 <i>Fund Management Division</i> 7290; 7758 <i>Billing &amp; Collection</i> 7756; 2005 <i>Accounting Division</i> 2806; 2361 <i>Car Loan / Car Lease</i> 2003, 7755	LBP-PFO@mail.landbank.com	405-7368 405-7754 405-7758 405-7290 405-7756 405-7755
FPSG - FACILITIES & PROCUREMENT SERVICES GROUP	7357 <i>( Pollution Control Officer)</i> 2972 <i>Charmelaine Quijano</i>	COLFINDO@mail.landbank.com	405-7357
FMD - Facilities Management Department	7360 <i>RMU (Records Mgt Unit) / IDRARS</i> 2816; 2531 7731; 2259; 7439; 2396; 2323; <i>FSU (Facilities Services Unit)</i> 2250 <i>MRD (Manual Records Division)</i> 2265; 2152 <i>EMO (Electro Mechanical Team)</i> 8315 <i>Transport</i> 2351 <i>LBRDC / Janitorial</i> 2648 <i>Hotline / Facilities</i> 7795 <i>CSR (Ground Floor Lobby)</i> 2007; 2771 <i>Sorting / Repro</i> 2593 <i>Property Mgt Division</i> 7127, 2245, 2264 <i>DHD (Document Handling Div)</i> 7274, 2266, 2354, <i>Libcap / LBC</i> 2215, 7628 <i>BMS</i> 2216, 2552 <i>Mailing / Parcel</i> 2215	LBP-FMD@mail.landbank.com	405-7360 405-7731 405-7439 528-8315 405-7795 405-7127 405-7274





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## Filing and Processing of Request

<b>OPERATIONS SECTOR (OS)</b>	7305; 2296	ABORNAS@mail.landbank.com	405-7305
<b>BOG - BANKING OPERATIONS GROUP</b>	7335 <i>Conference 2408</i>	ABAUTISTA@mail.landbank.co m	405-7335
<b>PVCID - Property Valuation &amp; Credit Information Department</b>	7377 2092 ; 2891 ; 2094 ; 2235 ; 2447	WGALANG@mail.landbank.com	405-7377
PVU Unit Head & Team Members	; 2245		
PVU Team 2 & 7	2093		
PVU Team 3	2096		
PVU TEAM 4	2097		
PVU TEAM 5	2091		
PVU TEAM 8	2236		
PVU TEAM 9 & 10	7237		
CIU Unit Head & Team Members	2234 ; 2538; 2890 ; 7173		
CIU Team 1	2659		
CIU Team 2	7432		405-7432
CIU Team 3	2318		
CIU Team 4 ( Computer KIOSK DESK)	2450		
CIU Team 5	2095		
CTIMU Unit Head & Team Head	2386 ; 2889		
CTIMU Team 1 ( ACIBIRTS)	8460		528-8460
CTIMU Team 2 ( TPA)	2610 ; 2233		
CTIMU Team 3 / IDRARS	2077; 2839		
CTIMU Team ( LRA / KIOSK)	2996		
<b>FDRD - Foreign &amp; Domestic Remittance Department</b>	7329	LBP-FDRD@mail.landbank.com	405-7329
Regular Unit	7126, 2719, 2991	LBP-	
Accounting Reg Unit	2770, 2064,	FDRD_FM@landbank.com	405-7126
<i>FCDU</i>	2749, 2440, 2327, 2747,		
Financial Monitoring Other Transaction			
Unity/FMOTU	8528, 2750, 2277, 2435, 2745, 7442, 8497, 2990, 2748, 2746,		
Processing	2247		405-7442
			528-8497
<b>ITD - International Trade Department</b>	7330	LBP-ITD@mail.landbank.com	405-7330
Import	2433; 2377; 2438		
Export	2432		
Accounting	2401		
<b>LID - Loans Implementation Department</b>	7334 2987; 2571; 2221; 2587; 2284;	LBP-LID@mail.landbank.com	405-7334
Billing & Collection	2281		405-7236
Records	2225; 2762		405-7702
Accounting	2269; 2147; 7236; 2805		405-7441
SPAD /LID	2203		405-7654
<i>FCDU</i>	7702; 7441		
Loan Releasing	2431; 2427; 7654		
Loan System Application Administration			528-8454
Unit	8454, 2159, 7414, 2156		405-7414
<b>BSG - BANKING SERVICES GROUP</b>	7367	BSG@mail.landbank.com	405-7367
<b>ACMD - ATM &amp; Cash Management Department</b>	7349 <i>Monitoring 7798; 2631; 7145; 7296</i> <i>G4S 8456; 8449</i> <i>Cashiering Division 2611; 2692; 2218, 8423</i>	LBP-ACMD@mail.landbank.com	405-7349 405-7798 405-7145 405-7296 528-8456
<i>Card Production 7182; 2280</i>			528-8449
<i>E-card 2555</i>			405-7182
<i>7418; 7185; 2464; 2640; 2446;</i>			
<i>Recon 2106; 2872</i>			405-7418
<b>ASTD - Accounting and Special Transaction</b>			
<i>Div 7610; 2674; 8496</i>			405-7185
<i>U.N. Cash Center 2168</i>			405-7610



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## Filing and Processing of Request

<b>CCD - Central Clearing Department</b>	7359 8412; 2760; 8400; 8402; 8403; <i>SAMD (Sp Acct Monitoring Division)</i> 8406; 8411	CCD@mail.landbank.com	405-7359 528-8412 528-8400-03 528-8406 528-8411-13
	<i>Clearing Division</i> 2681; 2217; 2709; 8412; 7297 7112; 8539; 8576; 7181; 2792; <i>PTD 1</i> 2422; 2426; 7180 2439; 7179		528-8411-13 405-7297 4057-7112
	<i>PTD 2</i> 2428; 2683; 2912; 2920; 2921 8401; 2922 2495; 2682; 2911; 2913; 2914;		528-8539 528-8576
	<i>PTD 3</i> 2915 8413		405-7179-81
	<i>Service Provider</i> 2965, 2910, 2424		
<b>MCMD - MDS &amp; Collections Management Department</b>	7358 MMU (MDS Management Unit) 2441, 2262 <i>Acctg Unit / Inter-office Management Div</i> 7716 <i>Collection Management Div (BIR/eTAX)</i> 7648 2010 <i>Document Management Div</i> 2535, 7358, 8409, 7294	LBP-MCMD@mail.landbank.com	405-7358
<b>CG - CONTROLLERSHIP GROUP</b>	7385	MEDAYRIT@mail.landbank.com	405-7385
<b>AAD - Administrative Accounting Department</b>	7386 <i>Disbursement Unit</i>	LBP_AAD@mail.landbank.com	405-7386
	<i>Payroll</i> 2212; 2484; 8586 <i>Corporate Claims</i> 2314 <i>Employees Claims</i> 2211; 7222		405-7222
	<i>Suppliers Claims</i> 2311; 2931; 2315 <i>Subsidiary Ledger</i> 2393; 2641; 2776; 2716 <i>IOA/SAD</i> 2799; 2451		
	<i>Fin. Transactions</i> 7249; 2347 <i>Budget Management Unit</i> 7625; 7230		405-7249 405-7625 405-7230
<b>AAO - Agrarian Accounting Office</b>	7364, 2462, 2330, 7299	LBP-AgAD@mail.landbank.com	405-7364 405-7299
<b>FAD - Financial Accounting Department</b>	7384 <i>Tax</i> 2604, 2303 <i>FMS/FRD</i> 2701, 2717, 2603, 2313, 7428, <i>CAAD - Control and Analysis Division</i> 7221; 2475; 7149; 2796	FAD-ASU@mail.landbank.com FAD-_CTU@mail.landbank.com	405-7384 405-7428 405-7221 405-7149
	<i>GL/FX</i> 7103; 2285 <i>FASU- Field Accounting Supervision Unit</i> 2596; 7677, 2769, 2840 <i>ASU - Accounting Standard Unit</i> 7220; 2604 <i>Cash Unit</i> 2171		405-7103 405-7677 405-7220
<b>SMD - Systems &amp; Methods Department</b>	7392 <i>Operations Manual Team</i> 2342; 2777 <i>Guidelines Team</i> 2380; 2788; 2984 <i>Special Manual Team</i> 2815; 2983; 2798	LBP-SMD@mail.landbank.com	405-7392
<b>TOD - Treasury Operations Department</b>	7328; 8426 <i>Treasury Operation Accounting Unit</i> 2257; 2723; 2721; 2270; 2228 8346; 8341; 8342; 8343; <i>Documentation Securities Admin Unit</i> 2612; 2251 <i>Equity Investment &amp; Program Lending Fund</i> <i>Unit</i> 2252; 2425; 8347	LBP-ITOD@mail.landbank.com LBP-TOD@mail.landbank.com	405-7328 405-7235 528-8346 528-8341
	2430; 2506; 7429; 8533; 8532; <i>Communication &amp; Control Unit</i> 7235		528-8342 528-8343 528-8347 405-7429 528-8532 528-8533 405-7235



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

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## Filing and Processing of Request

<b>TMG - TECHNOLOGY MANAGEMENT GROUP</b>		AABITONA@mail.landbank.com	
<b>DCMD - Data Center Management Department</b>		DCTMG@mail.landbank.com	
<b>EBSID - E-Banking Systems Department</b>	7600	ADALAMPAN@mail.landbank.com	405-7600
<b>ESD - Enterprise Systems Department</b>		RBERONES@mail.landbank.com	
<b>IT-PMO - IT Project Management Office</b>		RTAM@mail.landbank.com	
<b>NOD - Network Operations Department</b>		RICKY_SAISON@mail.landbank.com	
<b>RBSD - Retail Banking Systems Department</b>		LVDAYO@mail.landbank.com	
<b>TIBS - TREASURY &amp; INVESTMENT BANKING SECTOR</b>	7196; 2838; 8365 8352	LBP-TIBS@mail.landbank.com	405-7196 528-8352 528-8365
<b>Market Economist</b>			
<b>ISDD - Investment Sales and Distribution Department</b>	8303; 7266; 7267; 7268; 7269; 7270; 8312	LALMAZAR@mail.landbank.com	405-7266-70
<b>ALMG - ASSETS &amp; LIABILITIES MANAGEMENT GROUP</b>	7711	ISACRAMENTO@mail.landbank.com	405-7711
<b>FMG - FINANCIAL MARKETS GROUP</b>	7327	CMOTA@mail.landbank.com	405-7327
<b>CMTD - Capital Markets Trading Department</b>	7325 <i>Equities Unit</i> 7257; 7258; 7259 <i>Domestic &amp; Fix Income Unit</i> 7265; 7263; 7264 <i>Foreign Currency</i> 8306	MTITAR@mail.landbank.com	405-7325 405-7257 405-7258 405-7259 405-7263 405-7264 405-7265 528-8306
<b>RFTD - Rates &amp; FX Trading Department</b>	7324; 7250; 7251; 7252; 7253 7254; 7255; 7256	CMOTA@mail.landbank.com	405-7324 405-7250-56
<b>FSHSD - Fx Sales &amp; Hedging Solutions Department</b>	7421 <i>Institutional Unit</i> 8330; 8348; 7712 <i>Government Unit</i> 8349; 7708; 7713	AMASACUPAN@mail.landbank.com	405-7421 405-7712 405-7713 405-7708 528-8330 528-8348 528-8349
<b>IBG - INVESTMENT BANKING GROUP</b>	7326	JALDANA@mail.landbank.com	405-7326
<b>IBD 1 - Investment Banking Department 1</b>	7627; 2543; 2585; 7732; 2802; 2779; 2938	MCORTEZ@mail.landbank.com	405-7732
<b>IBD 2 - Investment Banking Department 2</b>	7387 7228; 7479; 2369 2800; 2627; 2558; 7101'; 2629	I8RUAL@mail.landbank.com	405-7387 405-7228 405-7479 405-7101
<b>LRMD - Liquidity &amp; Reserve Management Department</b>	7323 <i>Domestic Unit</i> 8335; 7261; 7262 <i>International Unit</i> 8336; 8337; 8314	EGENER@mail.landbank.com	405-7323 528-8335 405-7261 405-7262 528-8336 528-8337 528-8314
<b>B\$MD - Balance Sheet Management Department</b>	7312 <i>Domestic Unit</i> 2660; 8356 <i>International Unit</i> 2192; 8355	ISACRAMENTO@mail.landbank.com	405-7312 528-8355 528-8356



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### Filing and Processing of Request

TSD - Treasury Support Department	7719	NPAGDANGANAN@mail.landba nk.com	405-7719
ITSS (Integrated Treasury System Support)	7717; 2322; 2371		
FTPU (Funds Transfer Pricing Unit)	2548 ;2684 ;2144		
Assets and Liability Mgt. Information System Unit (ALMISU)	2584; 2086;7240		



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<b>LBP - Branch Banking Sector Field Units Directory</b>			
as of August 5, 2016			
BRANCHES GROUP/ BRANCHES/ EXTENSION OFFICES/ TELLER BOOTH/S/ FX BOOTHS/ SERVICING UNIT	OFFICE ADDRESS	CONTACT Nos	
<u>North National Capital Region Branches Group (NNCRBG)</u>	2nd Floor LANDBANK Plaza, 1598 M.H. Del Pilar cor. Dr. J. Quintos Sts. Malate, Manila	HO Trunk Lines:	551-2200 522-0000 local 2343; 2616
		Locals:	7419, 7420; 7740, 2616
		Direct Lines :	405-7419; 405-7420 405-7665; 405-7740
		Telephone local	405-7419 7419
		Local: Tel No.	(02) 405-7740 376-4233
		Landline:	(02) 405-7537; 405-7424
		Landline:	(02) 405-7537; 405-2149
<b>North NCRBG Cluster A</b>			
<u>Batasan Branch</u>		Tel Nos. (02)	932-5110 / 951-1377 951-1390 / 952-6706
		CISCO Local	5312 BR_BATASAN@mail.landbank.com landbankbatasan@yahoo.com
<u>Camp Aguinaldo Branch</u>	AFP Gen. Insurance Corporation Bldg. Bonny Serrano Road cor. EDSA, Camp Aguinaldo, Quezon City	Tel Nos. (02)	913-4364 913-4365
		CISCO Local	5167 BR_AGUINLDO@mail.landbank.com landbankcampaguinaldo@yahoo.com
<u>Camp Crame Branch</u>	Front-corner PNP Multi-Purpose Building, Camp Crame Compound,	Tel Nos. (02)	410-9103 410-9090
		BR_CRAME@mail.landbank.com lbpccrame@yahoo.com	
<u>CSG (Civil Security Group) Teller Booth</u>	Fire & Explosive Division, Civil Security Group, Camp Crame Compound, Quezon City		723-0401 (Trunkline)
<u>SAGSD Teller Booth</u>	Ground Floor, SAGSD Building PNP Camp Crame Compound Camp Crame, Quezon City		
<u>COA Branch</u>	COA Bldg. No. 3, COA Compound Commonwealth Ave., Quezon City	Telephone CISCO Local	951-0930 / 931-4055 5169 BR_COA@mail.landbank.com landbankcoa@yahoo.com
<u>Commonwealth Branch</u>	#535 Verde Oro Building, Commonwealth Ave., Quezon City	Tel Nos. (02)	931-5757 931-4061
		CISCO Local	5062 BR_COMNWLTB@mail.landbank.com landbankcommonwealth@yahoo.com
<u>Cubao Branch</u>	891 Saint Anthony Building Aurora Blvd., cor. Cambridge Street Cubao, Quezon City	Tel Nos. (02)	912-0451 912-2260
		CISCO Local	5058 BR_CUBAO@mail.landbank.com landbankcubao@yahoo.com
<u>Araneta Center EO</u>	Unit 2018, Level 2, Ali Mall, Araneta Center P. Tuazon Blvd., Cubao Quezon City		
<u>East Avenue Branch</u>	SSS Livelihood Trade Center East Avenue, Quezon City	Tel Nos. (02)	920-1230 433-8973 927-6266; 925-7213 927-4155; 426-2664
		CISCO Local	5057 BR_EASTAVE@mail.landbank.com



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

<u>LTO EO</u>	LTO Central Office, LTO Compound, GF East Ave., Quezon City	EO_LTO@mail.landbank.com
<u>EDSA Congressional Branch</u>	HPI Corporate Center 1026 North EDSA, Quezon City	Tel Nos. (02) 928-2109 925-4974 CISCO Local 5069 BR_EDSACONG@mail.landbank.com
<u>EDSA-NIA Road Branch</u>	DPWH IV-B Compound EDSA, Quezon City	Tel Nos. (02) 928-8126 436-0009 CISCO Local 5187 BR_EDSANIA@mail.landbank.com
<u>Elliptical Road Branch</u>	LANDBANK Bldg., DA-BSWM Compound Elliptical Road, Diliman, Quezon City	Tel Nos. (02) 426-3342 426-3343 CISCO Local 5321 BR_ELPTCLRD@mail.landbank.com
<u>Katipunan Branch</u>	One Burgundy Plaza, 307 Katipunan Ave. Loyola Heights, Quezon City	Tel Nos. (02) 426-0011 426-0012 435-7162 CISCO Local 5146 BR_KTIPUNAN@mail.landbank.com
<u>LWUA EO</u>	Local Water Utilities Administration Building Katipunan Avenue Extension, Balara, Quezon City	CISCO Local 5190 EO_LWUA@mail.landbank.com
<u>UP Diliman EO</u>	2nd Floor, UP Diliman Budget Office Apacible Street, UP Diliman Campus Quezon City	Tel Nos. (02) 433-1666 926-6841 CISCO Local 5307 EO_UPDILIMAN@mail.landbank.com
<u>North Avenue Branch</u>	Sugar Regulatory Administration Building, North Avenue, Diliman, Quezon City	Tel Nos. (02) 926-0951 926-0953 453-5570 CISCO Local 5071 BR_NORTHAVE@mail.landbank.com
<u>Ombudsman EO</u>	Office of the Ombudsman Ombudsman Building, Government Center Agham Road, North Triangle, Diliman Quezon City	Tel Nos. (02) 385-2281
<u>Quezon City Circle Branch</u>	PCA Building, Commonwealth Avenue Diliman, Quezon City	Tel Nos. (02) 925-4947 925-4948 929-2807; 454-3812 CISCO Local 5070 BR_QCCIRCLE@mail.landbank.com
<u>Quezon City Hall Branch</u>	CTO West Wing Annex Building, Quezon City Hall Compound, Quezon City	Tel Nos. (02) 924-3593 988-4242 local 8151, 8150 Fax 929-9889 CISCO Local 5172 BR_QCHALL@mail.landbank.com
<u>West Avenue Branch</u>	LANDBANK Building, 125 Brgy. Bungad, West Avenue, Quezon City	Tel Nos. (02) 376-4232 376-4237 376-4367 376-4256 CISCO Local 5023 BR_WESTAVE@mail.landbank.com
<u>NaPoCor EO</u>	NaPoCor Compound, Quezon Avenue Cor. BIR Road, Diliman, Quezon City	924-2364 CISCO Local 5282 EO_NAPOCOR@mail.landbank.com



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

North NCRBG Cluster B			
<u>BOC MICP Branch</u>	Manila International Container Port (MICP), North Harbor, Tondo Ground Floor BOC Building.	Tel Nos. (02) CISCO Local	244-5067 244-5068; 245-4101 loc.2467 5185 BR_BOCMICP@mail.landbank.com
<u>Cash Department</u>	1598 M.H. Del Pilar cor. Dr. J. Quintos Sts. Malate, Manila	HO Trunk Lines: Locals:	551-2200; 522-0000 450-7001 7337; 7147; 2214 2713; 2704 BR_LBPPLAZA@mail.landbank.com
<u>Casino Filipino (Hyatt Manila) FX Booth</u>	2 <sup>nd</sup> Floor Hyatt Hotel, Pedro Gil Street, Metro Manila	Telefax Local	245-9763 115
<u>Casino Filipino (Pavilion) FX Booth</u>	Ground Floor, Casino Filipino Pavilion Holiday Inn Hotel U.N. Avenue, Manila	Operator Local	523-8691 158
<u>Intramuros Branch</u>	Ground Floor, Palacio del Gobernador Bldg. Andres Soriano cor. Gen Luna Sts. Intramuros, Metro Manila	Tel Nos. (02) CISCO Local	527-5851 to 53 527-3077 5001 BR_INTRAM@mail.landbank.com
<u>DOLE EO</u>	DOLE Bldg., Gen. Luna St., Intramuros, Manila	Tel Nos. (02) CISCO Local	527-2126 5247 EO_DOLE@mail.landbank.com
<u>Intramuros-BIR Tellerling Booth</u>	G/F BIR Building, Anda Circle Port Area, Manila		527-3115
<u>Malacañang Branch</u>	Edificio J y J, #867 Gen. Solano cor. Nepomuceno Sts. San Miguel, Manila	Tel Nos. (02) CISCO Local	488-3634; 735-4923 735-1904 735-4910 735-1756 5151 BR_MLCANANG@mail.landbank.com
<u>Malacañang EO</u>	Room 116, Mabini Hall, Gate 7, Malacañang, Manila	Tel Nos. (02) CISCO Local	736-1035 516-4338 5309 EO_MLCANANG@mail.landbank.com
<u>South Harbor Branch</u>	Marsman Building, Gate I, Muelle de San Francisco, South Harbor, Port Area Manila	Tel Nos. (02) CISCO Local	527-4851 527-6425 527-4829 527-6424 5028 BR_SOHARBOR@mail.landbank.com
<u>BOC POM Tellerling Booth</u>	Gate 3 Bureau of Customs Port Area, Manila	Tel Nos. (02)	536-0159
<u>Taft Avenue Branch</u>	Ground Floor Manila Astral Tower No. 1330 Taft Avenue cor. Padre Faura St., Ermita, Metro Manila	Tel Nos. (02) CISCO Local	536-5823 522-0289 526-8035 5059 BR_TAFTAVE@mail.landbank.com
<u>Supreme Court EO</u>	Ground Floor Supreme Court of the Philippines Padre Faura Street, Metro Manila	Tel Nos. (02) CISCO Local	524-0507 522-3249 5347 EO_SUPRMCRT@mail.landbank.com
<u>U.N. Avenue Branch</u>	G/F, Victoria Building, U.N. Avenue Corner L. M. Guerrero St., Ermita, Manila	CISCO Local	484-2595 5144 BR_UNAVE@mail.landbank.com
<u>YMCA Branch</u>	New YMCA Building, Complex, A. J. Villegas Street Ermita, Manila	Tel Nos. (02) CISCO Local	527-6343 527-6345 527-9572 5198 BR_YMCA@mail.landbank.com



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

North NCRBG Cluster C			
<u>Binondo Branch</u>	No. 461 Quintin Paredes St., Binondo, Manila	Tel Nos. (02)	450 - 4975
<u>Caloocan Branch</u>	#151 Samson Road, Caloocan City, Metro Manila	Tel Nos. (02)	364-0475 363-9472 CISCO Local 5048 BR_CALOOCAN@mail.landbank.com
<u>Caloocan EO</u>	Ground Floor Doña Juana Building #18 Plaza Rizal cor. P. Burgos & Gen. Luna Sts., 10 <sup>th</sup> Avenue Grace Park, Caloocan City	Tel Nos. (02)	288-8113; 288-1501 CISCO Local 5291 EO_CALOOCAN@mail.landbank.com
<u>España Branch</u>	1583-1585 España Blvd. cor. Dos Castillas St. Sampaloc, Manila	Tel Nos. (02)	493-2473 lbp_espanabr@yahoo.com
<u>G. Araneta Branch</u>	Unit G, White Hasco Condominium G. Araneta Avenue, Brgy. Dona Imelda 1113 Quezon City	Tel Nos. (02)	741-7909 to 10 741-7923 CISCO Local 5068 BR_GARANETA@mail.landbank.com
<u>Malabon Branch</u>	Ground Floor, Malabon City Hall Building, F. Sevilla San Agustin, Malabon City	Tel Nos. (02)	281-0407 281-0408 281-4308 CISCO Local 5065 BR_MALABON@mail.landbank.com
<u>Navotas Branch</u>	Nautilus Bldg., 1050 M. Naval Street San Jose, Navotas	Tel Nos. (02)	282-5432/282-5433 282-5434 CISCO Local 5159 BR_NAVOTAS@mail.landbank.com
<u>Novaliches Branch</u>	Level 1 Main Mall, Robinsons Nova Market, Quirino Highway, Barangay Pasong Putik, Novaliches, Quezon City	Tel Nos. (02)	937-1425 CISCO Local 5149 BR_NOVALICHES@mail.landbank.com
<u>Quezon Avenue Branch</u>	No. 60 AGS Plaza, Quezon Avenue Quezon City	(02)	712-7702 / 732-8435 / 732-8232 / 732-2348 CISCO 5066 BR_QUEZONAV@mail.landbank.com
<u>Tayuman Branch</u>	Tayuman Commercial Center, Inc. Tayuman cor. T. Mapua Streets Sta. Cruz, Manila	Tel Nos. (02)	255-7688 255-7577 CISCO Local 5143 BR_TAYUMAN@mail.landbank.com
<u>Valenzuela Branch</u>	GBT Building, Oreta Subdivision Maysan Road cor. G. Taruc Street Malinta, Valenzuela City	Tel Nos. (02)	292-1971 292-3688 292-0114 CISCO Local 5025 BR_VLNZUELA@mail.landbank.com
<u>South National Capital Region Branches Group</u> (South NCRBG)	25th Floor, LANDBANK Plaza 1598 M. H. del Pilar cor Dr. J. Quintos Sts., Malate, Manila	Local	7125 Local 2161 Local 2154 Local 2153
	Makati Business Center G/F Ayala Robinsons Summit Center Ayala Ave., Makati City 6783	Direct Line.	(02) 625-0126
		Direct Line:	(02) 844-2950; 884-1950
	No. 88 JS Gaisano Building, Shaw Blvd., Pasig City	Landline:	(02) 634-2850
		Landline:	(02) 638-9599
	(Baclaran Branch) LANDBANK Bldg., 714 Roxas Blvd., Baclaran, Parañaque City		553-0653



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

South NCRBG Cluster A			
<u>Bicutan DOST Branch</u>	Gen. Santos Avenue, Upper Bicutan Taguig City	Tel Nos. (02) 837-5873 837-0746 838-7212 CISCO Local 5182 BR_BICUTAN@mail.landbank.com	
<u>Bonifacio Global City Branch (#355)</u>	Shop 1, The Luxe Residences 26 <sup>th</sup> Street corner 4 <sup>th</sup> Avenue Bonifacio Global City, Taguig City (Date Opened: October 1, 2015)	Tel Nos. (02) 843-2151; 2142 BR_BGLOBAL@mail.landbank.com	
<u>Buendia Branch</u>	Ground Floor Tara Building, #389 Senator Gil Puyat Avenue, Makati City	Tel Nos. (02) 836-9734 403-0180 403-9971 403-0236 403-0475 403-0439 CISCO Local 5005 BR_BUENDIA@mail.landbank.com	
<u>Peza Taguig EO (#362)</u>	PNOC Bldg. 4 DOE-PNOC Complex Taguig City (Date Opened: April 8, 2016) (Mother Branch: Buendia)	Tel Nos. (02) 772-0491 EO_PEZATAGUIG@mail.landbank.com	
<u>Fort Bonifacio Branch</u>	NAMRIA Compound, Lawton Avenue Fort Bonifacio, Taguig City	Tel Nos. (02) 887-2876 887-2877 889-7367 CISCO Local 5168 BR_FORTBONI@mail.landbank.com	
<u>FTI Branch</u>	Lot 55 Ground Floor, Old Administration Building, FTI Complex, Taguig	Tel Nos. (02) 822-9346 822-9347 822-9348 CISCO Local 5281 BR_FTI@mail.landbank.com	
<u>Guadalupe Branch</u>	2022 Ramon Magsaysay Street cor. Urdaneta Street Guadalupe Nuevo, Makati City	Tel Nos. (02) 882-0948 750-4744 798-2121 CISCO Local 5288 BR_GUADLUPE@mail.landbank.com	
<u>J.P. Rizal Branch</u>	Layug corner J.P. Rizal Streets Makati City	Tel Nos. (02) 899-9183 897-5339 895-9671 CISCO Local 5183 BR_JPRIZAL@mail.landbank.com	
<u>Makati Atrium Branch</u>	Makati Atrium Building, Makati Avenue, Makati City	Tel Nos. (02) 811-4255; 750-5053 CISCO Local 5343 (no incoming) BR_ATRIUM@mail.landbank.com	
<u>Makati Business Center Branch</u>	Robinsons Summit Center Ayala Avenue, Makati City	Tel Nos. (02) 844-2951 / 621-3471 884-1952 CISCO Local 5179 BR_MBC@mail.landbank.com	
<u>Makati City Hall Branch</u>	Ground Floor Makati City Hall Bldg., J.P. Rizal St., Makati City	Tel Nos. (02) 890-9984 / 519-5560 895-8676 CISCO Local 5345 BR_MKTHALL@mail.landbank.com lbp_makacityhall@yahoo.com	
<u>Paseo de Roxas Branch</u>	Asia Tower Condominium, Paseo de Roxas cor. Benavidez Sts. Makati City	Tel Nos. (02) 840-2471 840-2472 750-3322 CISCO Local 5180 BR_PDEROXAS@mail.landbank.com lbp_paseoderoxas@yahoo.com.ph	
<u>Pasong Tamo Branch</u>	G/F Kings Court Building 2 Pasong Tamo St., Makati City	Tel Nos. (02) 848-6726 811-2306 811-2313 CISCO Local 5178 (no incoming) BR_PTAMO@mail.landbank.com lbp_pasong_tamo@yahoo.com	
<u>Pateros Branch</u>	C & N Bldg., 50 M. Almeda St., Pateros City	Tel Nos. (02) 642-3403 CISCO Local 5268 BR_PATEROS@mail.landbank.com	
<u>Taguig City Hall Branch</u>	Taguig City Hall Compound General Luna St. Tuktukan Taguig City	Tel Nos. (02) 799-9046 BR_TAGSIC@mail.landbank.com	



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

<b>South NCR Cluster B</b>			
<u>DOTC Branch</u>	Unit 14 Ground floor Columbia Tower, East Wack-Wack Ortigas Avenue, Mandaluyong City	Tel Nos. (02) 726-2602 726-2603 726-2604	CISCO Local 5313 BR_DOTC@mail.landbank.com
<u>EDSA Greenhills Branch</u>	# 259-269 CLMC Building, EDSA Greenhills, Mandaluyong City	Tel Nos. (02) 744-2885 ( Technical Problem) 744-5442 (Technical Problem)	CISCO Local 5055 BR_GRNHILLS@mail.landbank.com
<u>GHQ Telling Booth</u>	AFP Finance Center Camp Aquinaldo, Quezon City		
<u>POEA Telling Booth</u>	Ground Floor POEA Building EDSA cor. Ortigas Ave., Mandaluyong City		
<u>Pasig C. Raymundo Branch</u>	Solen Bldg., F. Legazpi St. corner C. Raymundo Ave., Brgy. Maybunga Pasig City	Tel Nos. (02) 640-3652 643-8886	CISCO Local 5164 BR_KPASIGAN@mail.landbank.com
<u>Pasig City Hall EO</u>	2 <sup>nd</sup> Floor, Pasig City Hall Building, Caruncho Avenue, Pasig City		640-3746
		CISCO Local 5308 EO_PASGHALL@mail.landbank.com	
<u>Pasig Capitol Branch</u>	No. 88 JS Gaisano Building, Shaw Blvd., Pasig City	Tel Nos. (02) 632-7780 638-0598 633-9718 634-2850	CISCO Local 5067 (no connection) BR_PASIGCAP@mail.landbank.com
<u>DECS EO</u>	Ground Floor Mabini Building., DepEd Compound, Meralco Avenue, Brgy. Oranbo, Pasig City	Tel Nos. (02) 636-4850	CISCO Local 5334 EO_DECS@mail.landbank.com
<u>Ortigas Center EO</u>	Suntree Tower, No. 13 Meralco Avenue, Ortigas Center, Pasig City	Tel Nos. (02) 584-9692; 584-9694 eo_ortigas@mail.landbank.com lbp_ortigas@yahoo.com	
<u>San Juan Branch</u>	# 66 N. Domingo Street, San Perfecto San Juan City	Tel Nos. (02) 799-5003 726-0227	CISCO Local 5292 BR_SANJUAN@mail.landbank.com
<u>Shaw Boulevard Branch</u>	Beacon Plaza, Shaw Blvd. cor Ideal St. Mandaluyong City	Tel Nos. (02) 725-9661 725-4629	CISCO Local 5056 BR_SHAWBLVD@mail.landbank.com
<u>Mandaluyong City Hall EO</u>	BOC Building, Maysilo Circle Brgy. Plainview, Mandaluyong City	Tel Nos. (02) 534-1723	CISCO Local 5231 EO_MNDLUYNG@mail.landbank.com
<u>PCSO EO</u>	Ground Floor, Sun Plaza Building Shaw Blvd. cor. Princeton St. Mandaluyong City	(02) 846-8281; 846-8278 CISCO Local 5310 EO_PCSO@mail.landbank.com	
<u>Marcos Highway Branch</u>	MR Commercial Center, Gil Fernando Ave. cor. Pitpitian Street, San Roque, Marikina City	Tel Nos. (02) 645-0251 238-4404 645-0261	CISCO Local 5049 BR_MRCOSHWHY@mail.landbank.com
<u>Marikina Branch</u>	Ground Floor, XRC Building J.P. Rizal St. cor. Diamond St. Barangay Sto. Niño, Marikina City	Tel Nos. (02) 948-2880 948-7723	CISCO Local 5272 BR_MARIKINA@mail.landbank.com



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

South NCR Cluster C			
<u>Alabang Business Center</u>	MAPFRE Building, Madrigal Business Center Acacia Road, Alabang, Muntinlupa City	Tel Nos. (02)	(02) 831-9728
<u>Almanza Branch</u>	Alabang-Zapote Rd., Almanza Uno Las Piñas City	Tel Nos. (02)	800-4992 800-1902 to 03 CISCO Local '5246 BR_ALMANZA@mail.landbank.com lbpalmanza@yahoo.com.ph
<u>Baclaran Branch</u>	LANDBANK Bldg., 714 Roxas Blvd., Baclaran, Parañaque City	Tel Nos. (02)	855-7503 852-8682 851-2174 CISCO Local 5027 BR_BACLARAN@mail.landbank.com
<u>NAIA Arrival EO</u>	IPT Building, NAIA Terminal I Ninoy Aquino International Airport (NAIA) Sto. Niño, Parañaque City	Tel Nos. (02)	879-5190 CISCO Local '5253 EO_NAIARR@mail.landbank.com
<u>NAIA Terminal III EO</u>	Staff No. 8, NAIA Terminal III Arrival Area, Pasay City	551-5552	877-7888 local 8289 lbpnaia3@yahoo.com
<u>Villamor Airbase EO</u>	Ground Floor Airmen's Mall, Col. Jesus Villamor Airbase, Pasay City	Tel. Nos.	851-1378 853-8315 CISCO Local '5356 EO_VAIRBASE@mail.landbank.com
<u>GSIS Branch</u>	Level 1, GSIS Headquarters Building, Financial Center, Brgy. 076 Pasay City		804-3312; 831-3841 BR_GSIS@mail.landbank.com
<u>Las Piñas Branch</u>	Valenzuela Building #263 Real St. Pamplona 3 Las Piñas City	Tel Nos. (02)	808-2542 808-2558 CISCO Local '5155 BR_LASPINAS@mail.landbank.com
<u>Muntinlupa Branch</u>	#37 National Road, Pulatan, Muntinlupa City	Tel Nos. (02)	862-4208 862-4249 CISCO Local '5039 BR_MUNTINLUPA@mail.landbank.com
<u>NAIA-BOC Branch</u>	NAIA BOC Building, Old MIA Road Pasay City		879-4192 879-5306 CISCO Local '5251 BR_NAIABOC@mail.landbank.com
<u>Pasay Branch</u>	Warner Building #2540-2550 Taft Avenue, Pasay City	Tel Nos. (02)	551-6968 551-6970 CISCO Local '5221 BR_PASAY@mail.landbank.com
<u>OWWA EO</u>	OWWA Center Building, FB Harrison cor. 7th St., Pasay City	Tel. #	833-3608 551-9701 CISCO Local 5109 EO_OWWA@mail.landbank.com ncrb_owwaeo@yahoo.com
Roxas Blvd. (Libertad) Branch (Relocation Date: 6/20/2016)	Ground Floor Roxas Strip Building Libertad corner Roxas Boulevard Barangay 76, Pasay City	Tel #	817-8423
<u>BSP Servicing Unit</u>	Podium Level, Department of Finance Building, BSP Complex, Roxas Boulevard, Malate, Manila	Tel Nos. (02)	526-5601 526-1851 CISCO Local 5177 BR_BSPDOFSU@mail.landbank.com
<u>Senate EO</u>	4th Floor GSIS Financial Center, Senate of the Philippines, Roxas Blvd., Pasay City	Tel Nos. (02)	552-6601 local 4646 CISCO Local '5304 EO_SENATE@mail.landbank.com
<u>Sucat Branch</u>	#8260 Dr. A. Santos Ave. Cor. Valley 2 Sucat, Parañaque City	Tel Nos. (02)	825-4661 825-7381 826-3373 CISCO Local 5156 BR_SUCAT@mail.landbank.com



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

<b>Northern Luzon Branches Group (NLBG)</b>	2nd Fl., LANDBANK Bldg., Quezon Ave. San Fernando City, La Union 2500	(072) Local	607-2584 8213
<b>North Luzon Branches Group (NLBG)</b>			
<u>Agoo Branch</u>	Ground Floor Torio Building Brgy. Sta. Maria, Agoo, La Union	(072) CISCO Local	710-1051 607-2276 5139 BR_AGOO@mail.landbank.com landbank_agoo@yahoo.com
<u>LANDBANK Easy Access Facility (LEAF) Caba, La Union</u>	Caba Municipal Compound Caba, La Union	Tel Nos. (02)	710-1051 leaf_caba@mail.landbank.com
<u>Alaminos Branch</u>	Marcos Ave., Palamis Alaminos City, Pangasinan	(075) CISCO Local	552-7183 654-1100 5127 BR_ALAMINOS@mail.landbank.com lbp_alam@yahoo.com
<u>LANDBANK Easy Access Facility (LEAF) Anda, Pangasinan (#9)</u>	Municipal Hall, Anda, Pangasinan (Mother Branch: Alaminos) (Date Opened: April 10, 2015)	(0921)	249-2732 leaf_anda@mail.landbank.com
<u>Alicia Branch</u>	Ground Floor of De Guia Building, Maharlika Highway, Antonino, Alicia, Isabela	(078) CISCO Local	323-0366 5299 BR_ALICIA@mail.landbank.com lbp_alicia@yahoo.com
<u>Apandi Branch</u>	LANDBANK Bldg., Macanaya District Apandi, Cagayan	(078)	888-0017 CISCO Local 5086 BR_APANDI@mail.landbank.com lbp_apandi@yahoo.com
<u>Baguio Branch</u>	Heritage Mansion, Kisad Road, Baguio City, Benguet	(074) CISCO Local	443-4082 442-2710 424-0142 442-6375 5022 BR_BAGUIO@mail.landbank.com lbpbaguio@yahoo.com
<u>Baguio Naguilian Branch</u>	Ground Floor, Marcon's Building, 90 Brgy. Irisan, Naguilian Road Baguio City, Benguet	(074)	619-2984 CISCO Local 5355 BR_NAGUILIAN@mail.landbank.com lbp_naguilan@yahoo.com
<u>Bambang Branch</u>	G/F, Christopher G. Lubong Building, National Highway, Brgy. Banggot, Bambang, Nueva Vizcaya	(078)	362-0074 BR_BAMBANG@mail.landbank.com lbp_bambang@yahoo.com
<u>Bangued Branch</u>	Mega Centrum Building, Taft cor. Rizal Sts. Bangued, Abra	(074) CISCO Local	752-7648/752-7646 5103 BR_BANGUED@mail.landbank.com lbp_bangued@yahoo.com
<u>Basco Branch</u>	Kaychanarianan cor. National Road Basco, Batanes	BR_BASCO@mail.landbank.com lbp_basco@yahoo.com	
<u>Batac Branch</u>	J. Nalupta Bldg., Washington St. Brgy. 4 Nalupta Batac, Ilocos Norte 2906	(077) CISCO Local	792-3061 617-1078; 792-4480 792-4479 5213 BR_BATAC@mail.landbank.com lbp_batac@yahoo.com
<u>Bontoc Branch</u>	Provincial Multi-Purpose Bldg., Poblacion Bontoc, Mt. Province	(074)	633-1286 BR_BONTOC@mail.landbank.com lbp_bontoc@yahoo.com
<u>Buguias Branch</u>	Mike-Ulo-An's Building, Abatan Buguias, Benguet	(0920)	950-5171 BR_BUGUIAS@mail.landbank.com lbp_buguias@yahoo.com
<u>Cabarrogis Branch</u>	Capitol Comm'l and Bank Bldg., San Marcos Cabarrogis, Quirino Province	BR_CBRROGIS@mail.landbank.com lbp_cabarrogis.quirino@yahoo.com	



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

<u>Candon Branch</u>	LANDBANK Building National Highway cor. Pacquing Street Candon, Ilocos Sur 2710	Tel #(077) 742-6298/ 742-5648 CISCO Local 5128 BR_CANDON@mail.landbank.com lbp_candon@gmail.com
<u>Carmen Branch</u>	G/F Alvarado Bldg., Brgy. Carmen, West Rosales, Pangasinan	(075) 632-4709/4628 BR_ROSALES@mail.landbank.com lbp_carmenros@yahoo.com
<u>Cauayan (I) Branch</u>	Isabela Trade Center Bldg., San Fermin Cauayan City, Isabela	(078) 652-2101 / 652-0292 CISCO Local 5006 BR_CAUAYAN@mail.landbank.com landbankcauayan@yahoo.com.ph
<u>Dagupan Branch</u>	Ground Flr. LANDBANK Bldg. A.B. Fernandez Ave. (075) Dagupan City, Pangasinan	522-2212 515-2498 515-5156
		CISCO Local 5082 BR_DAGUPAN@mail.landbank.com lbp_dagupan@yahoo.com
<u>Dagupan Caranglaan Branch</u>	T. Siapno Bldg., Mayambo-Caranglaan District Dagupan City, Pangasinan	(075) 529-6339 529-6678 CISCO Local 5264 BR_CRNGLAAN@mail.landbank.com lbp_dag_eo@yahoo.com.ph
<u>Ilagan Branch</u>	Abarca Bldg., National Highway Calamagui 2nd Ilagan, Isabela	(078) 624-9985 CISCO Local 5107 BR_ILAGAN@mail.landbank.com lbp_ilagan@yahoo.com
<u>Lagawe Branch</u>	Tumapang Bldg., J.P. Rizal Ave. Poblacion West Lagawe, Ifugao	CISCO Local 5083 BR_LAGAWE@mail.landbank.com lbp_lagawe@yahoo.com.ph
<u>Laoag Branch</u>	LANDBANK Building, J.P. Rizal Street, Brgy. San Miguel, Laoag City, Ilocos Norte 2900	(077) 771-4181  CISCO Local 5026 BR_LAOAG@mail.landbank.com landbank_laoag@yahoo.com
<u>LANDBANK Easy Access Facility (LEAF) Pasuquin, Ilocos Norte (#7)</u>	Pasuquin Farmers Trading Bldg. Poblacion, Pasuquin Ilocos Norte (Mother Branch: Laoag) (Date Opened: January 28, 2015)	(077) 677-1400 leaf_pasuquin@mail.landbank.com
<u>La Trinidad Branch</u>	Benguet State University Compound Km5 La Trinidad, Benguet	(074) 309-1990  CISCO Local 5137 BR_LATRI@mail.landbank.com lbp_latri@yahoo.com
<u>Lingayen Branch</u>	Josefina Bldg., Avenida Rizal East Lingayen, Pangasinan 2401	(075) 542-6931 662-0248 CISCO Local 5242 BR_LINGAYEN@mail.landbank.com lbp_lingayen1996@yahoo.com
<u>Luna Branch</u>	Ground Floor LGU-Luna Legislative Building, Poblacion, Luna, Apayao	BR_LUNA@mail.landbank.com lbp_lunapayao@yahoo.com
<u>LANDBANK Easy Access Facility (LEAF) Sta. Marcela, Apayao (#24)</u>	Municipal Building, San Carlos Sta. Marcela, Apayao (Date Started: Dec. 28, 2015) (Mother Branch: Luna)	leaf_stamarcela@mail.landbank.com
<u>Narvacan Branch</u>	National Highway, Brgy. San Jose Narvacan, Ilocos Sur 2704	(077) 604-9013 CISCO Local 5324 BR_NARVACAN@mail.landbank.com lbp_narvacan@yahoo.com



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### Filing and Processing of Request

<u>Roxas (Isabela) Branch</u>	LANDBANK Bldg. Osmeña St., Vira Roxas, Isabela	CISCO Local 5085 ibp_roxisa@yahoo.com
<u>San Carlos (Pangasinan) Branch</u>	LANDBANK Bldg., Rizal Avenue San Carlos City, Pangasinan 2420	(075) 532-5400 532-2191 632-0194 CISCO Local 5134 BR_SNCARLOS@mail.landbank.com ibpsancarlospang@yahoo.com
<u>San Fernando (LU) Branch</u>	LANDBANK Bldg., Quezon Avenue, San Fernando City, La Union 2500	(072) 242-5656 700-2683 700-2459 CISCO Local 5020 BR_SNFDOLU@mail.landbank.com ibp_sflu@yahoo.com.ph
<u>San Isidro (Isabela) Branch</u>	LANDBANK Bldg., National Highway, Quezon, San Isidro, Isabela 3310	(078) 662-1373 BR_SNISDROI@mail.landbank.com ibpslib@yahoo.co.m
<u>Sanchez Mira Branch</u>	Obispo Bldg., National H-way, Centro 02 Sanchez Mira, Cagayan	(078) 398-0252 CISCO Local 5226 BR_SNCHZMRA@mail.landbank.com ibp_sanchezmira@yahoo.com
<u>LANDBANK Easy Access Facility (LEAF) Pamplona, Cagayan</u>	Municipal Gymnasium, Centro Pamplona, Cagayan	(078) 305-2886 305-0134 CISCO Local 5136 leaf_pamplona@mail.landbank.com
<u>Santiago Branch</u>	Heritage Bldg., Maharlika Rd. Santiago City, Isabela	BR_SANTIAGO@mail.landbank.com ibpsantiago@yahoo.com
<u>Solano Branch</u>	Galima Building, National Highway, Solano, Nueva Viscaya	(078) 326-5672 CISCO Local 5043 BR_SOLANO@mail.landbank.com landbanksolano@yahoo.com
<u>South San Fernando (LU) Branch</u>	Doña Pepita Bldg., South National H-way, Quezon A (072) San Fernando City, La Union	888-5697 888-3363 CISCO Local 5252 BR_SOSFDOLU@mail.landbank.com LBPSFLU2@YAHOO.COM
<u>Tabuk Branch</u>	Omengan Bldg., Provincial Rd. Bulanao, Tabuk, Kalinga	(075) 572-4065 (not applicable) 632-3243 (no dial tone) CISCO Local 5214 (not applicable) BR_TABUK@mail.landbank.com lbptabuk@yahoo.com.ph
<u>Tayug Branch</u>	LANDBANK Bldg. Bonifacio St. cor. Quezon Blvd. Tayug, Pangasinan 2445	BR_TAYUG@mail.landbank.com ibptayug@yahoo.com
<u>Tuguegarao Branch</u>	LANDBANK Bldg., Bagay Road Brgy. San Gabriel Tuguegarao City, Cagayan	(078) 844-1941 to 42 844-4493 / 844-0161 CISCO Local 5012 BR_TUGUE@mail.landbank.com landbank_tuguegarao@yahoo.com
<u>Tuguegarao (Capitol) Branch</u>	Regional Govt. Center, Carig Sur, Tuguegarao City, Cagayan	Tel # (078) 304-1346/1357 ibp_tuguegarao2@yahoo.com
<u>Urdaneta Branch</u>	Ciudad Fernandino, Mc Arthur Highway, Nancayasan, Urdaneta City, Pangasinan	(075) 568-2388 / 568-1326 568-7224 / 204-0159 CISCO Local 5011 BR_URDANETA@mail.landbank.com landbankurdaneta63@yahoo.com ibpurdaneta@yahoo.com
<u>Vigan Branch</u>	Plaza Maestro Commercial Complex Florentino Street Vigan City, Ilocos Sur 2700	(077) 722-2619 632-0167; 632-0947 CISCO Local 5040 BR_VIGAN@mail.landbank.com ibpviganbranch@yahoo.com



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### Filing and Processing of Request

<b>Central Luzon Branches Group</b>	LANDBANK Building, Jose Abad Santos Ave. Dolores, City of San Fernando Pampanga	(045) 963-5105; 961-1719; 435-0360 lbp_clbg@yahoo.com BG_CLUZON@mail.landbank.com
<b>Central Luzon Branches Group (CLBG)</b>		
<u>Angeles Branch</u>	LANDBANK Building, Sto. Entiero St. cor. Miranda St., Brgy. Sto. Rosario, Angeles City, Pampanga	(045) 888-1244 CISCO Local 5152 BR_ANGELES@mail.landbank.com <a href="mailto:lbpangeles@yahoo.com">lbpangeles@yahoo.com</a> <a href="mailto:angeleslbp@yahoo.com">angeleslbp@yahoo.com</a>
<u>Casino Filipino (Angeles) FX Booth</u>	Casino Filipino, Angeles, Balibago Angeles City, Pampanga	(045) 892-5073 Local 239
<u>Apalit Branch</u>	BSP Bldg., McArthur Hi-way, San Vicente, Apalit, Pampanga	(045) 652-0156 CISCO Local 5228 BR_APALIT@mail.landbank.com <a href="mailto:lbpapalit@yahoo.com">lbpapalit@yahoo.com</a>
<u>Balagtas Branch</u>	McArthur Highway, San Juan Balagtas, Bulacan	(044) 693-1043 CISCO Local 5130 BR_BALAGTAS@mail.landbank.com
<u>Balanga Branch</u>	Don Manuel Banzon Avenue Doña Francisca Subdivision Balanga City, Bataan	(047) 237-3004 237-2129 791-1203 CISCO Local 5044 BR_BALANGA@mail.landbank.com <a href="mailto:lbpbalanga@gmail.com">lbpbalanga@gmail.com</a>
<u>Baler Branch</u>	National Highway Barangay Suklayin, Baler, Aurora	(042) 724-0010 CISCO Local 5106 BR_BALER@mail.landbank.com <a href="mailto:lbp_baler@yahoo.com.ph">lbp_baler@yahoo.com.ph</a>
<u>Baliuag Branch</u>	LANDBANK Building, B.S. Aquino Avenue Baliuag, Bulacan	(044) 766-3318 766-5777 673-2075 CISCO Local 5010 BR_BALIUAG@mail.landbank.com <a href="mailto:lbp_baliuag@yahoo.com">lbp_baliuag@yahoo.com</a>
<u>Cabanatuan Maharlika Highway Branch</u>	Tan Bldg., Maharlika Highway, Infront of NFA Cabanatuan City, Nueva Ecija	(044) 958-9764/600-3184 CISCO Local 5275 BR_CABMHWAY@mail.landbank.com <a href="mailto:lbp_maharlika@yahoo.com">lbp_maharlika@yahoo.com</a>
<u>Cabanatuan Nueva Ecija Branch</u>	LANDBANK Bldg., cor Gabaldon & Gen. Tinio Sts. (044) Cabanatuan City, Nueva Ecija	463-5836 463-4826 951-1540 600-3184 CISCO Local 5002 BR_CABNTUAN@mail.landbank.com <a href="mailto:lpccabanatuan@yahoo.com.ph">lpccabanatuan@yahoo.com.ph</a>
<u>Camiling Branch</u>	Arellano St., Pob. C., Camiling, Tarlac	(045) 934-0493 CISCO Local 5262 BR_CAMILING@mail.landbank.com <a href="mailto:lbp_camiling@yahoo.com">lbp_camiling@yahoo.com</a>
<u>Capas Branch</u>	Brgy. Sto. Domingo II Capas, Tarlac	(045) 491-7969 CISCO Local 5294 BR_CAPAS@mail.landbank.com <a href="mailto:lbp_capas@yahoo.com">lbp_capas@yahoo.com</a>
<u>Clark Branch</u>	Lily Hill Plaza, C. M. Recto Highway Clark Freeport Zone, Pampanga	(045) 599-2253 599-2254 (02) 519-4796 CISCO Local 5158 BR_CLARK@mail.landbank.com <a href="mailto:lbp_clarkbr@yahoo.com.ph">lbp_clarkbr@yahoo.com.ph</a>
<u>Concepcion (Tarlac) Branch</u>	LANDBANK Bldg., L. Cortez St. Brgy. San Nicolas, Concepcion, Tarlac	(045) 325-0107 923-0748 CISCO Local 5161 <a href="mailto:landbank_concepctiontarlac@yahoo.com">landbank_concepctiontarlac@yahoo.com</a> BR_CNCPCION@mail.landbank.com



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## Filing and Processing of Request

<u>Dau Branch</u>	LEFA Bldg., Mc Arthur Highway, Dau Mabalacat, Pampanga	(045) 624-0840 CISCO Local 5197 BR_DAU@mail.landbank.com lbpdau@yahoo.com.ph
<u>Dinalupihan Branch</u>	LANDBANK Bldg., DAR Compound San Ramon Highway Dinalupihan, Bataan	(047) 481-1778 481-1779 CISCO Local 5263 BR_DNALUPHN@mail.landbank.com lbpdnalupihan@yahoo.com
<u>Gapan Branch</u>	Sta. Ines Bldg., Maharlika Highway, Bayanihan Gapan, Nueva Ecija	(044) 486-0935 CISCO Local 5153 BR_GAPAN@mail.landbank.com lbgapan@yahoo.com
<u>Guagua Branch</u>	Komer Walk Commercial Center, Jose Abad Santos Ave., Brgy. Siran, Guagua, Pampanga	(045) 497-0434 lbpguagua@yahoo.com.ph
<u>Guimba Branch</u>	LANDBANK Bldg., Hay Juliano cor. Dansalan Sts. Guimba, Nueva Ecija	(044) 611-1307 CISCO Local 5109 BR_GUIMBA@mail.landbank.com lbp_guimba@yahoo.com
<u>Iba Branch</u>	ST Building, Zone VI, Baytan Iba, Zambales	(047) 304-5797 CISCO Local 5112 BR_IBA@mail.landbank.com landbankibabranch@yahoo.com
<u>Malolos Highway Branch</u>	LANDBANK Bldg., Sumapang Matanda McArthur Highway, Malolos City, Bulacan	(044) 791-6391 662-7500 local 1 662-8367 CISCO Local 5279 BR_MALOLOS@mail.landbank.com landbankmaloloshighwaybr@yahoo.com
<u>Malolos Plaza Branch</u>	M. Crisostomo St., San Vicente Malolos City, Bulacan	(044) 794-7280 662-7501 CISCO Local 5053 BR_MPLAZA@mail.landbank.com
<u>Mariveles Branch</u>	Ground Floor, AFAB Building, Mariveles, Bataan	(047) 935-4217 CISCO Local 5215 BR_MRIVELES@mail.landbank.com lbpmariveles_1996@yahoo.com
<u>Meycauayan Branch</u>	Santos Hermanos Bldg. McArthur Highway, Banga Meycauayan, Bulacan	(044) 228-2635 769-6341/769-6341 CISCO Local 5162 BR_MYCAUAYN@mail.landbank.com landbak_meycauayan@yahoo.com
<u>Muñoz Branch</u>	Research Ext. & Training Bldg. Central Luzon State University Muñoz, Nueva Ecija	(044) 940-0580 BR_MUNOZ@mail.landbank.com landbank_clsu@yahoo.com
<u>Olongapo Branch</u>	2542 Rizal Avenue cor. 25 <sup>th</sup> St. East Bajac Olongapo City, Zambales	(047) 222-2983 602-1310 CISCO Local 5038 BR_OLONGAPO@mail.landbank.com lbp_olongapo@yahoo.com
<u>LANDBANK Easy Access Facility (LEAF) San Antonio, Zambales (#8)</u>	Brgy. Rizal San Antonio Municipal Compound San Antonio, Zambales (Date Opened: April 10, 2015) (Mother Branch: Olongapo)	(047) 222-2984; sanantonio_leaf@yahoo.com
<u>Paniqui Branch</u>	LANDBANK Bldg., M. H. del Pilar Street Paniqui, Tarlac	(045) 931-0602 CISCO Local 5087 BR_PANIQUI@mail.landbank.com lbppaniqui@yahoo.com



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## Filing and Processing of Request

<u>LANDBANK Easy Access Facility (LEAF)</u> <u>Moncada, Tarlac</u>	McArthur Highway, Poblacion I Moncada, Tarlac	(045) 931-0602 moncadaleaf@yahoo.com.ph leaf_moncada@mail.landbank.com
<u>Pulilan Branch</u>	Doña Remedios Trinidad Highway Cutcot, Pulilan, Bulacan (Date Opened: March 30, 2015)	(044) 913-7784 landbankpulilan@yahoo.com BR_PULILAN@MAIL.LANDBANK.COM
<u>San Fernando (Pampanga) Branch</u>	LANDBANK Building, Jose Abad Santos Ave. Dolores, City of San Fernando Pampanga	Tel # (045) 961-0817 / 961-5415  Trunkline 435-5027: 435-5028 Locals: Branch Head 102 Exec. Asst. 101 New Accts 103 BOO 104 BSO/COU 108 CISCO Local 5008 lbp008_csf@yahoo.com BR_SNFD0@mail.landbank.com
<u>LANDBANK Easy Access Facility (LEAF)</u> <u>Sta. Ana, Pampanga (#10)</u>	Stall B, IC Pelayo Bldg., Villa Luisa Sta. Lucia, Sta. Ana, Pampanga (Mother Branch: San Fernando (P) (Date Opened: April 28, 2015)	(045) 409-0817 (0923) 874-6568 leaf_staanapamp@yahoo.com leaf_staanapamp@MAIL.LANDBANK.COM
<u>San Isidro (NE) Branch</u>	LANDBANK Building, Poblacion San Isidro, Nueva Ecija	(044) 940-5982 BR_SNISDRON@mail.landbank.com lbpsanisidrone@yahoo.com
<u>San Jose City (NE) Branch</u>	LANDBANK Bldg., R. Eugenio Street San Jose City, Nueva Ecija 3121	(044) 940-3233  CISCO Local 5110 CISCO Local lbpsanjose_ne@yahoo.com lbpsanjose@gmail.com BR_SNJOSENE@mail.landbank.com
<u>San Jose del Monte Branch</u>	E & F Bldg., Gov. F. Halli Avenue, Tungkong Mangga, San Jose del Monte, Bulacan lbpsjdm@gmail.com	(044) 815-3127 CISCO Local 5346 BR_SJDM@mail.landbank.com lbpsjdm@yahoo.com
<u>Sta. Maria Branch</u>	Formix Bldg., Fortuno Halli Ave. Bagbaguin Sta. Maria, Bulacan	(044) 641-1435/815-4177 CISCO Local 5188 BR_STAMARIA@mail.landbank.com lbp_stamaria@yahoo.com.ph
<u>Subic Branch</u>	Maritan Building, Manila Avenue Rizal Avenue corner Manila Road, Subic Bay Freeport Zone, Olongapo City, Zambales	(047) 252-6495 // 252-3890 252-3332 252-3844 CISCO Local 5157 (Choppy) BR_SUBIC@mail.landbank.com landbanksubic@yahoo.com
<u>Talavera Branch</u>	Pecache Bldg., A. Diaz cor. Quezon Sts. Talavera, Nueva Ecija	(044) 411-1556 CISCO Local 5290 BR_TALAVERA@mail.landbank.com landbank_talavera@yahoo.com
<u>Tarlac Branch</u>	LANDBANK Bldg. McArthur Highway Brgy. San Sebastian, Tarlac City, Tarlac	(045) 982-0912 982-2759 CISCO Local 5007 BR_TARLAC@mail.landbank.com lbp_tarlacbranch@yahoo.com
<u>West San Fernando (Pampanga) Branch</u>	Regional Government Center, Maimpis, City of San Fernando Pampanga	(045) 455-2391 lbp_westsanfernandopampanga@yahoo.com.ph



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### Filing and Processing of Request

<b>Southwest Luzon Branches Group (SWLBG)</b>	LANDBANK Bldg., JP Laurel Highway, Tanauan, Batangas	(043) (043) (043) (043) (043)	702-2928 702-2930 702-2930 702-2933 702-2930
<b>Southwest Luzon Branches Group (SWLBG)</b>			
<u>Antipolo Branch</u>	Amio Place, Circumferential Road Barangay Dalig Antipolo City	Tel. #  CISCO Local	697-0747 697-1482 630-3087 5141 BR_ANTIPOLO@mail.landbank.com
<u>Balayan Branch</u>	Don Jose Manzano Bldg., 105 Fraternidad St. Balayan, Batangas	(043)	921-3039 211-4968 CISCO Local 5268 BR_BALAYAN@mail.landbank.com
<u>Batangas City Branch</u>	Pator-Talambiras Bldg. P. Burgos St Batangas City	(043)	722-2070 CISCO Local 5030 BR_BATANGAS@mail.landbank.com
<u>Batangas City PPA EO</u>	R & L Building, National Highway Kumintang Ilaya, Batangas City	CISCO Local	5229 EO_BATSPPA@mail.landbank.com
<u>Bauan (Batangas) Branch</u>	Plaza Consorcio, Manghinao Uno Bauan, Batangas	(043)	727-1426 CISCO Local 5354 BR_BAUAN@mail.landbank.com
<u>Binangonan Branch</u>	MLRC Bldg., #504 National Rd. Calumpang, Binangonan, Rizal		652-1997 652-1455 CISCO Local 5239 BR_BNNGNON@mail.landbank.com
<u>Brooke's Point Branch</u>	Virgilio cor. Villapa Sts., Brgy. District 2 Poblacion, Brooke's Point, Palawan	'048	723-0854 BR_BROOKSPT@mail.landbank.com
<u>Cainta Branch</u>	Ground Floor Ortigas Royale Condominium, Ortigas Avenue Extension Cainta, Rizal		655-4445 656-1610 655-6458 CISCO Local 5140 BR_CAINTA@mail.landbank.com
<u>Calapan Branch</u>	Filipiniana Complex, Barangay Sto Niño Calapan, Oriental Mindoro	(043)	288-2470 CISCO Local 5050 BR_CALAPAN@mail.landbank.com
<u>LANDBANK Easy Access Facility Puerto Galera (#14)</u>	Municipal Compound Barangay Poblacion Puerto Galera, Oriental Mindoro 5203 (Mother Branch: Calapan) (Date Opened: May 26, 2015)		leafpuertogalera@yahoo.com.ph
<u>Cavite City Branch</u>	LANDBANK Building, P. Burgos Ave. cor. Ronquillo St. Caridad Cavite City, 4100	(046)	431-2087 CISCO Local 5031 BR_CAVITE@mail.landbank.com
<u>Coron Branch</u>	No. 222 ECA Building, National Highway Barangay I, Coron, Palawan	CISCO Local	5194 BR_CORON@mail.landbank.com
<u>Dasmariñas Branch</u>	Virginia Mansion-NVCP Building, Aguinaldo Highway, Dasmariñas, Cavite	(046)	416-1147 416-2355 CISCO Local 5237 BR_DASMA@mail.landbank.com



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### Filing and Processing of Request

<u>GMA (Cavite) Branch</u>	General Mariano Alvarez Municipal Compound, Congressional Road, Poblacion 1 General Mariano Alvarez, Cavite	(046)	480-4571
<u>Imus Branch</u>	ONM Building, Palico III, Gen. E. Aguinaldo Highway, Imus, Cavite	(046)	471-1204
<u>Lemery Branch</u>	Ilustre Avenue, Poblacion Lemery, Batangas	(043)	411-1428 740-6014
<u>Lipa Branch</u>	LANDBANK Bldg., JP Laurel H-way, Marauoy Lipa City, Batangas	(043)	702-6063 CISCO Local 5160 BR_LIPA@mail.landbank.com
<u>Mamburao Branch</u>	Bernardo Bldg., #14 Rizal St., Brgy. 5 Mamburao, Occidental Mindoro	(043)	711-1851 CISCO Local 5088 BR_MAMBURAO@mail.landbank.com
<u>Sablayan EO</u>	P. Urieta St., Brgy. Buenavista, Sablayan, Occidental Mindoro	(043)	458-0068
<u>Nasugbu Branch</u>	Acting Head J. P. Laurel St. Barangay 9, Nasugbu, Batangas	(043)	216-2859, 216-2860 <a href="mailto:bpnasugbubranch@yahoo.com">bpnasugbubranch@yahoo.com</a>
<u>Odiongan Branch</u>	Odiongan Commercial Center, J. P. Laurel cor. M.A. Roxas St. Brgy. Liwanag, Odiongan, Romblon	(042)	567-5206 CISCO Local 5116 BR_ODIONGAN@mail.landbank.com
<u>Pinamalyan (Mindoro) Branch</u>	Hidalgo Bldg., Mabini cor. Aguinaldo Sts. Pinamalyan, Oriental Mindoro	(043)	284-3510 / 284-4458 CISCO Local 5203 BR_PNAMLYAN@mail.landbank.com
<u>Roxas (Mindoro) EO</u>	Roxas Public Market, Administration Street Poblacion, Roxas, Oriental Mindoro	(043)	289-2131 CISCO Local 5362 EO_ROXASM@mail.landbank.com
<u>Puerto Princesa Branch</u>	#270 Hagedorn Bldg., Rizal Avenue Puerto Princesa City, Palawan	(048)	433-2823 433-3490; 434-2142 CISCO Local 5046 BR_PPRNCESA@mail.landbank.com
<u>Puerto Princesa EO</u>	G/F DCRM Building, North Nat'l Highway Brgy. San Manuel, Puerto Princesa City, Palawan	(048)	434-2314 to 16 EO_PUERTOPR@mail.landbank.com
<u>Rosario (Batangas) Branch</u>	LANDBANK Bldg., Gualberto Avenue Brgy. D Rosario, Batangas	(043)	321-1167 CISCO Local 5206 BR_ROSARIOB@mail.landbank.com
<u>Rosario Cavite (CEZ) Branch</u>	Cavite Export Processing Zone Compound Rosario, Cavite	(046)	437-8669 437-2749 CISCO Local 5271 BR_ROSARIOC@mail.landbank.com
<u>San Juan (Batangas) EO (#357)</u>	Pnme DS Building, General Luna St. Brgy. Poblacion San Juan, Batangas (Mother Branch, Rosario (B)) (Date Opened: Nov. 5, 2015)	(043)	740-7130 <a href="mailto:EO_SANJUAN@mail.landbank.com">EO_SANJUAN@mail.landbank.com</a>
<u>San Jose (Mindoro) Branch</u>	Punzalan Building, Quirino Street Brgy. 6. San Jose, Occidental Mindoro	(043)	491-1525 457-0243 CISCO Local 5009 BR_SNJOSEM@mail.landbank.com
<u>Tagaytay Branch</u>	LANDBANK Bldg., Tagaytay Centrum Kaybagal Souf Tagaytay City, Cavite	(046)	413-0715 CISCO Local 5150 BR_TAGAYTAY@mail.landbank.com



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<u>Tanauan Branch</u>	LANDBANK Building, Pres. J. P. Laurel Highway Tanauan City, Batangas	(043) CISCO Local 778-4179; 728-0084 5295 BR_TANAUAN@mail.landbank.com
<u>Tanay Branch</u>	F.T. Catapuson St., Brgy. Plaza Aldea, Tanay, Rizal	654-0656 654-0655 CISCO Local 5114 BR_TANAY@mail.landbank.com
<u>Taytay Branch</u>	G/F, Verde Oro East Plaza Manila East Road, San Juan, Taytay Rizal	Tel # (02) 660-4398 240-5759 CISCO Local 5311 BR_TAYTAY@mail.landbank.com
<u>Trece Martires Branch</u>	Indang-Trece Road, Bgy. Luciano Trece Martires City, Cavite	(046) 419-1471 CISCO Local 5205 BR_TRECE@mail.landbank.com
<u>Naic (#12)</u> <u>LANDBANK Easy Access Facility (LEAF)</u>	Naic Municipal Hall Compound Barangay Ibayo Silangan, Naic, Cavite 4109 (Motehr Branch: Trece Martires) (Date Opened: May 22, 2015)	leaf_naic@mail.landbank.com
<u>Sto. Tomas (Batangas) EO</u>	Ground Floor, The Lifestyle Strip Bldg. Mahalika Highway, Sto. Tomas, Batangas	(043) 430-1126 (043) 702-9436 CISCO Local 5832 EO_STOTOMAS@mail.landbank.com
<u>Southeast Luzon Branches Group (SELBG)</u>	LANDBANK Bldg. Colago Ave. Brgy 1A, San Pablo City, Laguna	(049) 503-5186; 503-5202; 503-5203 landbankselbg_broperations@yahoo.com landbankselbg_marketing@yahoo.com landbankselbg_misadm@yahoo.com
<b>Southeast Luzon Branches Group (SELBG)</b>		
<u>Biñan Branch</u>	Old National Hi-way, Barangay Canlalay Biñan, Laguna	CISCO Local 5238 lbpbinan@mail.landbank.com lbpbinan@yahoo.com
<u>Boac Branch</u>	Francisco-Pura Building Gov. Damian Reyes St. Brgy. San Miguel Boac, Marinduque	(042) 332-2879 / 311-1237 / 311-1001 CISCO Local 5115 BR_BOAC@mail.landbank.com landbank_boac@yahoo.com
<u>Cabuyao Branch</u>	Don Onofre Bldg., F. Bailon St., Brgy. Sala Cabuyao, Laguna	(049) 544-4528 (049) 531-4746 Telefax CISCO Local 5326 BR_CABUYAO@mail.landbank.com landbankcabuyao@yahoo.com
<u>Calamba Branch</u>	F/P Perez Building, Brgy. Parian Calamba City, Laguna	Tel # (049) 502-8695 / 5028696 lbp_calamba@yahoo.com BR_CALAMBA@mail.landbank.com
<u>Calamba EO</u>	New City Hall Bldg. Bacnotan Rd. Brgy. Real Calamba City, Laguna	(049) 545-0177; 545-5108 CISCO Local 5254 EO_CALAMBA@mail.landbank.com lbpocalambaeo@yahoo.com
<u>Candelaria Branch</u>	Del Valle cor. De Gala Street, Poblacion Candelaria, Quezon	(042) 585-3615 CISCO Local 5261 BR_CNDLARIA@mail.landbank.com lpcandelaria@yahoo.com.ph
<u>Daet Branch</u>	LANDBANK Bldg. Vinzons Ave. (Maharlika H-way) Daet, Camarines Norte	(054) 440-1404 BR_DAET@mail.landbank.com lbpdaetbranch@yahoo.com
<u>Daraga Branch</u>	Rizal St., Market Side Daraga Albay	(052) 483-0470 / 742-2723 CISCO Local 5387 BR_DARAGA@mail.landbank.com lbdaraga@yahoo.com.ph



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

<u>Goa Branch</u>	Ground Floor Goa Cinema Bldg., Panday St., Goa, Camarines Sur	(054) CISCO Local 5208 BR_GOA@mail.landbank.com landbankgoa@yahoo.com.ph	453-0250
<u>Tigaon EO</u>	LGU Tigaon Compound, Caraycayon, Tigaon, Cam. Sur	EO_TIGAON@mail.landbank.com <u>lbp_tigaoneo@yahoo.com</u>	
<u>Gumaca Branch</u>	Bonifacio Street, Brgy. Maunlad Gumaca, Quezon	(042) CISCO Local 318-8633 5244 BR_GUMACA@mail.landbank.com lbp_gumaca@yahoo.com.ph	717-1419
<u>LANDBANK Easy Access Facility (LEAF) Pitogo, Quezon</u>	Mabini St. Brgy. Maaliw Pitogo, Quezon	Telephone (042) 318-8633 leaf_pitogo@mail.landbank.com	
<u>Infanta Branch</u>	Oliva Building, Rizal Street Infanta, Quezon	(042) 535-2363 BR_INFANTA@mail.landbank.com lbp_infanta@yahoo.com	
<u>Iriga Branch</u>	Ground Floor Mark Nancy Building Santiago I. Gonzales St., Brgy. San Roque, Iriga City, Camarines Sur	Tel # (054) 299-5848 / 456-0297 CISCO Local 5277 BR_IRIGA@mail.landbank.com lbp_iriga@yahoo.com	
<u>Irosin Branch</u>	Beata Dorotan Bldg., Mh Del Pilar St., San Juan, Irosin, Sorsogon	BR_IROSIN@mail.landbank.com lbp_irosin@yahoo.com.ph	
<u>Labo Branch</u>	Maharlika Highway, Brgy. Kalamunding Labo, Camarines Norte	Tel # (054) 585-2172 CISCO Local 5286 BR_LABO@mail.landbank.com lbp_laboo@yahoo.com	
<u>Legazpi Branch</u>	LANDBANK Bldg., Rizal St. Cabañigan Legazpi City, Albay 4500	Tel # (052) 480-6550 / 480-4252 / 480-6314 480-6549: 480-4253 CISCO Local 5013 BR_LEGAZPI@mail.landbank.com lbp_legaspibr@yahoo.com.ph	
<u>Ligao Branch</u>	LANDBANK Bldg., McKinley Street Centro, Ligao, Albay	(052) 485-2637 CISCO Local 5276 BR_LIGAO@mail.landbank.com lbp_ligao@yahoo.com	
<u>Lucban Branch</u>	SLSU Business Resource Center, Quezon Avenue, Brgy. Kulapi, Lucban, Quezon	(042) 540-6500 / 540-6359 / 540-6359 BR_LUCBAN@mail.landbank.com lbp_lucban@yahoo.com	
<u>Lucena Branch</u>	LANDBANK Building, Quezon Avenue Ext., Brgy. Gulang-Gulang, Lucena City	(042) 710-3795 / 797-2713 / 373-5791 BR_LUCENA@mail.landbank.com	
<u>Masbate Branch</u>	N.E. Martinez Bldg., cor. Quezon & Danao Sts. Masbate City, Masbate	(056) 333-2977 / 333-6966 / 333-2281 (056) BR_MASBATE@mail.landbank.com lbp_masbate@yahoo.com.ph	
<u>Mulanay Branch</u>	Maxino-Tan Building, Provincial Rd., cor. F. Nañadiego St., Mulanay, Quezon	(042) 319-7243 BR_MULANAY@mail.landbank.com landbankmulanay@yahoo.com.ph	



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### Filing and Processing of Request

<u>LANDBANK Easy Access Facility (LEAF) Catanauan, Quezon (#23)</u>	Don Abella Drive, Barangay 9 Catanauan, Quezon (Mother Branch: Mulanay) (Date Started: Dec. 22, 2015)	(0917) (042) leaf_catanauan@mail.landbank.com	532-9496 315-8692
<u>Naga Branch</u>	LBRDC Bldg., General Luna Street Naga City, Camarines Sur 4400	(054) CISCO Local BR_NAGA@mail.landbank.com lbp_nagabranch@yahoo.com	473-7925 / 473-1788 5004
<u>Naga Rotunda Branch</u>	Panganiban Drive corner Magsaysay Avenue, Concepcion Pequena, Naga City	(054) CISCO Local BR_ROTUNDA@mail.landbank.com lbpnagarotunda@yahoo.com.ph	472-5706 / 476-5708 5376 (outgoing only)
<u>Pili Branch</u>	Balper Sumaya Bldg. Old San Roque, Pili, Camarines Sur	(054) CISCO Local BR_PILI@mail.landbank.com lbp_pili@yahoo.com	477-3044 5270
<u>Polangui Branch</u>	National Road, Cor. Clemente St., Centro Oriental, Polangui, Albay	(052) CISCO Local BR_POLANGUI@mail.landbank.com lbp_polangui@yahoo.com	486-1478 5361
<u>San Pablo (Laguna) Branch</u>	Colago Avenue, Barangay 1-A San Pablo City, Laguna	(049) CISCO Local BR_SNAPBLO@mail.landbank.com lbp_spc@yahoo.com	562-1209/562-0731 5131
<u>San Pedro (Laguna) Branch</u>	Ground Floor, ETG Business Ctr., A Mabini St. Brgy. Poblacion, San Pedro, Laguna	(02) CISCO Local BR_SANPEDRO@mail.landbank.com lbp_sanpedro_laguna@yahoo.com.ph	520-4319 / 808-5176 / 808-5153 5248
<u>Siniloan Branch</u>	LBP Building, E. Castro Street Siniloan, Laguna	(049) CISCO BR_SINILoAN@mail.landbank.com landbank_snl@yahoo.com	341-1167 / 813-0250 5318
<u>Sipocot Branch</u>	Ramon Marabillo Building San Juan Avenue, South Centro Sipocot, Camarines Sur	(054) BR_SIPOCOT@mail.landbank.com lbp_sipocotbr@yahoo.com	450-6025
<u>Sorsogon Branch</u>	Bonacua Bldg., Rizal cor. Burgos Streets, Sorsogon City, Sorsogon	(056) CISCO Local lbpsorsogonbranch@yahoo.com	421-5216 5078
<u>Sta. Cruz Capitol Branch</u>	P. Guevara Street Sta. Cruz, Laguna	(049) CISCO Local BR_STCRZCAP@mail.landbank.com lbp_sxl_capitol@yahoo.com	501-8192; 501-5070 / 810-3923 5222
<u>Sta. Cruz (Laguna) Branch</u>	A. Regidor cor. P. Burgos Street Poblacion V Sta. Cruz, Laguna	(049) CISCO Local BR_STACRUZ@mail.landbank.com lbp_stacruz_laguna@yahoo.com	501-2206; 810-2510 5024



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

<u>Sta. Rosa Branch</u>	National Highway, Balibago Sta. Rosa, Laguna	(049) CISCO Local 5283 BR_STAROSA@mail.landbank.com	534-2143 / 530-8696
<u>Paseo de Sta. Rosa EO (#359)</u>	Ground Floor, Laguna Central Barangay Don Jose Sta. Rosa, Laguna (Mother Branch: Sta. Rosa) (Date Opened: Dec. 21, 2015)	(049) eo_paseostarosa@mail.landbank.com lbp_paseostarosa@yahoo.com	411-0024 / 411-0027
<u>Tabaco Branch</u>	Castillon Building, Riosa Street, Tabaco City, Albay	Tel # (052) 0058 CISCO Local 5278 BR_TABACO@mail.landbank.com lbp.tabaco@yahoo.com	
<u>UP Los Baños Branch</u>	Ground Floor, LANDBANK Building Silangan Rd. UP Los Baños Campus Los Baños, Laguna	(049) CISCO Local 5189 BR_UPLB@mail.landbank.com landbank_uplb@yahoo.com.ph	536-5058 536-7094 827-4954 loc. 103
<u>Virac Branch</u>	JMA Building, Rizal Street, Sta. Elena Virac, Catanduanes	(052) CISCO Local 5089 BR_VIRAC@mail.landbank.com lbpviracbranch@gmail.com	811-4052
<u>West Visayas Branches Group (WVBG)</u>	2 <sup>nd</sup> Floor, LANDBANK Building, Corner Iznart-Solis Streets Iloilo City 5000	Tel #(033) 503-7058/ 509-6957 Tel #(033) 335-1482 Tel #(033) 335-1482 Tel #(033) 509-6957 BG_WVISAYAS@mail.landbank.com	
<b>West Visayas Branches Group (WVBG)</b>			
<u>Antique Branch</u>	San Jose Municipal Building Rep. A. Salazar cor. Tobias A. Former Sts. San Jose, Antique	(036) CISCO Local 5077 BR_ANTIQUE@mail.landbank.com	540-9734, 396-3384
<u>Bacolod City Branch</u>	Ground Floor LANDBANK Building Cottage Road cor. Gatuslao Street Bacolod City, Negros Occidental	Tel # (034) CISCO Local 5042 BR_BACOLOD@mail.landbank.com lbp_bacolod@yahoo.com	4350148 / 435-0142
<u>Hemaez EO</u>	Perpetual Bldg., cor. Jovita & Hemaez Sts. Libertad, Bacolod City, Negros Occidental	(034) CISCO Local 5316 EO_HERNAEZ@mail.landbank.com hemaezeo@yahoo.com	433-9538 704-2818
<u>Mandalagan EO</u>	AVP Building, Lacson St., Brgy. Mandalagan Bacolod City, Negros Occidental	(034) CISCO Local 5349 EO_MNDLAGAN@mail.landbank.com	441-3537
<u>LANDBANK EASY Access Facility (LEAF) Bago (#22)</u>	Gonzaga St. Poblacion, Bago City (Mother Branch: Bacolod) (Date Started: Dec. 22, 2015)	(034) CISCO Local 5349 leaf_bago@mail.landbank.com	432-1255
<u>Bais Branch</u>	Mercado de Bais, National Highway, Bais City, Negros Oriental	(035) BR_BAIS@mail.landbank.com	402-8291, 402-2188
<u>Bayawan Branch</u>	National Highway cor. Mabini St. Poblacion Bayawan City, Negros Oriental	(035) CISCO Local 5118 BR_BAYAWAN@mail.landbank.com	228-3025
<u>Cadiz Branch</u>	Abelarde Street, Brgy Zone 4, Cadiz City, Negros Occidental	(034) CISCO Local 5092 BR_CADIZ@mail.landbank.com lpcadiz@yahoo.com	493-0569, 720-8150
<u>Culasi Branch</u>	Silverio Cadiao St., Centro Poblacion Culasi, Antique 5708	(036) BR_CULASI@mail.landbank.com	277-8674
<u>Dumaguete Branch</u>	NORECO II Building cor Real & San Juan Streets Dumaguete City, Negros Oriental	(035) CISCO Local 5029 BR_DUMGUETE@mail.landbank.com	225-7568 225-4688



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

<u>LANDBANK EASY Access Facility (LEAF)</u>	Municipal Plaza National Highway Poblacion Amlan, Negros Oriental 6203 (Mother Branch: Dumaguete) (Date Opened: June 5, 2015)	(0917) 894-4030 Tel # (035) 400-6781 leaf_amlan@mail.landbank.com lbp_dgte@yahoo.com
<u>Gaisano (Iloilo) Branch</u>	Gaisano City Mall, Luna Street, Lapaz, Iloilo City, Iloilo	(033) 509-2227 CISCO Local 5232 BR_GAISANO@mail.landbank.com
<u>Guihulngan Branch</u>	Guihulngan City Hall Km. 116 National Highway Poblacion, Guihulngan City 6214	(035) 410-4241; 231-3263 CISCO Local 5091 BR_GHULNGAN@mail.landbank.com
<u>Guimaras (Jordan) Branch</u>	Provincial Capitol Ground, San Miguel, Jordan Guimaras, Iloilo	(033) 237-1419; 581-2909 BR_GUIMARAS@mail.landbank.com
<u>Iloilo Branch</u>	Ground Floor LANDBANK Building Iznart corner Solis Streets Iloilo City, Iloilo	(033) 337-3632 335-1005 336-1563 509-8577 336-8418 CISCO Local 5003 BR_ILOILO@mail.landbank.com
<u>LANDBANK Easy Access Facility</u>	Cartagena Street	leaf_bnuevo@mail.landbank.com
<u>Barotac Nuevo (#13)</u>	Ilaud Poblacion Barotac Nuevo, Iloilo 5007 (Mother Branch: Iloilo) (Date Opened: May 26, 2015)	
<u>Janiuay Branch (#358)</u>	Don T. Lutero St. Poblacion, Janiuay Iloilo City, Iloilo (Date Opened: December 8, 2015)	(033) 531-7148 CISCO Local BR_JANIUAY@MAIL.LANDBANK.COM
<u>Jaro Branch</u>	Iloilo Cultural & Heritage Compound Cor. Rizal and Washington sts. Jaro, Iloilo City	(033) 329-2320; 329-2340 508-8949 CISCO Local 5329 BR_JARO@mail.landbank.com
<u>Kabankalan Branch</u>	Jornabo Bldg. Tan Lorenzo corner Guanzon sts. Barangay 3, Kabankalan City, Negros Occidental	(034) 471-2315 471-2415 CISCO Local 5117 BR_KBNKALAN@mail.landbank.com
<u>Kalibo Branch</u>	La Esperanza Building, Osmeña Avenue, Kalibo, Aklan	(036) 262-3300 500-7419 CISCO Local 5045 BR_KALIBO@mail.landbank.com
<u>Passi Branch</u>	AGT Building Simeon Aguilar Street Passi City, Iloilo	(033) 311-5200 CISCO Local 5193 BR_PASSI@mail.landbank.com
<u>Plaza Libertad Branch</u>	Ybermias Building, Zamora St. Iloilo City, Iloilo	(033) 336-0294 338-0938, 509-9220 CISCO Local 5330 BR_PLIBRTAD@mail.landbank.com
<u>Roxas (Capiz) Branch</u>	Acevedo Building, P. Gomez Street Roxas City, Capiz	(036) 621-2066 522-8199 CISCO Local 5047 BR_ROXASC@mail.landbank.com
<u>Sagay Branch</u>	Roxas Ave. cor National Road Sagay City, Negros Occidental	(034) 722-0232, 488-0143 CISCO Local 5297 BR_SAGAY@mail.landbank.com
<u>San Carlos (NO) Branch</u>	Ground Floor Heritage Building II FC Ledesma Ave., City Center (Center Mall) San Carlos City, Negros Occidental	(034) 312-5807 729-9129 CISCO Local BR_SNCARLNO@mail.landbank.com
<u>Sara Branch</u>	LANDBANK Bldg., Cecilio Tady Street Sara, Iloilo	(033) 392-0255/ 392-0251/ 396-1601 5320 lbp_sara@yahoo.com
<u>Sipalay Branch</u>	Sipalay City Hall, Barangay 2 Sipalay, Negros Occidental	(034) 476-3168 BR_SIPALAY@mail.landbank.com
<u>Siquijor (Larena) Branch</u>	Larena Multi-Purpose Building, National Highway cor. Magsaysay St. South Poblacion, Larena 6226 Siquijor	(035) 377-2023 BR_SIQUIJOR@mail.landbank.com



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

<u>UP Miag-ao Branch</u>	UP Visayas Fisheries Library, Museum Bldg., UP Visayas Campus Miag-ao, Iloilo	(033)	315-8656 513-8599, 513-7024 <a href="mailto:BR_UPMIAGAO@mail.landbank.com">BR_UPMIAGAO@mail.landbank.com</a>
<u>Victorias Branch</u>	Rainbow Mall Building, Osmeña Ave. Victorias, Negros Occidental	(034)	399-2965 717-6088 <a href="mailto:BR_VCTORIAS@mail.landbank.com">BR_VCTORIAS@mail.landbank.com</a>
<u>East Visayas Branches Group (EVBG)</u>	LANDBANK Bldg., Osmeña Blvd., cor P. del Rosario Cebu City, Cebu	Landline: Landline: Landline: Landline:	(032) 416-7966, 416-8098 254-7923 (032) 416-8098 (032) 412-9820 (032) 254-0656 <a href="mailto:landbankvbg@ymail.com">landbankvbg@ymail.com</a>
<b>East Visayas Branches Group (EVBG)</b>			
<u>Baybay Branch</u>	Castillo Building, No. 160 A. Bonifacio St., Baybay City, Leyte	(053)	563-9218 <a href="mailto:lpabaybay@yahoo.com">lpabaybay@yahoo.com</a>
<u>Bogo Branch</u>	P. Demiar Building, P. Rodriguez Street Sto. Rosario, Bogo City, Cebu	(032)	434-8124 CISCO Local 5093 <a href="mailto:lpbogo7@yahoo.com">lpbogo7@yahoo.com</a>
<u>Borongan Branch</u>	Araba Bldg., San Pedro St., Borongan City Eastern Samar	(055)	560-9173 <a href="mailto:lpborongan@yahoo.com">lpborongan@yahoo.com</a>
<u>Calbayog Branch</u>	MRCR Bldg., Umbria St. cor. Rosales Blvd Calbayog City, Western Samar	(055)	209-1178 209-2781 209-1803 CISCO Local 5217 <a href="mailto:lpocalbayog@yahoo.com.ph">lpocalbayog@yahoo.com.ph</a>
<u>LANDBANK Easy Access Facility Sta. Margarita, Western Samar (#21)</u>	Municipal Compound, Maharlika Highway Barangay Cautod, Sta. Margarita Western Samar  (Date Opened: Dec. 17, 2015) (Mother Branch: Calbayog)	Tel # (055)	301-1278 <a href="mailto:leaf_stamargarita@yahoo.com.ph">leaf_stamargarita@yahoo.com.ph</a>
<u>Carcar Branch</u>	Henry Uy Bldg., Poblacion III, Awayan Carcar, Cebu	(032)	487-8681 <a href="mailto:lpccarcarcebu@yahoo.com.ph">lpccarcarcebu@yahoo.com.ph</a>
<u>Dalaguete EO (#361)</u>	Poblacion, Dalaguete, Cebu (Mother Branch: Carcar) (Opening date: Dec. 28, 2015)	(032)	484-8501 <a href="mailto:EO_DALAGUETE@mail.landbank.com">EO_DALAGUETE@mail.landbank.com</a>
<u>LANDBANK Easy Access Facility (LEAF) Argao, Cebu</u>	Poblacion, Argao Cebu	Tel # (032)	485-8156 <a href="mailto:leafargao.cebu@yahoo.com">leafargao.cebu@yahoo.com</a>
<u>Carigara Branch</u>	cor Ezperanza St. Real Street, Carigara , Leyte	(053)	530-0337 530-0336 331-2085 <a href="mailto:lp_carigaraleYTE@yahoo.com">lp_carigaraleYTE@yahoo.com</a>
<u>Cataman Branch</u>	Market site, Baranggay Narra, Cataman, Northern Samar	(055)	500-9007 / 500-9117 CISCO Local 5119 <a href="mailto:lpccataman@yahoo.com">lpccataman@yahoo.com</a> <a href="mailto:lpccatarmanau@yahoo.com">lpccatarmanau@yahoo.com</a>
<u>Catbalogan Branch</u>	Nachura Building, Rizal Avenue Catbalogan City, Samar	(055)	543-9180 543-8993 CISCO Local 5060 <a href="mailto:lpccatbalogan@yahoo.com">lpccatbalogan@yahoo.com</a>
<u>Cebu-Capitol Branch</u>	Ground Floor Leonisa Building Escario cor. Juana Streets Extension Cebu City, Cebu	(032)	253-1337 416-5448 412-5128 CISCO Local 5317 <a href="mailto:lpcebucapitol@yahoo.com">lpcebucapitol@yahoo.com</a>
<u>Banilad EO</u>	Giri Scout of the Phils. Bldg., Banilad St. Cebu City, Cebu	(032)	232-2788, 416-2625 CISCO Local 5240 <a href="mailto:EO_BANILAD@mail.landbank.com">EO_BANILAD@mail.landbank.com</a> <a href="mailto:lpbaniladeo@yahoo.com">lpbaniladeo@yahoo.com</a>
<u>Cebu-Osmeña Blvd. Branch</u>	LANDBANK Building, Osmeña Blvd. cor. P. del Rosario Street Cebu City, Cebu	(032)	255-0471 / 254-1312 255-0472 / 412-9632 412-9632 / 255-8723 255-0473 / 256-1774 CISCO Local 5014 <a href="mailto:lpcebuosmena@yahoo.com">lpcebuosmena@yahoo.com</a>



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

<u>Waterfront Hotel Casino FX Booth (Lahug)</u>	Waterfront Hotel Casino, Lahug, Cebu City, Cebu	(032)	232-8380
<u>Cebu-Toledo Branch</u>	Gaisano Grand Mall, Sangi, Toledo City, Cebu	(032)	322-5888 BR_TOLEDO@mail.landbank.com lbpcebutoledo@yahoo.com
<u>Danao Branch</u>	F. Ralota Street, Poblacion Danao City, Cebu	Tel #(032) CISCO Local lbp_danao@yahoo.com lbdanao249@gmail.com	343-0139 5249
<u>Guiuan Branch (#356)</u>	G/F Addison Pension House, Lugay St., Brgy 4 Guiuan, Eastern Samar (Date Opened: Oct. 7, 2015)	(055)	568-0099; 568-0100 lbp(guiuanbranch@yahoo.com)
<u>Lapu-lapu Branch</u>	GSO Building, ML Quezon National Highway, Pajo Lapu-lapu City, Cebu	(032)	495-3838,340-5758 495-3737,260-4402 CISCO Local lbpplapulapubr@yahoo.com
<u>Lapu-Lapu EO</u>	GF, PEZA Administration Bldg. Lapu-lapu City, Cebu	(032)	495-4833 CISCO Local EO_LAPULAPU@mail.landbank.com lbpplueo@yahoo.com
<u>Waterfront Hotel Casino FX Booth</u>	Waterfront Casino Hotel Lapu-lapu City, Cebu	(032)	340-6051
<u>Maasin Branch</u>	UCCP Building, College of Maasin Campus, Kangleon Street Tunga-Tunga, Maasin City, Southern Leyte	(053)	381-2034 570-8092 570-9788 CISCO Local BR_MAASIN@mail.landbank.com maasin094@yahoo.com.ph
<u>Mandaue Branch</u>	Dayzon Building, Tipolo Mandaue City, Cebu	(032)	239-7717 422-6244 422-6277 CISCO Local BR_MANDAUE@mail.landbank.com lbpcebumandaue@yahoo.com.ph
<u>Mandaue EO</u>	LANDBANK Bldg., Ouano St. Centro Mandaue City, Cebu	(032)	422-3039 CISCO Local EO_MANDAUE@mail.landbank.com lbpcebumandaueeo@yahoo.com.ph
<u>Naval Branch</u>	Naval Commercial Bldg., Padre Inocentes Garcia cor. Abad Sts., Brgy. Sto Rosario Naval, Biliran	(053)	500-9130 CISCO Local BR_NAVAL@mail.landbank.com lbp_naval@yahoo.com
<u>Ormoc Branch</u>	PSS Building, Real Street Ormoc City, Leyte	(053)	255-4216 561-8387 255-3346 255-5845 CISCO Local BR_ORMOC@mail.landbank.com lbpormocbranch@yahoo.com
<u>Plaza Independencia Branch</u>	LDM Building MJ Cuenco Avenue Cebu City, Cebu	(032)	505-9157 412-1772 254-1788 CISCO Local BR_CEBPLAZA@mail.landbank.com lbpcebuplazaind@yahoo.com
<u>BOC EO</u>	CIP Complex, Pier 6, Port of Cebu, Cebu City	(032)	232-1516 236-7498 CISCO Local EO_CEBBOC@mail.landbank.com lbp_cebucceo@yahoo.com



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

<u>Sogod Branch</u>	New Bus Terminal Building, Zone III, Sogod, Southern Leyte	(053)	382-2318 382-3031 382-2316 382-2317  BR_SOGOD@mail.landbank.com lbp sogod branch@yahoo.com	
<u>Tacloban Branch</u>	Brgy 59 B, Real Street Sagkahan District, Tacloban City	(053)	832-7743 832-7744 832-7745  CISCO Local 5018 BR_TACLOBAN@mail.landbank.com br_tacloban@yahoo.com.ph	
<u>LANDBANK Easy Access Facility (LEAF) Tanauan (#17)</u>	Cor Real and San Martin Streets, Brgy. Buntay, Tanauan Leyte 6502 (Mother Branch: Tacloban) (Date Opened: June 5, 2015)	Tel # (053)	530-3303 leaf_tanauan@mail.landbank.com	
<u>Tacloban Real Branch</u>	Ground Floor Esperas Bldg., Real Street Tacloban City, Leyte	(053)	321-5836 325-2164 832-7739 832-7740  CISCO local 5173 BR_TACLREAL@mail.landbank.com landbanktaclobanreal@yahoo.com.ph	
<u>Tagbilaran Branch</u>	Bohol Provincial Capitol Complex J.S. Tomalba cor. Marapao Sts. Tagbilaran City, Bohol	(038)	411-3831 235-3126 501-7189 501-8156  CISCO Local 5061 BR_TGBLARAN@mail.landbank.com lbp_tgb@yahoo.com.ph	
<u>Island City Mall EO</u>	Ground Floor Island City Mall, Dampas District Tagbilaran City, Bohol	CISCO Local	5352 EO_ICM@mail.landbank.com lbp_icmeo@yahoo.com.ph	
<u>Talibon Branch</u>	Ground Floor Talibon Public Mega Market Reclamation Area Poblacion Talibon, Bohol 6325	(038)	515-5136 515-5137 332-1071  BR_TALIBON@mail.landbank.com lbp_talibon2236@yahoo.com	
<u>West Mindanao Branches Group (WMBG)</u>	2nd Flr, Boy Scout of the Phils. Green Tower Bldg., Velez & Luna Streets Cagayan de Oro City, Misamis Oriental		(088) 880-1765; 880-1766 lbpwmbg@gmail.com	
<b>West Mindanao Branches Group (WMBG)</b>				
<u>Basilan Branch</u>	LANDBANK Building, J.S. Alano corner I. Magno Streets, Isabela City, Basilan	CISCO Local	5122 landbankbasilan@gmail.com	
<u>Bongao Branch</u>	Talentino Go Building, Bagay Street Bongao, Tawi-Tawi	(068)	268-1015; 268-1148 BR_BONGAO@mail.landbank.com landbankbongao@gmail.com	
<u>Buug Branch</u>	National Highway, Poblacion Buug, Zamboanga Sibugay	(062)	344-8111 CISCO Local 5285 BR_BUUG@mail.landbank.com lbpbuugbr@gmail.com	
<u>Camiguin Branch</u>	Placido Reyes St. Mambajao, Camiguin	(068)	387-1090; 387-1092 BR_CAMIGUIN@mail.landbank.com landbankcamiguinbranch@gmail.com landbank_camiguinbranch@yahoo.com	
<u>Capistrano Branch</u>	Skyhi Twin Cinema Complex Capistrano cor. Pacana Streets Cagayan de Oro City, Misamis Oriental	(08822)	729-132; 726-015; 727-678 (088)	856-5438
<u>Cagayan de Oro City PPA EO</u>	NHA Compound, Macabalan Cagayan de Oro City	(088)	856-9526 CISCO Local 5171 EO_CDOPPA@mail.landbank.com lbp ppa eo@gmail.com	
<u>Carmen Cagayan de Oro Branch</u>	SSS Bldg, Carmen - Patag Road Carmen, Cagayan de Oro City Misamis Oriental	(088)	858-5797 (088)	880-9856 : 880-9834 CISCO Local 5314 BR_CARMEN CDO@mail.landbank.com lbp sscarmeneo@gmail.com
<u>Dapitan Branch</u>	Gloria de Dapitan, Sunset Boulevard, Dawo, Dapitan City, Zamboanga Del Norte	(065)	213-6876 213-6877 BR_DAPITAN@mail.landbank.com landbankdapitan@gmail.com	
<u>Dipolog Branch</u>	Ground Floor FSA Building, ABC Compound Quezon Ave. Dipolog City, Zamboanga del Norte	(065)	212-2277 212-9425 212-7237  CISCO Local 5051 BR_DIPOL0G@mail.landbank.com landbankdipolog051@gmail.com	



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

<u>LANDBANK EASY Access Facility Pres. Manuel A. Roxas (#20)</u>	Lower Irasan, Pres. Manuel A. Roxas Zamboanga del Norte 7102 (Mother Branch, Dipolog) Date Opened: June 5, 2015	leaf_mroxas@mail.landbank.com
<u>Don Carlos Branch</u>	LANDBANK Bldg., Sayre Highway Poblacion Sur Don Carlos, Bukidnon	BR_DONCARLS@mail.landbank.com 8stbpdoncarlos@gmail.com
<u>Gingoog Branch</u>	Moreno Building, National Highway Gingoog City, Misamis Oriental	(088) 861-0207 861-0461 (08842) 7948 CISCO Local 5212 BR_GINGOOG@mail.landbank.com landbankgingoog@gmail.com
<u>Iligan Branch</u>	LANDBANK Bldg., Bro. Raymond Jeffrey Road cor Quezon Ave Ext., Pala-o Iligan City, Lanao del Norte	(063) 221-3059 221-5029 225-3767 CISCO Local 5032 BR_ILIGAN@mail.landbank.com lbpiliganbranch@gmail.com
<u>Ipi Branch</u>	Ground Flr. Fortune Hotel Building Poblacion, Ipi, Zamboanga Sibugay	(062) 333-2342 333-2278 CISCO Local 5125 ipibranch.official2@gmail.com
<u>Jolo Branch</u>	Travisi Street Jolo, Sulu	CISCO Local 5123 BR_JOLO@mail.landbank.com landbankjolo@gmail.com
<u>Liloy Branch (#360)</u>	National Highway, Barangay Baybay, Liloy, Zamboanga del Norte (Opening Date: Dec. 28, 2015)	CISCO 5389 BR_LILOY@mail.landbank.com lbpiloy@gmail.com
<u>Malaybalay Highway Branch</u>	LANDBANK Building, Fortich Street, Brgy. 2, Malaybalay City	(088) 813-5011 813-2330 CISCO Local 5095 BR_MBALAYHW@mail.landbank.com lbpmbm@gmail.com
<u>Marawi Branch</u>	C & D Centerpoint, Quezon Ave. Marawi City, Lanao del Sur	CISCO Local 5126 BR_MARAWI@mail.landbank.com lbpmarawi@gmail.com
<u>Maramag Branch</u>	LANDBANK Building, South Poblacion Maramag, Bukidnon	CISCO Local 5210 BR_MARAMAG@mail.landbank.com lbpmaramag@gmail.com
<u>Molave Branch</u>	Golez Compound, Mabini Street, Molave, Zamboanga del Sur	(062) 225-1606; 225-1608 925-0514 CISCO Local 5234 BR_MOLAVE@mail.landbank.com lbpmolave284@gmail.com
<u>Oroquieta Branch</u>	Dajao Building, Rizal Street, Poblacion I, Oroquieta City, Misamis Occidental	(088) 531-1292 531-0007 CISCO Local 5129 BR_ORQUIETA@mail.landbank.com landbankoroquieta@gmail.com
<u>Ozamiz Branch</u>	Don Anselmo Bernad Avenue, Ozamiz City, Misamis Occidental	(088) 521-3721 564-2299 CISCO Local 5081 BR_OZAMIS@mail.landbank.com lbpozamiz@gmail.com
<u>LANDBANK Easy Access Facility (LEAF) Sinacaban (#16)</u>	Poblacion, Sinacaban Misamis Occidental 7203 (Mother Branch: Ozamiz) (Date Opened: June 4, 2015)	(088) 521-3720 leaf.sinacaban@mail.landbank.com BR_OZAMIZ@MAIL.LANDBANK.COM
<u>Pagadian Branch</u>	LANDBANK Building, Gov. Vicente M. Cenicas Street, Santiago District, Pagadian City	(062) 214-1591 / 925-1430 / 215-2344 214-1536 214-1405 CISCO Local 5052 BR_PAGADIAN@mail.landbank.com lbppagadianbranch@gmail.com
<u>LANDBANK Easy Access Facility (LEAF) Guipos (#15)</u>	National Highway Poblacion, Guipos Zamboanga del Sur 7042 (Mother Branch: Pagadian) (Date Opened: June 4, 2015)	(065) 224-2236 224-2011 CISCO 5255 BR_SINDNGAN@mail.landbank.com lbpsindanganbranch@gmail.com
<u>Puerto (CDO) Branch</u>	Sayre National Highway Puerto, Cagayan de Oro City, Misamis Oriental	(08822) 740-824 (088) 855-1947 CISCO Local 5353 BR_PERTOCDO@mail.landbank.com lbppuerto@gmail.com
<u>Sindangan Branch</u>	Rizal Avenue, Poblacion Sindangan, Zamboanga del Norte Sindangan Public Market Phase VI.	(065) 224-2236 224-2011 CISCO 5255 BR_SINDNGAN@mail.landbank.com lbpsindanganbranch@gmail.com
<u>Tubod Branch</u>	LANDBANK Building Quezon Avenue Poblacion Tubod, Lanao del Norte	(063) 341-5254 341-5239 CISCO Local 5080 BR_TUBOD@mail.landbank.com landbanktubod@gmail.com



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

<u>Valencia Branch</u>	Tamay Lang Bldg. JK Laviña Avenue cor. M. L. Quezon St. Poblacion, Valencia City, Bukidnon	(088) 222-2248 828-2312 828-2466 CISCO Local 5035 <a href="mailto:BR_VALENCIA@mail.landbank.com">BR_VALENCIA@mail.landbank.com</a> <a href="mailto:valencianlanbank@gmail.com">valencianlanbank@gmail.com</a>
<u>Velez Branch</u>	Ground Flr. Boy Scout of the Phils. Green Tower Building, Velez and Luna Streets, Cagayan de Oro City, Misamis Oriental	(08822) 723-549 (088) 856-3198 856-3199 CISCO Local 5241 <a href="mailto:BR_VELEZ@mail.landbank.com">BR_VELEZ@mail.landbank.com</a> <a href="mailto:lpvvezbranch@gmail.com">lpvvezbranch@gmail.com</a>
<u>Wao Branch</u>	LANDBANK Building, Wao, Lanao del Sur	<a href="mailto:BR_WAO@mail.landbank.com">BR_WAO@mail.landbank.com</a> <a href="mailto:landbankwaoobr@gmail.com">landbankwaoobr@gmail.com</a>
<u>Zamboanga Main Branch</u>	Ground Floor LANDBANK Building F. Marcos cor. Valderosa Sts., Pettit Barracks, Zamboanga City, Zamboanga del Sur	(062) 992-7798 991-2173 991-0095 CISCO Local 5019 <a href="mailto:BR_ZAMBMAIN@mail.landbank.com">BR_ZAMBMAIN@mail.landbank.com</a> <a href="mailto:zambomain@gmail.com">zambomain@gmail.com</a>
<u>Zamboanga Veterans Branch</u>	VH Wee Building, Veterans Avenue, Zamboanga City, Zamboanga del Sur	(062) 955-1558 CISCO Local 5195 <a href="mailto:BR_ZAMBCENT@mail.landbank.com">BR_ZAMBCENT@mail.landbank.com</a> <a href="mailto:lpzambocentro@gmail.com">lpzambocentro@gmail.com</a>
<u>WMSU EO</u>	Western Mindanao State Univ. Campus, San Jose Road, Baliwasan Zamboanga City, Zamboanga del Sur	(062) 992-2483 CISCO Local 5323 <a href="mailto:EO_WMSU@mail.landbank.com">EO_WMSU@mail.landbank.com</a> <a href="mailto:landbpwmsueo@gmail.com">landbpwmsueo@gmail.com</a>
<u>East Mindanao Branches Group (EMBG)</u>	2nd Floor RDL Building, F. Torres St. Davao City	Tel # (082) 221-7926 221-7926 221-7206 221-7206 221-7926 221-7206 <a href="mailto:lpmbg@gmail.com">lpmbg@gmail.com</a>
<b>East Mindanao Branches Group (EMBG)</b>		
<u>Alabel Branch</u>	LBP Building Provincial Government Compound, Poblacion, Alabel, Sarangani Province	Tel # (083) 508-0116 <a href="mailto:BR_ALABEL@mail.landbank.com">BR_ALABEL@mail.landbank.com</a> <a href="mailto:landbank.alabel@gmail.com">landbank.alabel@gmail.com</a>
<u>Bajada Branch</u>	MSD Yap Building J. P. Laurel Avenue, Bajada, Davao City, Davao del Sur	Tel # (082) 222-8546, 222-8544, 221-8455 CISCO Local 5256 <a href="mailto:BR_BAJADA@mail.landbank.com">BR_BAJADA@mail.landbank.com</a> <a href="mailto:lpbjadabranch@gmail.com">lpbjadabranch@gmail.com</a>
<u>Bansalan Branch</u>	Viacrusis Bldg., J. P. Laurel, Viacrusis Street Poblacion Dos, Bansalan, Davao del Sur	Tel # (082) 553-9221 <a href="mailto:BR_BANSALAN@mail.landbank.com">BR_BANSALAN@mail.landbank.com</a> <a href="mailto:landbankbansalan@gmail.com">landbankbansalan@gmail.com</a>
<u>Bayugan Branch</u>	Dy Building Brgy. Taglatawan, National Highway Bayugan City, Agusan del Sur	Tel # (085) 343-6089 <a href="mailto:lpbayugan@gmail.com">lpbayugan@gmail.com</a> <a href="mailto:BR_BAYUGAN@mail.landbank.com">BR_BAYUGAN@mail.landbank.com</a>
<u>Bislig Branch</u>	LANDBANK Building F. Clar Street, Mangagoy Bislig, Surigao del Sur	Tel # (086) 853-4427 / CISCO Local 5216 <a href="mailto:BR_BISLIG@mail.landbank.com">BR_BISLIG@mail.landbank.com</a> <a href="mailto:lpbisligds@gmail.com">lpbisligds@gmail.com</a>



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

<u>Buluan Branch</u>	Poblacion, National Highway Buluan, Maguindanao	Tel # (064) 543-0086 / 543-0798 lbpbuluan@gmail.com
<u>Butuan Branch</u>	Onghoc Building, Montilla Blvd. cor. P. Burgos St. Butuan City, Agusan del Norte	Tel # (085) 342-3476 341-5944 CISCO Local 5036 BR_BUTUAN@mail.landbank.com lbpbutuan@gmail.com
<u>Cabadbaran Branch</u>	Chang Building Atega cor. Asis Streets Cabadbaran, Agusan del Norte	Tel # (085) 818-1897 CISCO Local 5315 BR_CABDBRAN@mail.landbank.com lbp.cabadbaran@gmail.com
<u>Cotabato Branch</u>	Ground Flr. Cotabato Yu Ekey Mktg. Inc. (CYMCI) Bldg., Don Rufino Alonso Street Cotabato City	Tel # (064) 421-4905 / 421-1707 / 421-1038 CISCO Local 5037 BR_COTABATO@mail.landbank.com lbpcoabato@gmail.com
<u>Cotabato City Hall EO</u>	Cotabato City People's Palace RH 10, Datu Udtong Matalam Avenue Malagapas, Cotabato City	Tel # (064) 552-0264 EO_COTABATO@mail.landbank.com lbpcoabato@gmail.com
<u>Davao (Recto) Branch</u>	Units 201-209, Ground Floor ORODERM City  C.M. Recto Avenue Davao City, Davao del Sur	Tel # (082) 226-3890 (EA), 226-8869 (BH) 227-9901 (BOO), 300-3331 (BSO) 227-8465 (NAC)  CISCO Local 5016 BR_DAVAOR@mail.landbank.com lbprecto@gmail.com
<u>Casino Filipino (Grand Regal) Hotel FX Booth</u>	Grand Regal Hotel Lanang Davao City, Davao del Sur	(082) 235-8112
<u>Dinagat Branch</u>	R.R. Buray Ave. cor H.Tovar St. Poblacion San Jose, Dinagat Islands	lbpdinagatislands@gmail.com
<u>Digos Branch</u>	LANDBANK Building Rizal Avenue corner Estrada Street Digos, Davao del Sur	Tel # (082) 553-2480 / 553-3017 / 553-6734 CISCO Local 5033 BR_DIGOS@mail.landbank.com lbdigos1990@gmail.com
<u>LANDBANK Easy Access Facility (LEAF) Sulop, Davao del Sur</u>	Ground Floor, Municipal Hall Bldg Sulop, Davao del Sur	(082) 553-2480 leaf_sulop@mail.landbank.com
<u>Gen. Santos (Highway) Branch</u>	2 <sup>nd</sup> Floor Vensu Bldg., National Highway Gen. Santos City, South Cotabato	Tel # (083) 552-4080 / 552-6075 / 302-6493 CISCO Local 5280 lbgensanhway@gmail.com BR_GNSNHWAY@mail.landbank.com
<u>Gen. Santos (Pioneer) Branch</u>	Ground Floor Philamlife Bldg., Pioneer Ave Gen. Santos City	Tel # (083) 301-7980 / 553-3592 554-7225 / 552-8903 CISCO Local 5017 BR_PIONEER@mail.landbank.com lpscspioneer@gmail.com
<u>Gen. Santos (Gaisano) EO</u>	Gaisano Mall, J. Catolico Sr. Avenue Barangay Lagao, General Santos City	Tel # (083) 553-9008 CISCO Local 5331 EO_FISHPORT@mail.landbank.com lpscspfishport@gmail.com
<u>Calumpang EO (#353)</u>	MMFJ3 Bldg., Purok San Miguel Brgy. Calumpang, General Santos City 9500 (Date Opened: July 28, 2015) (Mother Branch: Gen. Santos (P))	Tel # (083) 302-7514 lpscscalumpangeo@gmail.com EO_CALUMPANG@MAIL LANDBANK.COM
<u>Isulan Branch</u>	LANDBANK Building, Gen. Siongco St. corner National Highway Isulan, Sultan Kudarat	Tel # (064) 201-3220 / 201-3224 CISCO Local 5245 BR_ISULAN@mail.landbank.com branch.isulan@gmail.com



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### Filing and Processing of Request

<u>Kabacan Branch</u>	LANDBANK Bldg., Municipal Hall Compound Kabacan, North Cotabato	Tel # (064) CISCO	572-3087 (Manager) 572-2468 5273 BR_KABACAN@mail.landbank.com lbpkabacan@gmail.com
<u>Kidapawan Branch</u>	LANDBANK Building, Quezon Blvd. Cor. Alim st. Kidapawan City, North Cotabato	Tel # (064) CISCO Local	577-1685 577-3531; 577-4778 5074 BR_KDAPAWAN@mail.landbank.com lbpkidapawanbranch@gmail.com
<u>Kidapawan EO</u>	Cotabato Provincial Gymnasium Provincial Capitol Compound, Amas, Kidapawan City, North Cotabato	Tel # (064)	572-3035 EO_KDAPAWAN@mail.landbank.com
<u>Koronadal Branch</u>	Ground Floor LANDBANK Building, Meichora Aquino st. cor Jose Abad Santos Sts. Zone III, Koronadal City, South Cotabato	Tel # (083)	520-2130 / 228-2617 CISCO local 5075 BR_ROXASK@mail.landbank.com landbankkoronadal@gmail.com
<u>Lebak Branch</u>	Lebak Poblacion Multi-purpose Coop. Rizal Avenue, Poblacion Lebak, Sultan Kudarat	Tel # (064)	205-3292 BR_LEBAK@mail.landbank.com landbanklebak@gmail.com
<u>Malita Branch</u>	Malita Public Market Malita, Davao del Sur	Tel no. (082) CISCO Local	286-8206 5348 lbpmalita@gmail.com BR_MALITA@mail.landbank.com
<u>Mati Branch</u>	Andrade Building Rizal Street Mati, Davao Oriental	Tel # (087)	388-3509 / 811-0121 / 388-3742 CISCO Local 5102 BR_MATI@mail.landbank.com lbpmatibr@gmail.com
<u>Matina Branch</u>	GSIS Compound, Matina Davao City, Davao del Sur	Tel # (082)	297-3063; 298-1880 CISCO Local 5298 BR_MATINA@mail.landbank.com lbpmatina2012@gmail.com
<u>Toril EO</u>	Grandma Building, Mc Arthur Highway Toril, Davao City	Tel # (082) EO_TORIL@mail.landbank.com	295-2078 lbpotoril@gmail.com
<u>Midsayap Branch</u>	Sol Haus Building, Quezon Ave. Midsayap, North Cotabato	Tel # (064)	229-8318 / 229-9239 / 229-8905 CISCO Local 5100 BR_MIDSAYAP@mail.landbank.com lbpmidsayap@gmail.com
<u>Nabunturan Branch</u>	Ceniza Bldg. M. Fuentes Ave., Poblacion Nabunturan, Compostela Valley	Tel # (084)	817-0015/ 817-0072 CISCO Local 5339 BR_NBNTURAN@mail.landbank.com lbpnab@gmail.com



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

<u>LANDBANK EASY Access Facility (LEAF)</u>	Española Street Public Market Poblacion, Monkayo, Compostela Valley 8805 (Mother Branch Nabunturan) (Date Opened: June 5, 2015)	leaf_monkayo@mail.landbank.com
<u>Panabo Branch</u>	LANDBANK Bldg., National Highway Panabo City, 8105 Davao del Norte	Tel #(084) 822-3019 CISCO Local 5174 BR_PANABO@mail.landbank.com landbankpanabo@gmail.com
<u>Parang Branch</u>	Municipal Hall Bldg., Mabolo St. Pob. 1 Parang, Maguindanao	425-0035 / 425-0036 / 425- Tel # (064) 0180 CISCO Local 5266 BR_PARANG@mail.landbank.com lbpparangbr@gmail.com
<u>Polomolok Branch</u>	LANDBANK Building French cor. Miranda Streets, Brgy. Poblacion, Polomolok, South Cotabato 9504	Tel # (083) 225-2169 / 500-9011 CISCO Local 5076 BR_POLMOLOK@mail.landbank.com lbppolomolok.076@gmail.com
<u>Polomolok DOLE Phils. EO</u>	Barangay Cannery Site, Polomolok, South Cotabato	(083) 500-3077 lbp pineapple@gmail.com
<u>Rosary Heights Branch</u>	Estosan Garden Hotel Gov. Gutierrez Avenue Cotabato City	Tel # (064) 552-1354 / 421-6262 / 421-6261 BR_ROSARYHT@mail.landbank.com lbprosaryheights@gmail.com
<u>San Francisco Branch</u>	San Francisco Public Market Mall Center Island Street San Francisco, Agusan del Sur	Tel # (085) 839-0333 / 343-9376 / 343-8473 CISCO Local 5097 BR_SANFRANS@mail.landbank.com lbpsanfranz@gmail.com
<u>San Pedro (Davao) Branch</u>	Velez Building, San Pedro Street Davao City, Davao del Sur	221-8040 / 222-1109 / 222-1110 Tel # (082) 228-6886 CISCO Local 5147 BR_SNPEDROD@mail.landbank.com lbpsanpedrodavao@gmail.com
<u>Surallah Branch</u>	Elan Building II, National Highway Surallah, South Cotabato	Tel # (083) 238-3511 238-3486/238-3408 BR_SURALLAH@mail.landbank.com lbp surallah branch@gmail.com
<u>Surigao Branch</u>	Surigao City Hall Compound, Borromeo Street Surigao City, Surigao del Norte	(086) 826-8806 826-8600 , 231-7192 BR_SURIGAO@mail.landbank.com
<u>Tacurong Branch</u>	LANDBANK Building, Alunan Highway Tacurong, Sultan Kudarat	Tel # (064) 477-0098 CISCO Local 5101 BR_TACURONG@mail.landbank.com lpt tacurong101@gmail.com
<u>Tagum Branch</u>	CMS Building, National Highway Tagum, Davao del Norte	Tel # (084) 655-6735 / 655-6919 / 655-6734 CISCO Local 5034 BR_TAGUM@mail.landbank.com lpt tagum br@gmail.com
<u>Tagum EO (#354)</u>	Capitol Site, Mankilam, Tagum City Davao del Norte (Date Opened: September 18, 2015)	(084) 655-6735 EO_TAGUM@mail.landbank.com lpt tagum eo@gmail.com
<u>LANDBANK Easy Access Facility (LEAF)</u> <u>Sto. Tomas, Davao del Norte (#11)</u>	Municipal Hall Bldg., Feeder Road #3 Tibalog, Sto. Tomas, Davao del Norte (Mother Branch: Tagum) (Date Opened: April 28, 2015)	Tel # (084) 829-1236 leaf_stomas@mail.landbank.com
<u>Tandag Branch</u>	Bautista Building, Donasco Street, Tandag, Surigao del Sur	Tel #(086) 211-3072 / 211-3098 / 211-3486 CISCO Local 5079 BR_TANDAG@mail.landbank.com lbp mb tandag@gmail.com



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

AGRICULTURAL AND DEVELOPMENT LENDING SECTOR ADLS Directory of Provincial Lending Centers as of August 3, 2016					
Lending Center	Address	Mother Branch	LC Email Address	Telephone Numbers	CISCO Local
<b>Northern and Central Luzon Lending Group</b>					
La Union LC (LUNLC)	2nd Floor LANDBANK Building, Quezon Ave., San Fernando City, La Union	San Fernando (LU) Br.	luic_reg1@yahoo.com	(072) 607-2576 (SEC - Telefax) (072) 607-2584	8213
Ilocos Sur LC (ILSLC)	2nd Floor Plaza Maestro Complex, Florentino St., Vigan City, Ilocos Sur	Vigan Br.	ilocossurlc@gmail.com	(077)722-2621 604-0455	8230
Pangasinan LC (PANLC)	2nd floor, LANDBANK Bldg., AB Fernandez Avenue, Dagupan City, Pangasinan	Dagupan Br.	plcreg1@yahoo.com	(075) 656 2013 (SEC) 656 2019 (telefax)	8235
Cagayan LC (CAGLC)	LANDBANK Bldg., Bagay Road, Brgy. San Gabriel, Tuguegarao City, Cagayan	Tuguegarao Br.	cagayan_lc@yahoo.com.ph	(078) 846-4534 (SEC) (078) 846-2910 09178319334	8236
Isabela LC (ISALC)	2nd Floor Isabela Trade Center San Fermin, Cauayan City, Isabela	Cauayan Br.	lpisabelalc@yahoo.com	(078) 652 0281	8215
Nueva Vizcaya LC (NUVLC)	2nd floor Galima Bldg., Poblacion South, Solano, Nueva Vizcaya	Solano Br.	nueavizcayalc@yahoo.com.ph	(078)-392-0581 (SEC) 0998-973-7973	8233
Nueva Ecija LC (NUELC)	LANDBANK Bldg., cor. Gabaldon & Gen. Tinio Sts., Cabanatuan City, Nueva Ecija	Cabanatuan Nueva Ecija Br.	lpnnetc@yahoo.com.ph	(044) 600-1835 (Sec) (044) 940-1718 (LAU)	8214
Tarlac LC (TARLC)	LANDBANK Bldg., Mac Arthur Highway, San Sebastian, Tarlac City	Tarlac Br.	tarlaclc@yahoo.com	(045) 923-1407 923-1406 (SEC)	8208
Pampanga LC (PAMLC)	3F LANDBANK Bldg., Jose Abad Santos Avenue, Dolores, City of San Fernando, Pampanga	San Fernando (Pampanga) Br.	pampangalendingcenter@yahoo.com	(045) 963-6678 (SEC) 961-2186	
Bulacan LC (BULLC)	LANDBANK Bldg., Sumapang Matanda, McArthur Highway, Malolos City, Bulacan	Malolos Highway Br.	bulacanlendingcenter@yahoo.com	(044) 662-4126 (044) 795-1301 (SEC)	8207
Bataan LC (BANLC)	LANDBANK Bldg., DAR Compound, San Ramon Highway, Dinalupihan, Bataan	Dinalupihan Br.	bataanlendingcenter@gmail.com	(047) 633-2790 (SEC)	8202
<b>Southern Luzon Lending Group</b>					
Rizal LC (RIZLC)	2nd Floor Ortigas Royale Condominium, Ortigas Avenue Extension, Cainta Rizal	Cainta Br.	rizallending@yahoo.com	655-4449 (SEC) 656-9535 240-5001 240-5202	8216
Cavite LC (CAVLC)	2nd Floor, Virginia Mansion-NVCP Bldg., Aguirado Highway, Brgy. Zone 4, Desmarinas City, Cavite	Desmarinas Br.	lp_cavite_lc@yahoo.com.ph / lc_cavite@mail.landbank.com	(046) 416-5048 (SEC/Boss Jesse) (046) 416-1146 (Telefax) (046) 416-1241 / 1249 (046)416-5237	8205
Laguna LC (LAGLC)	4th Floor, LANDBANK Building, Silangan Road, UP Los Baños Campus, Los Baños, Laguna	UP Los Baños Br.	lagunalc@yahoo.com	(049)536-6349 (SEC) 827-4328	8201
Batangas LC (BTGLC)	2nd Floor LANDBANK Building, Pres. Laurel Highway, Marauoy, Lipa City, Batangas	Lipa Br.	batangaslcl@yahoo.com	(043) 756-0909 (SEC) (043) 981-0141	8204



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Quezon LC (QUELC)	2nd flr., LBP Building, Quezon Avenue Ext., Barangay Gulang-Gulang, Lucena City	Lucena Br.	quezonlendingcenter@yahoo.com	(042) 7972744 (SEC) (042) 797 2373 (042) 799 0990 (042) 797-2442	8228
Oriental Mindoro LC (ORMLC)	FRDC Bldg., Brgy. Sto. Nino, Calapan City Oriental Mindoro	Calapan Br.	mindorolc@yahoo.com	(043)288-2472(SEC)	8232
Occidental Mindoro LC (OCMLC)	Punzalan Building, Quirino St., Brgy. 6, San Jose, Occidental Mindoro	San Jose (Mindoro) Br.	lbp_occmolc@yahoo.com	(043) 491 - 4306 (telefax) 457 - 0934	
Palawan LC (PLWLC)	2nd Floor, Hagedorn Bldg., Rizal Ave., Puerto Princesa City, Palawan	Puerto Princesa Br.	palawan_lc@yahoo.com	(048) 433-8092 (SEC)	8229
Camarines LC (CASLC)	2/f LBP Building, Panganiban Drive cor. Magsaysay Ave., Naga City	Naga Rotunda Br.	lbp_nagalc@yahoo.com	(054) 473-3264 (SEC) (054) 473-2047	8220
Albay LC (ALBLC)	2nd Flr. LANDBANK Bldg., Rizal St. Cabatagan, Legazpi City, Albay 4500	Legazpi Br.	llc_lbp@yahoo.com.ph	(052) 480-6888 (SEC)	8212
<b>Visayas Lending Group</b>					
Iloilo LC (ILOLC)	3rd Flr. LANDBANK Bldg., Iznart cor. Solis Sts., Iloilo City, Iloilo	Iloilo Br.	lbpiololc@yahoo.com.ph	(033) 336 0391 (SEC) (033) 300 0507 (033) 337 6368 (033) 5098913	8209
Capiz LC (CAPLC)	2nd Floor, Acebedo Bldg., P. Gomez St., Roxas City, Capiz	Roxas (Capiz) Br.	lbp_capizlc@gmail.com	(036) 621 0012 (SEC)	
Negros Occidental LC (NECLC)	2nd Floor LANDBANK Building, Cottage Road cor. Gatusao Street, Bacolod City, Negros Occidental	Bacolod City Br.	negocdc@yahoo.com	(034) 435 0144 (SEC) 435 0145 707 6896 435-0149 7070017	8218
Cebu LC (CEBLC)	LANDBANK Building, Osmeña Blvd., cor. P. del Rosario St., Cebu City	Cebu-Osmeña Br.	lpcbulc@yahoo.com	(032) 416 8011 (032) 253 2273 (SEC) (032) 255 3720 (032) 416 7698 (032) 254 3842 (032) 416 5098 (032) 416 8008	8211
Bohol LC (BOHLC)	Bohol Provincial Capitol Complex, J.S. Torralba cor. C. Marapao Streets, Tagbilaran City, Bohol	Tagbilaran Br.	lboholic@yahoo.com	(038) 411 5235 (SEC) (038) 235 3129	8223
Negros Oriental LC (NERLC)	NORECO II Building, cor. Real and San Juan Sts., Dumaguete City, Negros Oriental	Dumaguete Br.	lbpnorslc@yahoo.com	(035) 225 0969 (035) 422 9548	8217
Leyte LC (LEYLC)	2nd Floor LBP Bldg., Sagkahan St., Tacloban City	Tacloban Br.	lbptaclc@yahoo.com	(053) 832 0962 (053) 321 6795 (053) 832 7754 (053) 561 3923	8231



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Samar LC (SAMLC)	MRCR Bldg., Umbria St., cor. Rosales Blvd., Calbayog City Western Samar	Calbayog Br.	bpsamarlc@yahoo.com	(055) 533 - 8455	8288
<b>Mindanao Lending Group</b>					
Zamboanga del Norte LC (ZANLC)	2nd Floor FSA Building, ABC Compound Quezon Ave., Dipolog City, Zamboanga del Norte	Dipolog Br.	bpzanlc2016@gmail.com	(065) 212 3233 (065) 212 8068 (SEC)	8203
Zamboanga del Sur LC (ZASLC)	Lower Ground Floor, LANDBANK Bldg., Gov. VM Cerilles St., Pagadian City, Zamboanga del Sur	Pagadian Br.	bpzambosurlc@gmail.com or bpzambosurlc@yahoo.com	(062) 214 - 1590	5052
Zamboanga City LC (ZAMLC)	2nd Floor LANDBANK Building, F. Marcos cor. Valderosa Sts., Pettit Barracks, Zamboanga City, Zamboanga del Sur	Zamboanga Main Br.	bpzambolc@gmail.com	(062) 991 3321 (062) 990 2365 (SEC) (062) 991 0494 (062) 992 6702	8221
Bukidnon LC (BUKLC)	2/F LBP Building, Fortich St., Malaybalay Highway Br.	Malaybalay Highway Br.	bpbuklc@yahoo.com	(088) 813 4500 (SEC) (088) 813 3225 (088) 813 4500 (088) 813 4724	8222
Cagayan de Oro LC (CDOLC)	2nd Flr. Boy Scout of the Phils., Green Tower Bldg., Velez & Luna Streets, Cagayan de Oro City, Misamis Oriental	Velez Br.	landbankcdolc@gmail.com	(088) 856 5417 (SEC)	8206
Agusan del Norte (AGNLC)	2nd Floor Onghoc Bldg., Montilla Blvd., Butuan City, Agusan del Norte	Butuan Br.	agusandelnortelc@gmail.com lbpagusanlendingcenter@gmail.com	(085) 341 4583 (SEC) (085) 815 6181 (085) 225 2050 (085) 341 5427	8226
Davao LC (DVOLC)	2nd Floor RDL Bldg., F. Torres St., Davao City	c/o EMBG	bpdlcx@yahoo.com	(082) 224 5843 (SEC) (082) 225 0005 (082) 221 7080 (LAU)	8219
North Cotabato LC (NCOLC)	2nd Floor LANDBANK Building , Quezon Avenue corner Alim Street, Kidapawan City	Kidapawan Br.	bpccotab2lc@yahoo.com lbpkidlend@kidapawan.mozcom.com	(064) 577-4341 (SEC) (064) 577-3415	8210
South Cotabato LC (SCOLC)	2nd Floor LANDBANK Building, Aquino Street corner J. Abad Santos St., Koronadal City	Koronadal Br.	koronadal.lending@yahoo.com	(083) 228 9103 (SEC) (083) 228 8155 (083) 228 2663 (083) 228 3760	8224
General Santos LC (GESLC)	2nd flr, Vensu Bldg., National Highway, General Santos City, South Cotabato	Gen. Santos (Highway) Br.	gensan.lending@gmail.com	(083) 250 1093 (083) 302 2040 (SEC)	8227





# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

LBP Bldg. cor. Gabaldon & Gen. Tino Sts. Cabanatuan City, Nueva Ecija				Cab. Maharlika Capan San Isidro (NE) Talavera
16 NORTH NE AC				( 044 ) 940-2652; 511-0464 LOC 5110 <u>940-1660</u>
17 TARLAC AC				Guimba Munoz (NE) San Jose (NE)
<b>NORTH NCR BRANCHES GROUP</b>				
18 TAYUMAN AC	c/o LBP Tayuman Br. 2/F TCCI Bldg., Tayuman St. cor. T. Mapua St., Sta Cruz, Manila tayumanac@yahoo.com caloocanac@yahoo.com	Head	DL 254-7711 (F); 230-2129 ; 285- 5334	Quezon Ave G. Araneta Malacañang Taft Avenue Tayuman UN Avenue Navotas Caloocan Malabon Valenzuela España Intramuros South Harbor YMCA BOC-MICP Binondo
19 EAST AVE. AC	c/o EAST AVENUE BR SSS Livelihood Trade Center East Ave. Quezon City lbppeastavenue_ac@yahoo.com	Head	929-2796 / 426-2663 / 927- 4431,929-2795	Batasan COA Commonwealth East Avenue EDSA NIA Quezon City Hall Novaliches
20 WEST AVE. AC	c/o WEST TRIANGLE BR 2/F LBP Bldg. 125 west Ave. Quezon City lbpwestac@yahoo.com	Head	416-6284/416-6294 831-7773, 851-2102 (F)	EDSA Congressional Kabpusan North Avenue Quezon City Circle West Avenue Elliptical Road Br.
21 CUBAO AC	c/o CUBAO BR St. Anthony Bldg., Aurora Blvd.  cor Cambridge St. Cubao Quezon City AC_CUBAO@mail.landbank.com LBPCUBAOAC@yahoo.com.ph	Head Head	995-0832 / 912-2315	Camp Aginaldo Cubao M. Hway-Gil Fernando - Under South NCR South NCR Camp Crame
22 LBP PLAZA	au_cash@mail.landbank.com	Head	Loc. 2171	
<b>SOUTH NCR BRANCHES GROUP</b>				
22 MAKATI AC I	c/o BUENDIA BR 389 Tara Bldg., Sen. Gil Puyat Ave., Makati City makatiac1@yahoo.com	Head	519-7689, 897-5799 (F)	FTI Bicutan Makati Bus. Center- Paseo de Roxas Pasong Tamo Buendia Muntinlupa Taguig City Hall BGC
23 MAKATI AC II	c/o J P RIZAL BR Layug cor. J.P. Rizal Sts. Makati City LBPMAKATIC2@gmail.com	Head	899-2442 / 2443, 895-3936 / 3928	Makati City Hall Makati Atrium Fort Bonifacio Guadalupe J.P. Rizal Pateros
24 BURGUNDY AC	Mezzanine West Bay, Burgundy Tower P. Ocampo St., Malate, Manila badalaran_ac@yahoo.com	Head	523-1816/ 523-1512(fax)	Badalaran Pasay City Roxas Blvd Peza NAIA-BOC Almanza Las Piñas Sucat
				PEZA TAGUG EO(4/4/20)
				NAIA Arrival EO Senate EO OWWA EO Villamor EO NAIA Terminal III EO BSP SU



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
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<b>SOUTHEAST LUZON BRANCHES GROUP</b>					
32	LAGUNA AC I	c/o UP LOS BAÑOS BR 2nd Flr. LBP Building, Silangan Road, UP Los Baños Campus, Los Baños, Laguna AC_LAGUNA1@mail.landbank.com	Head	( 049 ) 536-6393(F)/536-7248; LOC 5021	San Pablo Sta. Cruz Capitol Sta. Cruz (L) UP Los Baños
33	LAGUNA AC II	c/o CALAMBA BR F.P. Perez Building, Brgy Parian Calamba City, Laguna AC_LAGUNA2@mail.landbank.com	Head	( 049 ) 545-7163 / 545-6371	Biliran Cabuyao Calamba San Pedro (L) Sta. Rosa (L)
34	QUEZON AC	c/o LUCENA BR 3rd Floor LBP Bldg., Quezon Ave. Ext., Brgy. Gulang-Gulang, Lucena City (relocation eff. 8/27/2013) quezonac1@yahoo.com	Head	( 042 ) 660-4553 (F), 373-2048 LOC 5021	Lucena Candelaria Gumaca Mulanay Lucban
35	SINILAOAN AC	c/o SINILAOAN BR 2nd Flr. E. Castro St., Siniloan, Laguna lbpshilaoan_ac@yahoo.com	Head	(049) 501-2614 / 2615 LOC 5318	Siniloan Infanta
36	CAM NORTE AC	c/o DAET BR LBP Bldg., Vinzons Ave. (Maharlika H-way) Daet, Camarines Norte AC_CAMNORTE@mail.landbank.com daet_camnortear@yahoo.com	Head	( 054 ) 440-1403/1407(F) LOC 5041	Daet Labo
37	CAM SUR AC	c/o NAGA BR LBRDC Bldg., Gen. Luna Street Naga City, Camarines Sur lbpacsac@yahoo.com	Head	( 054 ) 473-5979/ 473-7926 473-4006	Goa Iriga Naga Pili Sipocot Naga Rotunda
<b>SOUTHWEST LUZON BRANCHES GROUP</b>					
25	GREENHILLS AC	c/o BACLARAN BR #714 Roxas Blvd. Bacalaran Parañaque, Metro Manila landbankgreenhillsac@yahoo.com	Head	LOC 5027, 852-8683	Alabang Business GSIS DOTC EDSA Greenhills San Juan Shaw Blvd. Mandaluyong C.H. EO PCSO EO (Shaw)
26	PASIG AC	c/o PASIG CAPITOL BR 2/F #88 J.S. Bldg., Gaisano Bldg. Shaw Blvd., Pasig City pasigac@yahoo.com	Head	637-9504/ 914-5231(F)	Pasig Capitol Kapagisan DECS EO Pasig City Hall EO Ortigas Center EO



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

38	ALBAY AC	c/o LEGAZPI BR 3/F LBP Bldg. Rizal St. Cabañigan Legazpi City Albay 4500 albayac@yahoo.com	Head	(052) 480-0075(F) 74 742-1469	Legazpi Ligao Polangui Tabaco Daraga
39	SORSOGON AC	c/o SORSOGON BR Bonacua Bldg., Rizal St. Cor. Burgos St., Sorsogon City, Sorsogon	Head	(056) 421-5222/ 5660 211-4598 4074	Irosin Sorsogon
<b>WEST VISAYAS BRANCHES GROUP</b>					
40	KALIBO AC	c/o KALIBO BR La Esperanza Commercial Bldg., Osmeña Avenue, Kalibo, Aklan lbpkal2003@yahoo.com	Head	(036) 268-4811, 500-7419, 262-4965 (F), LOC 5045	Roxas(Capiz) Kalibo Culasi
41	NEGROS OCC AC	c/o BACOLOD BR 2/F LBP Bldg. Gatuslao St. Bacolod City Negros Occidental negoccac@yahoo.com	Head	(034) 435-4615/4616(F)	Bacolod Cadic Kabankalan Sagay San Carlos Sipalay Victoria
42	ILOILO AC	c/o ILOILO BR 2/F LBP Bldg. Iznart cor Sois Sts. Iloilo City, Iloilo	Head	(033) 337-4500(F) / 335-10-02; 509-9657 / 8399	Gaisano Guimaras Iloilo Jaro Passi Plaza Libertad UP Miag-ao JANIUAY
43	NEGROS OR AC	c/o DUMAGUETE BR NORECO II Bldg., Real cor San Juan Sts. Dumaguete City Negros Oriental negros_or_ac@yahoo.com	Head	(035) 225-1063 / 422-9095	Bais Bayawan Dumaguete Guhulugan  Larena(Siquijor)
<b>EAST VISAYAS BRANCHES GROUP</b>					
44	CEBU AC	c/o CEBU OSMEÑA BR 2/F LBP Bldg. P. del. Rosario cor. Osmeña, Blvd. Cebu city, Cebu AC-CEBU@mail.landbank.com lbpcebu@yahoo.com	Head	(032) 416-7877/254-1313 & 255-4650; loc 5910	Bogo Carcar Cebu-Osmeña Cebu-Capitol Danao Lapu-lapu Mandaue Plaza Independencia Toledo
45	BOHOL AC	c/o TAGBILARAN BR 2/F Bohol Provincial Capitol Complex J.S. Torralba cor. Marapeo Sts. Tagbilaran City, Bohol bohol_ac@yahoo.com	Head	(038) 501-9091/ 412-3507; loc 5061	Tagbilaran Talibon
46	SAMAR AC	c/o CATBALOGAN BR (eff. 4/16/12) Nachura Property, Rizal Avenue Catbalogan, Samar samar2001_ac@yahoo.com	Head	(055) 251-5479, 543-8005; 251-2474 LOC 5060	Borongan Calbayog Catbalogan
47	LEYTE AC	c/o TACLOBAN BR (eff. 7/30/12) Bgy. 59-B Real St., Sagkahan District Tacloban City, Leyte 6500	Head	(053) 321-9496/8573 / 523-2785, 325-8018 LOC 5018 053 832 7751-53	Ormoc Sogod Tacloban Tacloban Real Baybay Carigara Guian
<b>WEST MINDANAO BRANCHES GROUP</b>					
48	ZAMBOANGA AC	c/o ZAMBOANGA (MAIN) BR 3F LBP Bldg. F. Marcos cor. Valderosa St Petit Barracks, Zamboanga City Zamboanga Del Sur zamboanga-ac@yahoo.com	Head	(062) 992-2926 (F) / 991-0095, LOC 5019	Basilan Zamboanga Centro Zamboanga (Main)
49	PAGADIAN AC	c/o PAGADIAN BR Landbank Bldg., Gov. Vicente M. Cerilles Street, Santiago District, Pagadian City	Head	(062) 214-4473(F); 1589/ 215-2344 loc. 5052 (branch-062 2141405)	Buug Molave Ozamis Pagadian



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50	DIPOLOG	c/o DIPOLOG BR 2F FSA Building, ABC Compound Quzon Ave, Dipolog City, Zamboanga del Norte lbpdpac@yahoo.com	Head	( 065 ) 212-8066 to 67(F); 8671; 908-1123	Dipolog Sindangan Oroquieta Dapitan (Zamboanga)	
51	CDO AC	c/o VELEZ BR G/F Boy scout of the Philippines Velez & Luna St, Cagayan de Oro City LBP-CDO AC@mail.landbank.com cdocabctg@yahoo.com	Head	( 0882 ) 712-297 ;856-4824; 1424;5116 LOC 5241	Capistrano Velez Puerto CDO Carmen (CDO)	CDO PPA EO
52	BUKIDNON AC	LandBank Bldg, Fortich Street, Bgy 2, Malaybalay City buk_ac@yahoo.com lbp Bukidnon_ac@yahoo.com	Head	( 088 ) 813-3522/ 5018; (0882) 221-3702/2121; 813-4502 (F) 222-3702 & 0915-333-6164; loc 5035	Don Carlos Malaybalay Hi-Way Maramag Valencia Wao	
53	ILIGAN	LBP Bldg., Bro.Raymond Jeffrey Rd, Quizon Ave. Ext., Pala-o, Iligan City, Lanao del Norte iliganac@gmail.com iliganac@yahoo.com	Head	Loc 5032;(063) 221-5716/3069 0917-716-1834	Iligan Marawi	
<b>EAST MINDANAO BRANCHES GROUP</b>						
54	BUTUAN AC	c/o BUTUAN BR Onghoc Bldg., Montilla Blvd., Corner P. Burgos St., Butuan City, Agusan del Norte lbpbutuan.ac@gmail.com	Head	(085) 342-6907,225-3923(F) LOC	Butuan Gingog Cabadbaran - Under	
55	DAVAO DEL SUR AC I	c/o DAVAO RECTO BR 2/F LBP Davao (Recto) Branch, PDIC Bldg. A. Bonifacio cor CM Recto St. Davao City Davao Del Sur dvoar1@yahoo.com	Head	( 082 ) 221-6741/221-8006(F) 305-5013, 0928-502-5414, 5016	Bajada Davao (Recto) Matina(Ulas) San Pedro Davao	Tori EO
56	DAVAO DEL SUR AC II	c/o DIGOS BR 2/F LBP Digos Branch Estrada cor Rizal Sts Digos City, Davao del Sur lbpdigosac@yahoo.com	Head	( 082 ) 553-6734 (F) 553-8582, 553-2670	Bansalan Digos Malita	
57	DAVAO DEL NORTE AC	c/o TAGUM BR 2/F LBP Tagum Branch CMC Bldg. National Highway, Tagum City Davao del Norte dvonortearc@hotmail.com	Head	( 084 ) 218-7934 / 218-3146(F) / LOC.5034; 370-1649	Nabunturan Panabo Tagum	TAGUM EO
58	SAN FRANCISCO AC	c/o SAN FRANCISCO BR San Francisco Public Market Mall, Center Island St., San Francisco, Agusan del Sur lbp_sanfransac@yahoo.com	Head	(085) 839-0333, LOC 5097, 343-	San Francisco Bayugan Bislig	
59	GENSAN AC	c/o GENSAN HI-WAY BR 2/F Venus Bdg. National highway Gen. Santos City, South Cotabato lbp_gscac@yahoo.com.ph	Head	( 083 ) 554-6237/302-1526 & 301- Alabel GenSan (Hi- Way) GenSan (Pioneer) Polomolok	Alabel GenSan (Hi- Way) GenSan (Pioneer) Polomolok	PFDA EO DOLE Phils EO CALUMPANG (GSC) EO
60	KORONADAL AC	c/o KORONADAL BR 2F LBP Bldg. Aquino cor. Abad Santos St. Koronadal City South Cotabato lbpkoronadalac@yahoo.com	Head	( 083 ) 520-1967, 228-6951 228-2063	Isulan Koronadal (Roxas) Surallah Tacurong Buluan	
61	COTABATO AC	c/o COTABATO BR Cotabato Yu Ekey Mktg. Bldg. Don Rufino Alonso St., Cotabato City, Maguindanao 9600 lbpccotac@yahoo.com	Head	(064) 421-8335(F)/8336	Cotabato City Midsayap Parang Rosary Heights	Cotabato City Hall EO
62	KIDAPAWAN AC	c/o KIDAPAWAN BR 2/F LBP Quzon Ave. cor Alim St. Kidapawan City, North Cotabato	Head	( 064 ) 288-1303; 521-0621; 278-	Kabacan Kidapawan	Kidapawan EO
63	SURIGAO	Surigao City Hall Compound Borromeo St., Surigao City, Surigao del Norte lbp_surigao@yahoo.com lbpsurigaoac@yahoo.com	Head	(086) 826-6315, 8806, 8600, Loc 5098;	Surigao Dinagat Islands	
64	IPIL	Ground Flr Casa Mea Hotel National Highway Ipil, Zamboanga Sibugay landbankipilu@gmail.com landbankipilu@gmail.com	Head	(062) 333-2278;2342;5689	IPIL LILoy BRANCH	



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

### Directory of AUs As of JULY 2016

BRANCH	ADDRESS	LANDLINE/ CELLPHONE
<b>NORTH LUZON BRANCHES GROUP</b>		
1 BANGUED	Mega Centrum Bldg. Taft cor. Rizal Sts., Bangued, Abra lbpbangued@yahoo.com	(074) 752-8260/ 7646; Loc 5103 (074) 662-2181
2 BONTOC	Provincial Multi-Purpose Bldg. Poblacion, Bontoc, Mt. Province lbpbontoc_accounting@yahoo.com	(074) 462-4116; 633-1286
3 BUGUIAS	Mike-Ulo-An's Bldg., Abatan Buguias, Benguet lbpbuguiasacctngdiv@yahoo.com lbpbuguiasacctngdiv@gmail.com	0920-950-5171 (049) 357-9675
4 BASCO	National Rd. cor. Santana St., Kaychanarianan, Basco, Batanes lbpbatanes@yahoo.com.ph lbp_batanes@yahoo.com.ph	0939-924-3510 0917-570-1068
<b>CENTRAL LUZON BRANCHES GROUP</b>		
5 BALER	Cordial Bldg., National Highway Baler, Aurora lbpbaleracctg@yahoo.com	(042) 722-0100 Loc 5106(F)
<b>NORTH NCR BRANCHES GROUP</b>		
6 LBP PLAZA	1598 M.H. Del Pilar cor. Dr. J. Quintos Sts., Malate, Manila	Loc 2704; 7337; 522-0000
<b>SOUTHWEST LUZON BRANCHES GROUP</b>		
7 MAMBURAO	Bernardo Bldg., #14 Rizal St. Mamburao, Occidental Mindoro lbp_mamburaoau@yahoo.com	(043) 711-1244; 1087 Loc
8 ODIONGAN	Fernandez Bldg., M.A. Roxas cor. J.P. Rizal Sts., Brgy. Tabin-Dagat, Odiongan, Romblon odiong_lbp@yahoo.com	(042) 567-5206; 5120 Loc
9 SAN JOSE (M)	Punzalan Bldg., Brgy. 6, Quirino St. San Jose, Occidental Mindoro sanjosemau@yahoo.com	(043) 491- Loc 5009
10 BROOKE'S POINT	Virgilio cor. Villapa Sts., Poblacion, Brooke's Point, Palawan lbppt_accounting@yahoo.com	(048) 244-8861
11 CORON	Dabuit Bldg., Poblacion Coron, Palawan coronaccountingunit@yahoo.com	Loc 5194
12 PUERTO PRINCESA	#270 Hagedorn Bldg., Rizal Ave. Puerto Princesa City, Palawan puertoprinceaaau@yahoo.com	(048) 434-2141; 2142, 433-9306/2823/2820(F)



## PEOPLE'S FREEDOM OF INFORMATION MANUAL Filing and Processing of Request

### SOUTHEAST LUZON BRANCHES GROUP

13	BOAC	Francisco-Pura Bldg., Gov. Damian Reyes St. Brgy. San Miguel, Boac, Marinduque boacacctg@yahoo.com	(042) 332-1038 (042) 311-1001
14	MASBATE	N.E. Martinez Bldg., Quezon cor. Dano Sts., Masbate City, Masbate lbp_masbate@yahoo.com.ph	(056) 333-
15	VIRAC	JMA Bldg., Rizal St., Sta. Elena, Virac, Catanduanes lbpvirac9557@yahoo.com	(052) 811-2224/1638 Loc 5089

### WEST VISAYAS BRANCHES GROUP

16	ANTIQUE	San Jose Municipal Bldg., Rep A. Salazar cor. Tobias A. Fornier Sts., San Jose, Antique antique_acctgdiv@yahoo.com	(036) 540-9405/9734; 540-9556 Loc 5077
17	SARA	LBP Bldg., C. Tatay St. Sara, Iloilo sara_acctg@yahoo.com	(033) 392-0251/0255f; Loc 5320

### EAST VISAYAS BRANCHES GROUP

18	CATARMAN	Manuel L. Uy Bldg., Jacinto cor. Garcia Sts., Catarman, Northern Samar lbpacctgctrmn@yahoo.com	(055) 251-8385; 500-9007 Loc 5119
19	MAASIN	UCCP Bldg., College of Maasin Campus, Kangleon St., Maasin City, Southern Leyte	(053) 570-9869/570-8092/9788(F) Loc 5094
20	NAVAL	Naval Commercial Bldg., Padre Inciente Garcia cor. Abad Sts. Brgy. Sto. Rosario, Naval, Biliran lbp_naval@yahoo.com.ph	(053) 500-9263, 9130(F), Loc 5121

### WEST MINDANAO BRANCHES GROUP

21	BONGAO	Tolentino Go Bldg., Bagay St Bongao, Tawi-Tawi lbpbongao@gmail.com lbp_bongao@yahoo.com	(068) 268-1148/1015 Loc 5124
22	JOLO	Travisi St. Jolo, Sulu	(085) 341-8911 Loc
23	CAMIGUIN	Corrales Bldg., Gen. B. Aranas St., Poblacion, Mambajao, Camiguin landbank_camiguinbranch@yahoo.com	(088) 387-1092; 0580 (F)
24	TUBOD	LBP Bldg., Quezon Ave., Poblacion Tubod, Lanao del Norte landbanktubod_acctg@yahoo.com.ph	(063) 495-0024/341-5239, 5254/5259;



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#### EAST MINDANAO BRANCHES GROUP

25	MATI	Andrada Bldg., Rizal St. Mati, Davao Oriental matiacounting@yahoo.com	(087) 388-3509;3742 Loc 811-0121/5393(F)
26	TANDAG	Bautista Bldg., Donasco St. Tandag, Surigao del Sur tandag9534@yahoo.com	(086) 211- 4197;3487 Loc 5079
27	LEBAK	Lebak Poblacion Multi-Purpose Coop. Rizal Ave., Poblacion, Lebak, Sultan Kudarat lbp_lebak@yahoo.com landbanklebak@gmail.com	(064) 205-3024/3292 Loc



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**AOCs DIRECTORY as of 5/10/16**

<b>AOC</b>	<b>ADDRESS/ E-MAIL ADDRESS</b>	<b>TELEPHONE/FAX/ CELLPHONE</b>
<b>II</b>	Land Bank Bldg., McArthur Hi-way Urdaneta Pangasinan (Satellite Office) National Hiway cor. San Gabriel St. Tuguegarao, Cagayan lbpaoe2@yahoo.com	(078) 846-2575 (078) 844-3431 (FAX)
<b>III</b>	Land Bank Bldg., Jose Abad Santos Ave., Brgy. Dolores, City of San Fernando Pampanga lbpaoe_3a@yahoo.com	(045) 963-7926 (045) 961-6557 (FAX)
<b>IV</b>	3/F LBP Bldg. Silangan Road UPLB College, Laguna aoc4_mis@yahoo.com	(049) 827-3819 (049) 536-7516 (FAX) (049) 530-8692
<b>V</b>	Adorando Bldg. Rizal St. Legaspi City lbpaoe5@yahoo.com.ph	(052) 481-5815 (052) 480-6548 (052) 480-6547 (FAX)
<b>VI</b>	LBP Bldg., Iznart cor. Solis Sts. Iloilo City aocviailocity@yahoo.com	(033) 337-1426 (033) 509-8578 (033) 337-1426 (FAX)
<b>BSO</b>	LBP Bldg. Gatuslao St. Bacolod City aocvib@yahoo.com	(034) 434-2192 (T/F)
<b>VII</b>	Osmeña Blvd. cor. Del Rosario St. Cebu City lbp_aoc7@yahoo.com	(032) 416-7707 (T/F) (032) 238-5479
<b>VIII</b>	Lopez Bldg. Rizal Ave. cor. A. Veteranoz St. Tacloban City aoc8_tacloban@yahoo.com	(053) 321-5163 (T/F)
<b>IX</b>	P. Lorenzo St. Zamboanga City lbpaoe9@yahoo.com	(062) 991-9368/955-9704
<b>X</b>	Green Tower Bldg. Velez cor. Luna St., Cagayan de Oro City aoc_r10@yahoo.com	(088) 722-849 (088) 856-4590
<b>XI</b>	LBP Bldg. 7 Palm Drive, Bajada. Davao City lbpaoe_xi_dvo@yahoo.com	(082) 222-4086, 305-3455 (082) 227-9878 (082) 222-0177 (FAX)
<b>XII</b>	Gen. Santos Drive, Brgy. Morales, Koronadal City lbp.aoc12@gmail.com	(083) 520-0589/554-7649 (083) 228-3126 (FAX)



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**FIELD TEAMS**

	DESIGNATION	DEPARTMENT	CONTACT NUMBER	ADDRESS	EMAIL ADDRESS
21	TEAM HEAD, LEYTE (TACLOBAN CITY)	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(053)523-2481	Sagkahan District, Tacloban City	PVCIDLEY@MAIL.LANDBANK.COM
22	TEAM HEAD, NEGROS OCCIDENTAL	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(034)709-0262	3/F LBP Bldg., Gatuslao St., cor Cottage Rd., Bacolod City, Negros Occidental	PVCIDNOC@MAIL.LANDBANK.COM
23	TEAM HEAD, NEGROS ORIENTAL	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(035)522-1326	NORECO II Bldg., Real Cor. San Juan Sts. Dumaguete City, Negros Oriental	PVCIDNOR@MAIL.LANDBANK.COM
24	TEAM HEAD, NORTH COTABATO	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(064)278-3942	2/F LBP Bldg., Quezon Ave., Cor Alim St., Kidapawan City	PVCIDNCO@MAIL.LANDBANK.COM
25	TEAM HEAD, NUEVA ECija	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(044)464-7889	LBP BLDG. cor. Gabaldon & Gen. Tinio Sts. Cabanatuan City, Nueva Ecija	PVCIDNEC@MAIL.LANDBANK.COM
26	TEAM HEAD, NUEVA VIZCAYA	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(078)392-0674	c/o LandBank Solano Branch BR. Natuinal Highway cor. Mabini St. Solano, Nueva Vizcaya	PVCIDNVZ@MAIL.LANDBANK.COM
27	TEAM HEAD, OCCIDENTAL MINDORO	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(043)491-4306	2nd Floor, Punzalan Bldg., Quirino St. San Jose, Occidental Mindoro	PVCIDOC@MAIL.LANDBANK.COM
28	TEAM HEAD, ORIENTAL MINDORO	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(043)288-2327	Filipiniana Complex Brgy. Sto. Nino Calapan City	PVCIDSJ@MAIL.LANDBANK.COM
29	TEAM HEAD, PALAWAN	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(048)433-2823	#270 Hagedorn Bldg., Rizal Avenue, Puerto Princesa City, Palawan	PVCIDPAL@MAIL.LANDBANK.COM
30	TEAM HEAD, PAMPANGA	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(045)961-3215	3/F LBP BLDG., Jose Abad Santos Ave, Dolores, San Fernando City, Pampanga	PVCIDPAM@MAIL.LANDBANK.COM
31	TEAM HEAD, PANGASINAN	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(075)632-2794	LBP Bldg., MC Arthur Highway Nancayasan, Urdaneta City, Pangasinan	PVCIDPAN@MAIL.LANDBANK.COM
32	TEAM HEAD, QUEZON	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(042)797-2733	Padillo Bldg., Quezon Ave. cor. Trinidad St., Lucena City, Quezon 4301	PVCIDQUE@MAIL.LANDBANK.COM
33	TEAM HEAD, RIZAL	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(02)656-9535	2nd Floor, Ortigas Royale Center, Ortigas Ave Ext. Cainta, Rizal	PVCIDRIZ@MAIL.LANDBANK.COM
34	TEAM HEAD, SAMAR (CALBAYOG CITY)	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(055)533-8774	MRCR Building Umbra St. Cor Rosales Blvd Calbayog City Western Samar c/o Landbank Calbayog Branch	PVCIDSAM@MAIL.LANDBANK.COM
35	TEAM HEAD, SOUTH COTABATO	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(083)520-2133	3F LBP Bldg., cor. Aquino and Abad Santos Sts. Koronadal City	PVCIDSCO@MAIL.LANDBANK.COM
36	TEAM HEAD, TARLAC	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(045)628-1189	Landbank Bldg MacArthur Highway San Sebastian, Tarlac City	PVCIDTAR@MAIL.LANDBANK.COM
37	TEAM HEAD, ZAMBOANGA	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(062)992-2144	LBP Bldg., F. Marcos cor. Valderosa Sts. Pettit Barracks, Zamboanga City,	PVCIDZMB@MAIL.LANDBANK.COM
38	TEAM HEAD, ZAMBOANGA DEL NORTE	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(065)908-1958	Dipolog L.C., FSA Bldg. Quezon Ave., Dipolog City, Zamboanga Del Norte	PVCIDZN@MAIL.LANDBANK.COM
39	TEAM HEAD, ZAMBOANGA DELSUR	PROPERTY VALUATION AND CREDIT INFORMATION DEPARTMENT	(062)925-2206	JS Alano St. Pagadian City Zamboanga del Sur	PVCIDZDS@MAIL.LANDBANK.COM



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

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#### ANNEX 2.3

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
<b>DEPOSITS &amp; INVESTMENTS IN GOVERNMENT BONDS</b> <ul style="list-style-type: none"><li>Any person or government official, or government bureau or office, may not examine, inquire or look into a bank deposit or investment in bonds issued by the Government.</li><li>It shall be unlawful for any official or employee of a banking institution to disclose to any person any information concerning such bank deposit or investment in government bonds.</li></ul>	<p><u>Exceptions where confidentiality of bank deposits &amp; investment bonds are not absolute:</u></p> <p>(a) Upon written permission of depositor;</p> <p>(b) In cases of impeachment of the President, Vice President, members of the Supreme Court, members of the Constitutional Commission (COMELEC, CSC, COA) and Ombudsman for culpable violation of the Constitution, treason, bribery, graft and corruption, other high crimes or betrayal of public trust;</p> <p>(c) Upon order of competent court in cases of bribery, dereliction of duty of public officials, or where money deposited/invested is the subject matter of litigation</p>	<p><b>Sections 2, 3, and 5 of RA No. 1405</b></p> <p><b>Absolute confidentiality of bank deposits and investments in government bonds</b></p>
	<p><u>Exceptions under other laws:</u></p> <p>(a) Ombudsman has the power to issue <i>subpoena</i> and <i>subpoena duces tecum</i>, take testimony in any investigation or inquiry, and examine and access bank accounts and records. The Ombudsman has the power to <i>subpoena deposit information</i> of a government official when the following conditions concur:</p>	<ul style="list-style-type: none"><li>RA 6770, The Ombudsman Act</li></ul>



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	<p>(1) there must be a case pending before a court of competent jurisdiction; except when the purpose of the inspection is to obtain additional evidence in a pending investigation with the OMB;</p> <p>(2) the account must be clearly identified;</p> <p>(3) the inspection must be limited to the subject matter of the pending case; and</p> <p>(4) the bank personnel and the account holder must be notified to be present during the inspection.</p>	<ul style="list-style-type: none"><li>• Marquez vs. Disierio G.R. No. 135882, June 27, 2001</li></ul>
	<p>(b) Bank deposits of a public official, his spouse and unmarried children may be taken into consideration in the enforcement of RA No. 3019.</p> <p>(c) Directors, officers, stockholders and related interests who contract a loan or any form of financial accommodation with their bank or related bank are required to execute a written waiver of secrecy of deposits.</p> <p>(d) The Commissioner of Internal Revenue is authorized to inquire into bank deposit accounts in relation to:</p>	<ul style="list-style-type: none"><li>• Section 8, RA No. 3019, Anti-Graft and Corrupt Practices Act</li><li>• Section 26, RA No. 7653, The New Central Bank Act</li><li>• RA No. 8424, as amended by RA No. 10021 tax treaty under The Exchange of</li></ul>



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	<p>(1) an application for compromise of tax liability or a determination of a decedent's gross estate; and</p> <p>(2) a request for tax information of specific taxpayers made by a foreign tax authority pursuant to a tax treaty.</p>	<i>Information on Tax Matters Act of 2009</i>
	<p>(e) The Anti-Money Laundering Council may be authorized to examine and inquire into bank deposits or investments with banks or nonbank financial institutions –</p> <p>(1) with court order, when there is probable cause that the deposits or investments are related to an unlawful activity or a money laundering offense;</p>	<ul style="list-style-type: none"><li>• Sections. 3[i] and 4 of Rep. Act No. 9160, as amended</li></ul>
	<p>(2) without need of court order, when probable cause exists that a particular deposit or investment with any banking institution is related to certain predicate crimes, such as kidnapping for ransom, violation of the Comprehensive Dangerous Drugs Act, hijacking and other violations under RA No. 6235, destructive arson and murder.</p>	<ul style="list-style-type: none"><li>• Sec. 11 of RA No. 9160, as amended</li></ul>



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	(f) The <i>Bangko Sentral</i> is authorized to –  (1) inquire into or examine bank deposits or investments in the course of a periodic or special examination to ensure compliance with The Anti-Money Laundering Law, in accordance with the rule of examination of the <i>Bangko Sentral</i> ; and  (2) conduct annual testing which is limited to the determination of the existence and true identity of the owners of numbered accounts .	<ul style="list-style-type: none"><li>• Sec. 11, RA No. 9160, as amended</li></ul> <ul style="list-style-type: none"><li>• Sec. 9, RA No. 9160, as amended</li></ul>
	(g) The Philippine Deposit Insurance Commission and the <i>Bangko Sentral</i> may inquire into bank deposits when there is a finding of unsafe or unsound banking practices.	<ul style="list-style-type: none"><li>• Sec. 8, RA No. 3591, as amended</li></ul>
	(h) The Court of Appeals, designated as a special court, may issue an order authorizing law enforcement officers to examine and gather information on the deposits, placements, trust accounts, assets and records in a bank or financial institution in connection with anti-terrorism case.	<ul style="list-style-type: none"><li>• RA No. 9372</li></ul>



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CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
	<p>(i) The Commission on Audit is authorized to examine and audit government deposits pertaining to the revenue and receipts of, and expenditures or uses of funds and properties, owned or held in trust by, or pertaining to, the Government or any of its subdivisions, agencies or instrumentalities, including government-owned and controlled corporations with original charters.</p> <p>(j) The Presidential Commission on Good Government, in the conduct of its investigations to recover ill-gotten wealth accumulated by former President Ferdinand E. Marcos, his immediate family, relatives, subordinates and close associates, may issue subpoenas requiring the attendance and testimony of witnesses and/or the production of books, papers, contracts, records, statement of accounts and other documents.</p>	<ul style="list-style-type: none"><li>• Art. IX-D, 1987 Constitution and PD. No.1445</li></ul> <ul style="list-style-type: none"><li>• Sec. 3 [e], EO No. 1 [1986]</li></ul>
	<p><u>Exceptions under jurisprudence:</u></p> <p>(a) Plunder is analogous to bribery. The exception in the law that is applicable in bribery also applies to plunder. The overt or criminal acts as described in Section 1(d) of RA No. 7080 would make the similarity between plunder and bribery even more pronounced since bribery is essentially included among these criminal acts.</p>	<ul style="list-style-type: none"><li>• Ejercito Sandiganbayan, S.C.R.A. 190 [2006] V. 509</li></ul>



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	<p>(b) Cases of unexplained wealth are similar to cases of bribery or dereliction of duty and no reason is seen why these two classes of cases cannot be excepted from the rule making bank deposits confidential.</p>	<ul style="list-style-type: none"><li>• <i>Phil. National Bank v. Gancayco</i>, 122 Phil. 503 [1965]</li></ul>
	<p><u>Authorized disclosures:</u> Disclosures by authorized and responsible bank officials are allowed in the following instances:</p>	
	<p>(a) Reporting of unclaimed balances to the Treasurer of the Philippines;</p>	<ul style="list-style-type: none"><li>• Sections. 1 &amp; 2, Act No. 3936</li></ul>
	<p>(b) Turn-over to the Commissioner of Internal Revenue of the amount in bank accounts as may be sufficient to satisfy the writ of garnishment issued to collect delinquent taxes; and</p>	<ul style="list-style-type: none"><li>• Sections. 205 &amp; 208, RA No. 8424</li></ul>
	<p>(c) Submission of report, and turn-over to, the court officer or executing sheriff of garnished amounts pursuant to a writ of garnishment in satisfaction of a judgment;</p>	<ul style="list-style-type: none"><li>• Sec. 9[c], Rule 39, Rules of Court; See <i>China Banking Corporation v. Ortega</i>, 49 SCRA 355 [1973]</li></ul>
	<p>(d) Disclosure by a bank officer or employee upon order of the court in connection with a deposit in a closed bank that was used in the perpetration of anomalies.</p>	<ul style="list-style-type: none"><li>• <i>Soriano v. Manuzon</i>, C.A. G.R.-S.P No. 8763415</li></ul>



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CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
	(e) In an examination made by an independent auditor hired by the Bank to conduct its regular audit provided that the examination is for audit purposes only and results shall be for exclusive use of the Bank;	<ul style="list-style-type: none"><li>• Union Bank vs. C.A. 321 SCRA 563</li></ul>
	(f) When reporting covered or suspicious transactions to the AMLC, covered institutions and their officers, employees, representatives, agents, advisors, consultants or associates shall not be deemed to have violated Republic Act No. 1405, as amended.	<ul style="list-style-type: none"><li>• RA No. 9160, as amended, Anti-Money Laundering Act of 2001</li></ul>
FOREIGN CURRENCY DEPOSITS	<u>Exceptions where confidentiality of bank deposits is not absolute:</u>	<b>Section 8 and 10 RA No. 6426</b> <b>Absolute confidentiality of foreign currency deposits, as amended by PD 1246, PD 1034, and PD 1035</b>  <b>Subsection X501.7</b> <b>Manual of Regulation for Banks (MORB)</b>
(a) Foreign currency deposits authorized under RA No. 6426 as amended by PD No. 1035	(a) Upon written permission of depositor.	
(b) Foreign currency deposits authorized under PD No. 1034	<u>Exceptions under other laws:</u>	



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(c) All documents containing information on foreign currency deposits	(a) Directors, officers, stockholders and related interests who contract a loan or any form of financial accommodation with their bank or related bank are required to execute a written waiver of secrecy of deposits.	<ul style="list-style-type: none"><li>• Sec.26, Rep. Act No. 7653)</li></ul>
<u>Prohibited acts &amp; persons liable:</u>	(b) The Commissioner of Internal Revenue is authorized to inquire into bank deposit accounts in relation to:	
(a) Any person or government official, or government bureau or office, whether judicial or administrative or legislative, or any other entity whether public or private, may not examine, inquire or look into a foreign currency deposit;	(1) an application for compromise of tax liability or a determination of a decedent's gross estate; and	<ul style="list-style-type: none"><li>• RA No. 8424, as amended by RA No. 10021</li></ul>
(b) Any official or employee of a banking institution who makes a disclosure concerning foreign currency deposits to another, in any instance not allowed by law;	(2) a request for tax information of specific taxpayers made by a foreign tax authority pursuant to a tax treaty.	<ul style="list-style-type: none"><li>• RA No. 8424, as amended by RA No. 10021, tax treaty under The Exchange of Information on Tax Matters Act of 2009</li></ul>
(c) Anyone who shall attach, garnish, or subject the foreign currency deposit to any other order or process of any court, legislative body, government agency or any other administrative body; and	(c) The Anti-Money Laundering Council may be authorized to examine and inquire into bank deposits or investments with banking or non-bank financial institutions –	



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(d) Any person who commits a willful violation of any of the provisions of Republic Act No. 6426 or regulation issued by the Monetary Board pursuant to the said law.	(1) with court order, when there is probable cause that the deposits or investments are related to an unlawful activity or a money laundering offense; and	• Sections. 3(i) and 4 of Rep. Act No. 9160 as amended
	(2) without need of court order, when probable cause exists that a particular deposit or investment with any banking institution is related to certain predicate crimes, such as kidnapping for ransom, violation of the Comprehensive Dangerous Drugs Act, hijacking and other violations under Republic Act No. 6235, destructive arson and murder.	• Sec. 11 of Republic Act No. 9160 as amended
	(d) The <i>Bangko Sentral</i> is authorized to –  (1) inquire into or examine bank deposits and investments in the course of a periodic or special examination to ensure compliance with The Anti-Money Laundering Act, in accordance with the rules of examination of the <i>Bangko Sentral</i> ; and  (2) conduct annual testing which is limited to the determination of the existence and true identity of the owners of numbered accounts.	• Sec. 11, Rep. Act No. 9160, as amended  • Sec. 9, Rep. Act No. 9160, as amended



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	(e) The Philippine Deposit Insurance Corporation and the <i>Bangko Sentral</i> may inquire into bank deposits when there is a finding of unsafe or unsound banking practices.	<ul style="list-style-type: none"><li>• Sec. 8, RA No. 3591, as amended</li></ul>
	(f) The Commission on Audit is authorized to examine and audit government deposits pertaining to the revenue and receipts of, and expenditures or uses of funds and properties, owned or held in trust by, or pertaining to, the Government or any of its subdivisions, agencies or instrumentalities, including government-owned and controlled corporations with original charters.	<ul style="list-style-type: none"><li>• Art. IX-D, 1987 Constitution and PD No. 1445</li></ul>
	(g) The Presidential Commission on Good Government, in the conduct of its investigations to recover ill-gotten wealth accumulated by former President Ferdinand E. Marcos, his immediate family, relatives, subordinates and close associates, may issue <i>subpoenas</i> requiring the attendance and testimony of witnesses and/or the production of books, papers, contracts, records, statement of accounts and other documents.  <u>Authorized disclosure:</u>	<ul style="list-style-type: none"><li>• Sec. 3 [e], EO No. 1[1986]</li></ul>
	(a) Disclosures by authorized and responsible bank officials are allowed when reporting unclaimed balances to the Treasurer of the Philippines	<ul style="list-style-type: none"><li>• Sections. 1 &amp; 2, Act No. 3936, as amended</li></ul>



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	(b) When reporting covered or suspicious transactions to the AMLC, covered institutions and their officers, employees, representatives, agents, advisors, consultants or associates shall not be deemed to have violated RA No. 6426	<ul style="list-style-type: none"><li>RA No. 9160, as amended, Anti-Money Laundering Act of 2001</li></ul>
	<u>Exceptions under jurisprudence on grounds of equity:</u>  (a) <i>Account of a Non-resident Alien.</i> The garnishment of a foreign currency deposit account of a non-resident alien found guilty of raping a minor was allowed on the basis of equity.  (b) <i>Account of a Co-payee of a Check.</i> A co-payee of a check who filed a suit for recovery of sum of money was considered, in a <i>pro hac vice ruling</i> by the Supreme Court, as a depositor in view of the distinctive circumstances of the case.	<ul style="list-style-type: none"><li><i>Salvacion v. Central Bank of the Philippines</i>, 278 S.C.R.A. 27 [1997]</li><li><i>China Banking Corporation v. Court of Appeals</i>, 511 S.C.R.A. 110 [2006]</li></ul>
<b>FUNDS &amp; PROPERTIES</b>  Bank directors, officers, employees or agents are prohibited from disclosing to any unauthorized person any information relative to funds or properties belonging to private individuals, corporations, or any other entity in the custody of the bank.	<u>Exception where confidentiality of information relative to funds or properties in custody of banks is not absolute:</u>  <ul style="list-style-type: none"><li>Upon order of competent court</li></ul>	<b>Section 55.1 (b), RA No. 8791 General Banking Law 2000</b>



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	<ul style="list-style-type: none"><li>When reporting covered or suspicious transactions to the AMLC, covered institutions and their officers, employees, representatives, agents, advisors, consultants or associates shall not be deemed to have violated RA No. 8791.</li></ul>	<ul style="list-style-type: none"><li>RA No. 9160, as amended, Anti-Money Laundering Act of 2001</li></ul>
CREDIT DATA	<p><u>Exception where basic credit data is not confidential:</u></p> <ul style="list-style-type: none"><li>Upon written consent or authorization of the borrower</li><li>Upon order of the court;</li><li>Disclosure of credit data to borrowers;</li><li>Submission of credit data to CISA;</li><li>Upon written request and payment of reasonable fee by a constituent of a Local Government Unit (LGU) in case the borrower is an LGU or its affiliate or subsidiary;</li><li>Credit information of borrowers may only be released to entities accredited by the Credit Information Corporation such as the submitting entities, the accessing entities, the outsource entities, the special accessing entities and the duly authorized non-accessing entities.</li></ul>	R.A. No. 9510 - Credit Information System Act (CISA)



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<ul style="list-style-type: none"><li>The Credit Information Corporation (CIC), the submitting entities, the accessing entities, the outsource entities, the special accessing entities and the duly authorized non-accessing entities shall hold the credit information under strict confidentiality and shall use the same only for the declared purpose of establishing the creditworthiness of the borrower.</li></ul>		
<b>CREDIT CARD DATA</b>  Credit card issuers, their officers, employees and agents shall keep strictly confidential the data on the cardholder.	<p><u>Exceptions:</u></p> <p>(a) When disclosure of information is with the consent of the cardholder;</p> <p>(b) When the customer information is released, submitted or exchanged with credit information bureaus, industry association, or card association;</p> <p>(c) Upon orders of a court of competent jurisdiction or any government office or agency authorized by law, or under such conditions as may be prescribed by the Monetary Board of the BSP;</p> <p>(d) When disclosure to third party service providers is necessary for the sole purpose of assisting or rendering services to the credit card issuer in enforcing its rights against the cardholder;</p>	<b>Sec. 16 of RA No. 10870</b> <b>An Act Regulating the Philippine Credit Card Industry</b>



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	(e) When disclosure to third parties such as insurance companies is necessary for the sole purpose of insuring the credit card issuer from cardholder default or other credit loss, and the cardholder from fraud or unauthorized charges; and	
	(f) When disclosure to third parties is for the purpose of investigating fraud or unauthorized activities or mitigating risk involving card issuance, use and acquiring. The recipient of information described herein shall likewise be bound to preserve confidentiality of the cardholder data.	
Banks and subsidiary/affiliate credit card companies shall keep strictly confidential the data on the cardholder or consumer.	(a) Disclosure of information is with the consent of the cardholder or consumer;  (b) Release, submission or exchange of customer information with other financial institutions, credit information bureaus, credit card issuers, their subsidiaries and affiliates;  (c) Upon orders of court of competent jurisdiction or any government office or agency authorized by law, or under such conditions as may be prescribed by the Monetary Board;	<b>Subsection X320.9 Manual of Regulation for Banks (MORB)</b>  <b>Subsection X320.11 Manual of Regulation for Banks (MORB)</b>



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	<p>(d) Disclosure to collection agencies, counsels and other agents of the bank or card company to enforce its rights against the cardholder;</p> <p>(e) Disclosure to third party service providers solely for the purpose of assisting or rendering services to the bank or card company in the administration of its credit card business; and</p> <p>(f) Disclosure to third parties such as insurance companies, solely for the purpose of insuring the bank from cardholder default or other credit loss, and the cardholder from fraud or unauthorized charges.</p> <p>(g) <i>Inspection of records covering credit card transactions.</i> Banks or their subsidiary/affiliate credit card companies shall make available for inspection or examination by the appropriate department of the Supervision and Examination Sector (SES) complete and accurate files on card applicant/cardholder to support the consideration for approval of the application and determination of the credit limit which shall be in accordance with the verified debt repayment ability and/or net worth of the card applicant/cardholder.</p>	



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	<p><u>Persons or entities who may have access to credit card information under conditions stated above:</u></p> <ul style="list-style-type: none"><li>(a) Cardholder or consumer</li><li>(b) Other financial institutions</li><li>(c) Credit information bureaus</li><li>(d) Credit card issuers &amp; their subsidiaries and affiliates</li><li>(e) Court of competent jurisdiction</li><li>(f) Any government office or agency authorized by law</li><li>(g) Collection agencies</li><li>(h) Counsels</li><li>(i) Banks or their subsidiary/affiliate credit card companies</li><li>(j) Other agents of the bank or card company</li><li>(k) Third party service providers</li><li>(l) Third party such as insurance companies</li></ul>	
<b>DATA ON THE LOAN BORROWER OR CONSUMER</b>  Banks shall keep strictly confidential the data on the borrower or consumer.	<p><u>Exceptions where confidentiality of data on the loan borrower or consumer are not absolute:</u></p> <p>The information may be disclosed under the following:</p> <ul style="list-style-type: none"><li>a. With the consent of the borrower or consumer;</li></ul>	<b>X304.12 Confidentiality of Information Manual Regulations of Banks (MORB) as of October 31, 2015</b>



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	<ul style="list-style-type: none"><li>b. Release, submission or exchange of customer information with other financial institutions, credit information bureaus, lenders, their subsidiaries and affiliates;</li><li>c. Upon orders of court of competent jurisdiction or any government office or agency authorized by law, or under such conditions as may be prescribed by the Monetary Board;</li><li>d. Disclosure to collection agencies, counsels and other agents of the bank to enforce its rights against the borrower;</li><li>e. Disclosure to third party service providers solely for the purpose of assisting or rendering services to the bank in the administration of its lending business; and</li><li>f. Disclosure to third parties such as insurance companies, solely for the purpose of insuring the bank from borrower default or other credit loss, and the borrower from fraud or unauthorized charges.</li></ul>	



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<b>COVERED &amp; SUSPICIOUS TRANSACTIONS</b>  (a) covered transactions report (CTR) (b) suspicious transactions report (STR) (c) any other information related to the CTR or STR which includes: (1) identity of clients; (2) records or contents of CTR and STR; (3) closed accounts – customer identification, account files, and business correspondences	<u>Exceptions where confidentiality of CTR &amp; STR are not absolute if reported to AMLC:</u>  <ul style="list-style-type: none"><li>When reporting covered or suspicious transactions to the AMLC, covered institutions and their officers, employees, representatives, agents, advisors, consultants or associates shall not be deemed to have violated Republic Act No. 1405, as amended; Republic Act No. 6426, as amended; Republic Act No. 8791 and other similar laws,</li></ul>	<b>Section 9 RA No. 9160 as amended, Anti-Money Laundering Act of 2001</b>
<u>Prohibited acts &amp; persons liable:</u>  (a) Covered institutions and their officers, employees, representatives, agents, advisors, consultants or associates are prohibited from communicating, directly or indirectly, in any manner or by any means, to any person the fact that a covered or suspicious transaction report was made, the contents thereof, or any other information in relation thereto.		<b>Rules 9.3.c and 9.3.d. of the Revised Rules Implementing AMLA</b>



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(b) When reporting covered or suspicious transactions to the AMLC, covered institutions and their officers, employees, representatives, agents, advisors, consultants or associates are prohibited from communicating, directly or indirectly, in any manner or by any means, to any person, entity, the media, the fact that a covered or suspicious transaction report was made, the contents thereof, or any other information in relation thereto.		
(c) Neither may such reporting be published or aired in any manner or form by the mass media, electronic mail, or other similar devices.		
SALN	<u>Exception:</u>	<b>Sec. 8 (D) of RA No. 6713 Code of Conduct and Ethical Standards for Public Officials and Employees</b>
Statement of Assets, Liabilities and Net Worth	<ul style="list-style-type: none"><li>• May be used by news and communications media for dissemination to the general public</li></ul>	
(D) Prohibited acts. - It shall be unlawful for any person to obtain or use any statement filed under this RA No. 6713 for		
(a) any purpose contrary to morals or public policy; or		
(b) any commercial purpose.		



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<b>CONFIDENTIAL OR CLASSIFIED INFORMATION, RECORDS OR DOCUMENTS</b> <p>Public officials and employees shall not use or divulge confidential or classified information officially known to them by reason of their office and not made available to the public:</p> <ul style="list-style-type: none"><li>(1) To further their private interests, or give undue advantage to anyone; or</li><li>(2) To prejudice the public interest.</li></ul>		<b>Sec. 7 (c) of RA No. 6713 Code of Conduct and Ethical Standards for Public Officials and Employees</b>
Pursuant to their duties of diligence and loyalty, a member of the Board or an Officer shall not use or divulge confidential or classified information officially made known to them by reason of their office and not made available to the public, either: <ul style="list-style-type: none"><li>1. to further their private interests, or give undue advantage to anyone; or</li><li>2. which may prejudice the public interest.</li></ul>		<b>Sec. 30, Rule V in relation to Sec. 1 of GCG MC No. 2012-07 (November 28, 2012) Code of Corporate Governance for GOCCs</b>



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"Confidential information" refers to all non-public information entrusted to or obtained by a member of the Board or Officer by reason of his/her position as such with the GOCC. It includes, but is not limited to, non-public information that might be of use to competitors or harmful to the GOCC or its customers/stakeholders if disclosed, such as: (1) non-public information about the GOCC's financial condition, prospects or plans, its marketing and sales programs and research and development information, as well as information relating to mergers, acquisitions, divestitures, stock splits and similar transactions; (2) non-public information concerning possible transactions or ventures with other companies, or information about suppliers, joint venture partners, or any information that the GOCC is under obligation to keep confidential; and (3) non-public information about internal discussions, deliberations and decisions, between and among Directors and Officers.		Sec. 1 of GCG MC No. 2012-07 Code of Corporate Governance for GOCCs
(a) Divulging valuable information of a confidential character, acquired by his office or by him on account of his official position to unauthorized persons, or releasing such information in advance of its authorized release date.		Section 3 (k) of RA No. 3019 Anti-Graft and Corrupt Practices Act



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(b) Official information, records or documents that may not be disclosed:  (1) Information, record or document kept secret in the interest of national defense or security or the conduct of foreign affairs;  (2) If such disclosure would put the life and safety of an individual in imminent danger;  (3) The information, record or document sought falls within the concepts of established privilege or recognized exceptions as may be provided by law or jurisprudence;  (4) Such information, record or document comprises drafts or decisions, orders, rulings, policy, decisions, memoranda, etc;  (5) Information of a personal nature where disclosure would constitute unwarranted invasion of personal privacy;  (6) Investigatory records complied for law enforcement purposes, or information which if written would be contained in such records but only to the extent the production of such records or information would:	Transparency of and openness of official information, records and documents in public transactions such as:  (a) Biddings, purchases, other financial transactions including contracts, status of projects, and all other matters involving public interest.  (b) Public information consisting of:  (1) policies, rules, and procedures;  (2) work programs, projects, and performance targets;  (3) performance reports; and  (4) all other documents as may hereafter be classified as public information.	Sec. 3, Rule IV of the Implementing Rules and Regulations of RA 6713 Code of Conduct and Ethical Standards for Public Officials and Employees



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<ul style="list-style-type: none"><li>(i) interfere with enforcement proceedings;</li><li>(ii) deprive a person of a right to a fair trial or an impartial adjudication</li><li>(iii) disclose the identity of a confidential source and, in the case of a record compiled by a criminal law enforcement authority in the course of a criminal investigation, or by an agency conducting a lawful national security intelligence investigation, confidential information furnished only by the confidential source; or</li><li>(iv) unjustifiably disclose investigative techniques and procedures;</li></ul>		
The premature disclosure of information which would, in the case of a department, office or agency that regulates currencies, securities, commodities, or financial institutions, be likely to lead to significant financial speculation in currencies, securities, or commodities or significantly endanger the stability of any financial institution.		
<i>Deliberative process privilege</i> —includes advisory opinions, recommendations and deliberations comprising part of process by which governmental decisions and policies are formulated.		Neri vs. Senate Committee, G.R. No. 180643, March 25, 2008



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<b>SECRETS KNOWN BY A PUBLIC OFFICER</b>  (a) Any secret known to the public officer by reason of his official capacity or  (b) Papers or copies of papers of which he may have charge and which should not be published		<b>Article 229 of the Revised Penal Code</b> <b>Revelation of secrets by an officer</b>
<b>SECRETS OF PRINCIPAL OR MASTER</b>  Secrets of his principal or master learned in his capacity as manager, employee, or servant of the principal or master		<b>Article 291 of the Revised Penal Code</b> <b>Revealing secrets with abuse of office</b>
<b>SECRETS OF PRIVATE INDIVIDUAL</b>  Secrets of a private individual acquired by public officer/employee by reason of his office		<b>Article 230 of the Revised Penal Code</b> <b>Public Officer revealing secrets of private individual</b>



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<b>PERSONAL INFORMATION</b> <ul style="list-style-type: none"><li>• Any information, whether recorded in a material form or not, from which the identity of an individual is apparent or can be reasonably and directly ascertained by the entity holding the information, or when put together with other information would directly and certainly identify an individual.</li></ul>	RA No. 10173 does not apply to: <ol style="list-style-type: none"><li>1. Information about any individual who is or was an officer or employee of a government institution that relates to the position or functions of the individual, including:<ol style="list-style-type: none"><li>a. The fact that the individual is or was an officer or employee of the government institution;</li><li>b. The title, business address and office telephone number of the individual;</li><li>c. The classification, salary range and responsibilities of the position held by the individual; and</li><li>d. The name of the individual on a document prepared by the individual in the course of employment with the government.</li></ol></li><li>2. Information about an individual who is or was performing service under contract for a government institution that relates to the services performed, including the terms of the contract, and the name of the individual given in the course of the performance of those services;</li></ol>	RA No. 10173 (Data Privacy Act) in relation to the Implementing Rules and Regulations of the Data Privacy Act



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	<ol style="list-style-type: none"><li data-bbox="910 398 1638 557">3. Information relating to any discretionary benefit of a financial nature such as the granting of a license or permit given by the government to an individual, including the name of the individual and the exact nature of the benefit;</li><li data-bbox="910 589 1638 1066">4. Personal information processed for journalistic, artistic, literary or research purposes; Information necessary in order to carry out the functions of public authority which includes the processing of personal data for the performance by the independent, central monetary authority and law enforcement and regulatory agencies of their constitutionally and statutorily mandated functions. Nothing in this Act shall be construed as having amended or repealed RA No. 1405, otherwise known as the Secrecy of Bank Deposits Act; RA No. 6426, Foreign Currency Deposit Act; and Republic Act No. 9510, otherwise known as the Credit Information System Act;</li></ol>	



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	<p>5. Information necessary for banks and other financial institutions under the jurisdiction of the independent, central monetary authority or Bangko Sentral ng Pilipinas (BSP) to comply with RA No. 9510 (CISA), and R.A. 9160 as amended (Anti-Money Laundering Act); and</p> <p>6. Personal information originally collected from residents of foreign jurisdictions in accordance with the laws of those foreign jurisdictions, including any applicable data privacy laws, which is being processed in the Philippines.</p>	
<ul style="list-style-type: none"><li>• <i>Privileged information</i> refers to any and all forms of data which under the Rules of Court and other pertinent laws constitute privileged communication.</li></ul>	<p><i>Criteria for Lawful Processing of Personal Information.</i> – The processing of personal information shall be permitted only if not otherwise prohibited by law, and when at least one of the following conditions exists:</p> <p>(a) The data subject has given his or her consent;</p> <p>(b) The processing of personal information is necessary and is related to the fulfillment of a contract with the data subject or in order to take steps at the request of the data subject prior to entering into a contract;</p>	



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	(c) The processing is necessary for compliance with a legal obligation to which the personal information controller is subject;  (d) The processing is necessary to protect vitally important interests of the data subject, including life and health;	
	(e) The processing is necessary in order to respond to national emergency, to comply with the requirements of public order and safety, or to fulfill functions of public authority which necessarily includes the processing of personal data for the fulfillment of its mandate; or	
	(f) The processing is necessary for the purposes of the legitimate interests pursued by the personal information controller or by a third party or parties to whom the data is disclosed, except where such interests are overridden by fundamental rights and freedoms of the data subject which require protection under the Philippine Constitution.	
• Sensitive information which refers to personal information:	<i>Sensitive Personal Information and Privileged Information.</i> – The processing of sensitive personal information and privileged information shall be prohibited, except in the following cases:	



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(a) about an individual's race, ethnic origin, marital status, age, color, and religious, philosophical or political affiliations;	(a) The data subject has given his or her consent, specific to the purpose prior to the processing, or in the case of privileged information, all parties to the exchange have given their consent prior to processing;	
(b) about an individual's health, education, genetic or sexual life of a person, or to any proceeding for any offense committed or alleged to have been committed by such person, the disposal of such proceedings, or the sentence of any court in such proceedings;	(b) The processing of the same is provided for by existing laws and regulations: <i>Provided,</i> That such regulatory enactments guarantee the protection of the sensitive personal information and the privileged information: <i>Provided, further,</i> That the consent of the data subjects are not required by law or regulation permitting the processing of the sensitive personal information or the privileged information;	
(c) issued by government agencies peculiar to an individual which includes, but not limited to, social security numbers, previous or current health records, licenses or its denials, suspension or revocation, and tax returns; and	(c) The processing is necessary to protect the life and health of the data subject or another person, and the data subject is not legally or physically able to express his or her consent prior to the processing;	



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(d) specifically established by an executive order or an act of Congress to be kept classified.	(d) The processing is necessary to achieve the lawful and noncommercial objectives of public organizations and their associations: <i>Provided, That such processing is only confined and related to the bona fide members of these organizations or their associations: Provided, further, That the sensitive personal information are not transferred to third parties: Provided, finally, That consent of the data subject was obtained prior to processing;</i>	
	(e) The processing is necessary for purposes of medical treatment, is carried out by a medical practitioner or a medical treatment institution, and an adequate level of protection of personal information is ensured; or	
	(f) The processing concerns such personal information as is necessary for the protection of lawful rights and interests of natural or legal persons in court proceedings, or the establishment, exercise or defense of legal claims, or when provided to government or public authority.	



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<b>RECORDS OF A PERSON'S BIRTH</b>  <i>Non-disclosure of Birth Records.</i> - The records of a person's birth shall be kept strictly confidential and no information relating thereto shall be issued.	Records of a person's birth may be requested by any of the following:  (a) The person himself, or any person authorized by him;  (b) His spouse, his parent or parents, his direct descendants, or the guardian or institution legally in-charge of him if he is a minor;  (c) The court or proper public official whenever absolutely necessary in administrative, judicial or other official proceedings to determine the identity of the child's parents or other circumstances surrounding his birth; and  (d) In case of the person's death, the nearest of kin.	Sec. 7 PD 603 (The Child and Youth Welfare Code)
<b>HEALTH DATA/INFORMATION</b>	<u>Exception / Appropriate use and disclosure:</u>  (a) Sensitive personal information must be used for treatment and care coordination purposes only or to the extent necessary and permitted by applicable Philippine laws and regulations and policies of the PHIE.	Joint Department of Health (DOH), Department of Science and Technology (DOST) and Philippine Health Insurance Corporation (PHIC) Administrative Order No. 2016-001



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	<p>(b) The standard procedural protocol for appropriate use and disclosure of health information under the PHIE shall be in accordance with the operational guidelines and requirements for use and disclosure of health information contained in the approved PHIE Manual of Operations, taking into consideration the Guidelines for the Use and Disclosure of Health Information provided in Joint DOH-DOST-Philhealth Administrative Order on the Privacy Guidelines for the Implementation of the Philippine Health Information Exchange, and RA No. 10173</p>	<p>Implementing Rules of the Philippine Information Health Exchange (PHIE)</p>
<b>MEDICAL CONFIDENTIALITY ON AIDS/HIV</b>	<p><u>Exceptions to the Mandate of Confidentiality</u></p> <p>The requirement for medical confidentiality shall be waived in the following instances:</p> <p>(a) When responding to a subpoena duces tecum and subpoena ad testificandum issued by a court with jurisdiction over legal proceedings where the main issue is the HIV status of an individual;</p> <p>(b) When complying with the reporting requirements for AIDSWATCH as provided in Sec. 39 of RA No. 8504; and</p>	<p><b>Sec. 18, Art. VI of RA No. 8504 (Philippine AIDS Prevention and Control Act)</b></p> <p><b>Secs. 41, 42 &amp; 43, Rule 7 of the Rules and Regulation Implementing the Philippine AIDS Prevention and Control Act of 1998 (RA No. 8504)</b></p>



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(b) All medical records obtained by health professionals, health instructors, co-workers, employers, recruitment agencies, insurance companies, data encoders, and other custodians of said record, file, or data.	(c) When informing other health workers directly involved or about to be involved in the treatment or care of a person with HIV/AIDS and such treatment or care carry the risk of HIV transmission.	
(c) All health workers shall maintain shared medical confidentiality. Those who are not at risk of transmission, must not be informed of a person's HIV status.	<p>The result of HIV/AIDS testing shall be confidential and shall be released only to the following:</p> <ul style="list-style-type: none"><li>(a) Person who was tested;</li><li>(b) Parent of a minor who was tested;</li><li>(c) Legal guardian of an insane person or orphan who was tested;</li><li>(d) Person authorized to receive said result for AIDSWATCH in accordance with Sec. 39 of the IRR of RA No. 8504; and/or</li><li>(e) A Judge of the Lower Court, Justice of the Court of Appeals or Supreme Court Justice</li></ul>	
<p><u>Who are required to maintain confidentiality under Sec. 3 (n), RA No. 8504?</u></p> <p>(a) Where there is a relationship of trust and confidence created or existing between a patient or a person with HIV and his attending physician, consulting medical specialist, nurse, medical technologist and all other health workers or personnel involved in any counseling, testing or professional care of the former;</p> <p>(b) Any person who, in any official capacity, has acquired or may have acquired such confidential information.</p>		



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<b>ARBITRATION PROCEEDINGS (ADR)</b>	Exception to confidentiality of arbitration proceedings: <ul style="list-style-type: none"> <li>(a) With the consent of the parties.</li> <li>(b) For the limited purpose of disclosing to the court relevant documents in cases where resort to the court is allowed.</li> <li>(c) Express written consent of the source or the party who made the disclosure</li> </ul>	<b>Sec. 23 of RA No. 9285 Alternative Dispute Resolution Act of 2004</b>
(a) The arbitration proceedings, including the records, evidence and the arbitral award, shall be considered confidential and shall not be published.  (b) Documents or information containing secret processes, developments, research and other information that will materially prejudice an applicant seeking protective order from the court where the action or appeal is pending.		Rule 10.1. A.M. No. 07-11-08-SC
<b>MEDIATION AND ARBITRATION</b>	<u>Who can waive confidentiality of information:</u> <ul style="list-style-type: none"> <li>(a) May be waived in a record, or orally during a proceeding by the mediator and the mediation parties.</li> <li>(b) A privilege arising from the confidentiality of information may likewise be waived by a non-party participant if the information is provided by such non-party participant.</li> </ul>	<b>Secs. 3(h) &amp; 9 of RA No. 9285 Alternative Dispute Resolution Act of 2004</b>
Any information, relative to the subject of mediation or arbitration, expressly intended by the source not to be disclosed, or obtained under circumstances that would create a reasonable expectation on behalf of the source that the information shall not be disclosed.		



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<p>It shall include:</p> <ul style="list-style-type: none"><li>(1) communication, oral or written, made in a dispute resolution proceedings, including any memoranda, notes or work product of the neutral party or non-party participant, as defined in this Act;</li><li>(2) an oral or written statement made or which occurs during mediation or for purposes of considering, conducting, participating, initiating, continuing or reconvening mediation or retaining a mediator; and</li><li>(3) pleadings, motions, manifestations, witness statements, reports filed or submitted in an arbitration or for expert evaluation.</li></ul>		
<b>MEDIATION PROCEEDINGS (IBA)</b>	<u>Exception to confidentiality of information:</u>	<b>Art. 8.4., 9.2. and 10 of the International Bar Association (IBA) Rules for Investor-State Mediation</b>
<ul style="list-style-type: none"><li>(a) Information provided orally by a party to the mediator during a separate meeting.</li><li>(b) Any written material that one party provides to the mediator with the intention that it not be shared with the other party or parties.</li></ul>	<ul style="list-style-type: none"><li>(a) The party giving the information explicitly authorizes the mediator to disclose the information.</li><li>(b) Disclosure is agreed upon by the mediator, the parties, their representatives or other people identified as representative(s) and any other person participating on its behalf in the mediation.</li></ul>	



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(c) All documents prepared and communications made in connection with the mediation shall be confidential and shall not be used for any other purpose, including legal proceedings.	(c) The confidentiality of documents prepared and communications made in connection with the mediation shall not extend to:  (1) the fact that the parties have agreed to mediate or a settlement resulted from the mediation, unless the parties otherwise agree in writing;	
(d) The mediation proceedings or any communications relating to the mediation shall be private.	(2) the terms of a settlement or partial settlement, unless and to extent that the parties otherwise agree in writing;  (3) the disclosure of documents or information:  i) prepared by the disclosing party in connection with the mediation, if they contain no information provided by any other party or the mediator and do not refer to the mediation;  ii) as evidence that a settlement agreement was reached when any other party disputes it;  iii) for the purpose of enforcing or homologating a settlement agreement, subject to any requirement provided in the agreement;	



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
	<ul style="list-style-type: none"><li data-bbox="1015 394 1639 601">iv) to comply with a pre-existing legal disclosure obligation that was made known to the other parties in the agreement to mediate or at the Mediation Management Conference, provided that the disclosure shall be as limited as permissible;</li><li data-bbox="1015 601 1639 919">v) to comply with a court order or similar instrument requiring disclosure, provided that the disclosure shall be as limited as permissible and shall be made only after written notice to the other party or parties and the mediator, and an opportunity to contest the disclosure under such order or instrument;</li></ul>	
	<ul style="list-style-type: none"><li data-bbox="1015 919 1639 1081">vi) required to prevent a serious crime or eminent threat to public safety, provided that the disclosure shall be as limited as is reasonable in all circumstances; and</li><li data-bbox="1015 1081 1639 1295">vii) that, at the time of disclosure, has demonstrably entered into the public domain through no direct or indirect breach of the confidentiality obligations set forth above.</li></ul>	



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
<p>UNITED NATIONS COMMISSION ON INTERNATIONAL TRADE LAW (UNCITRAL) ARBITRATION</p> <p>Confidential information under Art. 7 of the UNCITRAL Rules:</p> <p>(a) Confidential business information;</p> <p>(b) Information that is protected against being made available to the public under the treaty;</p> <p>(c) Information that is protected against being made available to the public, in the case of the information of the respondent State, under the law of the respondent State, and in the case of other information, under any law or rules determined by the arbitral tribunal to be applicable to the disclosure of such information; or</p>	<p>The following documents are published or made available to the public unless these fall under Art. 7 of the UNCITRAL Rules:</p> <p>(a) The notice of arbitration, the response to the notice of arbitration, the statement of claim, the statement of defence and any further written statements or written submissions by any disputing party; a table listing all exhibits to the aforesaid documents and to expert reports and witness statements, if such table has been prepared for the proceedings, but not the exhibits themselves; any written submissions by the non-disputing Party (or Parties) to the treaty and by third persons, transcripts of hearings, where available; and orders, decisions and awards of the arbitral tribunal.</p> <p>(b) Expert reports and witness statements, exclusive of the exhibits thereto, shall be made available to the public, upon request by any person to the arbitral tribunal.</p>	<p>Art. 7 of the UNCITRAL Rules on Transparency in Treaty-based Investor State Arbitration</p>



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
(d) Information the disclosure of which would impede law enforcement.  (e) Information that would jeopardize the integrity of the arbitral process if made available to the public because it could hamper the collection or production of evidence, lead to the intimidation of witnesses, lawyers acting for disputing parties or members of the arbitral tribunal, or in comparably exceptional circumstances.	(c) The arbitral tribunal may decide, on its own initiative or upon request from any person, and after consultation with the disputing parties, whether and how to make available exhibits and any other documents provided to, or issued by, the arbitral tribunal not falling within paragraphs 1 or 2 above. This may include, for example, making such documents available at a specified site.  (d) The documents to be made available to the public pursuant to paragraphs 1 and 2 shall be communicated by the arbitral tribunal to the repository referred to under article 8 as soon as possible, subject to any relevant arrangements or time limits for the protection of confidential or protected information prescribed under article 7. The documents to be made available pursuant to paragraph 3 may be communicated by the arbitral tribunal to the repository referred to under article 8 as they become available and, if applicable, in a redacted form in accordance with article 7. The repository shall make all documents available in a timely manner, in the form and in the language in which it receives them.	



PEOPLE'S FREEDOM OF INFORMATION MANUAL  
Filing and Processing of Request

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
	(e) A person granted access to documents under paragraph 3 shall bear any administrative costs of making those documents available to that person, such as the costs of photocopying or shipping documents to that person, but not the costs of making those documents available to the public through the repository.	
<b>COSTRUCTION INDUSTRY ARBITRATION COMMISSION (CIAC) ARBITRATION</b>	<u>Exception to confidentiality of arbitration proceedings before the CIAC:</u>	<b>Rule 7, Sec. 7.1. of the CIAC Revised Rules of Procedure Governing Construction Arbitration</b>
(a) The arbitration proceedings before the CIAC shall be considered confidential and shall not be published.  (b) Communications to or from CIAC, the pleadings, applications and other papers filed with CIAC, sworn statements, documentary and testimonial evidence, reports and minutes taken of the proceedings, and other orders, decision, award or resolution issued by the Arbitrator(s).	(a) With the consent of the parties, or  (b) When necessary in case resort to the Court is made under the Rules of Court.	



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
<b>ELECTRONIC DATA</b>  Electronic key, electronic data message or electronic document, book, register, correspondence, information, or other material.	Access to an electronic file, signature or document shall be limited only to those that are authorized to possess and use it.  Electronic keys used for identity and integrity may only be made available to another upon consent of the individual in lawful possession of the key.	Secs. 31 & 32 of RA No. 8792 Electronic Commerce Act of 2000
<b>COMMERCIAL &amp; FINANCIAL INFORMATION</b>  Secrets and confidential commercial and financial information		Garcia vs. Board of Investments, 177 SCRA 372 [1989]
<b>TRADE &amp; INDUSTRIAL SECRETS, BANKING TRANSACTIONS</b>  Trade or industrial secrets as well as banking transactions  • <i>Trade secret</i> defined as –  (a) A plan or process, tool, mechanism or compound known only to its owner and those of his employees to whom it is necessary to confide it.		Air Philippine Corp. vs. Pennswell, inc., G.R. No. 172835, December 13, 2007; Chavez vs. PCGG, 299 SCRA 744 [1998] Chavez vs. Presidential Commission on Good Government, G.R. No. 130716, December 9, 1998



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

<b>CONFIDENTIAL INFORMATION</b>	<b>CONDITIONS FOR EXEMPTION</b>	<b>LEGAL BASIS</b>
(b) A secret formula or process not patented, but known only to certain individuals using it in compounding some article of trade having a commercial value.		
(c) Any formula, pattern, device, or compilation of information that:  (1) is used in one's business; and  (2) gives the employer an opportunity to obtain an advantage over competitors who do not possess the information.		
(d) A process or device intended for continuous use in the operation of the business, e.g., a machine or formula, but can be a price list or catalogue or specialized customer list		



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
<b>PRELIMINARY INVESTIGATION ON SEXUAL HARRASSMENT</b>  Proceedings during preliminary investigation by the Committee on Decorum and Investigations (CODI)  Disclosure is absolutely prohibited.		CSC Resolution No. 01-0940 – Administrative Disciplinary Rules on Sexual harassment Cases
<b>PRIVILEGED COMMUNICATION</b>  (a) An attorney cannot be examined as to any communication made by the client to him, or his advice given thereon in the course of, or with a view to, professional employment, nor can an attorney's secretary, stenographer, or clerk be examined, concerning any fact the knowledge of which has been acquired in such capacity;   (b) A person authorized to practice medicine, surgery or obstetrics cannot in a civil case be examined as to any advice or treatment given by him or any information which he may have acquired in attending such patient in a professional capacity, which information was necessary to enable him to act in such capacity, and which would blacken the reputation of the	<u>Exception to privileged communication:</u>  (a) With the consent of the client as to any communication made by him to his attorney, or the attorney's advice in the course of professional employment.  (b) With the consent of the client and the attorney on any fact the knowledge of which was acquired by the secretary, stenographer or clerk in such capacity.  (c) With the consent of the patient as to any advice or treatment given by the person authorized to practice medicine, surgery or obstetrics.  (d) With the consent of the patient on any information which the person authorized to practice medicine, surgery or obstetrics may have acquired in attending such patient in a professional capacity,	Sec. 24, Rule 130 of the Revised Rules of Court



PEOPLE'S FREEDOM OF INFORMATION MANUAL  
Filing and Processing of Request

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
patient;	which information was necessary to enable him to act in such capacity, and which would blacken the reputation of the patient.	
(c) A public officer cannot be examined during his term of office or afterwards, as to communications made to him in official confidence, when the court finds that the public interest would suffer by the disclosure.		
<b>CONFIDENCES OR SECRETS OF A LAWYER'S CLIENT</b>	<p><u>Exception to confidences or secrets of a lawyer's client:</u></p> <p>(a) When authorized by the client after acquainting him of the consequences of the disclosure;</p> <p>(b) When required by law;</p> <p>(c) When necessary to collect his fees or to defend himself, his employees or associates or by judicial action.</p>	<b>Rule 21.01 of the Canon 21 of the Code of Professional Responsibility</b>
(a) A lawyer shall not, to the disadvantage of his client, use information acquired in the course of employment, nor shall he use the same to his own advantage or that of a third person.	<ul style="list-style-type: none"><li>• The client with full knowledge of the circumstances consents to the use by the lawyer of information acquired in the course of employment.</li></ul>	



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
(b) A lawyer shall not give information from his files to an outside agency seeking such information for auditing, statistical, bookkeeping, accounting, data processing, or any similar purpose.	<ul style="list-style-type: none"><li>With the written consent of the client.</li></ul>	
(c) When prohibited by the client a lawyer may not disclose the affairs of a client of the firm to partners or associates.	<ul style="list-style-type: none"><li>A lawyer may disclose the affairs of a client of the firm to partners or associates.</li></ul>	
(d) A lawyer shall avoid indiscreet conversation about a client's affairs even with members of his family.		
(e) A lawyer shall not reveal that he has been consulted about a particular case.	<ul style="list-style-type: none"><li>To avoid possible conflict of interest, a lawyer may reveal that he has been consulted about a particular case.</li></ul>	
GOVERNMENT PROCUREMENT	Exceptions to confidentiality:	Sec. 19 of RA No. 9184 Government Procurement Reform Act
Confidentiality of Bidding Documents. The procurement documents are strictly confidential and shall not be divulged or released to any person prior to the advertisement or posting of the procurement opportunity, except to those officially authorized in the handling of these documents.	In all stages of the preparation of the Bidding Documents, the procuring entity shall ensure equal access to information.	



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
<p>Prohibited Acts:</p> <p>(a) Opening or decryption, by whatever means, of bids submitted through the PhilGEPS ahead of the appointed time for the opening or decryption of such bids;</p> <p>(b) Causing the unauthorized disclosure of any information or document submitted through the PhilGEPS;</p> <p>(c) Hacking into or cracking the PhilGEPS, or aiding another person to hack into or crack the same; or</p> <p>(d) Any other act that breaches or violates the security, integrity, and confidentiality of the PhilGEPS.</p>	<p>(a) The BAC shall have the sole authority to open the bids.</p> <p>(b) Only the financial proposals of bidders whose technical proposals meet the minimum technical requirements shall be opened or decrypted.</p> <p>(c) Update of all procurement contracts, regardless of whether procurement is done electronically or manually, which are posted on the PhilGEPS bulletin board. The update shall include, but shall not be limited to, the status of procurement contracts, including the names of contract awardees and the amount of the contract.</p>	<p><b>2016 Revised Implementing Rules on the Government Procurement Act</b></p>
Information on on-going evaluation or review of bids or proposals being undertaken by the bidding or review committee which are not yet considered as "official acts, transactions, or decision" on the bids or proposals or "definite propositions" on the part of the government.		<p><b>Chavez v. Public Estates Authority, G.R. No. 133250, July 9, 2002</b></p>



PEOPLE'S FREEDOM OF INFORMATION MANUAL  
Filing and Processing of Request

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
INFORMATION ON THE AMOUNT OF JUST COMPENSATION IN AGRARIAN REFORM	<p>What are deemed public information?</p> <p>• <b>Amount of just compensation.</b> Notwithstanding the provisions of RA No. 1405 and other pertinent laws, <i>information on the amount of just compensation paid to any landowner under Republic Act No. 6657, as amended, and other agrarian reform laws shall be deemed public information.</i></p> <p><u>Guidelines limiting public's access to information on the amount of just compensation:</u></p>	Secs. 24 & 29 of RA No. 9700 in relation to RA No. 1405
	(a) no other details except the amount deposited as just compensation may be the subject of the bank inquiry;  (b) the landowner must be given notice that his Special Deposit Account (SDA) or just compensation is a subject of inquiry or examination to afford him the basic right of due process;	



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
	<p>(c) inquiry or examination of the bank deposit or funds due to the landowner must be limited only to those persons mentioned in Section 24 of RA No. 9700, namely, the "parties or the government, including the House of Representatives and the Senate of the Philippines as well as their respective committees, and the congressional oversight committee (COCAR).</p> <p>(d) the persons referred to in Section 24 must have a valid interest and directly involved in the process of the implementation of the Comprehensive Agrarian Reform Program (CARP), the process of acquisition of agricultural lands, and payment of just compensation. Hence, the authorized persons named under Section 24 shall utilize the information acquired for purposes relevant to monitoring or implementation of the CARP</p>	
	<ul style="list-style-type: none"><li><b><i>Report, data and/or other official document involving the implementation of RA No. 9700.</i></b> "The undue delay or unjustified failure of the DAR, the LBP, the PARC, the PARCCOM, and any concerned government agency or any government official or employee to submit the required report, data and/or other official document involving the implementation of the provisions of this Act.</li></ul>	



PEOPLE'S FREEDOM OF INFORMATION MANUAL  
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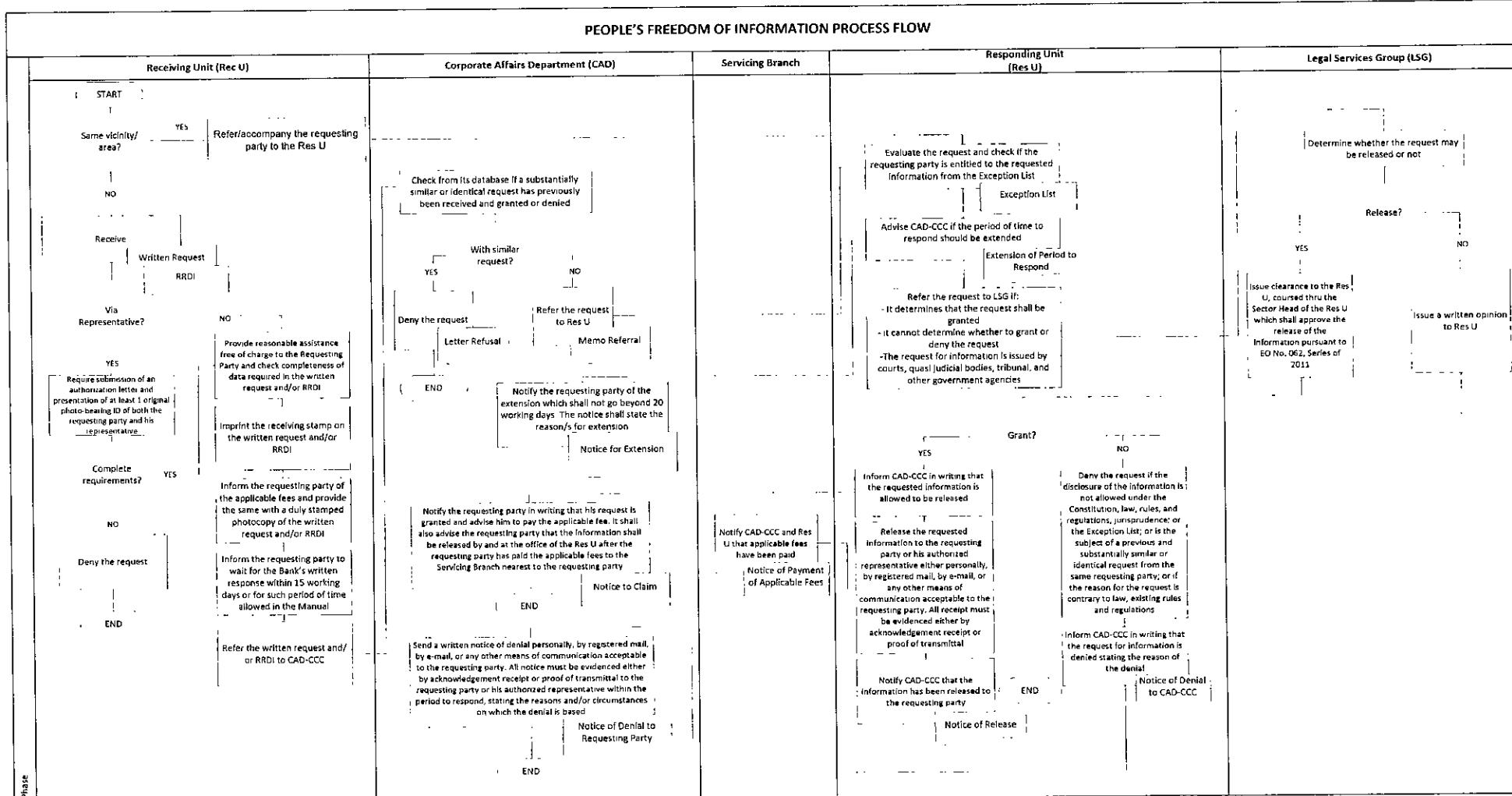
CONFIDENTIAL INFORMATION	CONDITIONS FOR EXEMPTION	LEGAL BASIS
	<p><u>Who can have access to the information above?</u></p> <ul style="list-style-type: none"><li>• the parties or the government, including the House of Representatives and the Senate of the Philippines as well as their respective committees, and the congressional oversight committee (COCAR).</li></ul>	



# PEOPLE'S FREEDOM OF INFORMATION MANUAL

## Filing and Processing of Request

### ANNEX 2.4





**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Appeal of the Denial of the Request for Information**

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**ANNEX 5.1**

**OFFICE OF NEXT HIGHER IN AUTHORITY**

**Branch Banking Sector**  
**33<sup>rd</sup> Floor, LANDBANK Plaza**  
1598 M. H. del Pilar cor Dr. J. Quintos Sts., Malate, Manila  
Tel No. (02) 405-7464, 405-7465, 405-7466, 405-7665

**North National Capital Region Branches Group (NNCRBG)**

28th Floor, LANDBANK Plaza  
1598 M. H. del Pilar cor Dr. J. Quintos Sts.,  
Malate, Manila  
405-7419; 405-7420  
405-7665; 405-7740  
Fax: 528-8549

**North NCRBG Cluster A**  
2nd Floor LANDBANK Building,  
125 West Avenue, Quezon City  
Tel No. 376-4233; Fax: 376-4234; 376-4230

**Batasan Branch**  
Batasan Compound  
Batasan Hills, Quezon City  
932-5110 / 951-1377  
951-1390 / 952-6706  
Fax: (02) 528-8494

**Camp Aguinaldo Branch**  
AFP Gen. Insurance Corporation Bldg.  
Bonny Serrano Road cor. EDSA,  
Camp Aguinaldo, Quezon City  
Tel No. (02) 913-4364; (02) 913-4365  
Fax: 911-2590

**Camp Crame Branch**  
Front-corner PNP Multi-Purpose Building,  
Camp Crame Compound,  
Camp Crame, Quezon City  
Tel No. (02) 410-9103; (02) 410-9090  
Fax: 723-9414

**CSG (Civil Security Group) Tellerling Booth**  
Fire & Explosive Division,  
Civil Security Group,  
Camp Crame Compound, Quezon City  
Tel No. (02) 723-0401



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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**SAGSD Telling Booth**  
Ground Floor, SAGSD Building  
PNP Camp Crame Compound  
Camp Crame, Quezon City

**COA Branch**  
COA Bldg. No. 3, COA Compound  
Commonwealth Ave., Quezon City  
Tel No. (02) 951-0930, 931-4055  
Fax (02) 932-8452

**Commonwealth Branch**  
#535 Verde Oro Building,  
Commonwealth Ave., Quezon City  
Tel No. (02) 931-5757, 931-4061  
Fax (02) 931-5766

**Cubao Branch**  
891 Saint Anthony Building  
Aurora Blvd., cor. Cambridge Street  
Cubao, Quezon City  
Tel No. (02) 912-0451, 912-2260  
Fax (02) 912-0452

**Araneta Center EO**  
Unit 2018, Level 2, Ali Mall, Araneta Center  
P. Tuazon Blvd., Cubao Quezon City  
Tel No. (02) 437-7447, 294-7203

**East Avenue Branch**  
SSS Livelihood Trade Center  
East Avenue, Quezon City  
Tel No. (02) 920-1230, 433-8973, 927-6266  
925-7213, 927-4155, 426-2664  
Fax (02) 921-5931

**LTO EO**  
LTO Central Office, LTO Compound, GF  
East Ave., Quezon City  
Telefax (02) 927-3507

**EDSA Congressional Branch**  
HPI Corporate Center  
1026 North EDSA, Quezon City  
Tel No. (02) 928-2109, 925-4974  
Fax (02) 928-4662



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **EDSA-NIA Road Branch**

DPWH IV-B Compound  
EDSA, Quezon City  
Tel No. (02) 928-8126, 436-0009  
Fax (02) 928-8130

#### **Elliptical Road Branch**

LANDBANK Bldg., DA-BSWM Compound  
Elliptical Road,  
Diliman, Quezon City  
Tel No. (02) 426-3342, 426-3343  
Fax (02) 925-2690

#### **Katipunan Branch**

One Burgundy Plaza, 307 Katipunan Ave.  
Loyola Heights, Quezon City  
Tel No. (02) 426-0011, 426-0012, 435-7162  
Fax (02) 929-1080

#### **LWUA EO**

Local Water Utilities Administration Building  
Katipunan Avenue Extention,  
Balara, Quezon City  
Telefax (02) 927-2495

#### **UP Diliman EO**

2nd Floor, UP Diliman Budget Office  
Apacible Street, UP Diliman Campus  
Quezon City  
Tel No. (02) 433-1666, 926-6841  
Fax (02) 928-3020

#### **North Avenue Branch**

Sugar Regulatory Administration Building,  
North Avenue, Diliman, Quezon City  
Tel No. (02) 926-0951, 926-0953, 453-5570  
Fax (02) 929-1897

#### **Ombudsman EO**

Office of the Ombudsman  
Ombudsman Building, Government Center  
Agham Road, North Triangle, Diliman  
Quezon City  
Tel No. (02) 385-2281  
Fax (02) 434-8937

#### **Quezon City Circle Branch**

PCA Building, Commonwealth Avenue  
Diliman, Quezon City  
Tel No. (02) 925-4947, 925-4948, 929-2807, 454-3812  
Fax (02) 925-4946



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

### **Appeal of the Denial of the Request for Information**

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#### **Quezon City Hall Branch**

CTO West Wing Annex Building,  
Quezon City Hall Compound, Quezon City  
Tel No. (02) 924-3593, 988-4242 local 8150, 8151  
Fax (02) 929-9889

#### **West Avenue Branch**

LANDBANK Building,  
125 Brgy. Bungad, West Avenue, Quezon City  
Tel No. (02) 376-4232, 376-4237, 376-4367, 376-4256  
Telefax (02) 376-4239

#### **NaPoCor EO**

NaPoCor Compound, Quezon Avenue Cor.  
BIR Road, Diliman, Quezon City  
Tel No. (02) 924-2364  
Fax (02) 981-2850

#### **North NCRBG Cluster B**

2nd Floor LANDBANK Plaza,  
1598 M.H. Del Pilar cor. Dr. J. Quintos Sts.  
Malate, Manila  
Tel No. (02) 405-7537; 405-7424  
Fax (02) 528-8494

#### **BOC MICP Branch**

Ground Floor BOC Building,  
Manila International Container Port (MICP),  
North Harbor, Tondo  
Tel No. (02) 244-5067, 244-5068, 245-4101 loc. 2467  
Telefax (02) 244-5078

#### **Cash Department**

1598 M.H. Del Pilar cor. Dr. J. Quintos Sts.  
Malate, Manila  
HO Trunklines (02) 551-2200, 522-0000, 450-7001  
Locals 7337, 7147, 2214, 2713, 2704  
Fax (02) 528-8502

#### **Casino Filipino (Hyatt Manila) FX Booth**

2nd Floor Hyatt Hotel,  
Pedro Gil Street, Metro Manila  
Telefax (02) 245-9763

#### **Casino Filipino (Pavilion) FX Booth**

Ground Floor, Casino Filipino Pavilion  
Holiday Inn Hotel  
U.N. Avenue, Manila  
Tel No. (02) 523-8691 local 158  
Fax (02) 526-5970



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

### **Appeal of the Denial of the Request for Information**

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#### **Intramuros Branch**

Ground Floor, Palacio del Gobernador Bldg.  
Andres Soriano cor. Gen Luna Sts.  
Intramuros, Metro Manila  
Tel No. (02) 527-5851 to 53, 527-3077  
Fax (02) 527-5853, 527-3077

#### **DOLE EO**

DOLE Bldg., Gen. Luna St.,  
Intramuros, Manila  
Tel No. (02) 527-2126  
Fax (02) 527-3465

#### **Intramuros-BIR Teller Booth**

G/F BIR Building, Anda Circle  
Port Area, Manila  
Tel No. (02) 527-3115

#### **Malacañang Branch**

Edificio J y J,  
#867 Gen. Solano cor. Nepomuceno Sts.  
San Miguel, Manila  
Tel No. (02) 488-3634, 735-4923, 735-1904, 735-4910  
Telefax (02) 735-4912, 735-1756

#### **Malacañang EO**

Room 116, Mabini Hall, Gate 7,  
Malacañang, Manila  
Tel No. (02) 736-1035, 516-4338  
Telefax (02) 736-1085

#### **South Harbor Branch**

Marsman Building, Gate I,  
Muelle de San Francisco,  
South Harbor, Port Area Manila  
Tel No. (02) 527-4851, 527-6425, 527-4829, 527-6424  
Telefax (02) 527-4841

#### **BOC POM Teller Booth**

Gate 3 Bureau of Custom  
Port Area, Manila  
Tel No. (02) 536-0159  
Fax (02) 536-0162

#### **Taft Avenue Branch**

Ground Floor Manila Astral Tower  
No. 1330 Taft Avenue cor. Padre Faura St.,  
Ermita, Metro Manila  
Tel No. (02) 536-5823, 522-0289, 526-8035  
Telefax (02) 522-5855, 522-0289



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

### **Appeal of the Denial of the Request for Information**

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#### **Supreme Court EO**

Ground Floor  
Supreme Court of the Philippines  
Padre Faura Street, Metro Manila  
Tel No. (02) 524-0507, 522-3249  
Telefax (02) 525-4368

#### **U.N. Avenue Branch**

G/F, Victoria Building, U.N. Avenue Corner  
L. M. Guerrero St., Ermita, Manila  
Tel No. (02) 484-2595  
Fax (02) 484-6295

#### **YMCA Branch**

New YMCA Building, Complex,  
A. J. Villegas Street  
Ermita, Manila  
Tel No. (02) 527-6343, 527-6345, 527-9572  
Fax (02) 527-9573

#### **North NCR Cluster C**

2nd Floor LANDBANK Plaza,  
1598 M.H. Del Pilar cor. Dr. J. Quintos Sts.  
Malate, Manila  
Tel No. (02) 405-7537; 405-2149  
Fax (02) 528-8494

#### **Binondo Branch**

No. 461 Quintin Paredes St., Binondo, Manila  
Tel No. (02) 450-4975  
Telefax (02) 450-4987

#### **Caloocan Branch**

#151 Samson Road,  
Caloocan City, Metro Manila  
Tel No. (02) 364-0475, 363-9472  
Telefax (02) 361-3076

#### **Caloocan EO**

Ground Floor Doña Juana Building  
#18 Plaza Rizal cor. P. Burgos & Gen. Luna Sts.,  
10th Avenue Grace Park, Caloocan City  
Caloocan City  
Tel No. (02) 288-8113, 288-1501  
Telefax (02) 288-8113

#### **España Branch**

1583-1585 España Blvd. cor. Dos Castillas St.  
Sampaloc, Manila  
Tel No. (02) 493-2473



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **G. Araneta Branch**

Unit G, White Hasco Condominium  
G. Araneta Avenue, Brgy. Dona Imelda  
1113 Quezon City  
Tel No. (02) 741-7909 to 10, 741-7923  
Telefax (02) 741-7907

#### **Malabon Branch**

Ground Floor, Malabon City Hall Building, F. Sevilla Blvd.,  
San Agustin, Malabon City  
Tel No. (02) 281-0407, 281-0408, 281-4308  
Fax (02) 282-0738

#### **Navotas Branch**

Nautilus Bldg., 1050 M. Naval Street  
San Jose, Navotas  
Tel No. (02) 282-5432, 282-5433  
Fax (02) 282-5434

#### **Novaliches Branch**

Level 1 Main Mall, Robinsons Nova Market,  
Quirino Highway, Barangay Pasong Putik,  
Novaliches, Quezon City  
Tel No. (02) 937-1425  
Telefax (02) 937-2075

#### **Quezon Avenue Branch**

No. 60 AGS Plaza, Quezon Avenue  
Quezon City  
Tel No. (02) 712-7702, 732-8435, 732-8232, 732-2348  
Fax (02) 732-8431

#### **Tayuman Branch**

Tayuman Commercial Center, Inc.  
Tayuman cor. T. Mapua Streets  
Sta. Cruz, Manila  
Tel No. (02) 255-7688, 255-7577  
Fax (02) 255-7744

#### **Valenzuela Branch**

GBT Building, Oreta Subdivision  
Maysan Road cor. G. Taruc Street  
Malinta, Valenzuela City  
Tel No. (02) 292-1971, 292-3688, 292-0114  
Fax (02) 292-1478



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **South National Capital Region Branches Group**

(South NCRBG)  
25th Floor, LANDBANK Plaza  
1598 M. H. del Pilar cor Dr. J. Quintos Sts.,  
Malate, Manila  
Cel No. (0917) 829-5436  
Fax No. (02) 528-8465

#### **South NCR Cluster A**

Makati Business Center  
G/F Ayala Robinsons Summit Center  
Ayala Ave., Makati City 6783  
Tel Nos. (02) 625-0126; (02) 844-2950; (02) 884-1950

#### **Bicutan DOST Branch**

Gen. Santos Avenue, Upper Bicutan  
Taguig City  
Tel No. (02) 837-5873, 837-0746, 838-7212  
Fax (02) 838-7211

#### **Bonifacio Global City Branch**

Shop 1, The Luxe Residences  
28th Street corner 4th Avenue  
Bonifacio Global City, Taguig City  
Tel No. (02) 843-2151, 843-2142  
Fax (02) 843-2147

#### **Buendia Branch**

Ground Floor Tara Building,  
#389 Senator Gil Puyat Avenue,  
Makati City  
Tel No. (02) 836-9734, 403-0180, 403-9971  
403-0236, 403-0475, 403-0439  
Fax (02) 856-6387

#### **Peza Taguig EO**

PNOC Bldg. 4  
DOE-PNOC Complex  
Taguig City  
(Mother Branch: Buendia)  
Tel No. (02) 772-0491  
Fax (02) 772-0492

#### **Fort Bonifacio Branch**

NAMRIA Compound, Lawton Avenue  
Fort Bonifacio, Taguig City  
Tel No. (02) 887-2876, 887-2877, 889-7367  
Telefax (02) 889-7368



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **FTI Branch**

Lot 55 Ground Floor, Old Administration  
Building, FTI Complex, Taguig  
Tel No. (02) 822-9346, 822-9347, 822-9348  
Fax (02) 822-9349

#### **Guadalupe Branch**

2022 Ramon Magsaysay Street cor.  
Urdaneta Street  
Guadalupe Nuevo, Makati City  
Tel No. (02) 882-0948, 750-4744, 798-2121  
Fax (02) 882-0958

#### **J.P. Rizal Branch**

Layug corner J.P. Rizal Streets  
Makati City  
Tel No. (02) 899-9183, 897-5339, 895-9671  
Fax (02) 897-5967

#### **Makati Atrium Branch**

Makati Atrium Building,  
Makati Avenue, Makati City  
Tel No. (02) 811-4255, 750-5053  
Telefax (02) 811-4254

#### **Makati Business Center Branch**

Robinsons Summit Center  
Ayala Avenue, Makati City  
Tel No. (02) 844-2951, 621-3471, 844-1952  
Telefax (02) 844-3038

#### **Makati City Hall Branch**

Ground Floor Makati City Hall Bldg.,  
J.P. Rizal St., Makati City  
Tel No. (02) 890-9984, 519-5560, 895-8676  
Fax (02) 895-3849

#### **Paseo de Roxas Branch**

Asia Tower Condominium,  
Paseo de Roxas cor. Benavidez Sts.  
Makati City  
Tel No. (02) 840-2471, 840-2472, 750-3322  
Fax (02) 840-2473

#### **Pasong Tamo Branch**

G/F Kings Court Building 2  
Pasong Tamo St., Makati City  
Tel No. (02) 848-6726, 811-2306, 811-2313  
Fax (02) 811-2307



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Pateros Branch**

C & N Bldg., 50 M. Almeda St.,  
Pateros City  
Tel No. (02) 642-3403  
Telefax (02) 642-3262

#### **Taguig City Hall Branch**

Taguig City Hall Compound  
General Luna St. Tuktukan  
Taguig City  
Tel No. (02) 799-9046  
Telefax (02) 643-5719

#### **South NCR Cluster B**

No. 88 JS Gaisano Building,  
Shaw Blvd., Pasig City  
Tel No. (02) 634-2850, 638-9599

#### **DOTC Branch**

Unit 14 Ground floor Columbia Tower,  
East Wack-Wack Ortigas Avenue, Mandaluyong City  
Tel No. (02) 726-2602, 726-2603, 726-2604  
Fax (02) 744-3445, 726-2603

#### **EDSA Greenhills Branch**

# 259-269 CLMC Building,  
EDSA Greenhills, Mandaluyong City  
Tel No. (02) 744-2885, 744-5442  
Fax (02) 723-1864; 723-5793, 723-6617

#### **GHQ Tellerino Booth**

AFP Finance Center  
Camp Aquinaldo, Quezon City

#### **POEA Tellerino Booth**

Ground Floor POEA Building  
EDSA cor. Ortigas Ave., Mandaluyong City

#### **Pasig C. Raymundo Branch**

Solen Bldg., F. Legazpi St. corner  
C. Raymundo Ave., Brgy. Maybunga  
Pasig City  
Tel No. (02) 640-3652, 643-8886  
Fax (02) 655-8092

#### **Pasig City Hall EO**

2nd Floor, Pasig City Hall Building,  
Caruncho Avenue, Pasig City  
Tel No. (02) 640-3746  
Telefax (02) 640-3761



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Pasig Capitol Branch**

No. 88 JS Gaisano Building,  
Shaw Blvd., Pasig City  
Tel No. (02) 632-7780, 638-0598, 633-9718, 634-2850  
Fax (02) 633-9717

#### **DECS EO**

Ground Floor Mabini Building.,  
DepEd Compound, Meralco Avenue,  
Brgy. Oranbo, Pasig City  
Tel No. (02) 636-4850  
Fax (02) 636-4847

#### **Ortigas Center EO**

Suntree Tower, No. 13 Meralco Avenue,  
Ortigas Center, Pasig City  
Tel No. (02) 584-9692, 584-9694

#### **San Juan Branch**

# 66 N. Domingo Street, San Perfecto  
San Juan City  
Tel No. (02) 799-5003, 726-0227  
Telefax (02) 724-4991

#### **Shaw Boulevard Branch**

Beacon Plaza, Shaw Blvd. cor Ideal St.  
Mandaluyong City  
Tel No. (02) 725-9661, 725-4629  
Telefax (02) 725-4671

#### **Mandaluyong City Hall EO**

BOC Building, Maysilo Circle  
Brgy. Plainview, Mandaluyong City  
Tel No. (02) 534-1723  
Fax (02) 534-1724

#### **PCSO EO**

Ground Floor, Sun Plaza Building  
Shaw Blvd. cor. Princeton St.  
Mandaluyong City  
Tel No. (02) 846-8281, 846-8278  
Fax (02) 706-5542

#### **Marcos Highway Branch**

MR Commercial Center,  
Gil Fernando Ave. cor. Pitpit Street,  
San Roque, Marikina City  
Tel No. (02) 645-0251, 238-4404  
Fax (02) 645-0261



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Marikina Branch**

Ground Floor, XRC Building  
J.P. Rizal St. cor. Diamond St.  
Barangay Sto. Niño, Marikina City  
Tel No. (02) 948-2680, 948-7723  
Fax (02) 948-2682

#### **South NCR Cluster C**

(Baclaran Branch)  
LANDBANK Bldg., 714 Roxas Blvd.,  
Baclaran, Parañaque City  
Telefax No. (02) 553-0653

#### **Alabang Business Center**

MAPFRE Building, Madrigal Business Center  
Acacia Road, Alabang, Muntinlupa City  
Tel No. (02) 831-9728  
Fax (02) 831-9440

#### **Almanza Branch**

Alabang- Zapote Rd., Almanza Uno  
Las Piñas City  
Tel No. (02) 800-4992, 800-1902 to 03  
Fax (02) 800-4991

#### **Baclaran Branch**

LANDBANK Bldg., 714 Roxas Blvd.,  
Baclaran, Parañaque City  
Tel No. (02) 855-7503, 852-8682, 851-2174  
Fax (02) 551-2484

#### **NAIA Arrival EO**

IPT Building, NAIA Terminal I  
Ninoy Aquino International Airport (NAIA)  
Sto, Niño, Parañaque City  
Tel No. (02) 879-5190  
Telefax (02) 879-5191

#### **NAIA Terminal III EO**

Stall No. 8, NAIA Terminal III Arrival Area,  
Pasay City  
Tel No. (02) 551-5552, 877-7888 locl 8289

#### **Villamor Airbase EO**

Ground Floor Airmen's Mall, Col. Jesus  
Villamor Airbase, Pasay City  
Tel No. (02) 851-1378, 853-8315  
Telefax (02) 851-1019



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **GSIS Branch**

Level 1, GSIS Headquarters Building,  
Financial Center, Brgy. 076  
Pasay City  
Tel No. (02) 804-3312, 831-3841  
Fax (02) 804-3311

#### **Las Piñas Branch**

Valenzuela Building  
#263 Real St. Pamplona 3  
Las Piñas City  
Tel No. (02) 808-2542, 808-2558  
Fax (02) 808-2548

#### **Muntinlupa Branch**

#37 National Road,  
Putatan, Muntinlupa City  
Tel No. (02) 862-4208, 862-4249  
Fax (02) 862-0115

#### **NAIA-BOC Branch**

NAIA BOC Building, Old MIA Road  
Pasay City  
Tel No. (02) 879-4192, 879-5306  
Fax (02) 879-4191

#### **Pasay Branch**

Warner Building  
#2540-2550 Taft Avenue,  
Pasay City  
Tel No. (02) 551-6968, 551-6970  
Fax (02) 551-2712

#### **OWWA EO**

OWWA Center Building, FB Harrison cor.  
7th St., Pasay City  
Tel No. (02) 833-3608, 551-9701

#### **Roxas Blvd. (Libertad) Branch**

Ground Floor Roxas Strip Building  
Libertad corner Roxas Boulevard  
Barangay 76, Pasay City  
Tel No. (02) 817-8423  
Cel No. (0917) 517-5705, (0928) 501-0392, (0927) 953-7735

#### **BSP Servicing Unit**

Podium Level, Department of Finance Building,  
BSP Complex, Roxas Boulevard,  
Malate, Manila  
Tel No. (02) 526-5601, 526-1851  
Fax (02) 526-5602



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL** **Appeal of the Denial of the Request for Information**

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**Senate EO**

4th Floor GSIS Financial Center, Senate of the  
Philippines, Roxas Blvd., Pasay City  
Tel No. (02) 552-6601 local 4646  
Telefax (02) 552-6718

**Sucat Branch**

#8260 Dr. A. Santos Ave. Cor. Valley 2  
Sucat, Parañaque City  
Tel No. (02) 825-4661, 825-7381, 826-3373  
Fax (02) 825-4680

**North Luzon Branches Group (NLBG)**

2nd Fl., LANDBANK Bldg., Quezon Ave.  
San Fernando City, La Union 2500  
Tel No. (072) 607-2584

**Agoo Branch**

Ground Floor Torio Building  
Brgy. Sta. Maria, Agoo, La Union  
Tel No. (072) 607-2276  
Telefax (072) 710-1051

**Caba, La Union LEAF**

Caba Municipal Compound  
Caba, La Union  
Tel No. (072) 710-1051, 607-2276  
Telefax (072) 710-1051

**Alaminos Branch**

Marcos Ave., Palamis  
Alaminos City, Pangasinan  
Tel No. (075) 552-7183  
Telefax (02) 551-7363, 654-1100

**Anda, Pangasinan LEAF**

Municipal Hall, Anda, Pangasinan  
(Mother Branch: Alaminos)  
Cel No. (0921) 249-2732

**Alicia Branch**

Ground Floor of De Guia Building,  
Maharlika Highway, Antonino, Alicia, Isabela  
Tel No. (078) 323-0366  
Telefax (078) 323-0126

**Aparri Branch**

LANDBANK Bldg., Macanaya  
District Aparri, Cagayan  
Tel No. (078) 888-0017  
Telefax (078) 888-0014



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Baguio Branch**

Heritage Mansion, Kisad Road,  
Baguio City, Benguet  
Tel No. (074) 443-4082, 442-2710, 424-0142, 442-6375  
Fax (074) 442-6989

#### **Baguio Naguillian Branch**

Ground Floor, Marcon's Building,  
90 Brgy. Irisan, Naguillian Road  
Baguio City, Benguet  
Tel No. (074) 619-2984  
Fax (074) 619-2983

#### **Bambang Branch**

G/F, Christopher G. Lubong Building,  
National Highway, Brgy. Banggot, Bambang,  
Nueva Vizcaya  
Tel No. (078) 362-0074  
Telefax (078) 362-0128

#### **Bangued Branch**

Mega Centrum Building, Taft cor. Rizal Sts.  
Bangued, Abra  
Tel No. (074) 752-7648  
Telefax (074) 752-7646

#### **Basco Branch**

Kaychanarian cor. National Road  
Basco, Batanes  
Cel No. (0939) 918-6710

#### **Batac Branch**

J. Nalupta Bldg., Washington St.  
Brgy. 4 Nalupta  
Batac, Ilocos Norte 2906  
Tel No. (077) 792-3061, 617-1078, 792-4479, 792-4480  
Telefax (077) 792-3453

#### **Bontoc Branch**

Provincial Multi-Purpose Bldg., Poblacion  
Bontoc, Mt. Province  
Tel No. (074) 633-1286  
Cel No. (0999) 881-4705

#### **Buguias Branch**

Mike-Ulo-An's Building, Abatan  
Buguias, Benguet  
Cel No. (0920) 950-5171



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Appeal of the Denial of the Request for Information

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#### Cabarroguis Branch

Capitol Comm'l and Bank Bldg., San Marcos  
Cabarroguis, Quirino Province  
Cel No. (0905) 210-2440, (0917) 653-4838, (0998) 573-6234

#### Candon Branch

LANDBANK Building  
National Highway cor. Pacquing Street  
Candon, Ilocos Sur 2710  
Tel No. (077) 742-6298  
Telefax (077) 742-5648

#### Tagudin EO

National Highway, Del Pilar Poblacion Tagudin, Ilocos Sur 2714  
(Mother Branch: Candon Branch)  
Telefax (077) 674-1519

#### Carmen Branch

G/F Alvarado Bldg., Brgy. Carmen,  
West Rosales, Pangasinan  
Cel No. (075) 632-4709/ 4629

#### Cauayan (I) Branch

Isabela Trade Center Bldg., San Fermin  
Cauayan City, Isabela  
Tel No. (078) 652-2101, 652-0292  
Fax (652)-2011

#### Dagupan Branch

Ground Flr. LANDBANK Bldg. A.B. Fernandez Ave.  
Dagupan City, Pangasinan  
Tel No. (075) 522-2212, 515-2498, 515-5156  
Fax (075) 529-5061, 522-0502

#### Dagupan Caranglaan Branch

T. Siapno Bldg., Mayambo-Caranglaan District  
Dagupan City, Pangasinan  
Telefax (075) 529-6339, 529-6678

#### Ilagan Branch

Abarca Bldg., National Highway  
Calamagui 2nd  
Ilagan, Isabela  
Tel No. (078) 624-9985  
Fax (078) 624-0676

#### Lagawe Branch

Tumapang Bldg., J.P. Rizal Ave. Poblacion West  
Lagawe, Ifugao  
Cel No. (0917) 800-7616



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Laoag Branch**

LANDBANK Building,  
J.P. Rizal Street, Brgy. San Miguel,  
Laoag City, Ilocos Norte 2900  
Tel No. (077) 771-4181  
Telefax (0) 771-1060, 772-0511

#### **Pasuquin, Ilocos Norte LEAF**

Pasuquin Farmers Trading Bldg.  
Poblacion, Pasuquin Ilocos Norte  
(Mother Branch: Laoag)  
Tel No. (077) 677-1400

#### **La Trinidad Branch**

Benguet State University Compound Km5  
La Trinidad, Benguet  
Tel No. (074) 309-1990  
Fax (074) 422-1821

#### **Lingayen Branch**

Josefina Bldg., Avenida Rizal East  
Lingayen, Pangasinan 2401  
Tel No. (075) 542-6931, 662-0248  
Fax (075) 542-6933

#### **Luna Branch**

Ground Floor LGU-Luna Legislative Building,  
Poblacion, Luna, Apayao  
Cel No. (0908) 819-5989, (0917) 701-5324

#### **Sta. Marcela, Apayao LEAF**

Municipal Building, San Carlos  
Sta. Marcela, Apayao  
(Mother Branch: Luna)

#### **Narvacan Branch**

National Highway, Brgy. San Jose  
Narvacan, Ilocos Sur 2704  
Tel No. (077) 604-9013  
Cel No. (0917) 832-8201  
Fax (077) 732-5815

#### **Roxas (Isabela) Branch**

LANDBANK Bldg. Osmeña St., Vira  
Roxas, Isabela  
Cel No. (0998) 575-1185, (0917) 774-7932



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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**San Carlos (Pangasinan) Branch**  
LANDBANK Bldg., Rizal Avenue  
San Carlos City, Pangasinan 2420  
Tel No. (075) 532-5400, 532-2191, 632-0194  
Telefax (075) 632-5889

**San Fernando (LU) Branch**  
LANDBANK Bldg., Quezon Avenue,  
San Fernando City, La Union 2500  
Tel No. (072) 242-5656, 700-2683, 700-2459  
Fax (072) 700-2684

**San Isidro (Isabela) Branch**  
LANDBANK Bldg., National Highway, Quezon,  
San Isidro, Isabela 3310  
Tel No. (078) 662-1373  
Cel No. (0917) 659-4064

**Sanchez Mira Branch**  
Obispo Bldg., National H-way, Centro 02  
Sanchez Mira, Cagayan  
Tel No. (078) 396-0252  
Fax (078) 396-0478

**Pamplona, Cagayan LEAF**  
Municipal Gymnasium,  
Centro Pamplona, Cagayan  
Fax 396-0478

**Santiago Branch**  
Heritage Bldg., Maharlika Rd.  
Santiago City, Isabela  
Tel No. (078) 305-2886, 305-0134  
Telefax (078) 305-2902

**Solano Branch**  
Galima Building, National Highway,  
Solano, Nueva Viscaya  
Tel No. (078) 326-5672  
Fax (078) 326-5671, 326-8011

**South San Fernando (LU) Branch**  
Doña Pepita Bldg., South National H-way, Quezon Ave.  
San Fernando City, La Union  
Tel No. (072) 888-5697, 888-3363  
Telefax (072) 700-2586

**Tabuk Branch**  
Omengan Bldg., Provincial Rd. Bulanao,  
Tabuk, Kalinga  
Cel No. (0917) 858-8273



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Tayug Branch**

LANDBANK Bldg. Bonifacio St. cor. Quezon Blvd.  
Tayug, Pangasinan 2445  
Fax (075) 572-4435

#### **Tuguegarao Branch**

LANDBANK Bldg., Bagay Road Brgy. San Gabriel  
Tuguegarao City, Cagayan  
Tel No. (078) 844-1941 to 42, 844-4493, 844-0161  
Fax (078) 846-3732

#### **Tuguegarao (Capitol) Branch**

Regional Govt Center, Carig Sur,  
Tuguegarao City, Cagayan  
Tel No. (078) 304-1346/1357  
Cel No. (0917) 809-2555

#### **Baggao, Cagayan LEAF**

San Jose, Baggao, Cagayan  
Cel No. (0917) 316-2809

#### **Urdaneta Branch**

Ciudad Fernandino, Mc Arthur Highway,  
Nancayasan, Urdaneta City, Pangasinan  
Tel No. (075) 568-2388, 568-1326, 568-7224, 204-0159  
Fax (075) 632-5190, 653-0587

#### **Vigan Branch**

Plaza Maestro Commercial Complex  
Florentino Street  
Vigan City, Ilocos Sur 2700  
Tel No. (077) 722-2619, 632-0167, 632-0947  
Fax (077) 722-2620

#### **Central Luzon Branches Group (CLBG)**

LANDBANK Building, Jose Abad Santos Ave.  
Dolores, City of San Fernando Pampanga  
Tel Nos. (045) 963-5105; 961-1719; 435-0360  
Telefax (045) 961-1719

#### **Angeles Branch**

LANDBANK Building, Sto. Entiero St. cor.  
Miranda St., Brgy. Sto. Rosario, Angeles City,  
Pampanga  
Tel No. (045) 888-1244  
Telefax (045) 625-9715

#### **Casino Filipino (Angeles) FX Booth**

Casino Filipino, Angeles, Balibago  
Angeles City, Pampanga  
Tel No. (045) 892-5073



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Apalit Branch**

BSP Bldg., McArthur Hi-way, San Vicente,  
Apalit, Pampanga  
Tel No. (045) 652-0156  
Telefax (045) 652-0187

#### **Balagtas Branch**

McArthur Highway, San Juan  
Balagtas, Bulacan  
Tel No. (044) 693-1043  
Telefax (044) 769-1200

#### **Balanga Branch**

Don Manuel Banzon Avenue  
Doña Francisca Subdivision  
Balanga City, Bataan  
Tel No. (047) 237-3004, 237-2129, 791-1203  
Telefax (047) 237-2522

#### **Baler Branch**

National Highway Barangay Suklayin,  
Baler, Aurora  
Tel No. (042) 724-0010

#### **Baliuag Branch**

LANDBANK Building,  
B.S. Aquino Avenue  
Baliuag, Bulacan  
Tel No. (044) 766-3318, 766-5777, 673-2075  
Telefax (044) 766-2208

#### **Cabanatuan Maharlika Highway Branch**

Tan Bldg., Maharlika Highway, Infront of NFA  
Cabanatuan City, Nueva Ecija  
Tel No. (044) 958-9764, 600-3184  
Fax (044) 600-3831

#### **Cabanatuan Nueva Ecija Branch**

LANDBANK Bldg., cor. Gabaldon & Gen. Tinio Sts.  
Cabanatuan City, Nueva Ecija  
Tel No. (044) 463-5836, 463-4826, 951-1540, 600-3184  
Telefax (044) 600-4599, 463-1802

#### **Camiling Branch**

Arellano St., Pob. C., Camiling, Tarlac  
Tel No. (045) 934-0493  
Telefax (045) 934-0980



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Capas Branch**

Brgy. Sto. Domingo II  
Capas, Tarlac  
Tel No. (045) 491-7969  
Telefax (045) 491-7967

#### **Clark Branch**

Lily Hill Plaza,  
C. M. Recto Highway  
Clark Freeport Zone, Pampanga  
Tel No. (045) 599-2253, 599-2254  
Telefax (045) 599-7097

#### **Concepcion (Tarlac) Branch**

LANDBANK Bldg., L. Cortez St.  
Brgy. San Nicolas, Concepcion, Tarlac  
Tel No. (045) 325-0107, 923-0748  
Telefax (045) 923-0906

#### **Dau Branch**

LEFA Bldg., Mc Arthur Highway, Dau  
Mabalacat, Pampanga  
Tel No. (045) 624-0840  
Telefax (045) 624-0914

#### **Dinalupihan Branch**

LANDBANK Bldg., DAR Compound  
San Ramon Highway  
Dinalupihan, Bataan  
Tel No. (047) 481-1778, 481-1779  
Telefax (047) 636-1438

#### **Gapan Branch**

Sta. Ines Bldg., Maharlika Highway, Bayanihan  
Gapan, Nueva Ecija  
Tel No. (044) 486-0935  
Fax (044) 486-1544

#### **Guagua Branch**

Korner Walk Commercial Center, Jose Abad  
Santos Ave., Brgy. Siran, Guagua, Pampanga  
Tel No. (045) 497-0434

#### **Guimba Branch**

LANDBANK Bldg., Hay Juliano cor. Dansalan Sts.  
Guimba, Nueva Ecija  
Tel No. (044) 611-1307  
Telefax (044) 958-2535



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Iba Branch**

ST Building, Zone VI, Baytan  
Iba, Zambales  
Tel No. (047) 304-5797

#### **Malolos Highway Branch**

LANDBANK Bldg., Sumapang Matanda  
McArthur Highway,  
Malolos City, Bulacan  
Tel No. (044) 791-6391, 662-8367, 662-7500 local 1  
Telefax (044) 791-6392

#### **Malolos Plaza Branch**

M. Crisostomo St., San Vicente  
Malolos City, Bulacan  
Tel No. (044) 794-7280, 662-7501  
Telefax (044) 794-7280

#### **Mariveles Branch**

Ground Floor, AFAB Building,  
Mariveles, Bataan  
Tel No. (047) 935-4217  
Telefax (047) 935-4218

#### **Meycauayan Branch**

Santos Hermanos Bldg.  
McArthur Highway, Banga  
Meycauayan, Bulacan  
Tel No. (044) 228-2635, 796-6341  
Fax (044) 935-4218

#### **Muñoz Branch**

Research Ext. & Training Bldg.  
Central Luzon State University  
Muñoz, Nueva Ecija  
Tel No. (044) 940-0580  
Fax (044) 456-0699

#### **Olongapo Branch**

2542 Rizal Avenue cor. 25th St. East Bajac2  
Olongapo City, Zambales  
Tel No. (047) 222-2983, 602-1310  
Telefax (047) 223-2606

#### **San Antonio, Zambales LEAF**

Brgy. Rizal San Antonio Municipal Compound  
San Antonio, Zambales  
(Mother Branch: Olongapo)  
Tel No. (047) 222-2984, (0917) 512-1502  
Fax (047) 223-2606



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Paniqui Branch**

LANDBANK Bldg., M. H. del Pilar Street  
Paniqui, Tarlac  
Tel No. (045) 931-0602  
Telefax (045) 931-0722

#### **Moncada, Tarlac LEAF**

McArthur Highway, Poblacion I  
Moncada, Tarlac  
Tel No. (045) 931-0602  
Telefax (045) 606-1436

#### **Pulilan Branch**

Doña Remedios Trinidad Highway  
Cutcot, Pulilan, Bulacan  
Tel No. (044) 913-7784  
Fax (044) 913-7592

#### **San Fernando (Pampanga) Branch**

LANDBANK Building, Jose Abad Santos Ave.  
Dolores, City of San Fernando Pampanga  
Tel No. (045) 961-0817, 961-5415  
Fax (045) 963-5104

#### **Sta. Ana, Pampanga LEAF**

Stall B, IC Pelayo Bldg., Villa Luisa  
Sta. Lucia, Sta. Ana, Pampanga  
(Mother Branch: San Fernando (P))  
Tel No. (045) 409-0817, (0923) 874-6568  
Fax (045) 409-0817

#### **Sta. Lucia, Sta. Ana, Pampanga**

(Mother Branch: San Fernando (P))  
Tel No. (045) 409-0817, (0923) 874-6568  
Fax (045) 409-0817

#### **San Isidro (NE) Branch**

LANDBANK Building, Poblacion  
San Isidro, Nueva Ecija  
Tel No. (044) 940-9982  
Telefax (044) 940-3564

#### **San Jose City (NE) Branch**

LANDBANK Bldg., R. Eugenio Street  
San Jose City, Nueva Ecija 3121  
Tel No. (044) 940-3233  
Telefax (044) 940-2322



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **San Jose del Monte Branch**

E & F Bldg., Gov. F. Halili Avenue,  
Tungkong Mangga,  
San Jose del Monte, Bulacan  
Tel No. (044) 815-3127  
Telefax (044) 815-0276

#### **Sta. Maria Branch**

Formix Bldg., Fortuno Halili Ave. Bagbaguin  
Sta. Maria, Bulacan  
Tel No. (044) 641-1435, 815-4177, 641-2700  
Telefax (044) 288-2577

#### **Subic Branch**

Maritan Building, Manila Avenue  
Rizal Avenue corner Manila Road,  
Subic Bay Freeport Zone,  
Olongapo City, Zambales  
Tel No. (047) 252-6495, 252-3890, 252-3332, 252-3844  
Fax (047) 252-3483

#### **Talavera Branch**

Pecache Bldg., A. Diaz cor. Quezon Sts.  
Talavera, Nueva Ecija  
Tel No. (044) 411-1555  
Fax (044) 940-5978

#### **Tarlac Branch**

LANDBANK Bldg. McArthur Highway  
Brgy. San Sebastian, Tarlac City, Tarlac  
Tel No. (045) 982-0912, 982-2759  
Telefax (045) 982-1751

#### **West San Fernando (Pampanga) Branch**

Regional Government Center, Maimpis,  
City of San Fernando Pampanga  
Tel No. (045) 455-2391  
Telefax (045) 455-2375

#### **Southwest Luzon Branches Group (SWLBG)**

LANDBANK Bldg., JP Laurel Highway,  
Tanauan, Batangas  
Tel No. (043) 702-2928  
Fax (043) 702-2930

#### **Antipolo Branch**

Amio Place, Circumferential Road  
Barangay Dalig  
Antipolo City  
Tel No. (02) 697-0747, 697-1482, 630-3087  
Fax (02) 697-1481



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Balayan Branch**

Don Jose Manzano Bldg., 105 Fraternidad St.  
Balayan, Batangas  
Tel No. (043) 921-3039, 211-4968  
Fax (043) 741-0451

#### **Batangas City Branch**

Pator-Talambiras Bldg. P. Burgos St  
Batangas City  
Tel No. (043) 722-2070  
Telefax (043) 723-3418

#### **Batangas City PPA EO**

R & L Building, National Highway  
Kumintang Ilaya, Batangas City  
Telefax (043) 723-2934

#### **Bauan (Batangas) Branch**

Plaza Consorcia, Manghinao Uno  
Bauan, Batangas  
Tel No. (043) 727-1426  
Fax (043) 727-1425

#### **Binangonan Branch**

MLRC Bldg., #504 National Rd.  
Calumpang, Binangonan, Rizal  
Tel No. (02) 652-1997, 652-1455  
Fax (02) 652-0309

#### **Brooke's Point Branch**

Virgilio cor. Villapa Sts., Brgy. District 2  
Poblacion, Brooke's Point, Palawan  
Tel No. (048) 723-0854

#### **Cainta Branch**

Ground Floor Ortigas Royale Condominium,  
Ortigas Avenue Extension  
Cainta, Rizal  
Tel No. (02) 655-4445, 656-1610, 655-6458  
Fax (02) 656-9534

#### **Calapan Branch**

Filipiniana Complex,  
Barangay Sto Niño  
Calapan, Oriental Mindoro  
Tel No. (043) 288-2470  
Telefax (02) 288-2471



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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**Puerto Galera LEAF**  
Municipal Compound  
Barangay Poblacion  
Puerto Galera, Oriental Mindoro 5203  
(Mother Branch: Calapan)  
Cel No. (0933) 539-9635

**Cavite City Branch**  
LANDBANK Building,  
P. Burgos Ave. cor. Ronquillo St. Caridad  
Cavite City, 4100  
Tel No. (046) 431-2087  
Telefax (046) 431-1397

**Coron Branch**  
No. 222 ECA Building, National Highway  
Barangay I, Coron, Palawan  
Cel No. (0906) 507-8431

**Dasmariñas Branch**  
Virginia Mansion-NVCP Building,  
Aguinaldo Highway,  
Dasmariñas, Cavite  
Tel No. (046) 416-1147, 416-2355  
Fax (046) 416-1148

**GMA (Cavite) Branch**  
General Mariano Alvarez Municipal Compound,  
Congressional Road, Poblacion 1  
General Mariano Alvarez, Cavite  
Telefax (046) 460-4571

**Imus Branch**  
ONM Building, Palico III,  
Gen. E. Aguinaldo Highway,  
Imus, Cavite  
Tel No. (046) 471-1204  
Telefax (046) 471-4378

**Lemery Branch**  
Ilustre Avenue, Poblacion  
Lemery, Batangas  
Telefax (043) 411-1428, 740-6014

**Lipa Branch**  
LANDBANK Bldg., JP Laurel H-way, Marauoy  
Lipa City, Batangas  
Tel No. (043) 702-6063  
Telefax (043) 756-2619



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Mamburao Branch**

Bernardo Bldg., #14 Rizal St., Brgy. 5  
Mamburao, Occidental Mindoro  
Tel No. (043) 711-1851  
Fax (043) 711-1087

#### **Sablayan EO**

P. Urieta St., Brgy. Buenavista, Sablayan,  
Occidental Mindoro  
Tel No. (043) 458-0068

#### **Nasugbu Branch**

J. P. Laurel St. Barangay 9, Nasugbu, Batangas  
Tel No. (043) 216-2859; 216-2860

#### **Odiongan Branch**

Odiongan Commercial Center,  
J. P. Laurel cor. M.A. Roxas St.  
Brgy. Liwanag, Odiongan, Romblon  
Tel No. (042) 567-5206  
Telefax (042) 567-5120

#### **Pinamalayan (Mindoro) Branch**

Hidalgo Bldg., Mabini cor. Aguinaldo Sts.  
Pinamalayan, Oriental Mindoro  
Tel No. (043) 284-3510; 284-4458  
Telefax (043) 284-3510

#### **Roxas (Mindoro) EO**

Roxas Public Market, Administration Street  
Poblacion, Roxas, Oriental Mindoro  
Telefax (043) 289-2131

#### **Puerto Princesa Branch**

#270 Hagedorn Bldg., Rizal Avenue  
Puerto Princesa City, Palawan  
Tel Nos. (048) 4332823; 4333490; 4342142  
Fax (048) 433-2860

#### **Puerto Princesa EO**

G/F DCRM Building, North Nat'l Highway  
Brgy. San Manuel, Puerto Princesa City, Palawan  
Tel No. (048) 434-2314 to 16  
Fax (048) 434-2316

#### **Rosario (Batangas) Branch**

LANDBANK Bldg., Gualberto Avenue Brgy. D  
Rosario, Batangas  
Tel No. (043) 321-1167  
Fax (043) 321-3102



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Rosario Cavite (CEZ) Branch**

Cavite Export Processing Zone Compound  
Rosario, Cavite  
Tel No. (046) 437-8669; 437-2749  
Telefax (046) 437-6378

#### **San Juan (Batangas) EO**

Prime DS Building, General Luna St. Brgy. Poblacion,  
San Juan, Batangas  
(Mother Branch: Rosario (B))  
Telefax (043) 740-7130

#### **San Jose (Mindoro) Branch**

Punzalan Building, Quirino Street Brgy. 6,  
San Jose, Occidental Mindoro  
Tel No. (043) 491-1525; 457-0243

#### **Tagaytay Branch**

LANDBANK Bldg., Tagaytay Centrum Kaybagal South  
Tagaytay City, Cavite  
Tel No. (046) 413-0715  
Telefax (046) 413-0714

#### **Tanauan Branch**

LANDBANK Building, Pres. J. P. Laurel Highway  
Tanauan City, Batangas  
Tel No. (043) 778-4179; 728-0084  
Fax (043) 778-4180

#### **Tanay Branch**

F.T. Catapusan St., Brgy. Plaza Aldea,  
Tanay, Rizal  
Tel No. (02) 654-0655; 654-0656  
Fax (02) 654-0064

#### **Taytay Branch**

G/F, Verde Oro East Plaza  
Manila East Road, San Juan, Taytay Rizal  
Tel No. (02) 660-4398; 240-5759  
Telefax (02) 706-5045

#### **Trece Martires Branch**

Indang-Trece Road, Bgy. Luciano  
Trece Martires City, Cavite  
Tel No. (046) 419-1471  
Fax (046) 419-1472



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Naic LEAF**

Naic Municipal Hall Compound  
Barangay Ibayo Silangan, Naic, Cavite 4109  
(Mother Branch: Trece Mares)  
Telefax (046) 460-5573

#### **Sto. Tomas (Batangas) EO**

Ground Floor, The Lifestyle Strip Bldg.  
Mahalika Highway, Sto. Tomas, Batangas  
Tel No. (043) 430-1126, 702-9436

#### **Southeast Luzon Branches Group (SELBG)**

LANDBANK Bldg. Colago Ave.  
Brgy 1A, San Pablo City, Laguna  
Tel No. (049) 503-5186; 503-5202; 503-5203

#### **Biñan Branch**

Old National Hi-way, Barangay Canlalay  
Biñan, Laguna  
Telefax (049) 511-8817, 520-6708

#### **Boac Branch**

Francisco-Pura Building  
Gov. Damian Reyes St. Brgy. San Miguel  
Boac, Marinduque  
Tel No. (042) 332-2879, 311-1237, 311-1001  
Fax (042) 332-2005

#### **Cabuyao Branch**

Don Onofre Bldg., F.Ballon St., Brgy. Sala  
Cabuyao, Laguna  
Tel No. (049) 544-4528  
Telefax (049) 531-4746

#### **Calamba Branch**

F/P Perez Building, Brgy. Parian  
Tel No. (049) 502-8695, 5028696  
Telefax (049) 502-8694

#### **Calamba EO**

New City Hall Bldg. Bacnotan Rd. Brgy. Real  
Calamba City, Laguna  
Tel No. (049) 545-0177, 545-5108  
Telefax (049) 545-0176

#### **Candelaria Branch**

Del Valle cor. De Gala Street, Poblacion  
Candelaria, Quezon  
Tel No. (042) 585-3615  
Fax (042) 717-2117



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Appeal of the Denial of the Request for Information

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#### **Daet Branch**

LANDBANK Bldg., Vinzons Ave. (Maharlika H-way)  
Daet, Camarines Norte  
Tel No. (054) 440-1404  
Fax (054) 440-1405

#### **Daraga Branch**

Rizal St., Market Side Daraga Albay  
Tel No. (052) 483-0470, 742-2723  
Fax (052) 483-0360

#### **Goa Branch**

Ground Floor Goa Cinema Bldg., Panday St.,  
Goa, Camarines Sur  
Tel No. (054) 453-0250  
Fax (054) 453-1068

#### **Tigaon EO**

LGU Tigaon Compound,  
Caraycayon, Tigaon, Cam. Sur  
Telefax (054) 452-3097

#### **Gumaca Branch**

Bonifacio Street, Brgy. Maunlad  
Gumaca, Quezon  
Tel No. (042) 717-1419, 318-8633  
Fax (042) 717-1408

#### **Pitogo, Quezon LEAF**

Mabini St. Brgy. Maaliw  
Pitogo, Quezon  
Tel No. (042) 318-8633

#### **Infanta Branch**

Oliva Building, Rizal Street  
Infanta, Quezon  
Tel No. (042) 535-2363  
Fax (042) 535-2165

#### **Iriga Branch**

Ground Floor Mark Nancy Building  
Santiago I. Gonzales St., Brgy. San Roque,  
Iriga City, Camarines Sur  
Tel No. (054) 299-5848, 456-0297  
Telefax (054) 456-0375

#### **Irosin Branch**

Beata Dorotan Bldg., Mh Del Pilar St.,  
San Juan, Irosin, Sorsogon  
Cel No. (0977) 833-9485



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Labo Branch**

Maharlika Highway, Brgy. Kalamunding  
Labo, Camarines Norte  
Tel No. (054) 585-2172  
Fax (054) 447-6045

#### **Legazpi Branch**

LANDBANK Bldg., Rizal St. Cabañgan  
Legazpi City, Albay 4500  
Tel No. (052) 480-6550, 480-4252, 480-6314  
480-6549, 480-4253  
Fax (052) 742-1475, 480-6314

#### **Ligao Branch**

LANDBANK Bldg., McKinley Street Centro,  
Ligao, Albay  
Tel No. (052) 485-2637  
Fax (052) 485-2208

#### **Lucban Branch**

SLSU Business Resource Center,  
Quezon Avenue, Brgy. Kulapi,  
Lucban, Quezon  
Tel No. (042) 540-6500, 540-6359  
Fax (042) 540-6501

#### **Lucena Branch**

LANDBANK Building, Quezon Avenue Ext.,  
Brgy. Gulang-Gulang, Lucena City  
Tel No. (042) 710-3795, 797-2713, 373-5791  
Fax (042) 710-2617

#### **Masbate Branch**

N.E. Martinez Bldg., cor. Quezon & Danao Sts.  
Masbate City, Masbate  
Tel No. (042) 333-2977, 333-6966, 333-2281  
Fax (056) 333-2448

#### **Mulanay Branch**

Maxino-Tan Building,  
Provincial Rd., cor. F. Nañadiego St.,  
Mulanay, Quezon  
Tel No. (042) 319-7243  
Fax (042) 319-7591

#### **Catanauan, Quezon LEAF**

Don Abella Drive, Barangay 9  
Catanauan, Quezon  
(Mother Branch: Mulanay)  
Tel No. (042) 315-8692; (0917) 532-9496



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Naga Branch**

LBRDC Bldg., General Luna Street  
Naga City, Camarines Sur 4400  
Tel No. (054) 473-7925, 473-1788  
Fax (054) 473-7949

#### **Naga Rotunda Branch**

Panganiban Drive corner Magsaysay Avenue,  
Concepcion Pequena, Naga City  
Tel No. (054) 472-5706, 476-5708  
Fax (054) 472-5705

#### **Pili Branch**

Balper Sumaya Bldg.  
Old San Roque,  
Pili, Camarines Sur  
Tel No. (054) 477-3044  
Fax (054) 477-3333

#### **Polangui Branch**

National Road, Cor. Clemente St.,  
Centro Oriental, Polangui, Albay  
Tel No. (052) 486-1478  
Fax (052) 486-1488

#### **San Pablo (Laguna) Branch**

Colago Avenue, Barangay 1-A  
San Pablo City, Laguna  
Tel No. (049) 562-1209, 562-0731  
Fax (049) 562-0732

#### **San Pedro (Laguna) Branch**

Ground Floor, ETG Business Ctr., A Mabini St.  
Brgy. Poblacion, San Pedro, Laguna  
Tel No. (02) 520-4319, 808-5176, 808-5153  
Fax (02) 520-4958

#### **Siniloan Branch**

LBP Building, E. Castro Street  
Siniloan, Laguna  
Tel No. (049) 341-1167, 813-0250  
Fax (049) 501-0398

#### **Sipocot Branch**

Ramon Marabillon Building  
San Juan Avenue, South Centro  
Sipocot, Camarines Sur  
Telefax (054) 450-6025



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Sorsogon Branch**

Bonacua Bldg., Rizal cor. Burgos Streets,  
Sorsogon City, Sorsogon  
Tel No. (056) 421-5216  
Fax (056) 421-5215

#### **Sta. Cruz Capitol Branch**

P. Guevarra Street  
Sta. Cruz, Laguna  
Tel No. (049) 501-8192, 501-5070, 810-3923  
Fax (501)-1914

#### **Sta. Cruz (Laguna) Branch**

A. Regidor cor. P. Burgos Street  
Poblacion V Sta. Cruz, Laguna  
Tle No (049) 501-2206, 810-2510  
Fax (049) 501-3644

#### **Sta. Rosa Branch**

National Highway, Balibago  
Sta. Rosa, Laguna  
Tel No. (049) 534-2143, 530-8696  
Fax (049) 534-2914

#### **Paseo de Sta. Rosa EO**

Ground Floor, Laguna Central Barangay Don Jose  
Sta. Rosa, Laguna  
(Mother Branch: Sta. Rosa)  
Tel No. (049) 411-0024, 411-0027  
Telefax (049) 411-0026

#### **Tabaco Branch**

Castillon Building, Riosa Street,  
Tabaco City, Albay  
Tel No. (052) 558-2701, 742-3413, 830-0058  
Telefax (052) 487-5182

#### **UP Los Baños Branch**

Ground Floor, LANDBANK Building  
Silangan Rd. UP Los Banos Campus  
Los Baños, Laguna  
Tel NO. (049) 536-5058, 536-7094, 827-4954 local 103  
Fax (049) 536-3360

#### **Virac Branch**

JMA Building, Rizal Street, Sta. Elena  
Virac, Catanduanes  
Tel No. (052) 811-4052



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **West Visayas Branches Group (WVBG)**

2nd Floor, LANDBANK Building,  
Corner Iznart-Solis Streets, Iloilo City 5000  
Tel No. (033) 503-7058; 5096957  
Fax (033) 335-1006

#### **Antique Branch**

San Jose Municipal Building  
Rep. A. Salazar cor. Tobias A. Fornier Sts.  
San Jose, Antique  
Tel No. (036) 540-9734, 396-3384  
Telefax (036) 540-9405

#### **Bacolod City Branch**

Ground Floor LANDBANK Building  
Cottage Road cor. Gatuslao Street  
Bacolod City, Negros Occidental  
Tel No. (034) 435-0148, 435-0142  
Fax (034) 435-0162

#### **LBP-Cybercentre Bacolod EO**

Negros First Cybercentre cor. Lacson & Hernaez Sts.  
Brgy. 39, Bacolod City, Negros Occidental  
Tel No. (034) 433-9538  
Telefax (034) 433-9539

#### **Mandalagan EO**

AVP Building, Lacson St., Brgy. Mandalagan  
Bacolod City, Negros Occidental  
Tel No. (034) 441-3537  
Telefax (441-3539

#### **Bago LEAF**

Gonzaga St. Poblacion, Bago City  
(Mother Branch: Bacolod)  
Telefax (034) 432-1255

#### **Bais Branch**

Mercado de Bais, National Highway,  
Bais City, Negros Oriental  
Tel No. (035) 402-8291, 402-2188  
Fax (035) 402-9432

#### **Bayawan Branch**

National Highway cor. Mabini St. Poblacion  
Bayawan City, Negros Oriental  
Tel No. (035) 228-3025  
Telefax (035) 430-0230



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Cadiz Branch**

Abelarde Street, Brgy Zone 4,  
Cadiz City, Negros Occidental  
Tel No. (034) 493-0569, 720-8150  
Fax (034) 493-0413

#### **Culasi Branch**

Silverio Cadiao St., Centro Poblacion  
Culasi, Antique 5708  
Tel No. (036) 277-8674  
Fax (036) 277-8675

#### **Dumaguete Branch**

NORECO II Building  
cor Real & San Juan Streets  
Dumaguete City, Negros Oriental  
Tel No. (035) 225-7568, 225-4688  
Fax (035) 422-9055

#### **Amlan LEAF**

Municipal Plaza National Highway  
Poblacion Amlan, Negros Oriental 6203  
(Mother Branch: Dumaguete)  
Tel No. (035) 400-6781  
Cel No. (0917) 894-4030  
Fax (035) 422-9055

#### **Gaisano (Iloilo) Branch**

Gaisano City Mall,  
Luna Street, Lapaz,  
Iloilo City, Iloilo  
Tel No. (033) 509-2227  
Fax (033) 320-8763

#### **Guihulngan Branch**

Guihulngan City Hall  
Km. 116 National Highway  
Poblacion, Guihulngan City 6214  
Tel No. (035) 410-4241, 231-3263  
Telefax (035) 410-4227

#### **Guimaras (Jordan) Branch**

Provincial Capitol Ground, San Miguel, Jordan  
Guimaras, Iloilo  
Tel No. (033) 237-1419, 581-2909  
Telefax (033) 581-2909



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Iloilo Branch**

Ground Floor LANDBANK Building  
Iznart corner Solis Streets  
Iloilo City, Iloilo  
Tel No. (033) 337-3632, 335-1005, 336-1563, 509-8577  
Fax (033) 335-1004

#### **Barotac Nuevo LEAF**

Cartagena Street  
Ilaud Poblacion  
Barotac Nuevo, Iloilo 5007  
(Mother Branch: Iloilo)  
Fax (033) 323-0386

#### **Janiuay Branch**

Don T. Lutero St. Poblacion, Janiuay  
Iloilo City, Iloilo  
Tel No. (033) 5311-7148  
Fax (033) 330-4783

#### **Jaro Branch**

Iloilo Cultural & Heritage Compound  
Cor. Rizal and Washington Sts.  
Jaro, Iloilo City  
Tel No. (033) 329-2320- 329-2340, 508-8949  
Telefax (329-2330

#### **Kabankalan Branch**

Jomabo Bldg. Tan Lorenzo corner Guanzon sts.  
Tel No. (034) 471-2315  
Fax (034) 471-2415

#### **Kalibo Branch**

La Esperanza Building,  
Osmeña Avenue,  
Kalibo, Aklan  
Tel No. (036) 500-7419  
Telefax (036) 262-3300

#### **Passi Branch**

AGT Building  
Simeon Aguilar Street  
Passi City, Iloilo  
Tel No. (033) 311-5200  
Fax (033) 311-5187

#### **Plaza Libertad Branch**

Yberniñas Building, Zamora St.  
Iloilo City, Iloilo  
Tel No. (033) 336-0294, 338-0938, 509-9220  
Telefax (033) 336-0294



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Roxas (Capiz) Branch**

Acevedo Building,  
P. Gomez Street  
Roxas City, Capiz  
Tel No. (036) 621-2066, 522-8199  
Fax (036) 621-0353

#### **Sagay Branch**

Roxas Ave. cor National Road  
Sagay City, Negros Occidental  
Tel No. (034) 722-0232, 488-0143  
Telefax (034) 488-0141, 488-0144

#### **San Carlos (NO) Branch**

Ground Floor Heritage Building II  
FC Ledesma Ave., City Center (Center Mall)  
San Carlos City, Negros Occidental  
Tel No. (034) 312-5807, 729-9129  
Fax (034) 312-5806

#### **Sara Branch**

LANDBANK Bldg., Cecilio Tady Street  
Sara, Iloilo  
Tel No. (033) 392-0255, 392-0251, 396-1601  
Fax (033) 331-1013

#### **Sipalay Branch**

Sipalay City Hall, Barangay 2  
Sipalay, Negros Occidental  
Tel No. (034) 476-3168

#### **Siquijor (Larena) Branch**

Larena Multi-Purpose Building,  
National Highway cor. Magsaysay St.  
South Poblacion, Larena 6226 Siquijor  
Telefax (035) 377-2023

#### **UP Miag-ao Branch**

UP Visayas Fisheries Library,  
Museum Bldg., UP Visayas Campus  
Miag-ao, Iloilo  
Tel No. (033) 315-8656, 513-8599, 513-7024  
Telefax (033) 315-8655

#### **Victorias Branch**

Rainbow Mall Building, Osmeña Ave.  
Victorias, Negros Occidental  
Tel No. (034) 399-2965, 717-6088  
Fax (034) 399-2966



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **East Visayas Branches Group (EVBG)**

LANDBANK Bldg., Osmeña Blvd., cor P. del Rosario St.  
Cebu City, Cebu  
Tel No. (032) 416-7966; 416-8098; 254-7923  
Fax (032) 255-4962

#### **Baybay Branch**

Castillo Building, No. 160 A. Bonifacio St.,  
Baybay City, Leyte  
Tel No. (053) 563-9218  
Fax (053) 335-3140

#### **Bogo Branch**

P. Demiar Building, P. Rodriguez Street  
Sto. Rosario, Bogo City, Cebu  
Telefax (032) 434-8124

#### **Borongan Branch**

Araba Bldg., San Pedro St., Borongan City  
Eastern Samar  
Telefax (055) 560-9173

#### **Calbayog Branch**

MRCR Bldg., Umbria St. cor. Rosales Blvd.  
Calbayog City, Western Samar  
Tel No. (055) 209-1178, 209-2781, 209-1803  
Telefax (055) 533-9765

#### **Sta. Margarita, Western Samar LEAF**

Municipal Compound, Maharlika Highway  
Barangay Cautod, Sta. Margarita  
Western Samar  
Telefax (055) 301-1278

#### **Carcar Branch**

Henry Uy Bldg., Poblacion III, Awayan  
Carcar, Cebu  
Tel No. (032) 487-8681  
Telefax (032) 487-8680

#### **Dalaguete EO**

Poblacion, Dalaguete, Cebu  
(Mother Branch: Carcar)  
Tel No. (032) 484-8501  
Telefax (484-8495

#### **Argao, Cebu LEAF**

Poblacion, Argao Cebu  
Tel No. (032) 485-8156



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Carigara Branch**

cor Ezperanza St. Real Street, Carigara , Leyte  
Tel No. (053) 530-0337, 530-0336, 331-2085

#### **Catarman Branch**

Market site, Baranggay Narra,  
Catarman, Northern Samar  
Tel No. (055) 500-9007, 500-9117  
Telefax (055) 251-8034

#### **Allen EO**

Rizal St. Brgy. Kinabranan I, Allen, Northern Samar  
Mother branch: Catarman Branch  
Telefax (055) 501-1394

#### **Catbalogan Branch**

Nachura Building, Rizal Avenue  
Catbalogan City, Samar  
Tel No. (055) 543-9180, 543-8993  
Fax (055) 251-2150

#### **Cebu-Capitol Branch**

Ground Floor Leonisa Building  
Escario cor. Juana Streets Extension  
Cebu City, Cebu  
Tel No. (032) 253-1337, 416-5448, 412-5128  
Telefax (032) 412-5127

#### **Banilad EO**

Girl Scout of the Phils. Bldg., Banilad St.  
Cebu City, Cebu  
Tel No. (032) 232-2788, 416-2625  
Telefax (032) 233-3029

#### **Cebu-Osmeña Blvd. Branch**

LANDBANK Building,  
Osmeña Blvd. cor. P. del Rosario Street  
Cebu City, Cebu  
Tel No. (032) 255-0471, 254-1312, 255-0472, 412-9632  
255-8723, 255-0473, 256-1774  
Fax (032) 412-9571

#### **Waterfront Hotel Casino FX Booth**

(Lahug)  
Waterfront Hotel Casino, Lahug,  
Cebu City, Cebu  
Tel No. (032) 232-8380



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Cebu-Toledo Branch**

Gaisano Grand Mall, Sangi,  
Toledo City, Cebu  
Tel No. (032) 322-5888  
Telefax (032) 322-6261

#### **Danao Branch**

F. Ralota Street, Poblacion  
Danao City, Cebu  
Tel No. (032) 343-0139  
Fax (032) 343-0011

#### **Guiuan Branch**

G/F Addison Pension House, Lugay St., Barangay 4  
Guiuan, Eastern Samar  
Tel No. (055) 568-0099, 568-0100

#### **Lapu-Lapu Branch**

GSO Building,  
ML Quezon National Highway, Pajo  
Lapu-lapu City, Cebu  
Tel No. (032) 495-3838, 340-5758, 495-3737, 260-4402  
Telefax (032) 340-0757

#### **Lapu-Lapu EO**

GF, PEZA Administration Bldg.  
Lapu-lapu City, Cebu  
Tel No. (032) 495-4833  
Telefax (032) 341-0710

#### **Waterfront Hotel Casino FX Booth**

Waterfront Casino Hotel  
Lapu-lapu City, Cebu  
Tel No. (032) 340-6051

#### **Maasin Branch**

UCCP Building,  
College of Maasin Campus, Kangleon Street  
Tunga-Tunga, Maasin City, Southern Leyte  
Tel No. (053) 381-2034, 570-8092  
Telefax (053) 570-9788

#### **Mandaue Branch**

Dayzon Building, Tipolo  
Mandaue City, Cebu  
Tel No. (032) 239-7717, 422-6244, 422-6277  
Fax (032) 422-3837



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Mandaue EO**

LANDBANK Bldg., Ouano St. Centro  
Mandaue City, Cebu  
Tel No. (032) 422-3039  
Fax (032) 422-8393

#### **Naval Branch**

Naval Commercial Bldg., Padre Inocentes  
Garcia cor. Abad Sts., Brgy. Sto Rosario  
Naval, Biliran  
Tel No. (053) 500-9130  
Telefax (053) 500-9263

#### **Ormoc Branch**

PSS Building, Real Street  
Ormoc City, Leyte  
Tel No. (053) 255-4216, 561-8387, 255-3346, 255-5845  
Telefax (053) 522-4504

#### **Plaza Independencia Branch**

LDM Building MJ Cuenco Avenue  
Cebu City, Cebu  
Tel No. (032) 505-9157, 412-1772, 254-1788  
Fax (032) 253-7390

#### **BOC EO**

CIP Complex, Pier 6, Port of Cebu,  
Cebu City  
Tel No. (032) 232-1516, 236-7498  
Telefax (032) 232-1639

#### **Sogod Branch**

New Bus Terminal Building, Zone III,  
Sogod, Southern Leyte  
Tel No. (053) 382-2318, 382-3031, 382-2316  
382-2317  
Fax (053) 382-2318

#### **Tacloban Branch**

Brgy 59 B, Real Street  
Sagkahan District,  
Tacloban City  
Tel No. (053) 832-7743, 832-7744, 832-7745

#### **Tanauan LEAF**

Cor. Real and San Martin Streets,  
Brgy. Buntay, Tanauan Leyte 6502  
(Mother Branch: Tacloban)  
Telefax (053) 530-3303



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Tacloban Real Branch**

Ground Floor Esperas Bldg., Real Street  
Tacloban City, Leyte  
Tel No. (053) 321-5836, 325-2164, 832-7739, 832-7740  
Fax (053) 321-2221

#### **Tagbilaran Branch**

Bohol Provincial Capitol Complex  
J.S. Torralba cor. Marapao Sts.  
Tagbilaran City, Bohol  
Tel No. (038) 411-3831, 235-3126, 501-7189, 501-9039  
Fax (038) 501-9039

#### **Island City Mall EO**

Ground Floor Island City Mall, Dampas District  
Tagbilaran City, Bohol  
Telefax (038) 501-0155

#### **Talibon Branch**

Ground Floor Talibon Public Mega Market  
Reclamation Area Poblacion  
Talibon, Bohol 6325  
Tel No. (038) 515-5136, 515-5137, 332-1071  
Fax (038) 515-5136, 332-1071

#### **West Mindanao Branches Group (WMBG)**

2nd Flr. Boy Scout of the Phils.  
Green Tower Bldg., Velez & Luna Streets  
Cagayan de Oro City, Misamis Oriental  
Tel No. (088) 880-1765; 880-1766  
Fax (088) 856-3201

#### **Basilan Branch**

LANDBANK Building, J.S. Alano corner  
I. Magno Streets, Isabela City, Basilan  
Cel No. (0947) 892-8274

#### **Bongao Branch**

Tolentino Go Building, Bagay Street  
Bongao, Tawi-Tawi  
Telefax (068) 268-1015, 268-1148

#### **Buug Branch**

National Highway, Poblacion  
Buug, Zamboanga Sibugay  
Tel No. (062) 344-8111  
Telefax (062) 344-8160



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Camiguin Branch**

Placido Reyes St.  
Mambajao, Camiguin  
Tel No. (088) 387-1090, 387-1092  
Fax (088) 387-0580

#### **Capistrano Branch**

Skyhi Twin Cinema Complex  
Capistrano cor. Pacana Streets  
Cagayan de Oro City, Misamis Oriental  
Tel No. (08822) 729-132, 726-015, 727-678  
(088) 856-5438  
Fax (08822) 850-3398, (088) 850-3398

#### **Cagayan de Oro City PPA EO**

NHA Compound, Macabalan  
Cagayan de Oro City  
Telefax (088) 856-9526

#### **Carmen Cagayan de Oro Branch**

SSS Bldg. Carmen - Patag Road  
Carmen, Cagayan de Oro City  
Misamis Oriental  
Tel No. (088) 858-5797, 880-9856, 880-9834  
Fax (088) 858-5797

#### **Dapitan Branch**

Gloria de Dapitan, Sunset Boulevard,  
Dawo, Dapitan City, Zamboanga Del Norte  
Tel No. (065) 213-6876, 213-6877  
Cel No. (0949) 817-4793, (0947) 035-3832  
Telefax (065) 231-6877

#### **Dipolog Branch**

Ground Floor FSA Building,  
ABC Compound Quezon Ave.  
Dipolog City, Zamboanga del Norte  
Tel No. (065) 212-2277, 212-9425, 212-7237  
Telefax (065) 21-7238, 212-3284

#### **Pres. Manuel A. Roxas LEAF**

Lower Irasan, Pres. Manuel A. Roxas  
Zamboanga del Norte 7102  
(Mother Branch: Dipolog)  
Cel No. (0922) 843-8993  
Fax (065) 212-3284

#### **Don Carlos Branch**

LANDBANK Bldg., Sayre Highway Poblacion Sur  
Don Carlos, Bukidnon  
Cel No. (0932) 691-3751, (0939) 924-8380, (0917) 833-3728



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Appeal of the Denial of the Request for Information

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#### **Gingoog Branch**

Moreno Building, National Highway  
Gingoog City, Misamis Oriental  
Tel No. (088) 861-0207, 861-0461, (08842) 7948  
Telefax (088) 861-0461

#### **Iligan Branch**

LANDBANK Bldg., Bro. Raymond Jeffrey Road  
cor. Quezon Ave. Ext., Pala-o  
Iligan City, Lanao del Norte  
Tel No. (063) 221-3069, 221-5029, 225-3767  
Telefax (063) 221-5716  
Fax (063) 225-3767

#### **Ipil Branch**

Ground Flr. Fortune Hotel Building  
Poblacion, Ipil, Zamboanga Sibugay  
Tel No. (062) 333-2342, 333-2278  
Fax (062) 333-2278, 333-2342

#### **Jolo Branch**

Travisi Street  
Jolo, Sulu  
Cel No. (0917) 707-6391

#### **Liloy Branch**

National Highway, Barangay Baybay, Liloy,  
Zamboabnga del Norte  
Cel No. (0917) 704-9042, (0917) 822-7199

#### **Malaybalay Highway Branch**

LANDBANK Building, Fortich Street,  
Brgy. 2, Malaybalay City  
Tel No. (088) 813-5011, 813-2330  
Fax (088) 813-4502  
Telefax (088) 813-1361

#### **Marawi Branch**

C & D Centerpoint, Quezon Ave.  
Marawi City, Lanao del Sur  
Cel No. (0918) 910-3326  
Fax (0918) 932-3943

#### **Maramag Branch**

LANDBANK Building, South Poblacion  
Maramag, Bukidnon  
Cel No. (0977) 831-5425  
Telefax 238-5269



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Molave Branch**

Golez Compound, Mabini Street,  
Molave, Zamboanga del Sur  
Tel No. (062) 225-1606, 225-1608, 925-0514  
Fax (062) 225-1607

#### **Oroquieta Branch**

Dajao Building,  
Rizal Street, Poblacion I,  
Oroquieta City, Misamis Occidental  
Tel No. (088) 531-1292, 531-0007  
Telefax (088) 531-1095

#### **Ozamiz Branch**

Don Anselmo Bernad Avenue,  
Ozamiz City, Misamis Occidental  
Tel No. (088) 521-3721, 564-2299  
Telefax (088) 521-1372  
Fax (088) 521-3720

#### **Sinacaban LEAF**

Poblacion, Sinacaban  
Misamis Occidental 7203  
(Mother Branch: Ozamiz)  
Tel No. (088) 521-3720  
Cel No. (0917) 723-1142

#### **Pagadian Branch**

LANDBANK Building, Gov. Vicente M. Cerilles  
Street, Santiago District, Pagadian City  
Tel No. (062) 214-1591, 925-1430, 215-2344,  
214-1536, 214-1405  
Fax (062) 214-2265

#### **Guipos LEAF**

National Highway  
Poblacion, Guipos  
Zamboanga del Sur 7042  
(Mother Branch: Pagadian)  
Cel No. (0917) 555-1396

#### **Puerto (CDO) Branch**

Sayre National Highway  
Puerto, Cagayan de Oro City, Misamis Oriental  
Tel No. (08822) 740-824, (088) 855-1947  
Telefax (088) 855-8858



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

### **Appeal of the Denial of the Request for Information**

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#### **Sindangan Branch**

Sindangan Public Market Phase VI,  
Rizal Avenue, Poblacion  
Sindangan, Zamboanga del Norte  
Tel No. (065) 224-2236, 224-2011  
Fax (065) 224-2334

#### **Tubod Branch**

LANDBANK Building  
Quezon Avenue Poblacion  
Tubod, Lanao del Norte  
Tel No (063) 341-5254, 341-5239  
Fax (063) 341-5212

#### **Valencia Branch**

Tamay Lang Bldg.  
JK Laviña Avenue cor. M. L. Quezon St.  
Poblacion, Valencia City, Bukidnon  
Tel No. (088) 222-2248, 828-2312, 828-2466  
Fax (088) 828-1310

#### **Velez Branch**

Ground Flr. Boy Scout of the Phils. Green Tower  
Building, Velez and Luna Streets,  
Cagayan de Oro City, Misamis Oriental  
Tel No. (08822) 723-549, (088) 856-3198, 856-3199  
Fax (088) 856-8419, 856-3198

#### **Wao Branch**

LANDBANK Building,  
Wao, Lanao del Sur  
Cel No. (0917) 713-0756, (0998) 574-1970, (0998) 568-2320

#### **Zamboanga Main Branch**

Ground Floor LANDBANK Building  
F. Marcos cor. Valderosa Sts., Pettit Barracks,  
Zamboanga City, Zamboanga del Sur  
Tel No. (062) 992-7798, 991-2173, 991-0095  
Telefax (062) 991-0621

#### **Zamboanga Veterans Branch**

VH Wee Building, Veterans Avenue,  
Zamboanga City, Zamboanga del Sur  
Tel No. (062) 955-1558  
Telefax (062) 990-2971

#### **WMSU EO**

Western Mindanao State Univ. Campus,  
San Jose Road, Baliwasan  
Zamboanga City, Zamboanga del Sur  
Telefax (062) 992-2483



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **East Mindanao Branches Group (EMBG)**

2nd Floor RDL Building, F. Torres St.  
Davao City  
Tel No. (082) 221-7926  
Fax (082) 222-1375

#### **Alabel Branch**

LBP Building  
Provincial Government Compound, Poblacion,  
Alabel, Sarangani Province  
Tel No. (083) 508-0116  
Telefax (083) 508-2026

#### **Bajada Branch**

MSD Yap Building  
J. P. Laurel Avenue, Bajada,  
Davao City, Davao del Sur  
Tel No. (082) 222-8546, 222-8544, 221-8455  
Fax (082) 222-0175

#### **Bansalan Branch**

Viacrusis Bldg., J. P. Laurel ,Viacrusis Street  
Poblacion Dos, Bansalan, Davao del Sur  
Tel No. (082) 553-9221  
Fax (082) 553-9220

#### **Bayugan Branch**

Dy Building  
Brgy. Taglatawan, National Highway  
Bayugan City, Agusan del Sur  
Tel No. (085) 343-6089

#### **Bislig Branch**

LANDBANK Building  
F. Clar Street, Mangagoy  
Bislig, Surigao del Sur  
Tel No. (086) 853-4427  
Telefax (086) 853-3038

#### **Buluan Branch**

Poblacion, National Highway  
Buluan, Maguindanao  
Tel No. (064) 543-0086, 543-0798

#### **Butuan Branch**

Onghoc Building, Montilla Blvd. cor. P. Burgoz St.  
Butuan City, Agusan del Norte  
Tel No. (085) 342-3476, 341-5944  
Telefax (085) 225-3923, 342-3476



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Cabadbaran Branch**

Chang Building  
Atega cor. Asis Streets  
Cabadbaran, Agusan del Norte  
Tel No. (085) 818-1897  
Fax (085) 343-0377

#### **Cotabato Branch**

Ground Flr. Cotabato Yu Ekey Mktg. Inc.  
(CYMCI) Bldg., Don Rufino Alonso Street  
Cotabato City  
Tel No. (064) 421-4905, 421-1707, 421-1038  
Fax (064) 421-4907

#### **Cotabato City Hall EO**

Cotabato City People's Palace  
RH 10, Datu Udtong Matalam Avenue  
Malagapas, Cotabato City  
Telefax (064) 552-0264

#### **Davao (Recto) Branch**

Units 201-209, Ground Floor ORODERM City  
C.M. Recto Avenue  
Davao City, Davao del Sur  
Tel No. (082) 226-3890, 226-8869, 227-9901  
227-8465, 300-3331  
Fax (082) 227-9902, 305-0193

#### **Casino Filipino (Grand Regal) Hotel FX Booth**

Grand Regal Hotel Lanang  
Davao City, Davao del Sur  
Tel No. (082) 235-8112

#### **Dinagat Branch**

R.R. Buray Ave. cor H.Tovar St. Poblacion  
San Jose, Dinagat Islands  
Tel No. (0920) 611-8128, (0905) 318-9486

#### **Digos Branch**

LANDBANK Building  
Rizal Avenue corner Estrada Street  
Digos, Davao del Sur  
Tel No. (082) 553-2480, 553-3017, 553-6734  
Fax (082) 553-2661, 272-1995

#### **Sulop, Davao del Sur LEAF**

Ground Floor, Municipal Hall Bldg.  
Sulop, Davao del Sur  
Tel No. (082) 553-2480  
Fax (082) 553-2661



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Gen. Santos (Highway) Branch**

Ground Floor Vensu Bldg., National Highway  
Gen. Santos City, South Cotabato  
Tel No. (083) 552-4080, 552-6075, 302-6493  
Telefax (083) 552-6075, 302-6493

#### **Gen. Santos (Pioneer) Branch**

Ground Floor Philamlife Bldg., Pioneer Ave.  
Gen. Santos City  
Tel No. (083) 301-7980, 553-3592, 554-7225, 552-8903  
Fax (083) 552-2293

#### **Gen. Santos (Gaisano) EO**

Gaisano Mall, J. Catolico Sr. Avenue  
Barangay Lagao, General Santos City  
Tel No. (083) 553-9008  
Telefax (083) 553-9007

#### **Calumpang EO**

MMFJ3 Bldg., Purok San Miguel  
Brgy. Calumpang, General Santos City 9500  
(Mother Branch: Gen. Santos (P))  
Telefax (083) 302-7514

#### **Isulan Branch**

LANDBANK Building,  
Gen. Siongco St. corner National Highway  
Isulan, Sultan Kudarat  
Tel No. (064) 201-3220, 201-3224  
Fax (064) 201-3723, 201-5115, 471-0278

#### **Kabacan Branch**

LANDBANK Bldg., Municipal Hall Compound  
Kabacan, North Cotabato  
Tel No. (064) 572-3087, 572-2468  
Fax (064) 572-2467

#### **Kidapawan Branch**

LANDBANK Building, Quezon Blvd. Cor. Alim st.  
Kidapawan City, North Cotabato  
Tel No. (064) 577-1685, 577-3531, 577-4778  
Fax (064) 577-1713

#### **Kidapawan EO**

Cotabato Provincial Gymnasium  
Provincial Capitol Compound, Amas,  
Kidapawan City, North Cotabato  
Tel No. (064) 572-3035  
Fax (064) 572-3074



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Koronadal Branch**

Ground Floor LANDBANK Building,  
Melchora Aquino st. cor Jose Abad Santos Sts.  
Zone III, Koronadal City, South Cotabato  
Tel No. (083) 520-2130, 228-2617  
Fax (083) 520-0395, 520-2218

#### **Lebak Branch**

Lebak Poblacion Multi-purpose Coop.  
Rizal Avenue, Poblacion  
Lebak, Sultan Kudarat  
Tel No. (064) 205-3292  
Fax (064) 205-3024

#### **Malita Branch**

Malita Public Market  
Malita, Davao del Sur  
Tel No. (082) 286-8206

#### **Mati Branch**

Andrada Building  
Rizal Street  
Mati, Davao Oriental  
Tel No. (087) 388-3509, 811-0121, 388-3742  
Fax (087) 811-5393

#### **Matina Branch**

GSIS Compound, Matina  
Davao City, Davao del Sur  
Tel No. (082) 297-3063, 298-1880  
Telefax (082) 297-3062

#### **Toril EO**

Grandma Building, Mc Arthur Highway  
Toril, Davao City  
Tel No. (082) 295-2078  
Fax (082) 295-2077

#### **Midsayap Branch**

Sol Haus Building, Quezon Ave.  
Midsayap, North Cotabato  
Tel No. (064) 229-8318, 229-9239, 229-8905  
Fax (064) 229-8756

#### **Nabunturan Branch**

Ceniza Bldg. M. Fuentes Ave., Poblacion  
Nabunturan, Compostela Valley  
Telefax (084) 817-0015, 817-0072



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Monkayo LEAF**

Española Street Public Market  
Poblacion, Monkayo, Compostela Valley 8805  
(Mother Branch Nabunturan)  
Tel No. (0930) 801-4629, (0917) 575-1398

#### **Panabo Branch**

LANDBANK Bldg., National Highway  
Panabo City, 8105 Davao del Norte  
Tel No. (084) 822-3019  
Telefax (084) 822-1475

#### **Parang Branch**

Municipal Hall Bldg., Mabolo St. Pob. 1  
Parang, Maguindanao  
Tel No. (064) 425-0035, 425-0036, 425-0160  
Fax (064) 425-0035

#### **Polomolok Branch**

LANDBANK Building  
French cor. Miranda Streets, Brgy. Poblacion,  
Polomolok, South Cotabato 9504  
Tel No. (083) 225-2169, 500-9011  
Fax (083) 500-9012

#### **Polomolok DOLE Phils. EO**

Barangay Cannery Site,  
Polomolok, South Cotabato  
Telefax (083) 500-3077

#### **Rosary Heights Branch**

Estosan Garden Hotel  
Gov. Gutierrez Avenue  
Cotabato City  
Tel No. (064) 552-1354, 421-6262, 421-6261  
Fax (064) 421-1380

#### **San Francisco Branch**

San Francisco Public Market Mall  
Center Island Street  
San Francisco, Agusan del Sur  
Tel No. (085) 839-0333, 343-9376, 343-8473  
Fax (085) 343-9376, 839-0333

#### **San Pedro (Davao) Branch**

Velez Building, San Pedro Street  
Davao City, Davao del Sur  
Tel No. (082) 221-8040, 222-1109, 222-1110, 228-6866  
Fax (082) 222-1109, 222-1109



## **PEOPLE'S FREEDOM OF INFORMATION MANUAL**

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### **Appeal of the Denial of the Request for Information**

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#### **Surallah Branch**

Elan Building II, National Highway  
Surallah, South Cotabato  
Tel No. (083) 238-3511, 238-3486, 238-3408  
Fax (083) 238-3232

#### **Surigao Branch**

Surigao City Hall Compound,  
Borromeo Street  
Surigao City, Surigao del Norte  
Tel No. (086) 826-8806, 826-8600, 231-7192  
Fax (086) 231-7191

#### **Tacurong Branch**

LANDBANK Building,  
Alunan Highway  
Tacurong, Sultan Kudarat  
Tel No. (064) 477-0098  
Fax (064) 200-4113, 200-3257

#### **Tagum Branch**

CMS Building, National Highway  
Tagum, Davao del Norte  
Tel No. (084) 655-6735, 655-6919, 655-6734  
Fax (084) 655-7059

#### **Tagum EO**

Capitol Site, Mankilam, Tagum City  
Davao del Norte  
Tel No. (084) 655-6735, (0922) 456-5071  
Fax (084) 655-7059

#### **Sto. Tomas, Davao del Norte LEAF**

Municipal Hall Bldg., Feeder Road #3  
Tibal-og, Sto. Tomas, Davao del Norte  
(Mother Branch: Tagum)  
Tel No. (084) 829-1236

#### **Tandag Branch**

Bautista Building,  
Donaasco Street,  
Tandag, Surigao del Sur  
Tel No. (086) 211-3072; 211-3098, 211-3486  
Telefax, (086) 211-3072

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EO - Extension Office  
LEAF - LANDBANK Easy Access Facility



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

**EXHIBIT 2.1**

**LAND BANK OF THE PHILIPPINES**  
**Request for Release of Document/Information**

<b>Requesting Party Information</b>	
Name: _____	
Contact Nos.: _____	Email Address: _____
Address: _____	IDs Presented: _____
<b>Description of Document/Information Requested</b> _____ _____ _____ _____ _____	
<b>Reason or Purpose of Request</b> _____ _____ _____ _____ _____	
Signature of Requesting Party/ Representative: _____ Date: _____	
<b>To be accomplished by Bank Personnel</b>	
Assisted by: _____ (Name of Bank Employee)	Noted by: _____ (Head of Unit)
Position Title: _____ Date: _____	Position Title: _____ Date: _____



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

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**EXHIBIT 2.2**

LAND BANK OF THE PHILIPPINES  
(Name of Bank Unit)

Date and Time of Receipt: \_\_\_\_\_

Received by: \_\_\_\_\_

Rank/Title/Position: \_\_\_\_\_

Signature: \_\_\_\_\_



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

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**EXHIBIT 2.3**

**MEMORANDUM**

Date:

**F O R : The Head, Corporate Affairs Department**

**F R O M : The Head, \_\_\_\_\_ (Name of Receiving Unit)**

**S U B J E C T : Request for Documents/Records/Information**

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We refer to you the attached written request and/or RRDI from Mr./Ms. \_\_\_\_\_ (requesting party) which we have received on \_\_\_\_\_.

Evaluate the request if allowed pursuant to the Bank's People's Freedom of Information Manual.

Please respond in writing to the request within the time prescribed in said Manual.

Thank you.

Head of Unit



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

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**EXHIBIT 2.4**

Date:

Name of Requesting Party:

Address:

Dear Mr./Ms. \_\_\_\_\_:

This pertains to your request for access to information regarding

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We regret to inform you that we can no longer accept your request. Our records show  
that you have already filed similar/identical request from our  
(Head Office/Field Unit) on  
(indicate date of initial request)\_\_\_\_\_.

We hope to be of service to you in your other banking needs in the future.

Thank you.

Very truly yours,

Head of Unit



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Filing and Processing of Request

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#### EXHIBIT 2.5

#### MEMORANDUM

Date:

**F O R      :** The Head, \_\_\_\_\_ (Name of Responding Unit )

**F R O M    :** The Head, Corporate Affairs Department

**S U B J E C T    :** Request for Documents/Records/Information

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We refer to you the attached written request and/or RRDI from Mr./Ms. \_\_\_\_\_ (requesting party) which we have received from \_\_\_\_\_ (Name of Receiving Unit on \_\_\_\_\_).

Evaluate the request if allowed pursuant to the Bank's People's Freedom of Information Manual.

Please respond in writing to the request within the time prescribed in said Manual.

Thank you.

Head of Unit



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

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**EXHIBIT 2.6**

**MEMORANDUM**

Date:

**F O R** : The Head, Corporate Affairs Department

**F R O M** : The Head, \_\_\_\_\_ (Name of Responding Unit )

**S U B J E C T** : **Extension of Period to Respond**

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Please be advise that the Bank will have to extend the period of time to respond to his/her request for information by \_\_\_\_\_ (days) due to the following constraints (state the reason/s)

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We shall give you feedback on or before \_\_\_\_\_ regarding the said request.

Thank you.

Very truly yours,

Head of Unit



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Filing and Processing of Request**

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**EXHIBIT 2.7**

Date:

Name of Requesting Party:

Address:

Dear Mr./Ms. \_\_\_\_\_:

This refers to your request for \_\_\_\_\_  
(document/information).

We will advise you within 15 days from \_\_\_\_\_ (15 days from the  
receipt of the request by the receiving unit) if the Bank can grant your request.

As of this time \_\_\_\_\_  
(state reason for extension).

Thank you.

Very truly yours,

Head of Unit



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Grant of the Request, Payment of Applicable Fees, and Release of**  
**Information**

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**EXHIBIT 3.1**

Date:

Name of Requesting Party:

Address:

Dear Mr./Ms. \_\_\_\_\_:

We are pleased to inform you that the document/information you have requested are now available and ready for pick-up at \_\_\_\_\_. Please visit our \_\_\_\_\_ Branch at \_\_\_\_\_ between 9:00 a.m. to 3:00 p.m., Mondays thru Fridays and pay the corresponding handling fee amounting to \_\_\_\_\_ (P\_\_\_\_\_).

Thank you.

Very truly yours,

Head of Unit



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Grant of the Request, Payment of Applicable Fees, and Release of**  
**Information**

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**EXHIBIT 3.2**

**MEMORANDUM**

Date:

**F O R** : The Head, Corporate Affairs Department  
The Head, \_\_\_\_\_ (Name of Responding Unit)

**F R O M** : Head, \_\_\_\_\_ (Servicing Branch)

**S U B J E C T** : **Notice of Payment of Applicable Fees**

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Please be advise that Mr./Ms. \_\_\_\_\_ has paid the applicable fee of the \_\_\_\_\_ in connection with his request for information per Official Receipt No. \_\_\_\_\_.

Head of Unit



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Grant of the Request, Payment of Applicable Fees, and Release of**  
**Information**

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**EXHIBIT 3.3**

**MEMORANDUM**

Date:

**F O R** : Head, Corporate Affairs Department

**F R O M** : Head, \_\_\_\_\_ (Responding Unit)

**S U B J E C T** : **Notice of Release of Document/Information**

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We would like to inform you that the information requested by Mr./Ms. \_\_\_\_\_ as per Request for Release of Document/Information dated \_\_\_\_\_ has been released to the requesting party on \_\_\_\_\_.

Thank you.

Head of Unit



## PEOPLE'S FREEDOM OF INFORMATION MANUAL

### Denial of the Request

#### EXHIBIT 4.1

#### MEMORANDUM

Date:

**F O R** : Head, Corporate Affairs Department

**F R O M** : Head, \_\_\_\_\_ (Responding Unit)

**S U B J E C T** : Notice of Denial of Requested Information

We regret to inform you that the release of the information requested

\_\_\_\_\_ (brief description of  
document/information) by Mr./Ms. \_\_\_\_\_  
(requesting party) is not allowed pursuant to  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_.

Thank you.

Head of Unit



**PEOPLE'S FREEDOM OF INFORMATION MANUAL**  
**Denial of the Request**

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**EXHIBIT 4.2**

Date:

Name of Requesting Party:

Address:

Dear Mr./Ms. \_\_\_\_\_:

This pertains to your request for access to information regarding

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(brief description of document/information requested)

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We regret to inform you that the release of the above information is not allowed pursuant to

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We hope to be of service to you in your other banking needs in the future.

Thank you.

Very truly yours,

Head of Unit